



■ *ISS45 Version 8 Office*

■ *Installation Guide – MFS1*



*8.1.5.2-050*



## ISS45 V8 Front Office Installation Guide — MFS1

<b>Date of Issue</b>	<b>Product Identification Number</b>	<b>Part Number</b>	<b>Brief Description</b>
June 2002	45001/032	89000100	Updated for 8.4 Release
September 2002	45001/032	89000110	Updated
February 2011	45001/032	89000614	8152-050 Release
May 2011	45001/032	89000643	8152-050 Release

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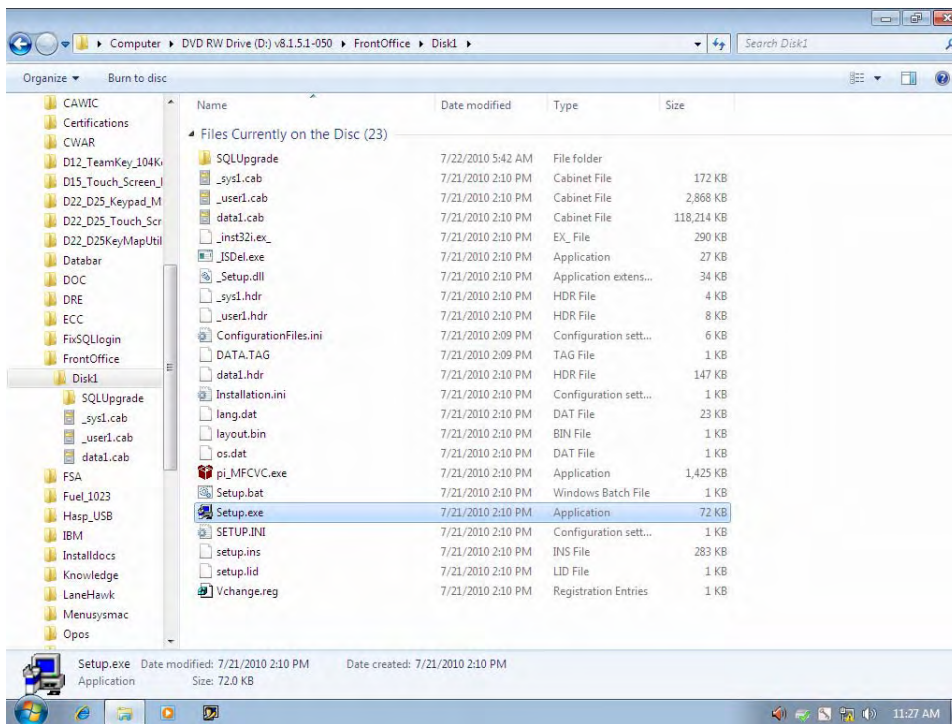
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**StoreNext Retail Technologies LLC  
Software Program Director  
797 Commonwealth Drive  
Warrendale, PA 15086**

# Installing ISS45 Version 8 Front Office on MFS1

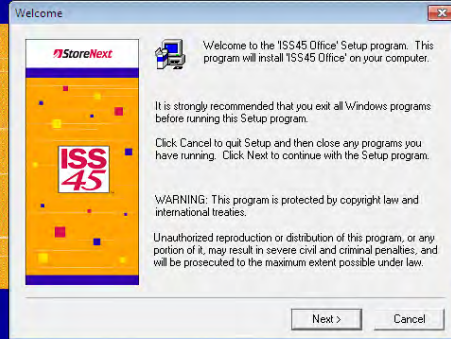
It is recommended that the Administrator User be logged into Windows when installing ISS45 v8.

## 1 Run **Setup.exe** from the Front Office\Disk 1 folder



## 2 Click **Next**.

**ISS45 Office Installation**  
Version: 8.1.5.2-046



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- 3 Enter Customer Name and Company Information and click **Next**.

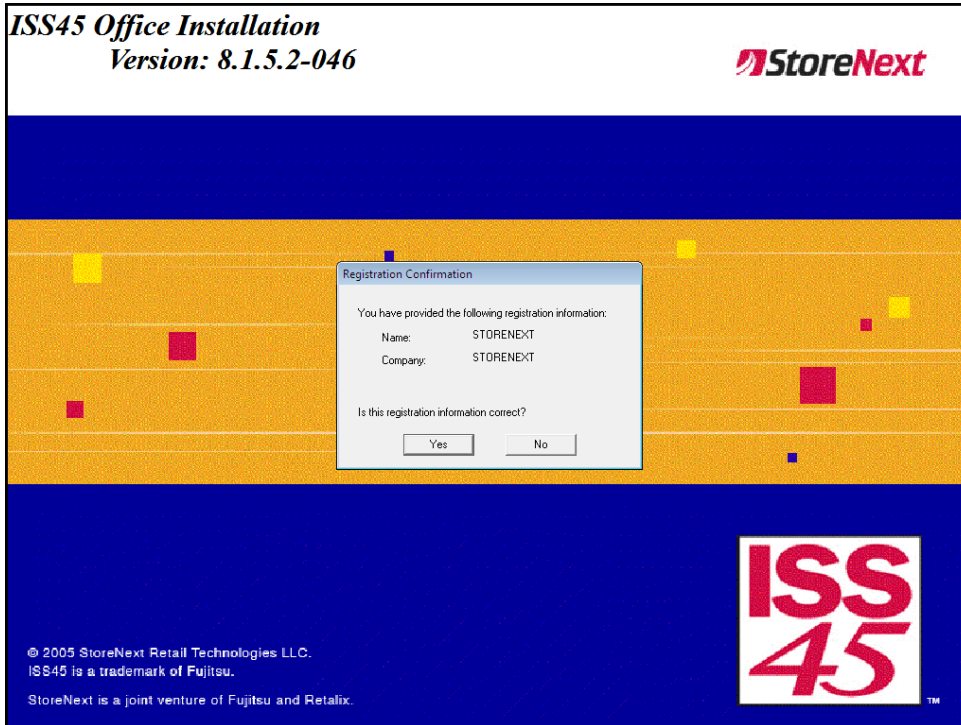
**ISS45 Office Installation**  
Version: 8.1.5.2-046



