

ENCOR

■ Patch Installation Guide — Front Office

■ Version 1.0.0.1



ENCOR Patch Installation Guide — Front Office

Date of Issue	Product ID Num.	Part Number	Brief Description
January 2018	45002/032	89000928	1.0.0.1 Release

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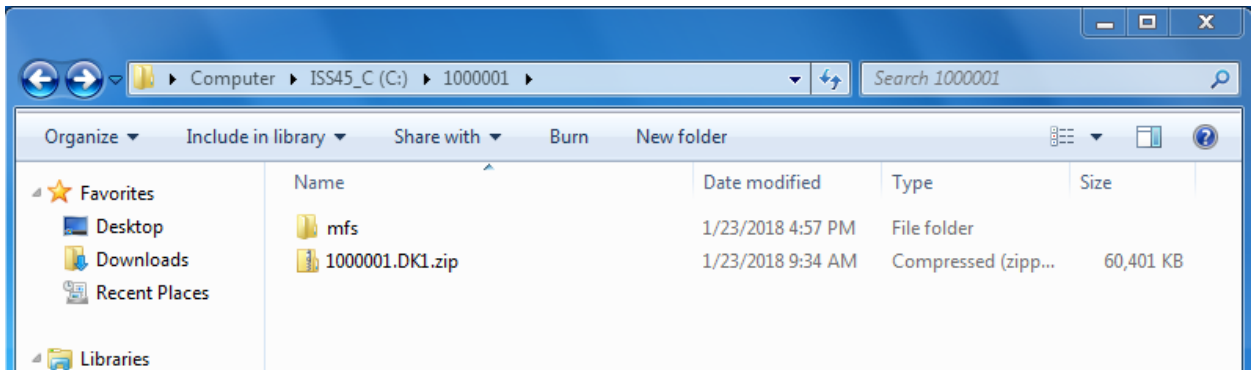
Address comments and corrections regarding this document to:

Attn: Software Program Director
NCR
797 Commonwealth Drive
Warrendale, PA 15086

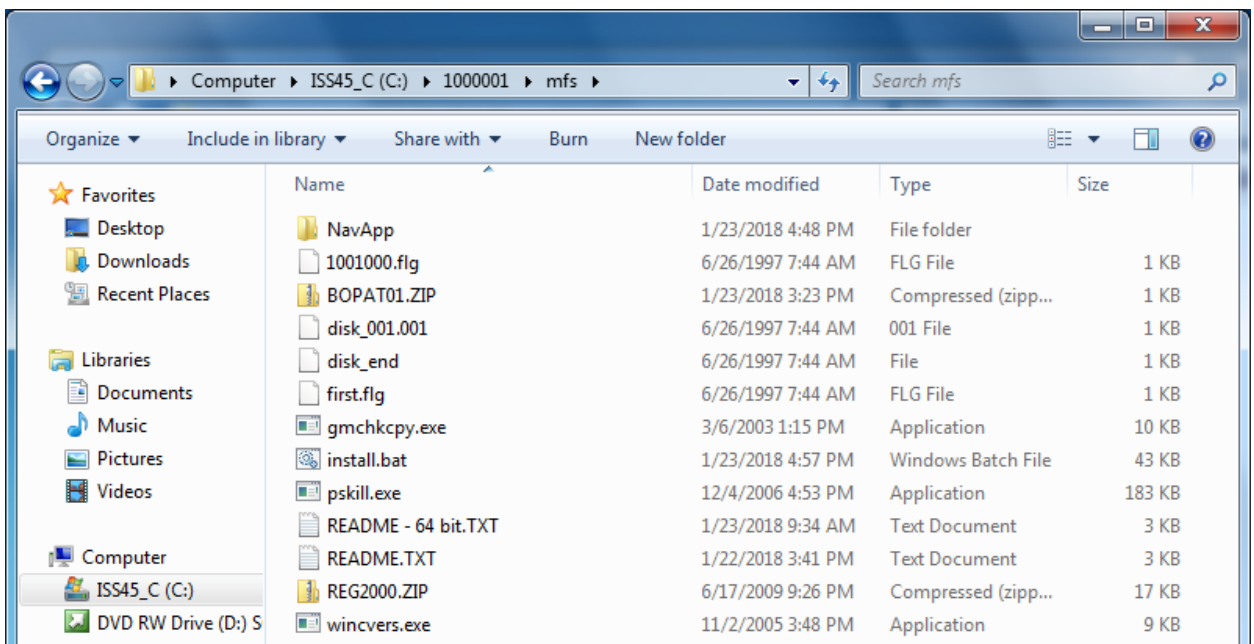
ENCOR Front Office and NavApp Patch Instructions

