

A vertical column of five squares in varying shades of blue and red, used as a decorative element for the title.

*Acer Altos G320 Installation Guide  
for ISS45 V8 with  
Windows 2003 Server  
SQL 2000*



## Acer Altos G320 Installation Guide

<b>Date of Issue</b>	<b>Product Identification Number</b>	<b>Part Number</b>	<b>Brief Description</b>
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# TABLE of CONTENTS

0.	Document Control.....	b
0.1.	Distribution List — As per manuals .....	b
0.2.	Changes Forecast .....	b
0.3.	Change History .....	b
1.	Windows Server 2003 Installation.....	1
1.1.	Starting the Acer G320 for the First Time .....	1
1.2.	Rebuilding the Acer G320 if Needed.....	2
1.3.	Acer Driver Setup .....	3
1.3.1.	Chipset .....	4
1.3.2.	Graphic Adapter.....	4
1.3.3.	Network Driver .....	4
1.4.	Windows Setup .....	4
1.5.	Partitioning for Drive D.....	5
2.	Adding the Parallel Card.....	6
2.1.	Hardware Installation and Setup.....	6
3.	Loading the LSI Power Console Plus Software.....	7
3.1.	Power Console Installation (Basic Setup).....	7
4.	SQL Server 2000 Installation.....	7
4.1.	SQL Installation .....	7
4.2.	SQL Server 2000 SP3a Installation .....	8
4.3.	Register SQL Server .....	9
5.	Managing Your Server.....	9
5.1.	Starting Manage Your Server .....	9
6.	Go to the ISS45 Application Documentation for completing Server Installation ....	10

## 0. Document Control

0.1. Distribution List — As per manuals

0.2. Changes Forecast

This document will be updated as new configurations and corrections are made available

0.3. Change History

Issue 1: This is the initial release of this document.

**Note: The G320 is one of the first ACER products that dropped the support for the parallel connection. Your shipment should include a StarTech Parallel PCI card (PCI1PECP3V) that will need to be installed after the initial software setup is complete. DO NOT put this card in the unit at this time.**

## **1. Windows Server 2003 Installation**

**Note: VERY IMPORTANT STEP TO PREVENT SOFTWARE PROBLEMS - The XD Technology must be turned off in the BIOS on the G320 Server to work with existing software. Follow step 1.1.4 below to do this**

CD's shipping with the G320

- Acer altos G320 Resource CD build 100 P/N:OD.R1805.001
- LSILOGIC MegaRAID Universal Software Suite Part#: 70-00314-01 Rev C  
**Note: This software ships with the G320 but is not to be used. Acer supplies the version tested with the G320 on the G320 Resource CD**
- Microsoft Windows Server 2003 Standard Edition

### 1.1. Starting the Acer G320 for the First Time

**The ACER comes preloaded with Windows Server 2003 Standard Edition.**

**The machine should come partitioned for 70G on C and 70G on D drive**

- 1.1.1. Connect the PC keyboard, mouse, monitor, network cable on the top network connection and power supply cable on the G320
- 1.1.2. Power on the G320 Raid Server using the front power button
- 1.1.3. You will see the following messages on the screen during power up
  - BIOS Settings F2
- 1.1.4. Steps to disable the XD Technology
  - 1.1.4.1. Press F2 when starting up the server to get into the BIOS
  - 1.1.4.2. Go to the Security Tab on the BIOS screen
  - 1.1.4.3. Move to XD Technology at the bottom of the security screen
  - 1.1.4.4. Press the enter key, highlight Disable and press enter again
  - 1.1.4.5. Press F10 to Save and Exit
  - 1.1.4.6. Press Y to the question "Exit Saving Changes"
- 1.1.5. Windows Server 2003 Standard Setup runs at this point for the first time
- 1.1.6. Windows runs then restarts computer
- 1.1.7. Windows reboots after fat32 to NTFS conversion
- 1.1.8. Windows continues installing
- 1.1.9. Windows reboots
- 1.1.10. Acer installs and does a sysprep then reboots again
- 1.1.11. Windows setup utility shows on the Monitor Click NEXT
- 1.1.12. Windows License agreement shows on the Monitor
  - Accept this agreement then NEXT
- 1.1.13. The Regional and Language options screen shows on the Monitor
  - Click NEXT

