

Announcement

Equinox L5200 and L5300 End of Sales

April 5, 2019

Equinox has announced the end-of-life for Equinox L5200 and L5300 sales.

These product lines will be replaced with the Equinox Luxe™ 8500i. NCR will provide configuration and pricing information when it becomes available and released within NCR's Equinox agreements.

A limited quantity of the Equinox L5300 is still available, subject to prior sale. NCR will attempt to fill as many orders as possible, but cannot guarantee that all demand can be fulfilled.

The L5200 is considered to be out-of-stock throughout the supply chain and unavailable.

The formal announcements from Equinox are provided on the following pages, including service considerations.

EQUINOX

EFFECTIVE IMMEDIATELY: END-OF-LIFE NOTICE for L5300 Payment Terminals

March 1, 2019

Dear Valued Partner:

Thank you for being a loyal customer of Equinox Payments and a supporter of our popular L5300 payment terminals, which originally launched in 2008.

This memo serves as formal notification of the **immediate end-of-life (EOL) for all L5300 payment terminals**. Due to a sudden, unplanned EOL notification from the supplier of a critical component for L5300 terminals—for which no alternative source is available—Equinox can no longer continue to manufacture the L5300 product line.

Below are important milestones regarding the termination of all L5300 payment terminals:

- **FINAL SHIP DATE**

All L5300 payment terminal orders that have been accepted to date will ship by **July 31, 2019**. Equinox sponsored repair support will be available for customers for a minimum of three years after the final ship date, as component availability permits, unless otherwise explicitly agreed between Equinox and its customers.

- **END OF SERVICE DATE**

Effective **July 31, 2022**, Equinox sponsored service and repair for all L5300 payment terminals will terminate. Limited service may be offered after this date, depending on part availability.

We highly recommend that you and your customers migrate to our innovative next-generation family of Luxe terminals, featuring the **Luxe 8500i** and **Luxe 6200m** that feature the following:

- Support for integrated/semi-integrated (Luxe 8500i and Luxe 6200m) and mobile (Luxe 6200m) use cases
- Advanced PCI 5.x +SRED certified, available for purchase through April 30, 2026
- PCI-P2PE Domain 1 and Domain 6 compliant as part of PCI-validated P2PE solutions, which dramatically simplifies the PCI compliance process
- Flexible software platform with multiple implementation options, including migration of L5300 software (Note: EMV Level 3 certification may be required, depending on gateway provider and other factors)
- Vivid display technology, injection mold keys and easy-to-locate card readers built to last

Equinox understands the potential disruption this causes and we stand ready to answer any questions and help you with the transition to our Luxe family, running the latest applications. Please contact your Equinox Sales Representative directly or email Equinox Customer Support at: ProductSupport@equinoxpayments.com

Best Regards,



Robert Hayhow, Vice President

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EQUINOX

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March 1, 2019

L5300 Part Numbers

EOL PART #	DESCRIPTION
010360-020R	PKG,L5300 DEV-PKI
010360-103E	PKG,L5300-COMMS 3 SD-IO TG
010360-201R	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB10 WLGRNS
010360-202R	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB15 WLGRNS
010360-203E	PKG,L5300-2 EMV4 CLESS COM-BLNK CBL-PUSB10 STAPLES
010360-204E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-RJ45 STAPLES
010360-205E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB STAPLES
010360-653E	PKG,L5300-2 EMV4 CLESS COM-BLNK CBL-PUSB10 STAPLES
010360-654E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-RJ45 STAPLES
010360-655E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB STAPLES
010360-656E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB U-HAUL
010368-011E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-BLANK
010368-012E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-BLANK
010368-013E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-TG
010368-014E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-TG
010368-017E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-POE
010368-018E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-POE
010368-021E	PKG,L5300-PCI3 DEV EMV4 CLESS BLUE COMM-TG-ETH POE
010368-022E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-ETH-SW
010368-023E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-ETH-SW
010368-031E	PKG,L5300-PCI3 DEMO EMV4 CLESS BLU COMM-TG-ETH POE
010368-411E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-BLANK
010368-412E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010368-413E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-TG
010368-414E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-TG
010368-417E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-POE
010368-418E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-POE
010368-421E	PKG,L5300-PCI3 DEV EMV4 CLESS BLK COMM-TG-ETH POE
010368-422E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-ETH-SW
010368-431E	PKG,L5300-PCI3 DEMO EMV4 CLESS BLK COMM-TG-ETH POE
010368-450E	PKG,L5300-3 EMV4 CLESS COMM-BLNK CBL-PUSB10 SEARS
010368-601E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-BLANK
010368-602E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-BLANK
010368-603E	PKG,L5300-PCI3 PROD EMV4 BLUE COMM-ETH-SW
010368-604E	PKG,L5300-PCI3 PROD EMV4 CLESS BLUE COMM-ETH-SW
010368-611E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-BLANK
010368-612E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010368-613E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-TG
010368-614E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-TG