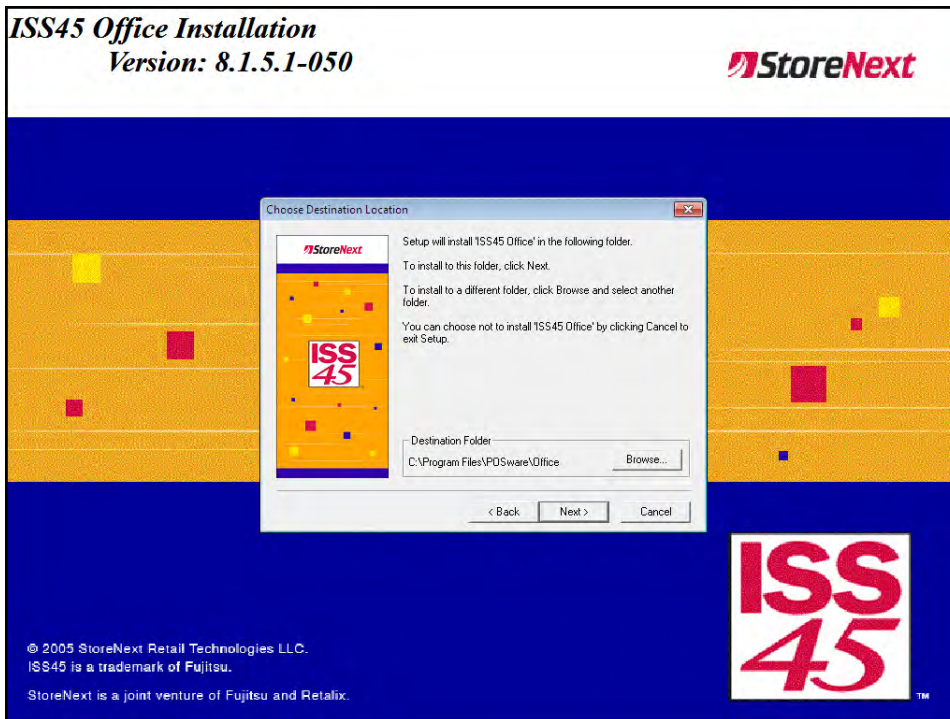
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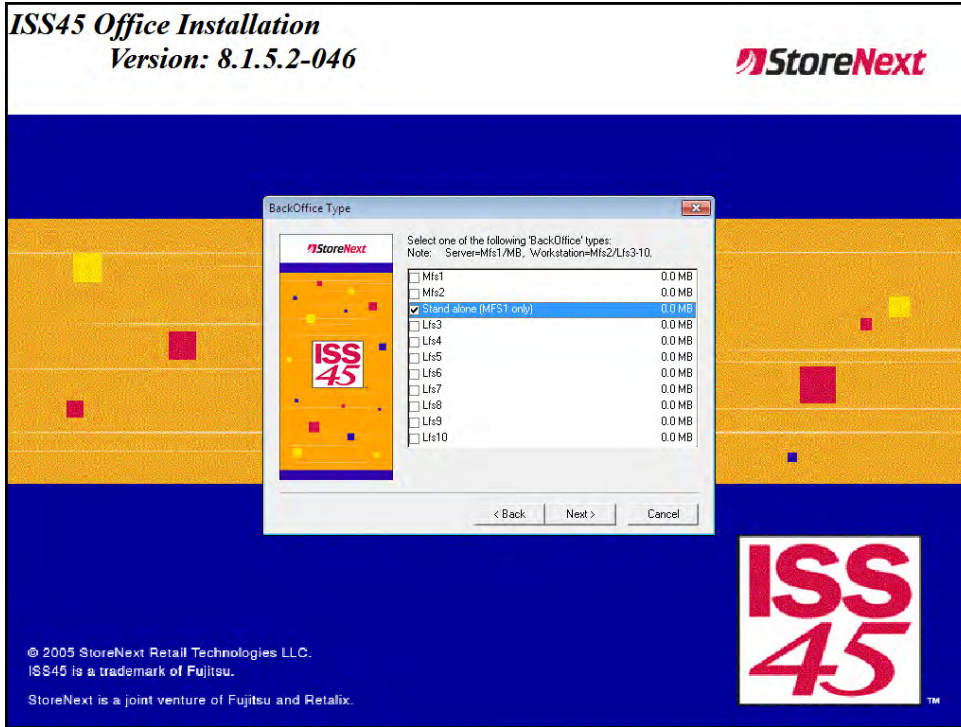
4 Click **Yes**.



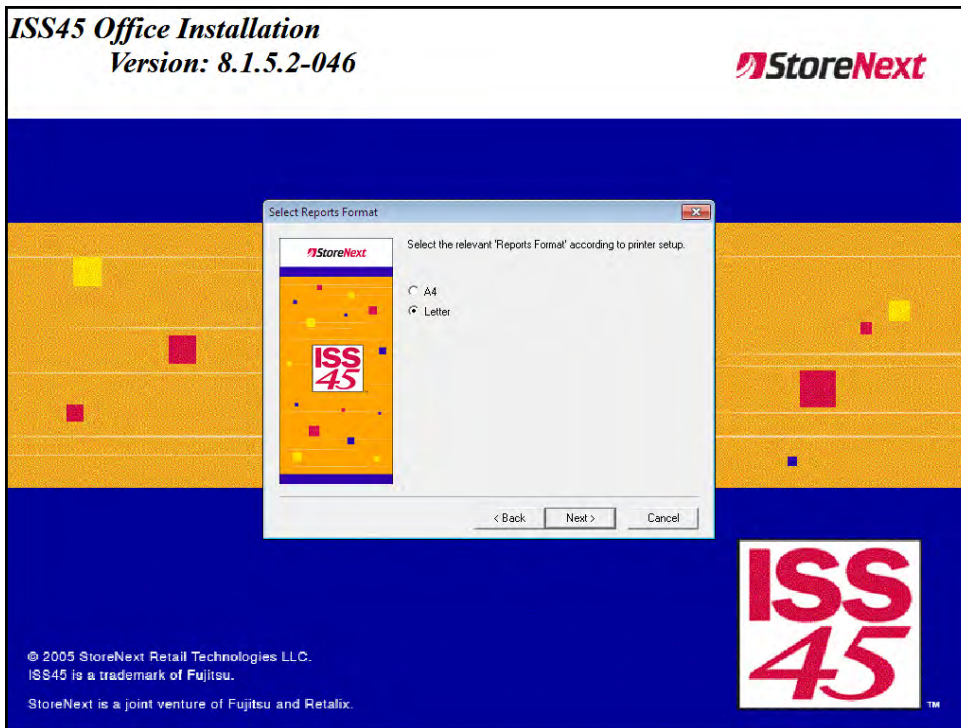
5 Click **Next** to accept default installation location (or click on Browse to change installation location).