- 1.1.14. The Personalize your software screen shows on the Monitor
  - Key in the Name and Organization and Click NEXT
- 1.1.15. Your Product Key screen shows on the Monitor
  - Input the Product Key from the side of the ACER G320 and click NEXT
- 1.1.16. Licensing Modes Screen appears
  - Key in the number of concurrent connections purchased in the Per server box and select Next. (Default is 5)
- 1.1.17. Computer Name and Admin Password screen shows on the Monitor
  - Input the information Click NEXT
- 1.1.18. Network installs automatically and system restarts
- 1.1.19. The Windows Sign-on screen appears
  - Sign-on as the Administrator to continue setting up the Computer.
- 1.1.20. Manage Your Server screen appears
  - Close the box by clicking the x in the top right corner of the screen

**Note: The minimum recommendation is to set up your Server as a File Server (This example will be done later in this procedure)**
- 1.1.21. ICON 30 days to activate windows will show indicating the need to activate the Windows software.

**Note: You have 30 days to activate this software with Microsoft**

## 1.2. Rebuilding the Acer G320 if Needed

**Note: The rebuild may be required if ACER used all the partition of the disk for one drive**

- 1.2.1. The first step is to change the boot order in the BIOS
  - Reboot the server and press F2 to enter the BIOS configuration
  - Under the Boot Tab set the following order
  - Set 1<sup>st</sup> Floppy Drive, 2<sup>nd</sup> CD-ROM and 3<sup>rd</sup> Hard Disk
  - Press F10 to save and exit
- 1.2.2. Creating the LSI Mega Raid 320-1 driver for use during Windows Server 2003 installation
  - 1.2.2.1. Insert the Altos G320 Resource CD build 100 into the CD-ROM on another PC
  - 1.2.2.2. Accept the license agreement
  - 1.2.2.3. Click drivers and go to Drivers\Altos G320\Raid controllers\LSI Logic MegaRAID SCSI 320-1/320-2\Windows Server 2003
  - 1.2.2.4. Click Make diskette and complete the procedure
- 1.2.3. Put the Microsoft Windows Server 2003 CD into the CD ROM and reboot the machine
- 1.2.4. During reboot, the message **Press any key to boot from CD:** appears. Press any key
- 1.2.5. During Windows installation, the message **Press F6 to install 3<sup>rd</sup> party SCSI driver or RAID driver** appears. Press F6
- 1.2.6. Press S=Specify Addition Device

- 1.2.7. Insert the RAID driver disk made above in step 1.2.2 and press Enter=Continue
- 1.2.8. Highlight MegaRAID SCSI 320-1 RAID Controller Driver and press Enter=Select
- 1.2.9. Note: The message (The driver you provided seems to be older than the default windows driver) appears. Ignore the message and Press S=Use the driver on the floppy
- 1.2.10. The message that Windows is loading support for the MegaRAID SCSI 320-1 RAID Controller driver appears. Hit Enter=Continue
- 1.2.11. Welcome to setup screen appears. Hit Enter=Continue
- 1.2.12. Windows Licensing screen appears. Hit F8=I agree
- 1.2.13. The screen for partitioning the drive appears.
- 1.2.14. Partition the C drive for 70G
- 1.2.15. The next screen shows C: and approximately 70G. Hit Enter=Install
- 1.2.16. Highlight Format the partition using the NTFS file system. Hit Enter=Continue
- 1.2.17. The formatting screen appears next.
- 1.2.18. The next screen starts copying files for installation.
- 1.2.19. Your computer will reboot message appears on the screen
- 1.2.20. After the reboot, the installation program continues.
- 1.2.21. Regional and Language Options Screen appears. Defaults should be English already.
- 1.2.22. Select Next
- 1.2.23. Personalize Your Software screen appears
- 1.2.24. Key in Name: and Organization: then select Next.
- 1.2.25. Your Product Key screen appears. Key in your Product Key from the side panel of your Acer and Select Next.
- 1.2.26. Licensing Modes Screen appears. Key in the number of concurrent connections purchased (normally 5) in the Per server box and select Next.
- 1.2.27. Computer Name and Administrator Password screen appears.
- 1.2.28. Key in the computer name and password that you want and select Next.
- 1.2.29. Date and Time Setting screen appears. Set the values and select Next.
- 1.2.30. The installation program continues.
- 1.2.31. The computer will reboot.
- 1.2.32. The Windows Sign-on screen appears. Sign-on as the Administrator to continue setting up the Computer.
- 1.2.33. Manage Your Server screen appears
  - Close the box by clicking the x in the top right corner of the screen