The update must be done on all Front Office PCs (MFS and LFS's)

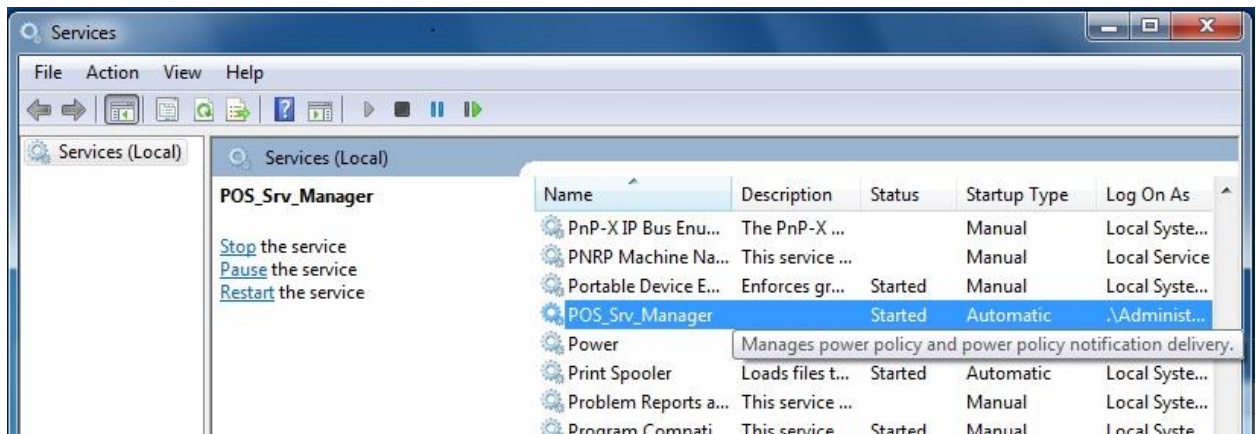
1. The .DK1 file should be renamed to have a .zip extension or any other method that will allow the compressed file to be unzipped.
2. Create a temporary folder for the files in the .DK1 to be unzipped. In this example, a folder named 'mfs' was created.



3. Extract files to the temporary folder created.



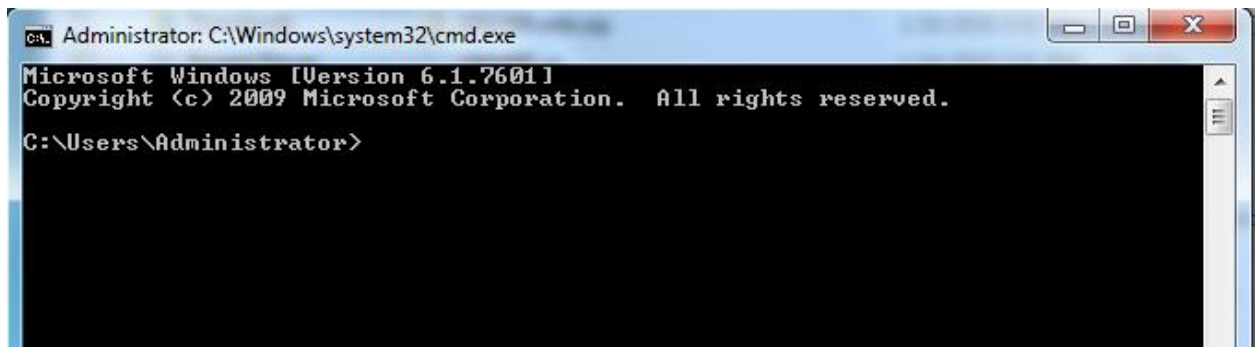
- Before continuing, Open Services, highlight the POS_Srv_Manager service and select Stop.



