

ENCOR

- Setup Guide,
- NCR Self-Service Checkout
- ADK 6.12 with ENCOR Version 1.0.1.3
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ENCOR Hardware Setup Guide, DLI Mobile Tablet

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Introduction

The Procedures for the chapter outline full installation and upgrade instructions for ENCOR with NCR SSCO.

(SSCO) – Self-Service Check-Out

Instructions to Perform a Fresh Install of ENCOR on the R6L SSCO

The following instructions will install the R6L SSCO with ADK Version 6.01.02 software.

The following images are available to install the ADK 6.1.2:

R6L-SCO-ADK612-02012019.wim (for R6L Hardware)

R6-SCO-ADK612-01312018.wim (for R6C Hardware)

XR7-RAP-ADK612-01312018.wim (for XR7 Rap)

Note:

Setup is easier with a mouse attached to Lane / RAP

Note:

The computer name and/or IP address of the RAP are needed when installing the lane and store server. This computer must exist on the network (even if not installed) or the SSCO core application will not boot completely.

Note:

Run all installs as **administrator!**

1. Use the MakeBootablePEDisk.exe from the Imaging Suite_5.3.0.0.zip to create a bootable USB drive.
 - a. Extract the contents of the Imaging Suite_5.3.0.0.zip to hard drive.
 - b. Follow the NCR Imaging Suite User Guide.doc
2. Copy the **R6L_SCO-ADK612-02012019.wim** to the bootable USB drive.

3. Power the R6L SSCO to boot to the bootable USB drive.
4. Select **Apply Image**
5. Path to the directory where the **R6L_SCO-ADK612-02012019.wim** file exists.
6. Select the **R6L_SCO-ADK612-02012019.wim** file and press **Next**.
7. Select Hard Disk (SATA) Flash Drive
8. At the Select the Destination Disk screen, press **Next**.
9. Confirm Applying **R6L_SCO-ADK612-02012019.wim** image by selecting **Yes**. *(Image should take approx. 5-7 minutes to complete)*
10. Press **OK** when the image is complete then press **Back**.
11. Remove the Bootable USB drive
12. Select **Reboot**, then **yes** to 'Are you sure?' The SSCO will boot to the Welcome Screen.
13. Virus software
14. Set up Network IP
15. Download Microsoft updates from web *(May need to enable Windows Update Service)*
 - a. Go to Microsoft.com
 - b. Select Download
 - c. Select Download Center
 - d. Select Microsoft Update
 - e. Select Install Important Only
 - Or select Windows updated from Control Panel***
 - f. Go to Control Panel

- g. Select Windows Updates
- h. Check for updates
- i. Select Install Important Only

16. Reboot SSCO

17. Exit to Windows Desktop

- a. Hit button under the Payment Terminal
- b. Log In to Utility functions
- c. Press, "Stop SelfServ Checkout"
- d. Press "Yes" at Are you sure prompt.
- e. Wait until disabled buttons are re-enabled. (This may take a while.)
- f. Press "Sign Off"
- g. Hit <Alt>-F4 to kill Utility Menu and go back to the Windows Desktop

NOTE:

This is a good place to make an image in order to jumpstart another SSCO or RAP station install.

- 18. Make sure Store / Report Server machine exists on the network by static IP. The SSCO application will not boot completely if a computer with that IP cannot be found.

19. ENCOR POS Installation

Note:

Run *everything* as **Administrator** by Right-Clicking the file in Windows Explorer and choosing, "Run as Administrator"!

- a. Exit to Windows Desktop (as described in step 17 above)
- b. Path to the WINPOS folder from the ENCOR Install
- f. Right-Click and "Run as administrator" **WinPOS\Disk1\Setup.exe**
- f. At the Welcome screen, click Next
- g. At the License screen, click Next
- h. Verify the Name and Company and click Next
- i. Review the Registration Confirmation screen and click Yes
- j. Leave the Destination folder at the default and click Next
- k. At Screen Format, choose Touch Menu Panel and click Next
- l. At the "Select Screen Configuration" choose Single Screen and click Next
- m. At Hardware Type, choose NCR SSCO and click Next
- n. At 'Is this a Remote Approval (RAP) Station' select NO and click Next
- o. At POS Terminal Number, choose the number of the ENCOR POST that is configured in the ENCOR database and click Next
- p. Use Auto Logon, choose Ignore and click Next
- q. Review the Start Copying Files screen, and click Next

- r. Edit HOSTS file
 - i. When Notepad application displays the HOSTS file, uncomment and enter the IP addresses for the ENCOR store LAN configuration (MFS1 and POS1) by deleting the # and uncomment the Subnet Mask

Note:

This information gets written to
C:\Windows\System32\drivers\etc\HOSTS

ii. Save file and Exit Notepad

Note: If the SSCO reboots after editing the HOST file, restart the ENCOR install to complete.

s. At "Setup Complete" click, "No, I will restart my computer later" then click Finish.

t. Browse to C:\Program Files\POSware\WinPOS\WinPOS.ini and make the following change: (be careful of capitalization)

i. Hardware_Type=None

ii. SelfCheckout=None

iii. ;Hardware_Type=Scot

iv. ;SelfCheckout=SCOTWithAssist

u. Reboot Lane and ensure lane Cold Loads

Note:

