








ISS 45

-  *Release Notes & What's New*
-  *ISS45 8.1.1.0-050*
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ISS45 Release Notes & What's New 8.1.0.1-050

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Introduction

Several new features and enhancements were made recently to the StoreNext ISS45 system as a result of customer change requests and internal research and development. These changes are reflected in the accompanying ISS45 8.1.1.0-050 software. The Change Request Document (CRD) number assigned to each enhancement is listed in the description heading.

Following the change description is an abbreviation (or combination thereof) of the ISS45 area affected:

(FO) – Front Office

(POS) – WinPOS

(Sys) – System / Services

These improvements are explained in detail in the following pages and are not included in your Office Users Guide or Office Administrator's Reference. Please keep this system update with your User Guides for quick reference. These changes will be included in the next release of these User Guides. If you have any questions regarding this release, please contact StoreNext Support.

CRD Listing

6142 – Receipt Printing Suppression (FO)

In this release of ISS45, sales receipt printing can be suppressed and generated only when requested by the customer. This enhancement, targeted for the Fuel and Convenience Store marketplace, is implemented using a new option in Checkout Bank maintenance.

This feature will not affect other types of printing such as endorsement printing, suspended transaction printing, or administration receipts (such as X Read Report, POS Reports, Pick-up and Loan slips) that will print regardless of this new setting.

Suppressing receipt printing does not affect the collection of data in the TLOG file. All information will be recorded as normal and may be viewed through the Electronic Journal.

New Checkout Bank General Parameter

To implement this feature, the Checkout Banks' General Parameter Tab has a new General Option field "Suppress Receipt Printing" with 3 possible settings (Never, Ask Yes/No, Always).

Checkout Banks

Checkout Bank Group No.:

Description:

Max percentage of tills to upgrade Simultaneously: Front End Terminals

Price List:

Linked POS | Open Loan Amount | Taxes | **General Parameters**

Q-File Parameters

q-load Start time:

q-load Frequency:

q-load Prompt time out:

General Options

PLU Group - Sort By:

Suppress Receipt Printing:

Suppress Receipt Printing field

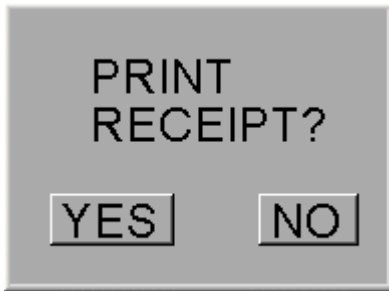
Field	Description
Suppress Receipt Printing	<p>Click the field selection arrow and choose one of the following options:</p> <ul style="list-style-type: none"> ▪ Never – Always print the receipt ▪ Ask Yes / No – Will prompt the cashier whether or not to print the sales receipt ▪ Always – Will not print a sales receipt or prompt the cashier.

Note:

If a sales receipt is not generated (regardless of which option setting is selected), the "Print Last Transaction" POS Function can still be used to print a sales receipt. If the option is set to "Always", receipts will not print during training mode or for transaction voids and returns.

New POS Message

The following POS prompt will display when the “Suppress Receipt Printing” parameter is set to “Ask Yes / No”.



6897 – PBT Information Transfer Support (FO/POS)

ISS45 now supports PBT (Pay-By-Touch) biometric finger scanning as a tendering option. This solution allows a customer to initiate and tender a sales transaction with no physical documentation (i.e. loyalty card, tender, driver's license). In addition, ACH (Automated Clearing House) transactions can be handled through PBT.

ISS45 can also obtain customer birthdates and loyalty card numbers automatically from MicroTrax, in transactions where the finger scanning payment method is used. By implementing this feature customer transactions are expedited by bypassing birth date and loyalty card prompting.

The TLOG will indicate if the media, loyalty card and/or birth date were obtained via PBT.

Note:

PBT data will not override the customer's loyalty card or birth date data if they are previously entered by the cashier within the transaction.

New Parameters

As part of this feature several parameters have been established. The following General System Parameter are located in the new Store \ POST \ Biometric Identification folder.

Parameter	Explanation
Use Biometric Identification functionality	This parameter defines whether the store uses fingerprint capture to access the customer's information for EFT payment, date of birth and/or loyalty card data. When set to Yes, the POS will poll the EFT interface for customer information.
Display loyalty member name from Biometric Identification	When set to Yes, the member name returned from Biometric Identification will be displayed on the cashier display. This functionality is enabled when the "Retrieve loyalty information from Biometric Identification" parameter is set to Yes.

Retrieve DOB from Biometric Identification for Age Verification	When set to Yes, the birth date will be retrieved from Biometric Identification, if available. This functionality is enabled when the "Use Biometric Identification functionality" parameter is set to Yes.
Retrieve loyalty information from Biometric Identification	When set to Yes, the loyalty card number and member name will be retrieved from Biometric Identification, if available. This functionality is enabled when the "Use Biometric Identification functionality" parameter is set to Yes.

In addition, the following new General System Parameters have been established in the Store \ POST \ Monetary \ Tender folder.

Parameter	Explanation
Display EFT payment icon on cashier display	When set to Yes, an EFT icon will be displayed on the cashier display when the customer has initiated any payment type on the EFT Pin Pad.
ACH Tender	Select the tender to be used for ACH transactions: Check or Payroll Check.