- 6 Select MFS1 for a dual system or Stand alone for MFS1 only and click **Next**.

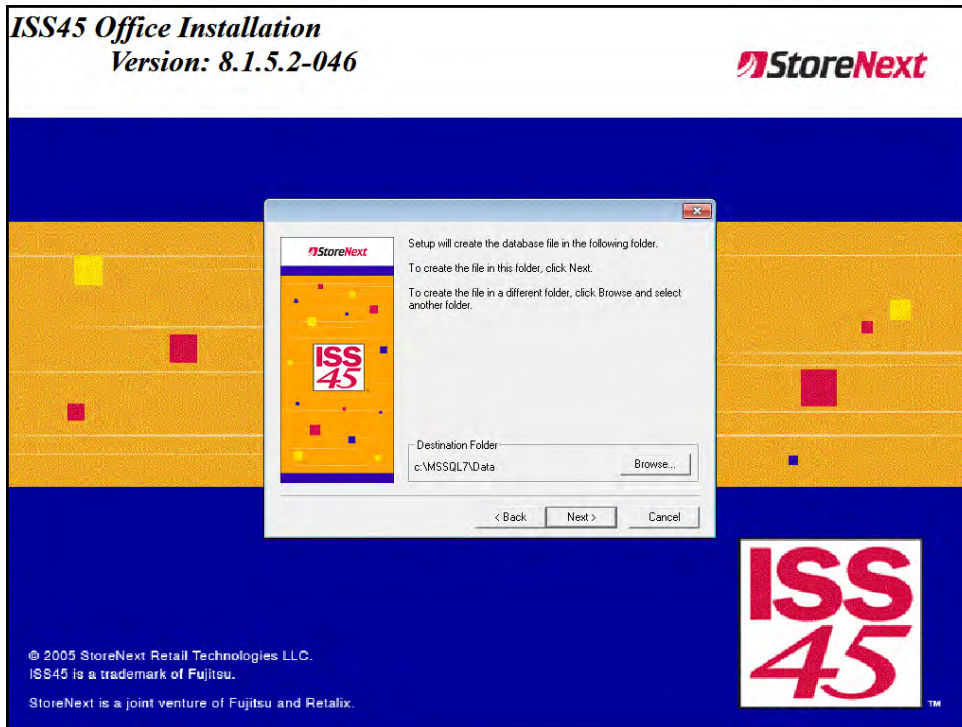


- 7 Select appropriate Report Format (default is Letter) and click **Next**.

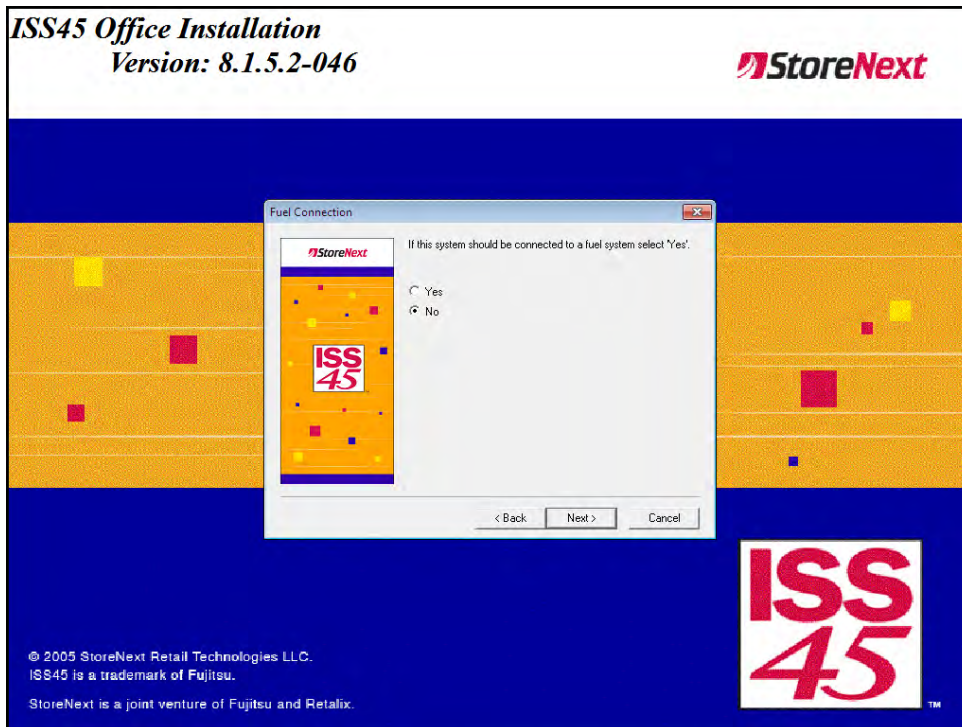


**Note:**

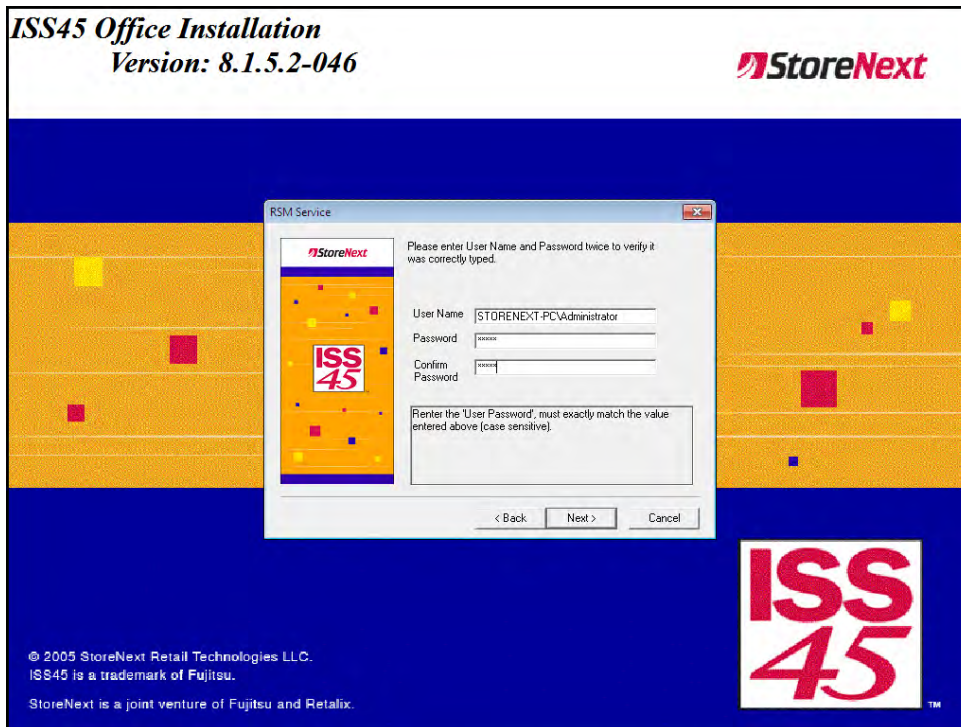
The install path will default to the location below for the Front Office database.



