

Product Bulletin

WinEPS Product Information Package

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This Issue 3 clarifies and updates configurations and pricing and adds information and positioning. Changes of significance are in red.

StoreNext is very pleased to offer the WinEPS electronic payments system from MTXEPS. WinEPS is the exclusive payment engine for StoreNext ISS45 and ScanMaster systems, and, with Connected Payments, the only such system that StoreNext will certify for PCI and other regulatory requirements. In addition, WinEPS is the only payments engine that supports the ISS45 and ScanMaster FSA option, and the only system which interfaces to "PCI-Isolated" versions of ISS45 and ScanMaster.



The "MicroTrax" product has gained the reputation as the industry's premier in-store EPS application, and is now available to StoreNext dealers exclusively from StoreNext for ScanMaster and ISS45. StoreNext dealers also purchase WinEPS licenses for other third-party POS applications.

Now titled "WinEPS," this product requires specific product knowledge to effectively sell and support this product. Selling and supporting dealers must be WinEPS-Certified via education training courses in order to represent this product system.

See also [Reference Bulletin 1221](#) for information about Connected Payments, providing all WinEPS functions in an enhanced hosted solution with a low subscription fee.

WINEPS SUMMARY

The WinEPS Electronic Payments software is a payment engine that provides electronic payment options for debit and credit transactions, EBT, Blackhawk and other gift cards, FSA and health-care card transactions with IAS software, check authorization, and ACH for biometrics. Transactions can be routed to multiple hosts, providing grocers the ability to, for example, send check authorization and gift cards to one host while debit, credit, and EBT go to a different assigned host.

WinEPS provides the flexibility to support a variety of electronic payment configurations. This provides grocers with the capacity for different payment configurations from store to store while maintaining a consistent payment solution. WinEPS is hardware-independent, enabling payment transactions to run on Windows NT, 2000, 2003, or XP-based hardware that best suits the needs of the store.

ISS45 and ScanMaster V2 support the "OpenEPS" version of WinEPS. With OpenEPS integrations, the OpenEPS engine replaces the payment engine at each lane, managing all messages to both the cashier and the shopper. The OpenEPS engine defines the functions of the magnetic stripe reader, allowing automatic downloads or updates to the payment terminal as necessary. OpenEPS integration for ScanMaster V2 is currently being planned and RoadMapped.



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OpenEPS enables the store to add many new payments functions without the need for the POS system to also be upgraded – for example, if a new electronic tender were required for gift cards, an upgrade to the WinEPS software would be the only process required since OpenEPS controls the function. The total cost of ownership for the grocer’s payment solution is dramatically reduced, stores don’t have to wait for the POS software to “catch up” to the WinEPS functions, and dealer technical staff will save countless hours in midnight upgrades.

With the new, tighter relationship between MTXEPS and StoreNext, WinEPS releases will be coordinated with the ISS45 and ScanMaster release schedule, ensuring that new features on these systems will be supported on the complementary products. With StoreNext’s up-front coordination of software validation and certification with MTXEPS, users receive additional security knowing that software and interface quality of this mission-critical combination will meet the highest standards.

WINEPS HIGHLIGHTS

- **PCI Compliance** – and support of ISS45 and ScanMaster “PCI-Isolated” POS
- **FSA Capability** – with IAS-compliant POS (such as ISS45 V8, V7 and ScanMaster V2)
- **Pay By Touch integration** – multiple electronic payment methods are accessible with the touch of a finger (BioPay also available)
- **ECC and Check Imaging support** – for ISS45 and other POS systems supporting these features ¹
- **Blackhawk and other gift card functions** – including activations, recharge, balance inquiry and redemption (requires POS software with support for these functions)¹
- **Signature and receipt capture**
- **Payments replication** – WinEPS can run on two machines for “never-down” EPS
- **Visa Compliance** – WinEPS is fully Visa Compliant under CISP/PCI standards, with a scheduled Visa formal system-wide audit.¹
- **Auto tender resolution** – by using the BIN file and card ranges, WinEPS determines which tender to display for faster and easier shopper service
- **Credit-to-debit conversion** – system prompts for PIN on check card purchases
- **Triple language support** – shoppers can choose the language for their prompts during the transaction (up to 3 to choose from)
- **No-ID check processing**
- **Smart card support** – with “Smart WIC”
- **Credit card masking and signature line** – with OpenEPS and stand-beside
- **BIN file management**
- **Custom transaction flows** – extensive ability to configure custom flows and host messaging
- **Reporting** – complete real-time reporting and history archiving (up to 99 days)
- **Phone card activation and deactivation**
- **Off-line Store-and-Forward** with Stand-In for uninterrupted processing of transactions
- **Multiple host certifications**

¹ Supported with WinEPS version 815.3 and forward

WINEPS INTEGRATIONS

StoreNext POS:

- *ScanMaster V2* – WinEPS/**OpenEPS**
- *ScanMaster V1* – WinEPS
- *ISS45 V7 (7.7+)* – WinEPS/OpenEPS
- *ISS45 V8* – WinEPS/OpenEPS
- *ISS45 V8 Fuel* – WinEPS/OpenEPS
- *MTXEPS Virtual Terminal* – WinEPS/OpenEPS