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March 1, 2019

EOL PART #	DESCRIPTION
010368-617E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-POE
010368-618E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-POE
010368-621E	PKG,L5300-PCI3 DEV EMV4 CLESS BLK COMM-TG-ETH POE
010368-622E	PKG,L5300-PCI3 PROD EMV4 CLESS BLACK COMM-ETH-SW
010368-623E	PKG,L5300-PCI3 PROD EMV4 BLACK COMM-ETH-SW
010368-650E	PKG,L5300-3 EMV4 CLESS COM-BLNK CBL-PUSB SEARS-MPU
010368-651E	PKG,L5300-3 EMV4 CLESS CM-BLNK PUSB10 SEARS-RETAIL
010368-652E	PKG,L5300-3 EMV4 CLESS COM-BLNK CBL-PUSB SEARS-KSK
010368-653E	PKG,L5300-3 EMV4 CLESS COMM-BLNK CBL-PUSB15 WLGRNS
010368-656E	PKG,L5300-3 EMV4 CLESS COMM-BLNK CBL-PUSB U-HAUL
010368-921E	PKG,L5300-3 DEV EMV4 CLESS BLK COMM-TG-ETH POE ENG
010380-011E	PKG,L5300s-PCI3 PROD EMV4 BLK COM-BLANK
010380-012E	PKG,L5300s-PCI3 PROD EMV4 CL-SRED BLK COM-BLANK
010380-019E	PKG,L5300s-PCI3 PROD EMV4 CL BLK COMM-TG-ETH POE
010380-021E	PKG,L5300s-PCI3 DEV EMV4 BLK CL-SRED COM-TG-ETH PO
010380-022E	PKG,L5300s-PCI3 PROD EMV4 BLK CL-SRED COM-ETH-SW
010380-023E	PKG,L5300s-PCI3 PROD EMV4 BLK COMM-ETH-SW
010380-201E	PKG,L5300s-3 EMV4 CL-SRED COM-ETH-SW CBL-PUSB HEB
010380-202E	PKG,L5300s-3 EMV4 CL COM-ETH-SW CBL-ADAPTR K-MART
010380-203E	PKG,L5300s-3 EMV4 COM-ETH-SW CBL-PUSB HEB
010380-205E	PKG,L5300s-3 PROD EMV4 CL-SRED COM-ETH-SW ETS
010380-206E	PKG,L5300s-3 EMV4 CL COM-BLNK PUSB10 SEARS-AUTO

EQUINOX

EFFECTIVE IMMEDIATELY END-OF-LIFE NOTICE: L5200 Payment Terminals

December 5, 2018

Dear Valued Partner:

Be advised that due to a component end of life, Equinox must immediately End-of-Life (EOL) all **L5200 payment terminals**. A critical component of the L5200 has reached end of life status with no alternative or replacement available that would allow Equinox to continue manufacturing this product.

Below are important milestones regarding the immediate termination of all *L5200 payment terminals*:

- **FINAL SHIP DATE**

Our objective is to ship all *L5200 payment terminal* orders that have been accepted, no later than **March 31, 2019**. Equinox sponsored repair support will be available for customers for a minimum of three years after the final ship date (i.e., March 31, 2022), as component availability permits, unless otherwise explicitly agreed between Equinox and its customers.

- **END OF SERVICE DATE**

On **March 31, 2022**, Equinox sponsored service and repair of all configurations of our *L5200 payment terminals* will be discontinued.

As an alternative to the EOL *L5200 payment terminal*, Equinox recommends the PCI PTS version 5.0 certified **Luxe 8500i** and **Luxe 6200m** (wired). These innovative, next generation terminals provide many new features, specifically:

- PCI5+SRED Certification (valid until April 30, 2026)
- PCI-P2PE Domain 1 and Domain 6 compliant
- All-glass, scratch resistance touch display with exceptional picture quality that captures every detail, even in the harshest lighting conditions
- Flexible software platform with multiple implementation options

As a leader in the payment terminal industry, Equinox stands ready to help our partners. If we can assist with your transition efforts to the latest application and hardware platforms, please contact your Equinox Sales Representative directly or email Equinox Customer Support at: ProductSupport@equinoxpayments.com

Best Regards,

Rob Hayhow

Robert Hayhow
Vice President

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EFFECTIVE IMMEDIATELY END-OF-LIFE NOTICE: L5200 Payment Terminals

December 5, 2018

L5200 Part Numbers

EOL PCI2 PART #	DESCRIPTION
010369-611E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-BLANK
010369-612E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010369-613E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-TG-POE
010369-614E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-TG-POE
010369-621E	PKG,L5200-PCI3 DEV EMV4 CLESS BLACK COMM-TG-POE
010385-011E	PKG,L5200s-PCI3 PROD EMV4 BLK COM-BLANK
010385-012E	PKG,L5200s-PCI3 PROD EMV4 BLK CL-SRED COM-BLANK
010385-021E	PKG,L5200s-PCI3 DEV EMV4 BLK CL-SRED COM-TG-POE
010385-201E	PKG,L5200s-PCI3 EMV4 BLK CL COM-BLNK
010369-021E	PKG,L5200-PCI3 DEV EMV4 CLESS BLUE COMM-TG-POE
010369-411E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-BLANK
010369-412E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-BLANK
010369-413E	PKG,L5200-PCI3 PROD EMV4 BLACK COMM-TG-POE
010369-414E	PKG,L5200-PCI3 PROD EMV4 CLESS BLACK COMM-TG-POE
010369-421E	PKG,L5200-PCI3 DEV EMV4 CLESS BLACK COMM-TG-POE
010385-011E	PKG,L5200s-PCI3 PROD EMV4 BLK COM-BLANK
010385-012E	PKG,L5200s-PCI3 PROD EMV4 BLK CL-SRED COM-BLANK
010385-021E	PKG,L5200s-PCI3 DEV EMV4 BLK CL-SRED COM-TG-POE
010385-201E	PKG,L5200s-PCI3 EMV4 BLK CL COM-BLNK

Frequently Asked Questions

QUESTION	ANSWER
Can I still purchase the L5300?	Yes, the L5300 is not impacted by the component EOL on the L5200.
Does my existing EMV certification apply to the Luxe terminals?	No, the Luxe product family is a new product platform.
What is the process to transition to the Luxe product line?	Contact your Equinox sales director to discuss the options available.