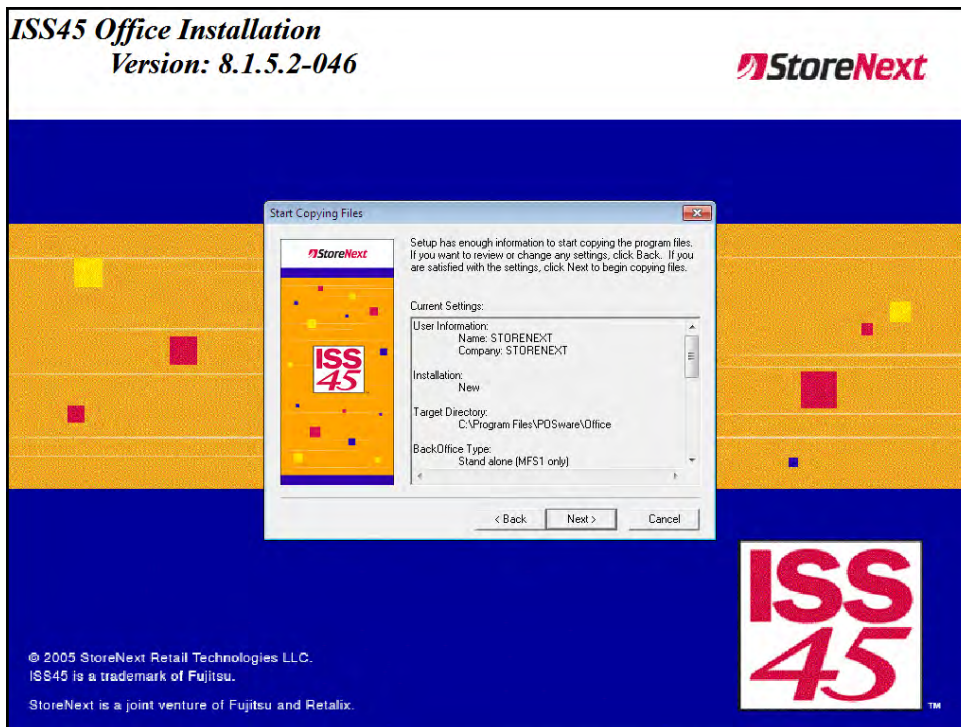
- 8 Accept the default location or browse to where SQL is installed and click **Next**.



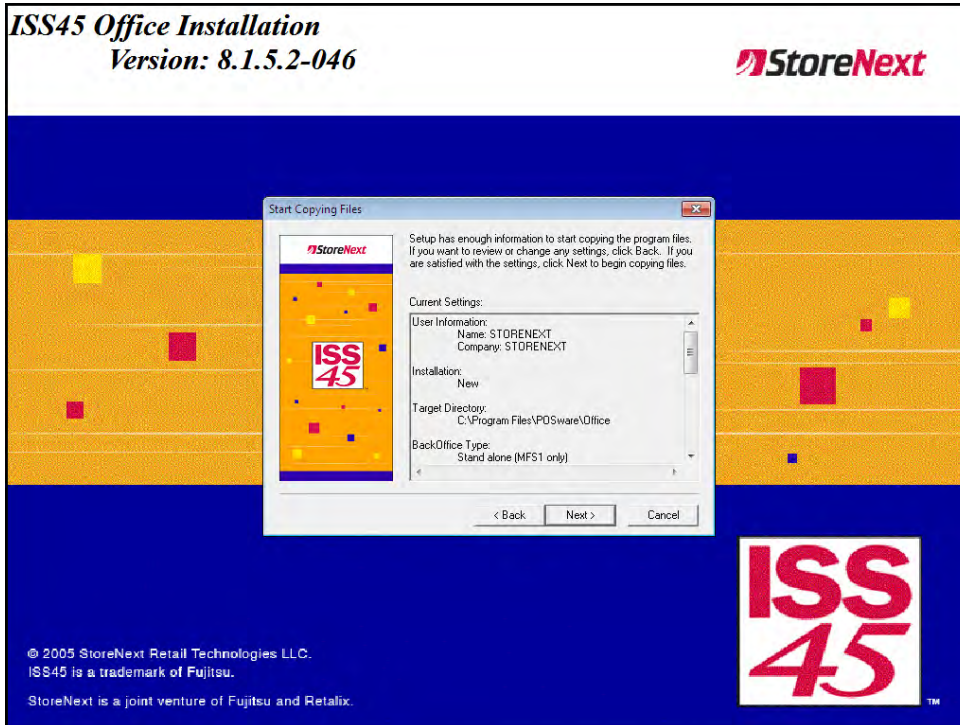
- 9 Select the appropriate answer for Fuel in System and click **Next**.