**Note: The minimum recommendation is to set up your Server as a File Server (This example will be done later in this procedure)**
- 1.2.34. ICON 30 days to activate windows will show indicating the need to activate the Windows software.

**Note: You have 30 days to activate this software with Microsoft.**

### 1.3. Acer Driver Setup

### 1.3.1. Chipset

1.3.1.1. Put the Altos G320 Resource CD build 100 in the CD-ROM and accept license agreement

1.3.1.2. Click Drivers and go to Drivers\Altos G320\Chipset\Windows Server 2003

1.3.1.3. Click setup and complete the installation restarting at the end

### 1.3.2. Graphic Adapter

1.3.2.1. Put the Altos G320 Resource CD build 100 in the CD-ROM and accept license agreement

1.3.2.2. Click Drivers and go to Drivers\Altos G320\Graphic adapters\ATI ES1000\Windows Server 2003

1.3.2.3. Click setup and complete the installation restarting at the end

### 1.3.3. Network Driver

1.3.3.1. Put the Altos G320 Resource CD build 100 in the CD-ROM and accept license agreement

1.3.3.2. Close this screen since you will install Networks through device manager

1.3.3.3. Go to the Windows Device Manager screen

1.3.3.4. Click first ? Ethernet controller

1.3.3.5. Click reinstall driver

1.3.3.6. Install from a list or specific location

1.3.3.7. Leave bullet on Search for the best driver in these locations

1.3.3.8. Check box Search removable floppy, CD

1.3.3.9. Click next

1.3.3.10. Highlight d:\disk\g320\nic\Intel\pro1000.net\1000325.inf

1.3.3.11. Click next

1.3.3.12. Click Finish and close after the driver installs

1.3.3.13. Click on remaining ? Ethernet controller

1.3.3.14. Click reinstall driver

1.3.3.15. Install from a list or specific location

1.3.3.16. Leave bullet on Search for the best driver in these locations

1.3.3.17. Check box Search removable floppy, CD

1.3.3.18. Click next

1.3.3.19. Highlight d:\disk\g320\nic\Intel\pro1000.net\ele5132.inf

1.3.3.20. Click next

1.3.3.21. Click Finish and close after the driver installs

1.3.3.22. Disable the second network if you do not plan on using it.

**Note: This connection is for the bottom network connection on the back of the G320.**

1.3.3.22.1. Highlight Intel(R) Pro/1000 PM Network Connection

1.3.3.22.2. Click on the Disable ICON

## 1.4. Windows Setup

### 1.4.1. SETUP THE WORKGROUP

1.4.1.1. Click Start / Control Panel / System

- 1.4.1.2. Click the Computer Name Tab
- 1.4.1.3. Give your computer a description then click the Change button
- 1.4.1.4. Check the Computer name and change if required
- 1.4.1.5. Check the member of Workgroup and change the name of the workgroup if required
- 1.4.1.6. Click OK or Cancel depending on your input above
- 1.4.1.7. Click the OK on the System Properties screen to close and exit

#### 1.4.2. SETUP NETWORK

- 1.4.2.1. Click Start / Control Panel / Network Connections / Local Area Connection
- 1.4.2.2. Setup your IP address for TCP/IP