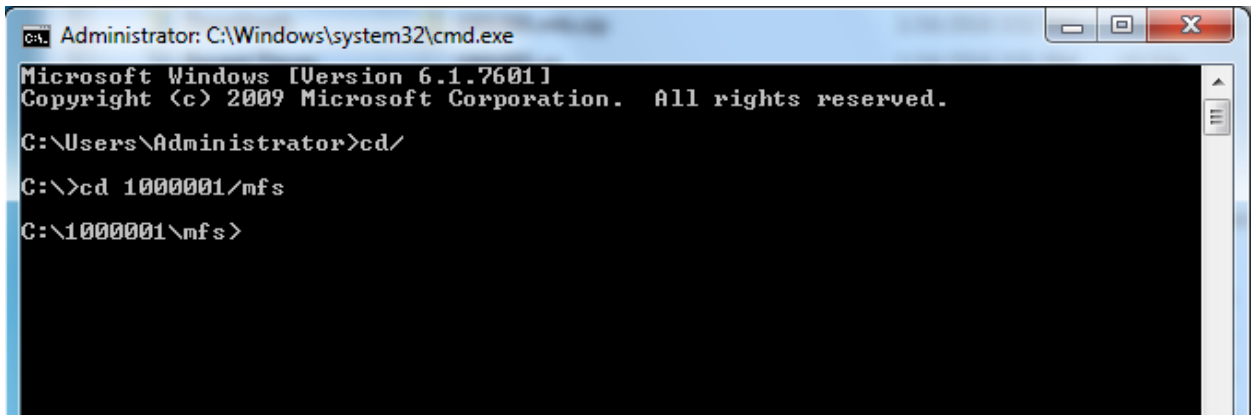
Note:

End Process on all ENCOR Applications/Processes. Examples are Retalix FM, RPO, BatchExe, etc.

- Use the Windows Key + R keyboard shortcut to open the Run command, then type **cmd**
- Press **Enter**.



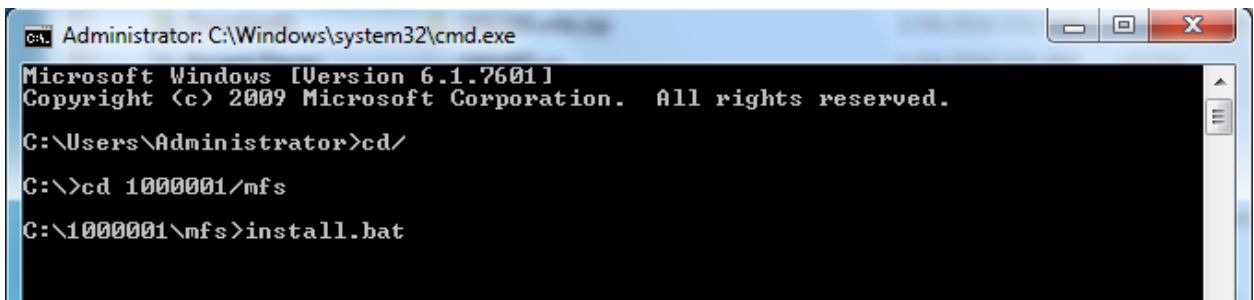
7. Navigate to the folder in which the extracted files are located.



```
ca. Administrator: C:\Windows\system32\cmd.exe
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Administrator>cd/
C:\>cd 1000001/mfs
C:\1000001\mfs>
```

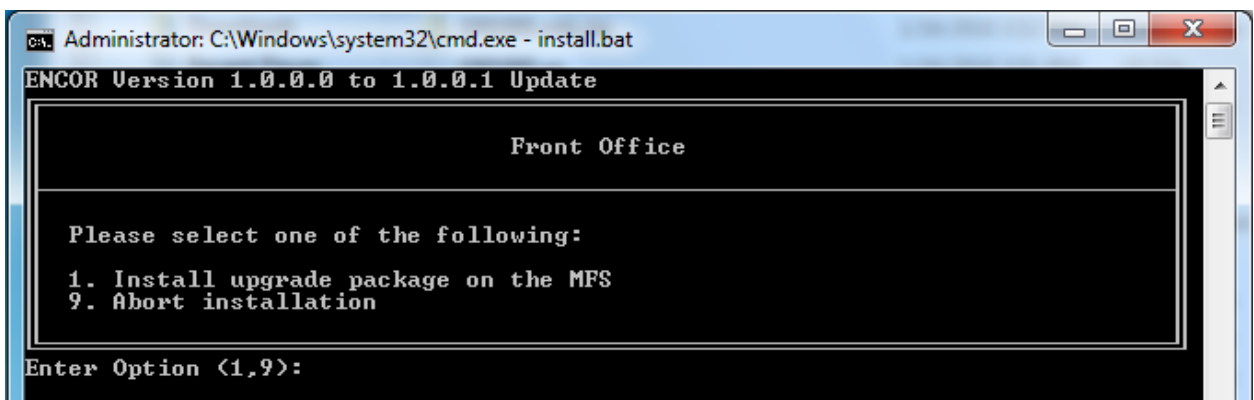
8. At the command line window type **install.bat**



```
ca. Administrator: C:\Windows\system32\cmd.exe
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Administrator>cd/
C:\>cd 1000001/mfs
C:\1000001\mfs>install.bat
```