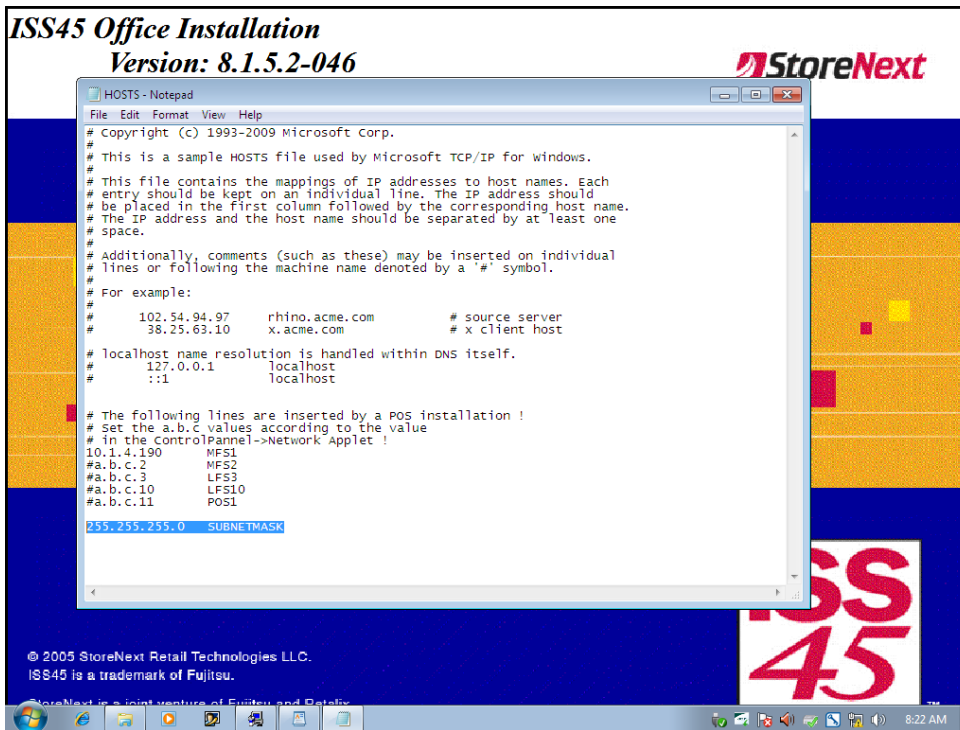
- 10 Enter and confirm Password for Administrator User and click **Next**.