#### 1.4.3. SETUP DISPLAY RESOLUTION

- 1.4.3.1. Start / Control Panel / Display
- 1.4.3.2. Settings Tab
- 1.4.3.3. Set the display to 800 by 600 Medium (16 bit)

### 1.5. Partitioning for Drive D

#### 1.5.1. Using Disk Management

- 1.5.1.1. Start / Program Files / Administrative Tools / Computer Management
- 1.5.1.2. Click Disk Management
- 1.5.1.3. Right Click CD ROM 0 and edit to change it's drive letter to z: (this is just a suggestion since it is installed as drive D:)
- 1.5.1.4. Right click the unallocated space (approx. 70GB) and then New Partition
- 1.5.1.5. The Wizard starts up
- 1.5.1.6. Click on Primary partition and Next
- 1.5.1.7. Select the size of the D: drive you want. (70GB is used in this example)
- 1.5.1.8. Click Next
- 1.5.1.9. Assign Drive letter D: and click Next
- 1.5.1.10. Format the partition with NTFS and select Next
- 1.5.1.11. Click Finish and format starts

**Note: Install Windows Server 2003 Service Pack 1**

**Note: Update all high priority updates from Microsoft. During the writing of this procedure there were 25 available**

**Note: If you are connecting to the Internet, Virus Protection is suggested for your protection**

## 2. Adding the Parallel Card

### 2.1. Hardware Installation and Setup

- 2.1.1. Shutdown windows and unplug the power cord and network cable
- 2.1.2. Install the parallel card  
(1 Port 3.3 Volt EPP/ECP Parallel PCI Card Adapter)  
Manufacturer: STARTECH.COM  
Mfg Part#: PCI1PECP3V (into the G320 but DO NOT attach the printer or HASP plug at this time)
- 2.1.3. Plug the power cord and network cable back into the G320 and power up the G320
- 2.1.4. Welcome to the found new hardware wizard (This indicates that the parallel card was found)
- 2.1.5. Put the Vendor's CD shipping with the parallel card into the CD ROM
- 2.1.6. Select no not this time to check windows update (Next)
- 2.1.7. Bullet on Install from a list or specific location (Advanced)
- 2.1.8. Bullet on don't search, I will choose the driver to install
- 2.1.9. Click on have disk
- 2.1.10. Browse CD to drive:\IO\PCI IO\win2k\_XP\_2003
- 2.1.11. Click OK
- 2.1.12. Click on PCI Multi-I/O Adapter
- 2.1.13. Click Next
- 2.1.14. Click on Continue anyway
- 2.1.15. Click finish and another window pops up
- 2.1.16. No not at this time to connect to Windows Update
- 2.1.17. Bullet on install from a list or specific location (Advanced)
- 2.1.18. Bullet on don't search, I will choose the driver to install
- 2.1.19. Leave show all devices highlighted and click Next
- 2.1.20. Click have disk
- 2.1.21. Browse CD to drive:\IO\PCI IO\win2k\_XP\_2003
- 2.1.22. Click open
- 2.1.23. Click OK
- 2.1.24. Click on PCI EPP/ECP Parallel Port
- 2.1.25. Click Next
- 2.1.26. Click on Continue anyway
- 2.1.27. Click on Finish
- 2.1.28. Board should be installed and show up in device manager
- 2.1.29. Change the parallel LPT port to #1
  - Device Manager
  - Ports (COM & LPT)
  - Double click LPT3
  - Port Settings TAB
  - Never use an interrupt is the default
  - Enable Legacy and plug and play detection not checked is the default

- Change the dropdown from LPT3 (Default) to LPT1
- Click OK to save
- Exit the screen

2.1.30. Restart the computer

### 3. Loading the LSI Power Console Plus Software

#### 3.1. Power Console Installation (Basic Setup)

- 3.1.1. Insert the altos G320 Resource CD build 100 in the CD ROM.
- 3.1.2. The License Agreement screen appears. Select Accept.
- 3.1.3. Click utilities | altos G320 | LSI Logic MegaRaid SCSI 320-1/320-2
- 3.1.4. Highlight Power Console Plus (Windows Server 2003)
- 3.1.5. Click the setup button
- 3.1.6. Setup launches click next
- 3.1.7. The next screen indicates the types of installation
- 3.1.8. Click Next
- 3.1.9. The custom setup screen appears
 