9. Follow the instructions on the screen by choosing the appropriate option.



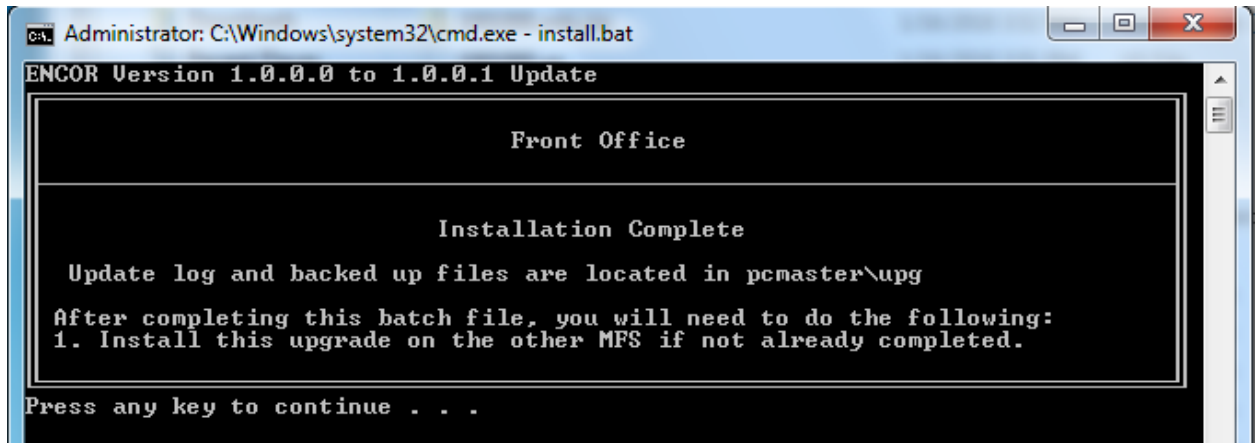
```
ca. Administrator: C:\Windows\system32\cmd.exe - install.bat
ENCOR Version 1.0.0.0 to 1.0.0.1 Update

Front Office

Please select one of the following:
1. Install upgrade package on the MFS
9. Abort installation

Enter Option <1,9>:
```