11 Click **Next** to proceed (or **Back** to make any changes).

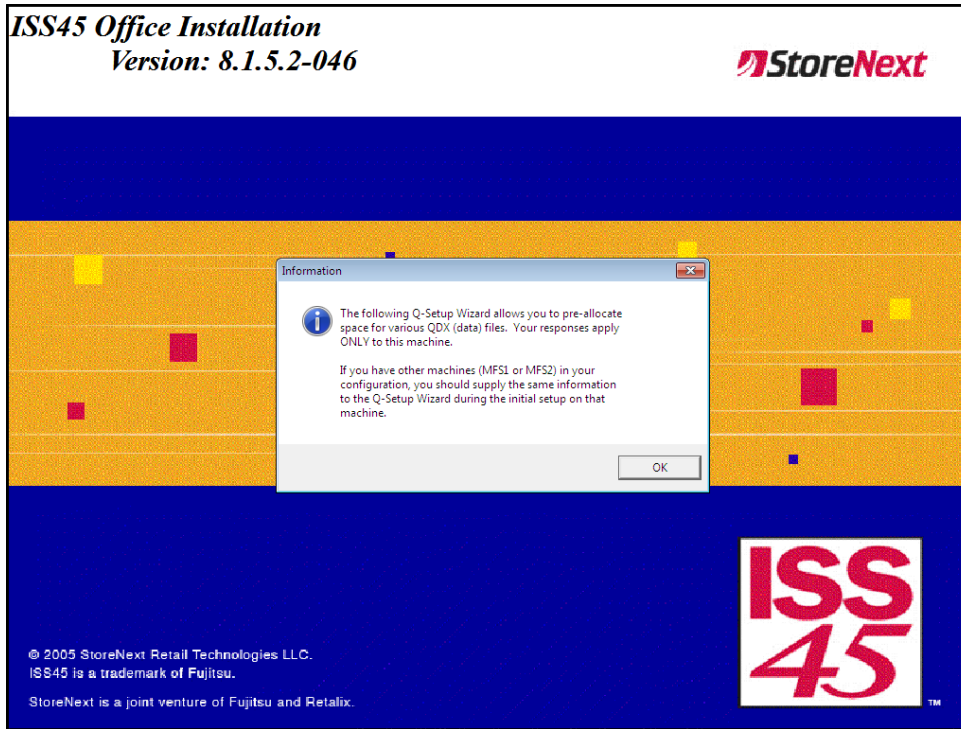


12 Click **Next**.

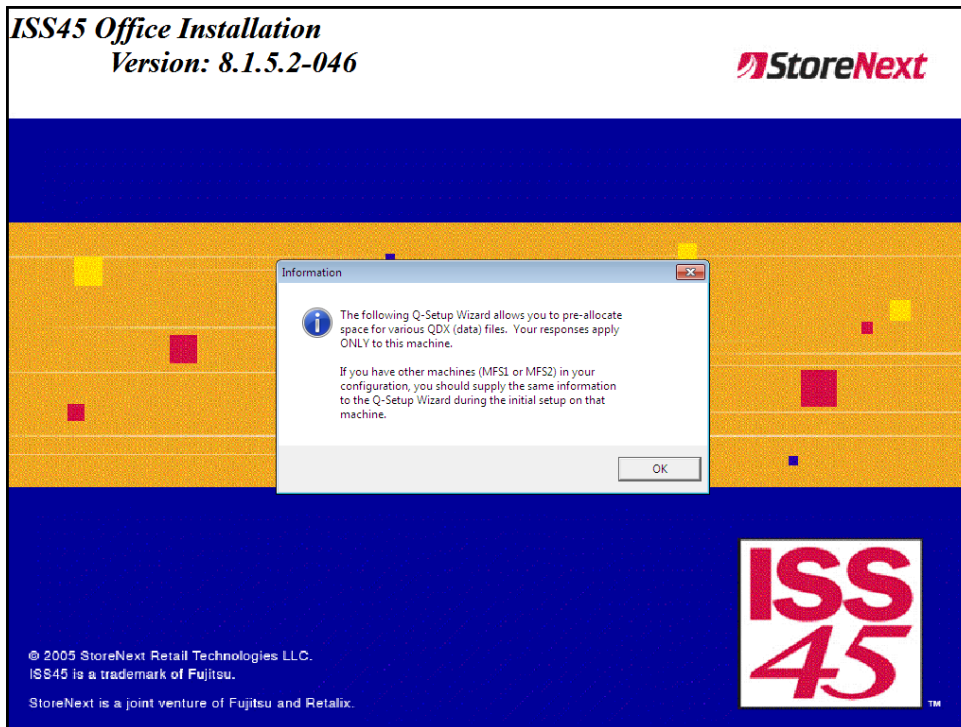


13 Edit the necessary lines, then save and close the Hosts file. Be sure to remove the # sign from the beginning of

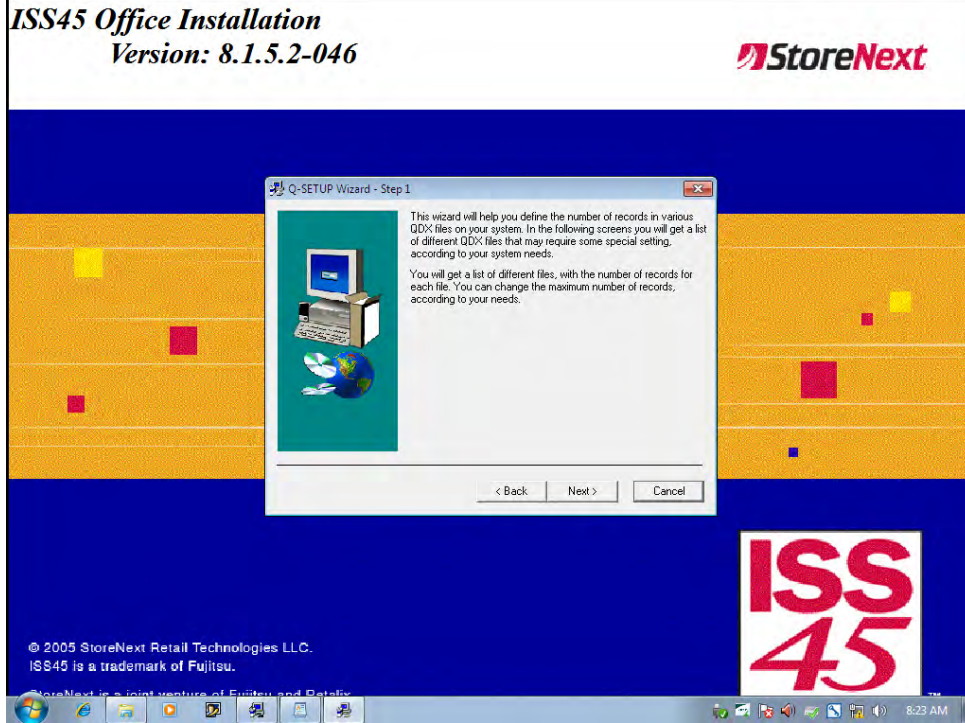
the SUBNETMASK entry (or services will not start after a reboot of MFS1).



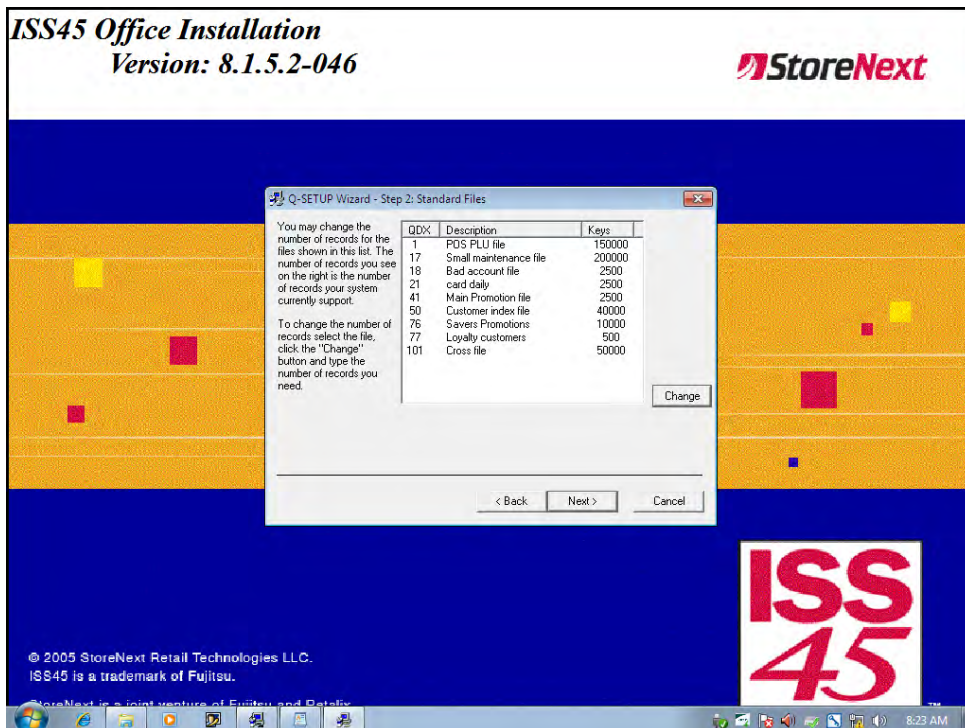
14 Click **OK** to proceed.



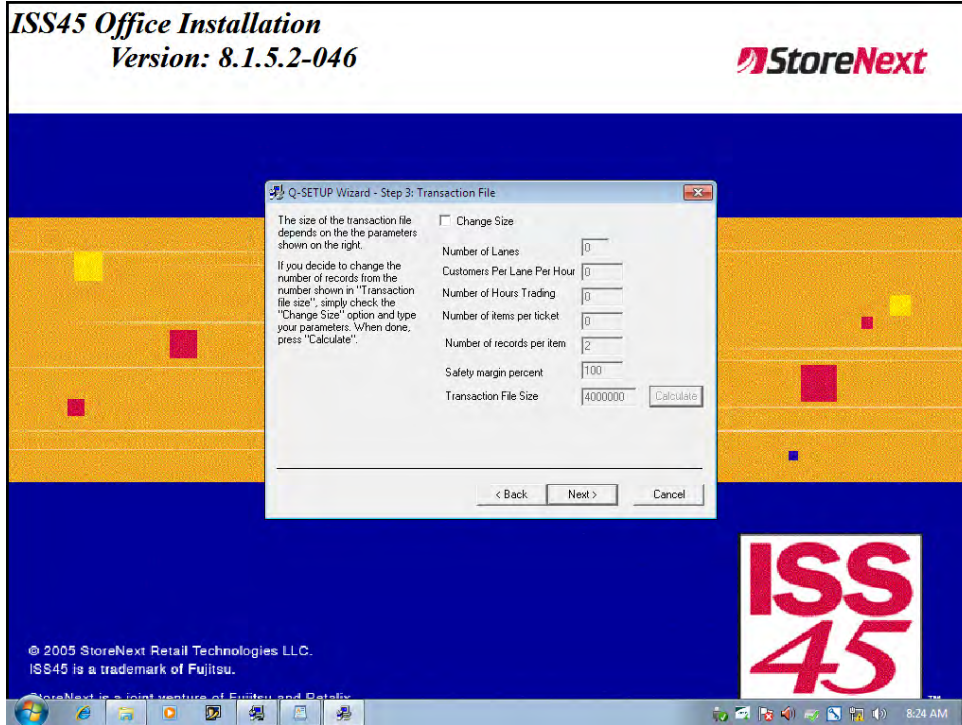
15 Click **Next** to proceed.