**Note: For minimum management of the Raid adapter**

  - 3.1.9.1. Click on MegaRAID Client
  - 3.1.9.2. Select this feature, and all sub features, will be installed on local hard drive
  - 3.1.9.3. Click Next then Install
  - 3.1.9.4. Key in a password that you want to use to manage the RAID
  - 3.1.9.5. Click ok
  - 3.1.9.6. Click Finish and close the ACER CD
  - 3.1.9.7. The program is installed under Start / All Programs / Power Console Plus / Launch Client

### 4. SQL Server 2000 Installation

#### 4.1. SQL Installation

- 4.1.1. Insert SQL Server 2000 CD in CD-ROM Drive (autorun)
- 4.1.2. At *SQL Server 2000* screen click *SQL SERVER 2000 Components*
- 4.1.3. At next screen click *INSTALL DATABASE SERVER* (wait 30 sec)
- Note: The next screen that may pop up shows that SQL Server 2000 sp2 and below is not supported by this version of Windows**
- 4.1.4. Click Continue to run the installation program. (SP3a will be applied for Windows Server 2003 support later in this document)
- 4.1.5. At Welcome click NEXT
- 4.1.6. At Computer Name put • Local Computer, click NEXT
- 4.1.7. At Installation Selection put • Create a new instance..., click NEXT
- 4.1.8. At User Information key in Name and Company, click NEXT
- 4.1.9. At Software License Agreement click YES to confirm
- 4.1.10. If required at CD-Key, key in 25 char. ID, click NEXT

- 4.1.11. At Installation Definition put  Server and Client Tools, click NEXT
- 4.1.12. At Instance Name put  Default, click NEXT
- 4.1.13. At Setup Type, put  on Custom Install
- 4.1.14. Change destination folders for both Program and Data files:
- 4.1.15. At **EACH** path click Browse, change C:\PROG... to **D:\**, click OK  
**Note: This process creates the directory D:\MSSQL**
- 4.1.16. then at *Setup* Type click *NEXT*
- 4.1.17. At *Select Components* click *NEXT*
- 4.1.18. At *Services Accounts* put  Customize settings
  - 4.1.18.1. In *Services* put  SQL Server
    - 4.1.18.1.1. In *Service Settings* put  Use a Domain User account
    - 4.1.18.1.2. In Username: key **Administrator** (or accept default)
    - 4.1.18.1.3. In Password: key **(this is your administrators password)**
    - 4.1.18.1.4. In Domain: key **(server name)** (or accept default)
    - 4.1.18.1.5. Put  Auto Start Service
  - 4.1.18.2. In *Services* put  SQL Server Agent
    - 4.1.18.2.1. In *Service Settings* put  Use a Domain User account
    - 4.1.18.2.2. In Username: key **Administrator** (or accept default)
    - 4.1.18.2.3. In Password: key **(this is your administrators password)**
    - 4.1.18.2.4. In Domain: key **(server name)** (or accept default)
    - 4.1.18.2.5. Put  Auto Start Service, click *NEXT*, at *Setup* click *OK*
  - 4.1.18.3. Click *NEXT*
  - 4.1.18.4. At *Authentication Mode* put  Mixed Mode, put  Blank Password, click *NEXT*
  - 4.1.18.5. At *Collation Settings* put  SQL Collations
  - 4.1.18.6. Highlight: **Binary order, for use with the 850(Multilingual) Character set**
  - 4.1.18.7. Click *NEXT*
  - 4.1.18.8. At *Network Libraries* remove  from TCP/IP Sockets, then click *NEXT*
  - 4.1.18.9. At *Start Copying Files* click *NEXT*
  - 4.1.18.10. At *Choose Licensing Mode*, in *Licensing Mode* put  per Seat,
  - 4.1.18.11. key in your purchased licenses (example **5**) in device box, click *CONTINUE*
  - 4.1.18.12. Installs programs (8-9 min)
  - 4.1.18.13. Configures selections ( 2-3 min)
  - 4.1.18.14. At *Setup Complete* click *FINISH* to exit
  - 4.1.18.15. Remove CD then at Desktop reboot server