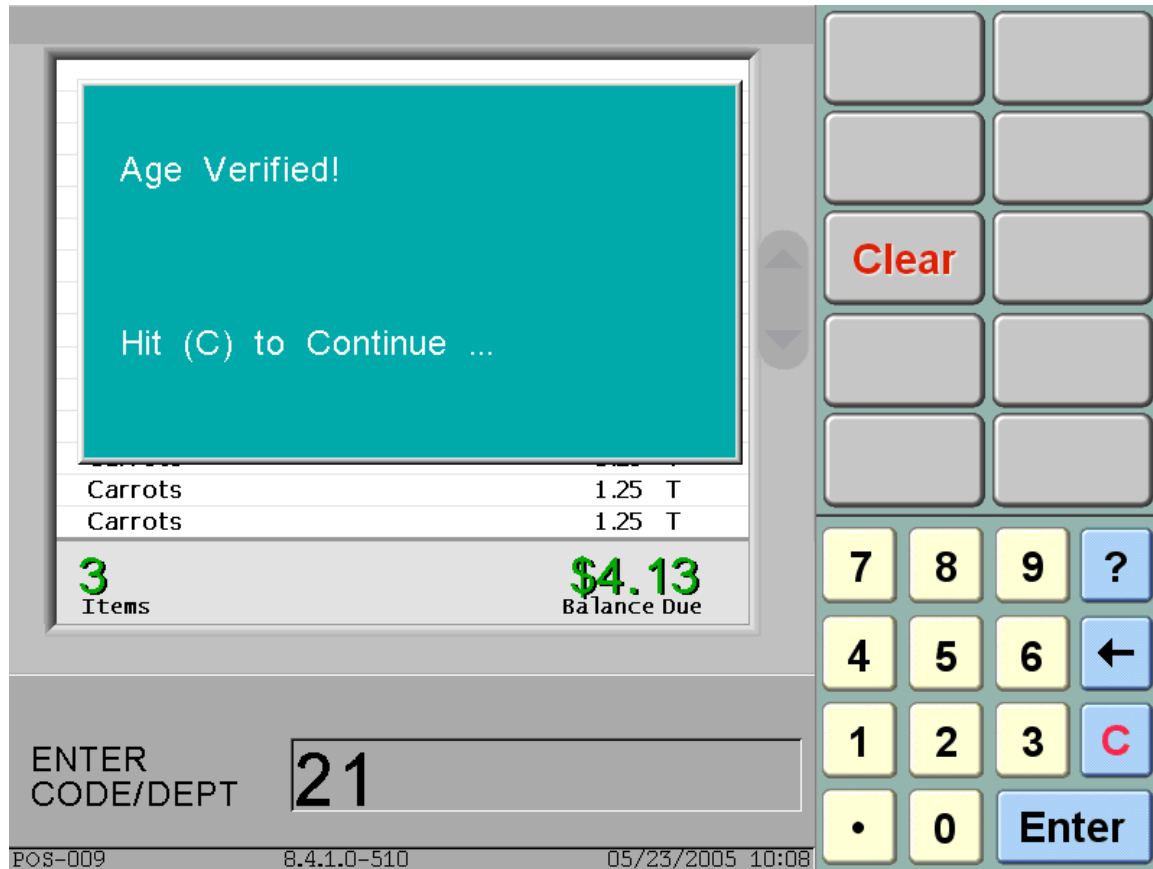
Modified Parameters

The explanation of the following General System Parameter (located in the Store \ POST \ Operational \ Restricted Sale \ Birthday Sale \ Time Restriction folder) has been modified.

Parameter	Explanation
Prompt to Accept Birthday	When set to Yes, the birth date is displayed for the cashier to accept as okay. If the birth date was retrieved through Biometric Identification, this parameter will be ignored and the cashier will not be prompted to accept the birth date.