10. The Front Office update will complete, press any key to continue.



```
Administrator: C:\Windows\system32\cmd.exe - install.bat
ENCOR Version 1.0.0.0 to 1.0.0.1 Update

Front Office

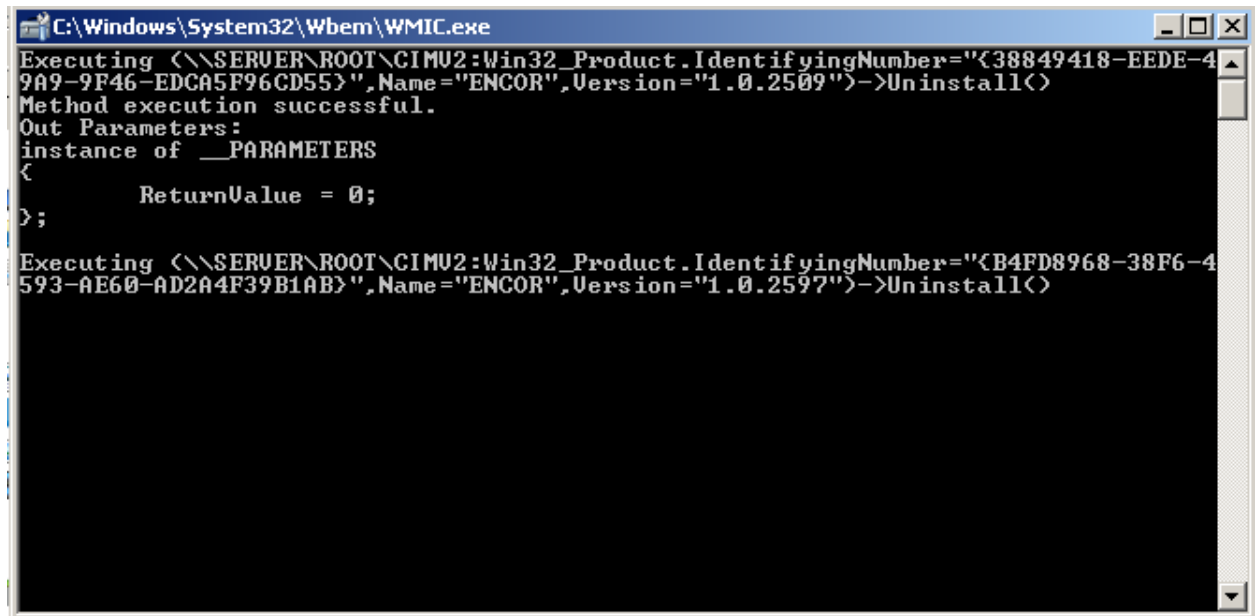
Installation Complete

Update log and backed up files are located in pcmaster\upg

After completing this batch file, you will need to do the following:
1. Install this upgrade on the other MFS if not already completed.

Press any key to continue . . .
```

11. Before the NavApp installs, ENCOR is uninstalled for the update.

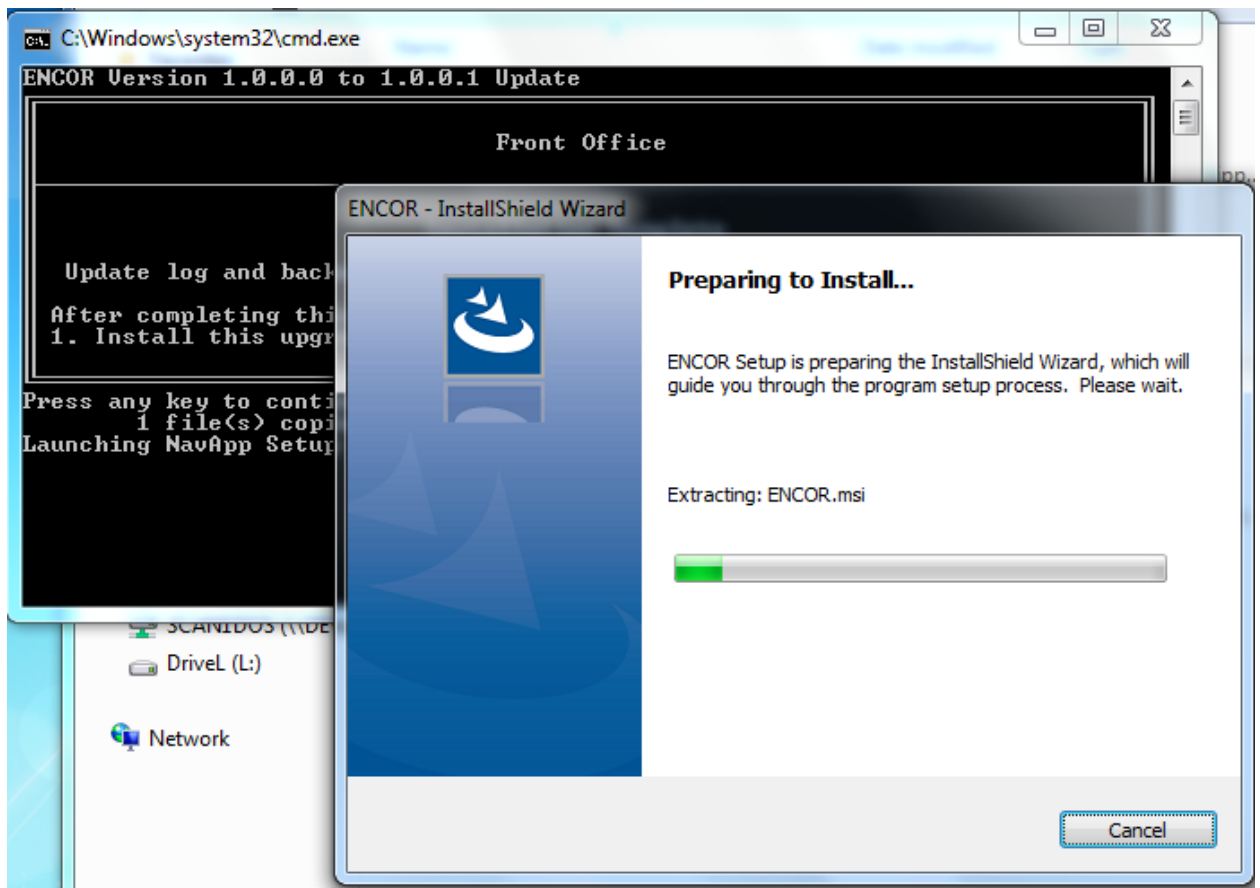


```
C:\Windows\System32\Wbem\WMIC.exe
Executing (&\\SERVER\ROOT\CIMV2:Win32_Product. IdentifyingNumber='{38849418-EEDE-49A9-9F46-EDCA5F96CD55}',Name='ENCOR',Version='1.0.2509')->Uninstall()
Method execution successful.
Out Parameters:
instance of __PARAMETERS
<
ReturnUValue = 0;
>;
Executing (&\\SERVER\ROOT\CIMV2:Win32_Product. IdentifyingNumber='{B4FD8968-38F6-4593-AE60-AD2A4F39B1AB}',Name='ENCOR',Version='1.0.2597')->Uninstall()
```