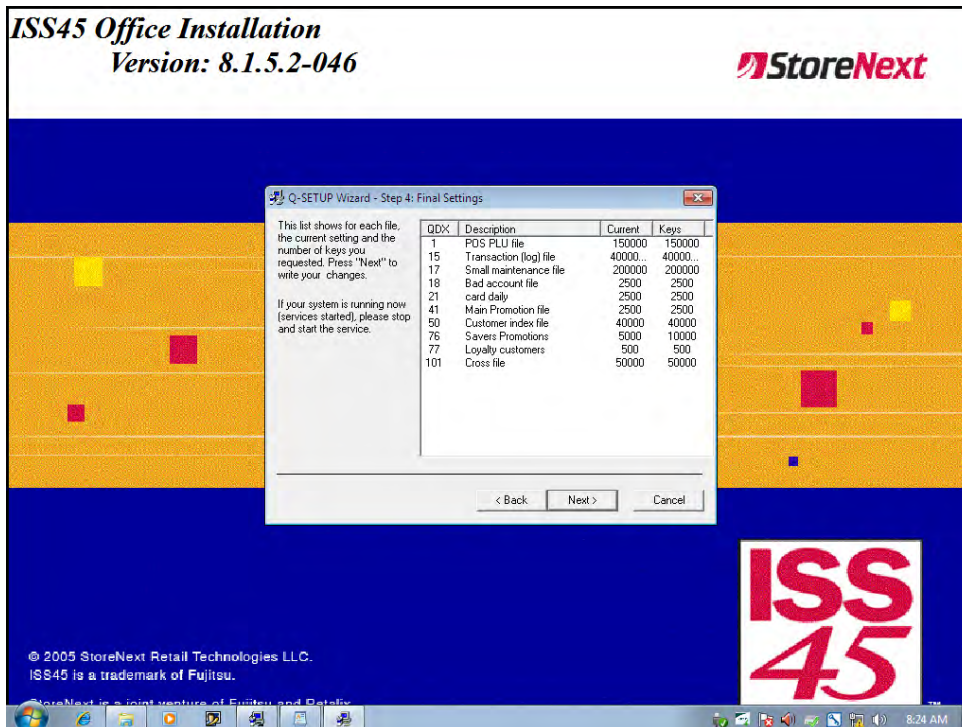
16 Click **Next** to proceed.



17 Click on **Change** to resize any of the qdx files or click **Next** to proceed.



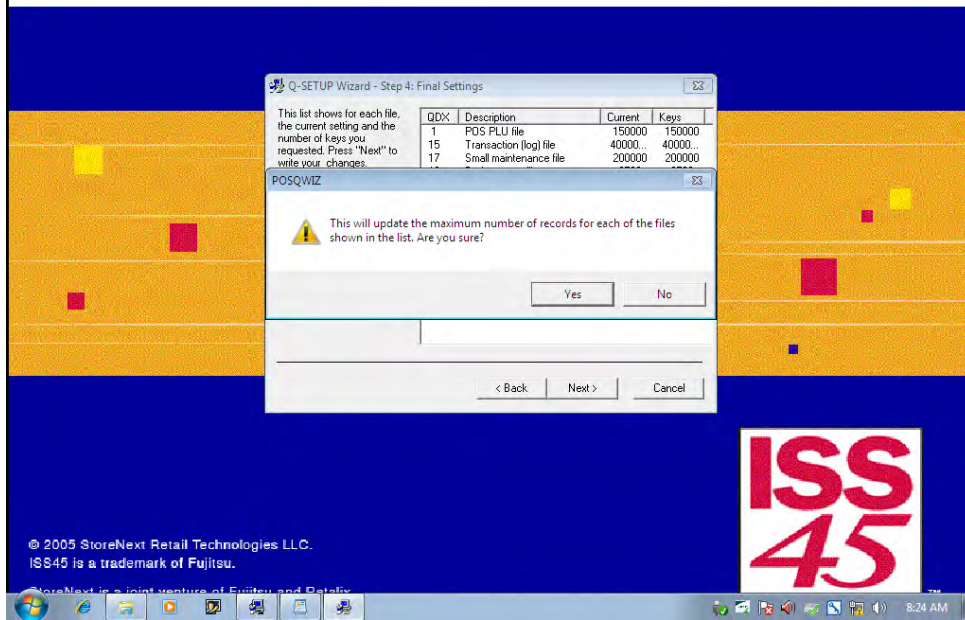
18 Click **Next** to proceed.



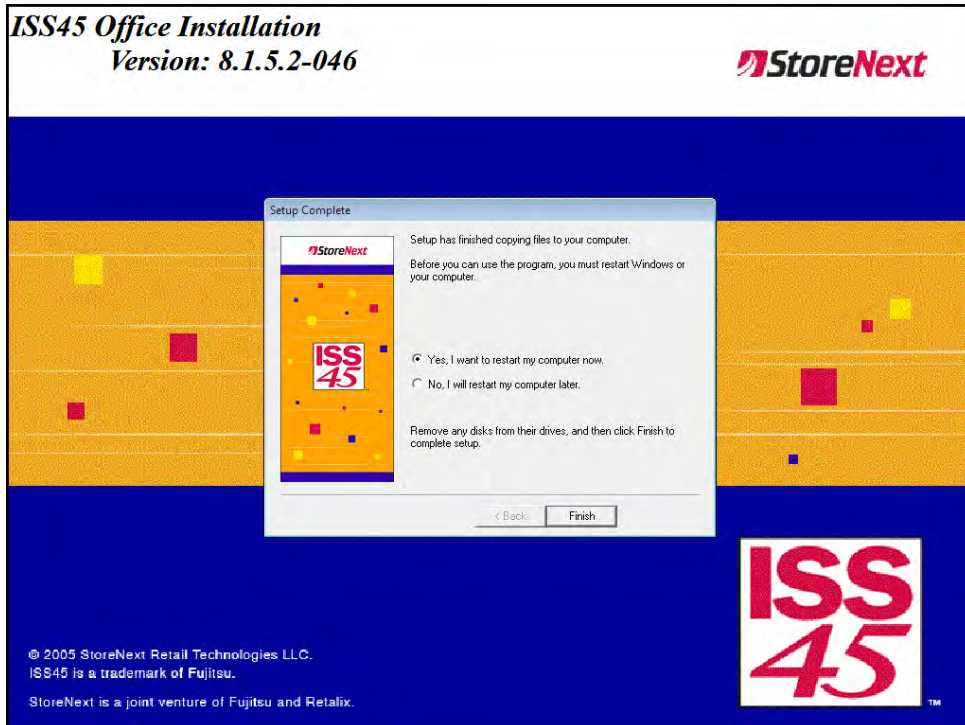
19 Click **Next** to proceed.

