

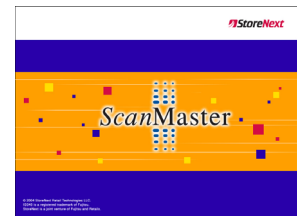
## Update Bulletin

### ScanMaster™ Support from StoreNext

February 17, 2005

As you likely know, StoreNext will replace NCR as the sales channel for the ScanMaster POS system starting March 8. New StoreNext ScanMaster releases and systems will be available to the market exclusively through StoreNext ScanMaster-certified dealers.

StoreNext will also offer ScanMaster software support – not only on the ongoing new ScanMaster feature releases from StoreNext, but also for existing ScanMaster V1 and ScanMaster V2 software releases from the past. So StoreNext's ScanMaster dealers can give users the best of both worlds – new StoreNext releases with additional features and upgrades, plus the option of leaving their software level alone and receiving StoreNext support and fixes on those older versions too.



This way, StoreNext ScanMaster-certified dealers get the benefits of StoreNext's support without having to change out their installed base of ScanMaster software.

So it's likely that most of the ScanMaster installed base will be maintained by StoreNext dealers via StoreNext – the value proposition for both dealers and users is unbeatable:

- **ScanMaster software support directly from the source** – dealer support calls will be routed directly to the ScanMaster support and engineering team in Pittsburgh. No third parties in the middle to delay your answers or get it wrong.
- **An ongoing stream of new ScanMaster features and configurations** – StoreNext's first ScanMaster V2 release – 2.1.2 in March – provides many long-sought capabilities such as full-touch-screen operation, shopper photo-ID, multi-media by lane, more EJ power, SIL cross-field mapping, SRR enhancements and much, much more. These – and upcoming future features like signature capture – will be available on StoreNext ScanMaster releases only.
- **ScanMaster "in-place" support** – Not ready to upgrade yet? No problem: StoreNext won't make users upgrade to new releases to get StoreNext support for their existing ScanMaster versions. Ongoing support will be available on existing releases in current process.
- **A complete ScanMaster support site for Dealers** – software and patch downloads, a knowledge base, technical bulletins, RoadMaps, user and installation manuals – the works, all right there for StoreNext ScanMaster-certified dealers on Day One.
- **Fully-validated and coordinated releases** – with RBO and Connected Services, plus new system-level interfaces for PocketOffice, U-Scan self-checkout and Pricer electronic shelf labels. These add power and a long future to the ScanMaster franchise and the thousands of installed ScanMaster stores.
- **Full hardware support** – a powerful new choice with the outstanding Fujitsu TeamPoS 2000 series of terminals and peripherals.
- **A true long-term commitment** – to the ScanMaster system and the StoreNext dealers that support it. StoreNext is committed to helping ScanMaster users get full value out

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of their investment – not twist their arms to start all over again with something different.

As is typical with such distribution changes, the original vendor will retain support rights for their software releases. As such, bug fixes on the existing older ScanMaster releases will be provided by Retalix to NCR for distribution through their dealer channel. Neither NCR nor its dealers will receive any new ScanMaster releases or functions.

There were some initial questions if and how this support would be implemented. A letter is being sent to current ScanMaster dealers via NCR from Retalix President and CEO Barry Shaked to explain the agreement.

A similar letter on the same topic from Barry is attached – this one addressed to StoreNext dealers.

To Your Success,

***Tony***  
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*Antony van Beverter*



Dear StoreNext Partner:

Retalix and NCR have resolved their dispute about support and Retalix has reaffirmed its commitment to ScanMaster. Users can choose to receive software support on NCR ScanMaster versions in conjunction with NCR after the Retalix/NCR joint resale agreement ends in March. StoreNext dealer partners will also have access to these fixes as well as to StoreNext's ongoing future ScanMaster releases.

Specifically, Retalix will continue to provide fixes for software defects to NCR for ScanMaster version 1.2.X, 2.0.X, 2.1.0 and ScanMaster/Fastlane transaction broker for a period of no less than 5 years beginning in March 2005.

The foregoing modifies the communications provided by Retalix to the marketplace in July 2004.

Regards,

Barry Shaked  
Chairman, President, CEO