Payments terminals supported:

- Hypercom L4100
- **Hypercom L4250**
- **Hypercom L4150 (as of WinEPS 824)**
- Hypercom ICE 6000
- Hypercom ICE 5500
- Verifone 7000
- Verifone Everest
- Verifone Omni 490
- Verifone Everest/Everest Plus (stand-beside)
- Verifone Omni 490 (stand-beside)
- IVI C2000 (stand-beside)

Host integrations/certifications with StoreNext ISS45 and ScanMaster POS:

- First Data – Atlanta
- First Data – “Concord” (Chicago/Memphis/Chandler/Non-Stop)
- **TeleCheck**
- **Chase Paymentech**
- Shazam
- Fifth-Third (MPS)
- PayPoint
- RBSLynk Systems
- Shazam
- Pay By Touch
- S2 Switch
- Echo (Check conversion only)
- ACI/OSSI Switch
- BioPay
- Credomatic
- Nova Systems

PCI Compliance:

- WinEPS and OpenEPS have been fully compliant with CISP/PCI standards as of release 815.3. This release is further being subjected to a formal Visa audit.
- WinEPS is the only payments engine that supports the ScanMaster V2 and ISS45 V7 and V8 “PCI-Isolated” software versions, architected so that the POS never sees, handles, or stores bank card data.

STORENEXT PROGRAM FOR DEALER SUPPORT OF WINEPS

StoreNext supports WinEPS in the same manner as other StoreNext offerings, including:

- One-stop information – StoreNext’s WinEPS Page on the Dealer Support Web site provides a single source of all necessary dealer sales and support information.
- Education and training – WinEPS has been added to StoreNext’s education and roster. Dealer certification courses enable dealers to sell and support the WinEPS system. With the wide base of dealers already certified on WinEPS, most such courses are scheduled according to dealer requirements.
- Software support – WinEPS has been added to StoreNext’s standard Professional Services and Support offerings. Dealers in good standing will receive pre-sales support, technical support and software maintenance.
 - Software maintenance – new releases will be provided on CD-ROM or via StoreNext’s Dealer Support Web site. In addition, a WinEPS RoadMap will be provided along with fault status reports etc.
 - Pre-Sales Support – certified dealers can call a WinEPS payments specialist for detailed integration and configuration information.
 - Telephone technical support – dealers can reach technical support via StoreNext’s “800” number, where support calls will be routed to a WinEPS technical support specialist.
 - User and installation documentation – Dealers will find all WinEPS documentation on the StoreNext Dealer Support Web site.
 - Payments – dealers will now pay quarterly in advance for MTXEPS software maintenance, which is due on all systems sold/installed by the dealer. This replaces the previous system where software maintenance was payable a full year in advance.²
- Sales support and collateral – StoreNext provides a complete set of WinEPS brochures, presentations and other selling materials on the StoreNext Dealer Support site.

CONFIGURATION AND ORDERING

WinEPS master loads and updates are provided by StoreNext directly to dealers in good standing. Dealers order WinEPS in the same manner as other StoreNext software offerings and options, and the resulting licenses enable the dealer to receive a software key. Software keys for licensed copies of WinEPS can be obtained by calling WinEPS Technical Support via StoreNext’s “800” support number. **Note: do not call for a key if you have not ordered the software from StoreNext. Dealers must order WinEPS from StoreNext prior to receiving the key.**

² StoreNext will not, of course, charge for maintenance that has already been paid up. New installations will require maintenance payments as of the beginning of the following quarter as per normal PSS practice.

WinEPS software licenses for ISS45 and ScanMaster is now available only from StoreNext – these products are no longer available directly through MTXEPS, Inc. Non-StoreNext dealers cannot purchase WinEPS or OpenEPS for ISS45 or ScanMaster systems from StoreNext or from MTXEPS. Unless special conditions apply, StoreNext dealers must also acquire WinEPS software for third-party POS systems (e.g. IBM etc.) from StoreNext.

WinEPS licenses are available in three different product ID numbers depending upon the POS system attached. These licenses cover only the payments software. POS interfaces must be ordered separately:

PIN	Item	Price	Inst	Maint
45180/064	WinEPS In-Store Payments System for ISS45	\$ 2,495	\$ 300	\$ 700
SM45180/064	WinEPS In-Store Payments System for ScanMaster	2,495	300	700
TP45180/064	WinEPS In-Store Payments System for Third-Party Systems ³	2,495	300	700

A special dealer discount applies to WinEPS software, resulting in a net price of **\$1,250** per license. This price is available to StoreNext Select, Elite and Premier dealers who are WinEPS-certified.

Several interfaces and options are also available for use with the WinEPS/OpenEPS software described above. Please see the current [ISS45 \(MB 1000\) and ScanMaster \(MB 1208\) POS reference bulletins](#) for complete option availability and pricing.

To Your Success,



Antony van Seenter

³ Please note that some restrictions on third-party system sales may apply, depending upon any conflicting sales agreements previously in-place.