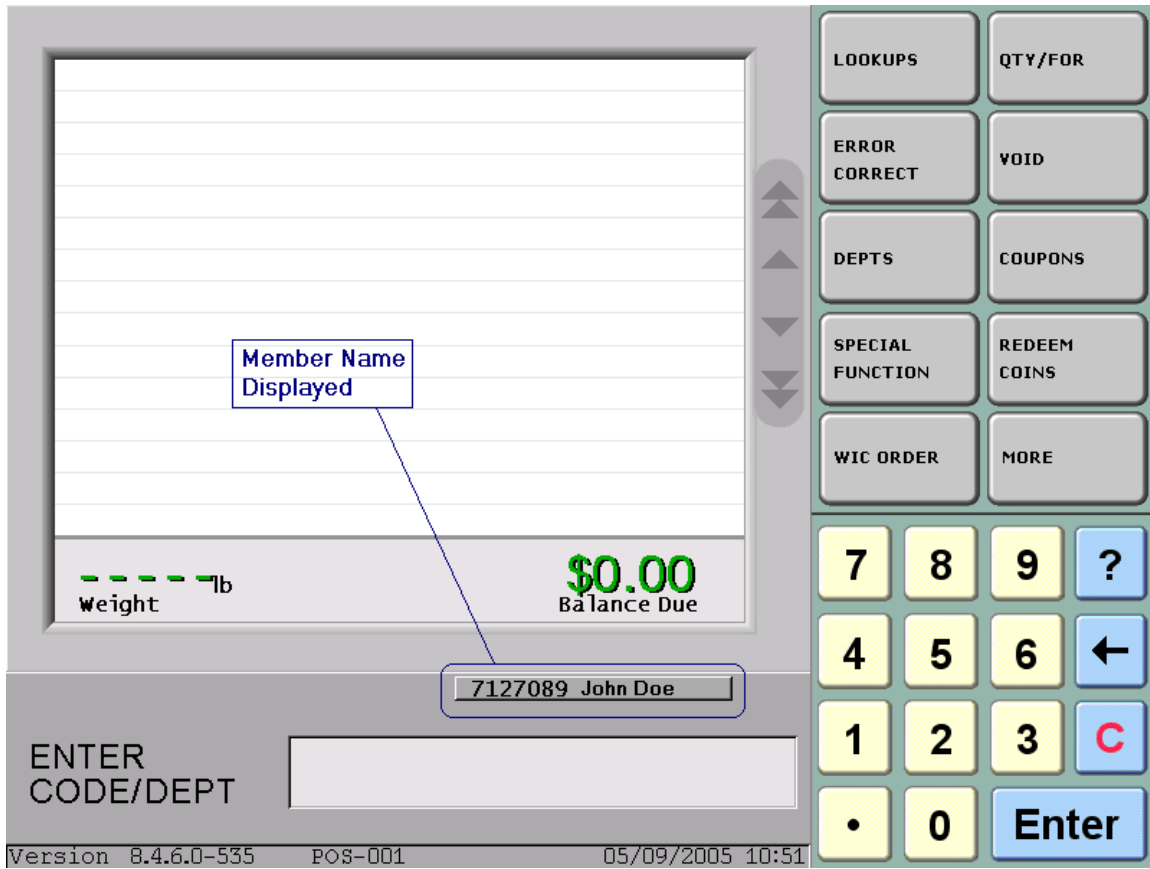
New POS Screens

The following POS screen will appear if the customer's birth date passes the age verification process through PBT indicating the customer is of age to purchase the item:



The message will only appear when the first item (requiring age verification) is entered into the transaction.

If the loyalty card number was received from MicroTrax and the "Display Loyalty Member Name from PBT" parameter is "Yes", the member name on the cashier display is displayed:



If the "Display EFT Payment Icon on Cashier Display" parameter is "Yes" and the POS does not already have an indication that an EFT payment was initiated, an EFT Icon will display:

The screenshot displays a POS terminal interface. The main display area shows a transaction for "Carrots" with a quantity of "1" and a price of "1.25 T". Below this, it indicates "1 Items" and a "Balance Due" of "\$1.38". A callout box labeled "EFT Icon Displayed" points to a small "EFT" button on the keypad. The keypad includes various function buttons such as "PRODUCE CODES", "TARE #", "OTHER LISTS", "QTY #", "Credits", "WEIGHT", "Void last entry", "TENDER CORRECTI", "Coupons", and "MORE", along with a numeric keypad and an "Enter" button. At the bottom of the screen, there is a field labeled "ENTER CODE/DEPT" and a status bar with the text "POS-009 8.4.1.0-510 05/17/2005 16:51".

7022 – Delayed Gift Card Activation (FO/POS)

A new Barcode Programming setting allows the Gift Card Activation request to be delayed and performed after the ticket (in which the card was purchased) has been tendered. After tendering, the activation request is then sent to the host. Once activation approved, the activation code is printed on the customer receipt. (A store copy is not generated). Gift cards that are activated "At Swipe" and gift cards that are activated "After Tender" can be purchased separately or in the same transaction

Note:

The new Barcode Programming Maintenance application is discussed on page 20.

Note:

This feature only applies to MicroTrax Gift Card Activation and does not apply to Gift Card Recharges.

New Field

The Barcode Programming screen's Basic Setup Tab contains a checkbox labeled "Gift Card Activation After Tender".

The screenshot displays the 'Barcode Programming' application window. The 'Basic Setup' tab is active, showing various configuration fields. A callout box with an arrow points to the 'Gift Card Activation After Tender' checkbox, which is currently unchecked. Other visible fields include 'Barcode Prefix From', 'Barcode Prefix To', 'Barcode Length', 'Description', 'Reference No.', 'Barcode Type' (set to 'Gift Card Activation'), 'Activation Type', 'Template Name', 'Account # Length' (set to 0), 'Minimum Amount' (set to 0.00), and 'Maximum Amount' (set to 0.00). Other checkboxes include 'Allow Deactivation of Gift Card', 'Gift Card Pre-Activated', and 'Gift Card Activation After Tender'.

Field	Description
Gift Card Activation After Tender	For activating a gift card after tendering, check this box to display a message configured in the MicroTrax WinEPS host to display on the cashier screen.

Note:

You cannot select both the “Gift Card Pre-Activated” and the “Gift Card Activation After Tender” options for the same gift card range.

New Parameter

As part of this new feature the following parameter has been established. The following General System Parameter is located in the Store \ POST \ MTX EFT folder.

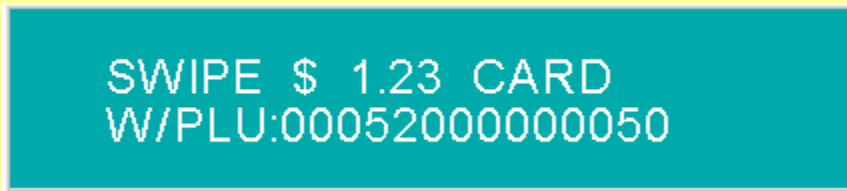
Parameter	Explanation
Customized EFT Message on Cashier Display	If this parameter is set to “Yes”, the POS application will echo the pin pad messages for the customer to the cashier display in a high granularity level.

New POS Messages

The following messages will be displayed at the POS after tendering, when gift card activation takes place.