## 4.2. SQL Server 2000 SP3a Installation

- 4.2.1. Insert ISS45 Version 8 CD which contains SQL Server 2000 SP3a in CD-ROM drive
- 4.2.2. Locate the file sql2ksp3.exe on the CD (The file should be in the folder SQL2000SP3A)
- 4.2.3. Double click the file to run

- 4.2.4. This brings up a window asking where to extract the files
- 4.2.5. Use the default (C:\sql2ksp3) and select Finish
- Note: The specified output folder does not exist create it message appears**
- 4.2.6. Select Yes
- Note: The package has been delivered successfully message pops up**
- 4.2.7. Select OK
- Note: Run the SP3a upgrade by following the steps below**
- 4.2.8. Start / Run and browse to (C:\sql2k3\setup.bat)
- 4.2.9. Select Open
- 4.2.10. This selects the file and takes you back to the Run screen with the correct information displayed
- 4.2.11. Select OK
- 4.2.12. At *Welcome* click *NEXT*
- 4.2.13. At *Software License...*, click *YES*
- 4.2.14. At *Instance Name* leave ✓ Default, click *NEXT*
- 4.2.15. At *Connect to Server* put • SQL Server Authentication..., click *NEXT*
- 4.2.16. At *SA Password Warning Screen* put • Ignore the security threat warning, leave the password blank. Click OK
- 4.2.17. Check the box *Upgrade Microsoft Search and apply SQL Server 2000 SP3(required)*. Click *Continue*
- 4.2.18. At *error reporting* click *OK*
- 4.2.19. At *Start Copying Files* click *NEXT* (8-10 min.)
- 4.2.20. At the end of the upgrade, click OK
- 4.2.21. At *Setup Complete* screen, click *Finish*
- 4.2.22. Close any opened windows then at Desktop reboot server

#### 4.3. Register SQL Server

- 4.3.1. START / ALL PROGRAMS / Microsoft SQL SERVER / ENTERPRISE MANAGER
- 4.3.2. In the left window, open Microsoft *SQL Server*
- 4.3.3. In the left window, left click on *SQL Server Group*
- 4.3.4. In the right window, right click on the *SQL Server (default name Local)*
- 4.3.5. *Edit SQL Server registration properties*
- 4.3.6. On *General* screen, check the box for *Use SQL Server authentication*
- 4.3.7. Login Name: key **sa**, leave password blank click *OK*
- Note: If you get: WARNING – The client and server codepages... click OK ,**
- 4.3.8. Exit Enterprise Manager
- 4.3.9. Restart the Computer

## 5. Managing Your Server

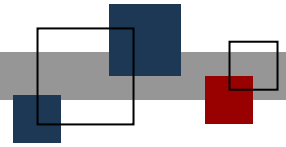
**Note: As stated earlier in this document, the minimum recommendation is to set up your Server as a File Server. The following steps perform this operation and share the Backup directory in the D:\MSSQL directory**

### 5.1. Starting Manage Your Server

- 5.1.1. Start / Administrative Tools / Manage your server
- 5.1.2. Click on Add or remove a role
- 5.1.3. Click Next at Preliminary steps
- 5.1.4. Place the bullet on custom configuration and click Next
- 5.1.5. Highlight File Server and click Next
- 5.1.6. Click Next at file server disk quotas
- 5.1.7. Click Next at file server indexing service accepting the default
- 5.1.8. Click Next and the share a folder wizard pops up
- 5.1.9. Browse and share D:\MSSQL\Backup folder
- 5.1.10. Click Next and Next again
- 5.1.11. Place the bullet on Administrators have full access; other users have read-only access
- 5.1.12. Click Finish
- 5.1.13. Click Close
- 5.1.14. Click Finish

## **6. Go to the ISS45 Application Documentation for completing Server Installation**





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