After SSCO application loads, the POS will be put in the background. Press the button under the PIN Pad, then "<Alt>-<Tab>" to bring the POS to the foreground to observe the cold boot. Watch for counting records on the POS operator display with some pauses.

v. After Cold Start completes, End Task on WinPos32

w. Exit to Windows Desktop (as described in step 17 above)

x. Browse to C:\Program Files\POSware\WinPOS\WinPOS.ini and make the following change: (note the location of the semicolons)

i. ;Hardware_Type=None

- ii. ;SelfCheckout=None
 - iii. Hardware_Type=Scot
 - iv. SelfCheckout=SCOTWithAssist
- y. Copy a customized Menusys.MAC file to the C:\Program Files\POSware\WinPOS folder
20. Install Retailix Global Payments: OpenEPS for WinEPS or Connected Payments. This may include payment terminal drivers.
21. Turn off Check for Server Revocation if it is turned on.
- a. Click Windows "Start" button
 - b. Type "INTERNET" and click "Internet Options" in results area
 - c. Click on "Advanced" tab
 - d. Uncheck the box "Check for server certificate revocation*" (it can be found in the "Security" section)
 - e. Click "OK"
22. For support of a PIN Pad, ENCOR POS executable needs to change the Compatibility Mode.
- a. Open Windows Explorer to **C:\Program Files\POSware\WinPOS**
 - b. Right-Click on **POSW32.EXE** and click **Properties**
 - c. Click on the **Compatibility** tab
 - d. Click the Checkbox next to **Run this Program in compatibility mode for:** and drop the combo-box down to **Windows XP (Service Pack 3)**
 - e. Click "Run this program as an administrator"
 - f. Click "OK"

23. Apply any necessary Hot Fixes supplied from the Base SSCO team.
*(Applying Hot Fixes after the Transaction Broker is installed may potentially overwrite the **prescotstart.bat** and the **postscotstop.bat** which are configured for the Pick List Assist and the Produce Assurance)*
24. Copy the **Retalix_ISS45_Application-6.01.02.01.05.exe** to the SSCO.
25. At the SSCO lane, Right-Click and "Run as administrator"
Retalix_ISS45_Application-6.01.02.01.04.exe
26. **REBOOT**
27. Exit to Windows Desktop (as described in step 17 above)
28. Check **C:\Program Files\POSware\WINPOS** folder and create SC-Self.flg if it does not exist.
29. Copy in correct option files for the dealer / customer – the normal files are:
 - a. SCOTOPTS.000
 - b. SecurityConfig.000
 - c. Scotwave.000
 - d. Scottend.000
 - e. TendSpan.000
 - f. CADDOpts.000 if needed
30. Reboot
31. SSCO Lane install complete

Installing the RAP Station on XR7

Follow these steps to load the Remote Approval Station

1. Use the MakeBootablePEDisk.exe from the Imaging Suite_5.3.0.0.zip to create a bootable USB drive.
 - a. Extract the contents of the Imaging Suite_5.3.0.0.zip to hard drive.
 - b. Follow the NCR Imaging Suite User Guide.doc
2. Copy the **R6L-SCO-ADK612-02012016.wim** to the bootable USB drive.
3. Power the XR7 RAP to boot to the bootable USB drive.
4. Select **Apply Image**
5. Path to the directory where the **R6L-SCO-ADK612-02012016.wim** file exists.
6. Select the **R6L-SCO-ADK612-02012016.wim** file and press **Next**.
7. Select Hard Disk (SATA) Flash Drive
8. At the Select the Destination Disk screen, press **Next**.
9. Confirm Applying Dealer_XR7_RAP.wim image by selecting **Yes**.
10. Press **OK** when the image is complete then press **Back**.
11. Remove the Bootable USB drive
12. Select **Reboot**, then **yes** to 'Are you sure?' The RAP will boot to the RAP screen.
13. RAP Configure
 - a. The RAP Application should launch
 - b. Press "Utility"

- c. Logon using a POS Cashier
 - d. Press "RAP Configure"
 - e. Enter ID: 10, Password: 10
 - f. Click on the button representing the screen area that will be assigned to the SSCO lane
 - g. Click "IP Address"
 - h. Enter the IP Address of the SSCO lane being configured
 - i. Click "Enter"
 - j. Click "Save"
 - k. Click "Ok" to Confirm Save
 - l. Click "Ok" to the prompt "You need to restart RAP."
 - m. Click "Reboot Entire System" at the Utility Functions menu.
 - n. Click "Yes" at the Are you sure prompt.
 - o. (Repeat the above for each SSCO lane to be controlled.)
12. Apply ENCOR Customization to RAP
- a. Exit to Windows Desktop
 - i. At the RAP Application, press, "Utility"
 - ii. Log In
 - iii. Press "Stop RAP"
 - iv. Press "Yes" to confirm
 - v. Press "Sign Off"
 - vi. Press <Alt>-<F4> to exit to Windows Desktop
 - b. Right-Click and "Run as administrator"
Retalix_ISS45_RAP_Application_6.01.02.01.05.exe
14. Reboot
15. RAP install complete.



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