**Note:**

For multiple magnetic stripe activations, the POS will prompt for the gift card with the specified amount and PLU number:



GIFT CARD ACTIVATION
PLEASE WAIT

Note:

If multiple EAN 128 cards are being activated, the display will show the current card and total card counts of the activation progress. (Swipe activated cards are not included in the count).

ACTIVATING GIFT CARD
2 of 12

An individual receipt will print for each Gift Card sold bearing the Gift Card type, card number, the activation code and the date and time of the transaction. If activation fails or is declined, the receipt will print the Gift Card type, card number and the decline reason. Once the activation process is complete, the following message will display:



Gift Card Authorization
Failed...

Please have customer take
their receipt and gift card
to the Service Desk

Hit (C) to Continue

7067 – Pin Pad Locking (FO/POS)

A new parameter in this release of ISS45 will initiate lock of the EFT Terminal's Pin Pad at the end of each ticket. This feature prevents a situation where a customer might leave their payment information on the Pin Pad by accident and it be used to tender the subsequent transaction.

New Parameter

To implement this new feature the following parameter has been established. This General System Parameter is located in the new Store \ POST \ MTX EFT folder.

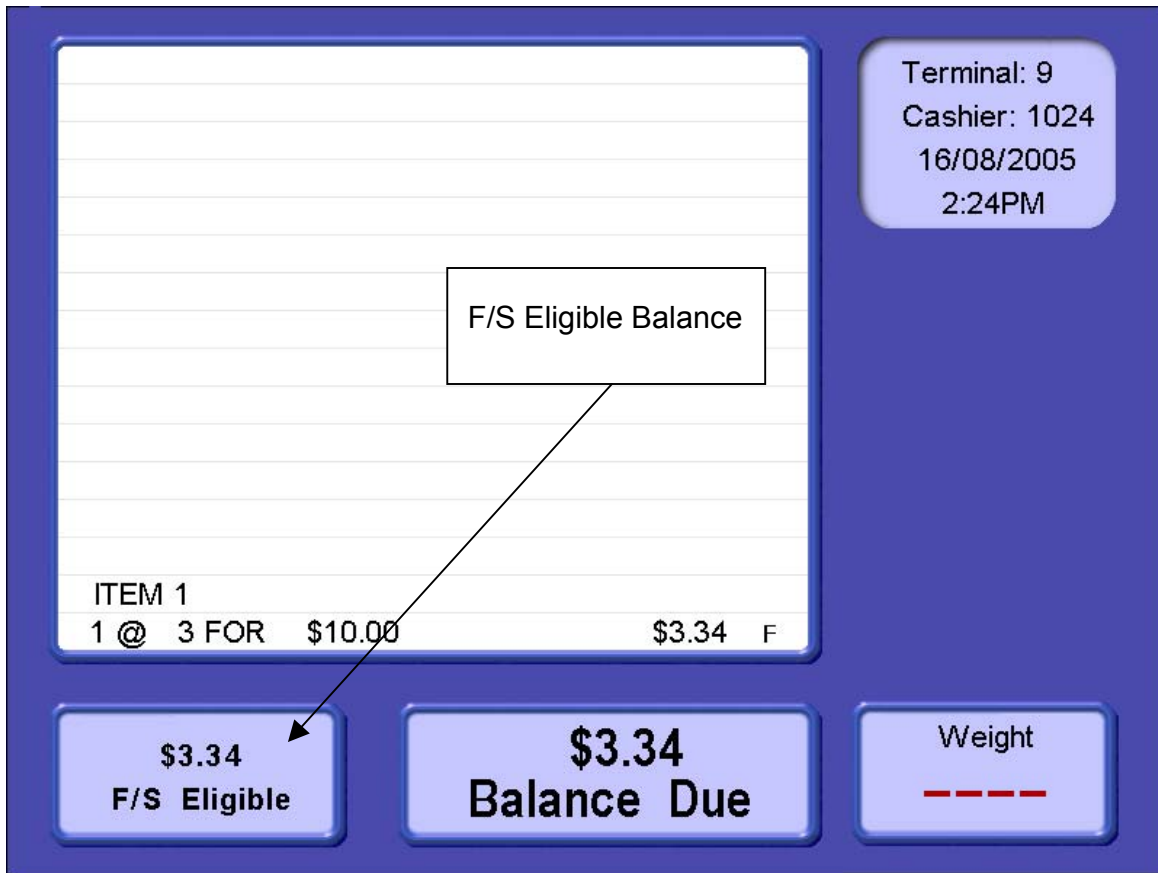
Parameter	Explanation
Apply Idle-Locking Mode for Pin Pad	If set to "Yes", the POS application will instruct the Pin Pad to lock itself at any end of ticket and unlock itself only when a new ticket starts.

7086 – FS Eligible Balance on Customer Display (POS)

The customer display may now display the food stamp eligible balance in the lower left hand corner of the screen.

New Bitmap

The new CUST-FS.BMP file (below) distributed in this release contains an area for this information.



Related Parameter

The following, existing ISS45 parameter must be set to “**Food Stamp**” for this new feature to be enabled. This General System Parameter is located in the Store \ POST \ General folder.

Parameter	Explanation
Type of Extended Balance Due to Display	This parameter provides the option to select the type of Balance Due, to display on the customer display. Options are 'None' and 'Food Stamp'. If 'None' is selected, only 'Balance Due' will display on the customer display. If 'Food Stamp' is selected, 'Balance Due' will display on the top line of the display and 'F/S Subtotal' will display on the bottom line of the display.

