

Update Bulletin

Connected Payments – Holiday Freeze

November 13, 2008

StoreNext will be implementing a holiday “freeze” on boarding additional Connected Payments stores until January 5, 2009.

The purpose is to make available all data center resources, capacity and bandwidth to existing subscribers and optimize performance by tuning the data centers to a fixed store count. The freeze enables StoreNext to focus all support personnel on servicing current customers through the holidays. At the same time, this move eases some subscribers’ concerns about flooding the system with additional new stores right before the peak period.

Pending customers *will* be boarded if they have both:

1. All Subscription Agreement paperwork complete and in place by Monday, November 17, and;
2. An established go-live/rollout date for the store.

Other customers will be boarded starting January 5.

StoreNext will of course consider exceptions for hardship cases and special circumstances. These must be signed off by StoreNext management.

Thank you.

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