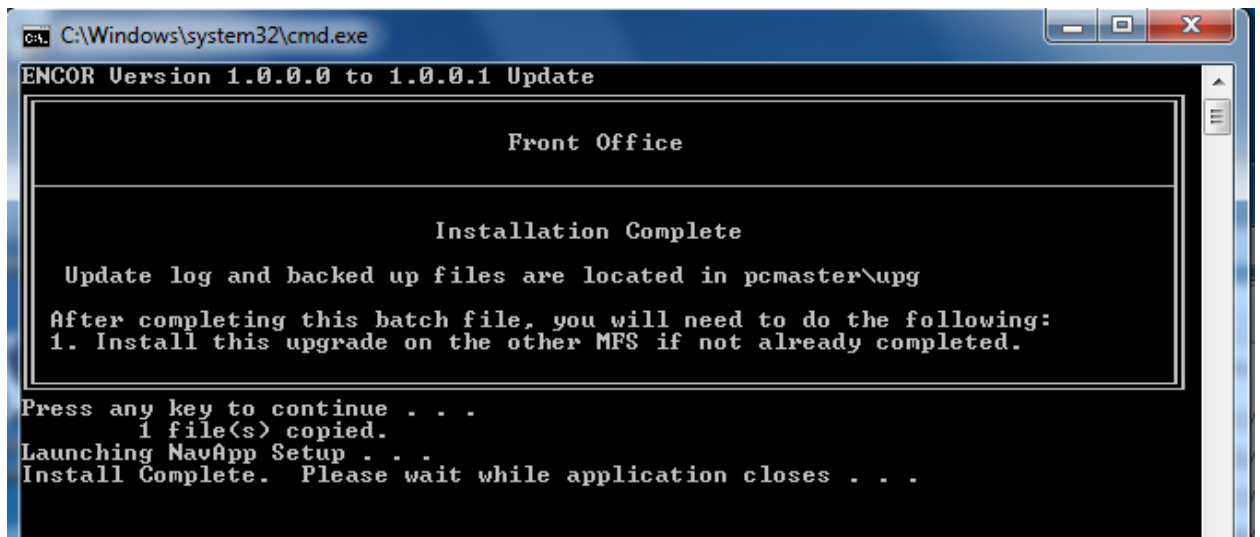
Note:

The ENCOR setting will be retained during the patch update.

12. Once the Front Office is updated, the NavApp install will automatically launch.



13. After the NavApp installation completes, the window will close automatically.



14. After the installation is completed, it is recommended the MFS be restarted so that all the services will start properly.



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NCR Corporation
2651 Satellite Blvd.
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