WinPOS.ini Modifications

The following lines must be added to the Winpos.ini file to implement this feature:

```
CustDisp:FSBalDue=Yes
CustDisp:FSBalDueFont=4
CustDisp:FSBalDueRow=500
CustDisp:FSBalDueCol=165
CustDisp:FSBalDueTextFont=4
CustDisp:FSBalDueText=F/S Eligible
CustDisp:FSBalDueTextRow=530
CustDisp:FSBalDueTextCol=70
```

When changing from CUST1.BMP to CUST_FS.BMP, the following lines must be changed in the WinPOS.ini file in addition to replacing the **CustDisp:BmpName=CUST1.BMP** reference with **CustDisp:BmpName=CUST_FS.BMP**. These lines appear after the comment line:

```
;***** for date, time, cashier no' ,post no' **
```

```
CustDisp:PostRow=30
```

```
CustDisp:PostCol=615
```

```
CustDisp:CashierRow=60
```

```
CustDisp:CashierCol=615
```

```
CustDisp:DateRow=90
```

```
CustDisp:DateCol=625
```

```
CustDisp:TimeRow=120
```

```
CustDisp:TimeCol=635
```

7120 – Service Mode Support for Fuel Applications (Sys)

In this release, the following Fuel Applications will run in Service Mode, allowing them to launch without a successful login required at the server:

- PumpSrv
- CL2PumpSrv
- RouteSrv
- PaypointLinkSrv
- OfficeLinkSrv
- SVSLinkSrv
- ExtTrs32

There will be no noticeable difference to the user. If an employee or support person logs on or off the server, there will be no interruption to the fuel applications.

In addition, if the parameter is below is enabled, the End Of Day may process as well without a user logged in. All EOD functions will execute as normal, requesting and receiving host totals from the EFT provider and performing housekeeping and file maintenance tasks (as if a user were logged in).

New Parameter

As part of this new feature the following new parameter has been established. This General System Parameter is located in the Store \ Front Office \ End of Day \ General folder.

Parameter	Explanation
Run Automatic EOD Immediately if Windows Logged Off	This parameter will control whether the End-of-Day process starts immediately without any delay waiting for V8TaskExe.exe to start it when Windows is logged off.

7248/7312 – Barcode Programming Maintenance (FO)

The new ISS45 Barcode Programming Maintenance program establishes the parameters for selling and/or activating bar-coded gift cards and phone cards. As part of this enhancement, ISS45 now supports EAN 128 barcodes, a very high-density alphanumeric bar code that is capable of storing both the PLU # and Card Account #.

The Barcode Programming Maintenance program replaces the following gift card parameters that were found in System Parameter Maintenance (under Store \ POST \ Monetary \ Gift Certificates \ Card):

- Gift Card Min Amount Value
- Gift Card Max Amount Value
- Gift Card PLU for Recharging
- Gift Card In System
- Gift Card Range: From/To
- Gift Card Pre-activated
- Allow Deactivation of Gift Card
- Gift Card Department Range: From To:

In addition, the Barcode Programming Maintenance program replaces the following phone card parameters that were found in System Parameter Maintenance (under Store \ POST \ Monetary \ Phone Card):

- Phone Card in System
- Phone Card Range (#1-3): From To
- Phone Card Minimum Amount
- Phone Card Maximum Amount

Gift cards that contain EAN 128 barcodes can be sold and activated at the same time (rather than having to activate separately after scanning the purchased gift card's barcode). In addition, an individual gift card receipt for each gift card activated in a transaction is now generated. The receipts can be customized by gift card range.

Note:

The selling of EAN 128 or magnetic strip gift cards will not be supported on self-checkout lanes. In addition, the manual entry of EAN 128 barcodes at the POS will NOT be allowed.

Upon scanning a barcode, the POS will look up the barcode in the new barcode-programming database. If found, the POS will check the barcode type and perform the action accordingly. If the barcode is not found then POS processing will remain unchanged.

Operationally at the POS, there are minor changes for the Gift Card selling and activation and for the return and deactivation processes. EAN 128 barcodes only require a single scan for selling and activation and return and deactivation.

Upon sale, the POS sends the account number to MicroTrax for authorization. Upon approval, the cashier will see the approval message on the operator display. If authorization is declined, the cashier will be alerted with a message that gift card activation has failed using the standard denial codes supported with MicroTrax.

If the previously activated gift card is canceled or voided by the cashier, the POS sends the account number to MicroTrax for card deactivation. If deactivation is approved the gift card will be removed from transaction. If deactivation is not approved a decline message will be displayed on the operator display and gift card will not be removed from the transaction.

New Program

From the ISS45 Main Menu, the new Barcode folder is located under the Database Management folder. Open the folder and double-click Barcode Programming Maintenance to launch the program. The Barcode Programming Screen appears:

Barcode Programming

Barcode Prefix From: Description:

Barcode Prefix To: Reference No:

Barcode Length: Barcode Type:

Basic Setup

Activation Type:

Template Name:

Account # Length: (EAN 128 Only)

Minimum Amount:

Maximum Amount:

Allow Deactivation of Gift Card

Gift Card Pre-Activated

Gift Card Activation After Tender

New Screen

The Barcode Programming screen contains the following fields:

Field	Description
Barcode Prefix From	Enter the string of numbers that represent the prefix value of the first barcode in this range. Based on the Barcode length field (below), ISS45 will assume the remaining digits are zeroes.
	Note: A barcode range within another barcode range (nesting) is acceptable. However, you cannot enter a prefix that is used by another range (overlapping). For example, it is acceptable to have a range defined for "0401-0409" and another range defined for "04010812-0401899".
Barcode Prefix To	Enter the string of numbers that represent the prefix value of the last barcode in this range. Based on the Barcode length field (below), ISS45 will assume the remaining digits are nines.

Field	Description
Barcode Length	Enter the number of digits in the barcode length. Note: This field will be used to calculate the start and end pointers for the UPC in an EAN 128 barcode. In an EAN 128 example, if the UPC length is 11 and the account number length is 19, enter 30 in Barcode Length.
Description	Enter a description for this barcode range.
Reference	Enter an internal reference number for this barcode range.
Barcode Type	Click the field's selection arrow and choose: Gift Card Activation, Gift Card Recharge or Phone Card.
Activation Type:	For Gift Card Activation Barcode Types, click the field's selection arrow and choose whether the range represents EAN 128 or Magnetic Stripe type gift cards. For Phone Card Barcode Types, click the field's selection arrow and choose whether the range represents UPC or Magnetic Stripe type phone cards.
Template Name	For Gift Card Recharge and Gift Card Activation Barcode Types, enter the name of the defined template that will be printed <u>when a PLU from this range is activated</u> . Note: The defined template will be printed when the card is activated or recharged. So if the gift card is activated (or recharged) "At Swipe" the defined template will print on the store copy and the default templates will print on the customer receipt. If the gift card is set for activation "After Tender" the defined template will print on the customer receipt and a store copy will not be issued. If the Template Name field remains empty, the gift card receipts will use the existing set of templates. In the case of a gift card recharge this means a store copy will not be printed.
Account # Length	For EAN 128 Activation Types, enter the length of the account number within the barcode.

Field	Description
Minimum Amount	Enter the minimum value of the card (or enter the minimum recharge amount in the case of Gift Card Recharge Barcode Types).
Maximum Amount	Enter the maximum value of the card up to \$999.99 (or enter the maximum recharge amount in the case of Gift Card Recharge Barcode Types).
Allow Deactivation of Gift Card	For Gift Card Activation Barcode Types, check this box to allow deactivation of a gift cards using Void Last \ Error Correct, Returns or Voids. The payment processor must support this transaction type.
Gift Card Pre-Activated	For Gift Card Activation Barcode Types, check this box if the gift cards within this range are sold pre-activated.
Gift Card Activation After Tender	For activating a gift card after tendering, check this box to display a message configured in the MicroTrax WinEPS host to display on the cashier screen.

➤ **To add a new Barcode Maintenance Range:**

- 1 With the Barcode Programming Maintenance screen open, click the **New** button.
- 2 Complete the Range, Length, Description, Reference Number and Type fields.
- 3 Enter the Basic Setup information.
- 4 Click the **OK** button to save your changes and return to the Maintenance Screen.

POS Messages

The messages will be displayed at the POS while gift card activation takes place.

Mag Stripe Gift Cards



After the swipe, the following displays:



EAN 128 Gift Cards

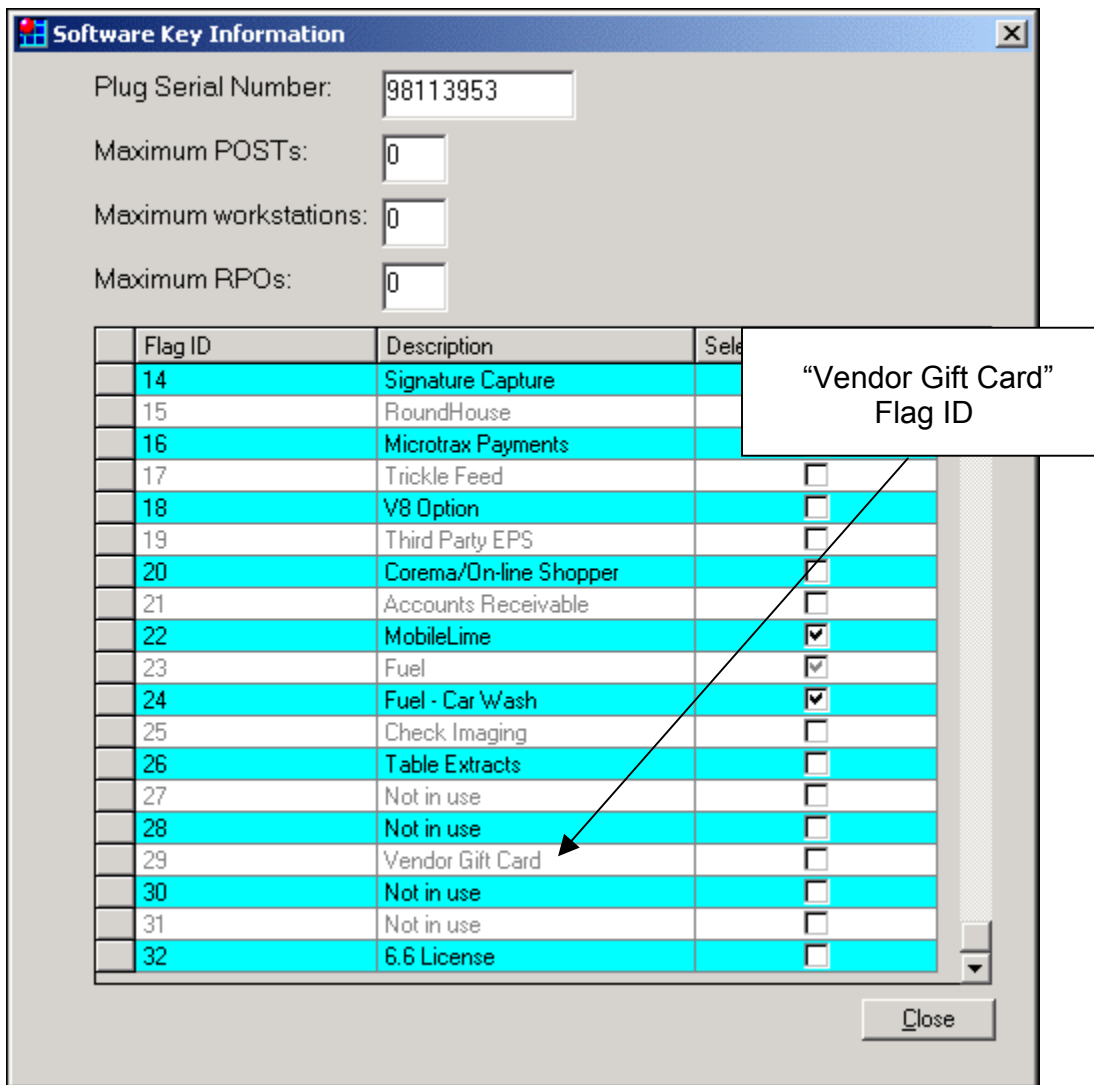


7249 – Vendor Gift Cards Support (FO/POS)

ISS45 now supports selling outside vendor Gift Cards. For example, the XYZ Store chain may sell Gift Cards that can only be used specifically in the ABC Store chain. This option is controlled by a “Vendor Gift Card” setting (Flag #29) on the HASP plug.

Note:

Software Key Information is found within Technical Support folder of the System Administration menu.

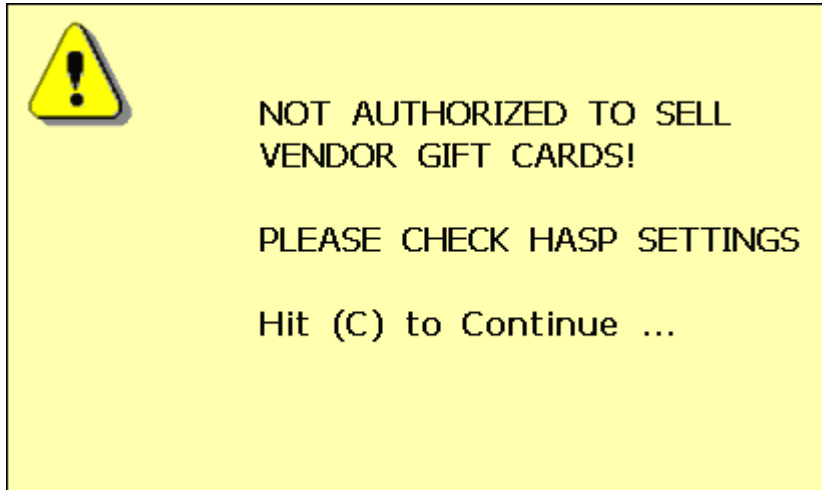


When enabled, the UPC number for the vendor gift card is sent to Microtrax for card activation.

Note:

The TAC code sequence included in the activation request is setup in the terminal configuration of the MTX EPS host.

Using the UPC Code TAC sequence when the Flag is not set on the HASP will disable all gift card activation in the system, and will result in the following POS message:

**Note:**

If ISS45 is set for delayed gift card activation, the error message will display on the POS at the time of activation (after the transaction is tendered but before it is finalized).

7360 – Touch Screen Line Item Voids (POS)

Also in this release, ISS45 has simplified line item voids by enabling a touch selection feature.

In previous releases, to void an item from the transaction list, the operator was required to highlight the item (using the arrow keys) prior to selecting the **Void Line** function. With this new feature, the operator can simply highlight the item to void on the list by touching the item and selecting the **Void Line** key. The confirmation prompt will then display:

CHRY PEPSI	2.39	T F
PEPSI BLUE	0.99	T F
PEPSI ONE	0.99	T F
Void Line - Are You Sure?		
PEPSI DT	5.99	T F
PEPSI	1.19	T F
SF PEPSI FR	2.79	T F
Vendor Coupons	-0.99	F
PEPSI CF DT	5.99	T F
PEPSI CF DT	5.99	T F
PEPSI CF DT	5.99	T F

16
Items

\$47.25
Balance Due

ENTER
CODE/DEPT

Version 8.4.6.0-473 POS-001 Connect 08/27/2004 12:00

Required Parameter Setting

The following parameter must be enabled to utilize this feature.

Parameter	Explanation
Enable Scroll Bar on POS	Set this parameter to Yes to enable the use of the Scroll Bar on the POS.

This General System Parameter is located in the Store \ POST \ Operational folder.

New Soft Key Buttons

When the above parameter is enabled, the new Page Up and Page Down soft-key buttons will be enabled (when the transaction includes more items than can be displayed on the cashier display).

PEPSI BLUE	0.99	T F
PEPSI ONE	0.99	T F
PEPSI ONE	0.99	T F
SF PEPSI FR	2.79	T F
DIET PEPSI TWIST	0.99	T F
PEPSI DT	5.99	T F
CHRY PE	1.19	T F
PEPSI DT	5.99	T F
PEPSI	1.19	T F
SF PEPSI FR	2.79	T F
Vendor Coupons	-0.99	F
PEPSI CF DT	5.99	T F
PEPSI CF DT	5.99	T F
PEPSI CF DT	5.99	T F
PEPSI	1.19	T F

New Page Up and Page Down Soft Buttons

16
Items

\$47.25
Balance Due

ENTER CODE/DEPT

Version 8.4.6.0-473 POS-001 offline 08/27/2004 11:55

Lookup List	General Void
Dept.	Lock Register
Price Inquiry	Tare Weight
Misc Function	WIC Order
Credits	MORE

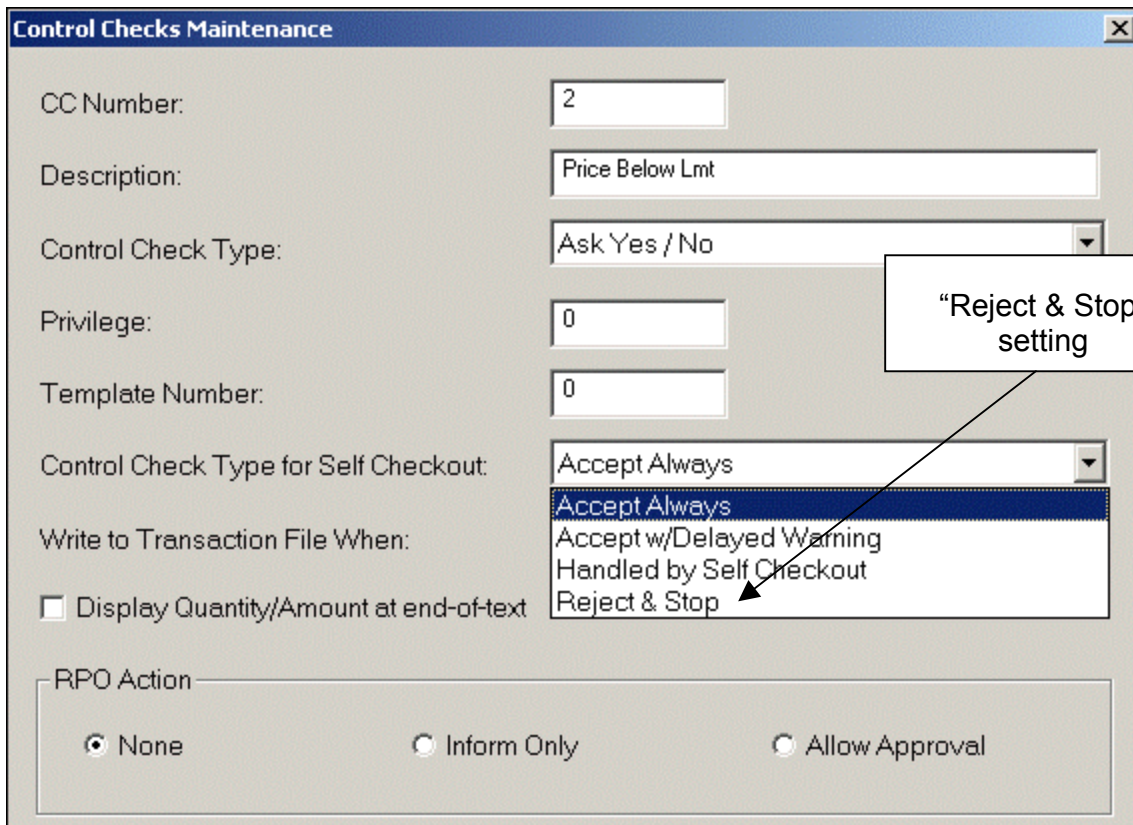
7	8	9	?
4	5	6	←
1	2	3	C
.	0	Enter	

7361 – USCAN Attendant Station Control Checks (FO/POS)

Control Checks now display on the USCAN attendant station when an item (prompting a control check) is scanned in the USCAN lane. In previous ISS45 releases, when an item was rung in the USCAN lane that generated a control check (displaying to the customer as the “Please Wait for Attendant” message), the item had to be sold in direct mode at the attendant station to duplicate it for display purposes. With this new feature, the control check will display as soon as the attendant enters direct mode.

Required Setting

The “Control Check Behavior on Self Checkout” setting must be set to “Reject & Stop” in Control Checks Maintenance for a specific control check to be sent to the attendant station.



The screenshot shows the "Control Checks Maintenance" window with the following fields and values:

- CC Number: 2
- Description: Price Below Lmt
- Control Check Type: Ask Yes / No
- Privilege: 0
- Template Number: 0
- Control Check Type for Self Checkout: Accept Always (with a dropdown menu open showing options: Accept Always, Accept w/Delayed Warning, Handled by Self Checkout, and Reject & Stop)
- Write to Transaction File When: Display Quantity/Amount at end-of-text
- RPO Action: None, Inform Only, Allow Approval

An arrow points from a callout box labeled "Reject & Stop" setting to the "Reject & Stop" option in the dropdown menu.

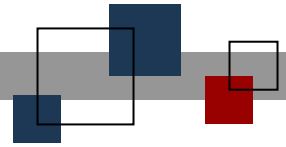
7382 – Track Data Removal for Fuel Transactions (FO/POS/Sys)

To improve security of customer information for Fuel Transactions (and meet PCI/CISP Requirements), Track 1, 2 and 3 data is no longer stored and account information and expiration dates are now masked in the Transaction Log, Extrans.log and Receipt001.xml files.

Other Enhancements

The following ISS45 8.1.1.0-050 program enhancements have been made internally and are explained briefly below.

- 7343 – If a customer requests cashback on a partial tender, an error message now pop-ups informing the cashier that cashback is not allowed. When the cashier presses CLEAR, the EFT is cancelled and the cashier must re-enter a tender on the tender screen.



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