# ISS45 Office Installation

Version: 8.1.5.2-046



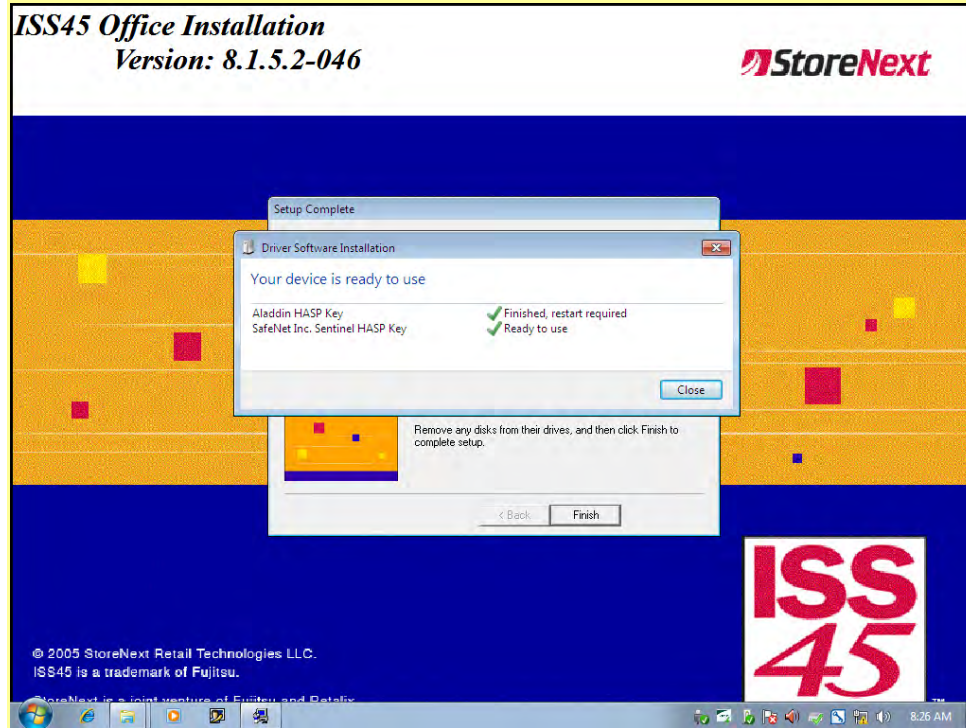
20 Click **Yes** to proceed.



21 Click **Finish** to reboot computer immediately (or select No and click Finish to reboot manually at a later time).

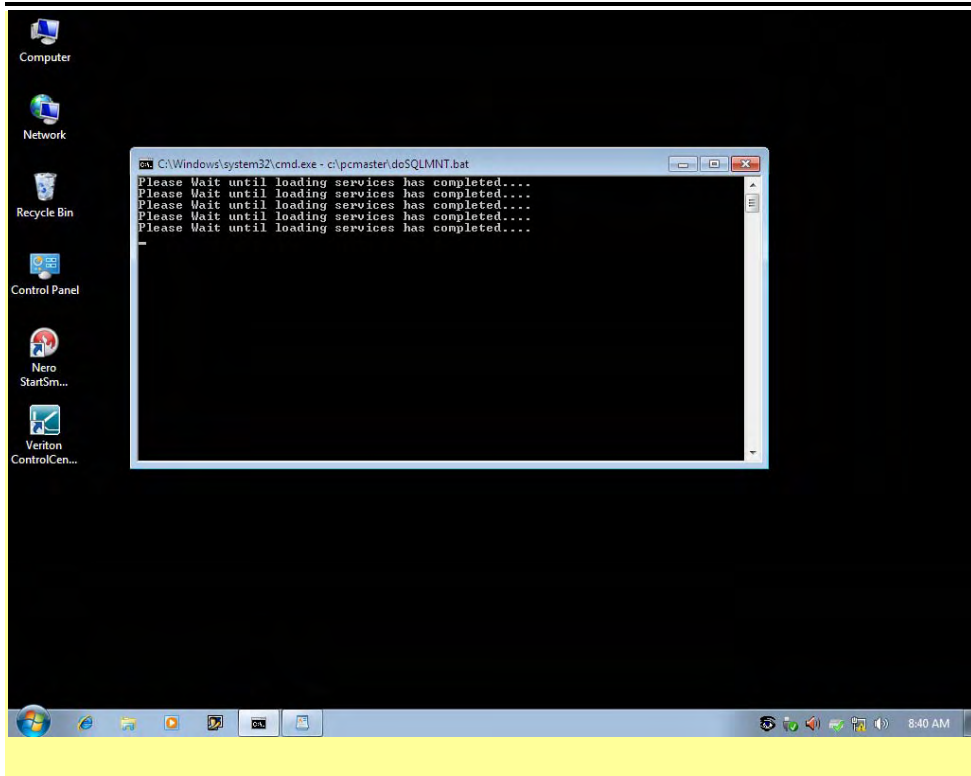
**Note:**

The following screen will not be displayed in the active window but will be minimized in the Sys Tray prior to rebooting and shows the installed Hasp Plug devices. Windows 7 with SQL 2008 requires newer Sentinel SafeNet drivers be installed for the USB Hasp Key while Windows XP with SQL 2000 requires the older Aladdin drivers:

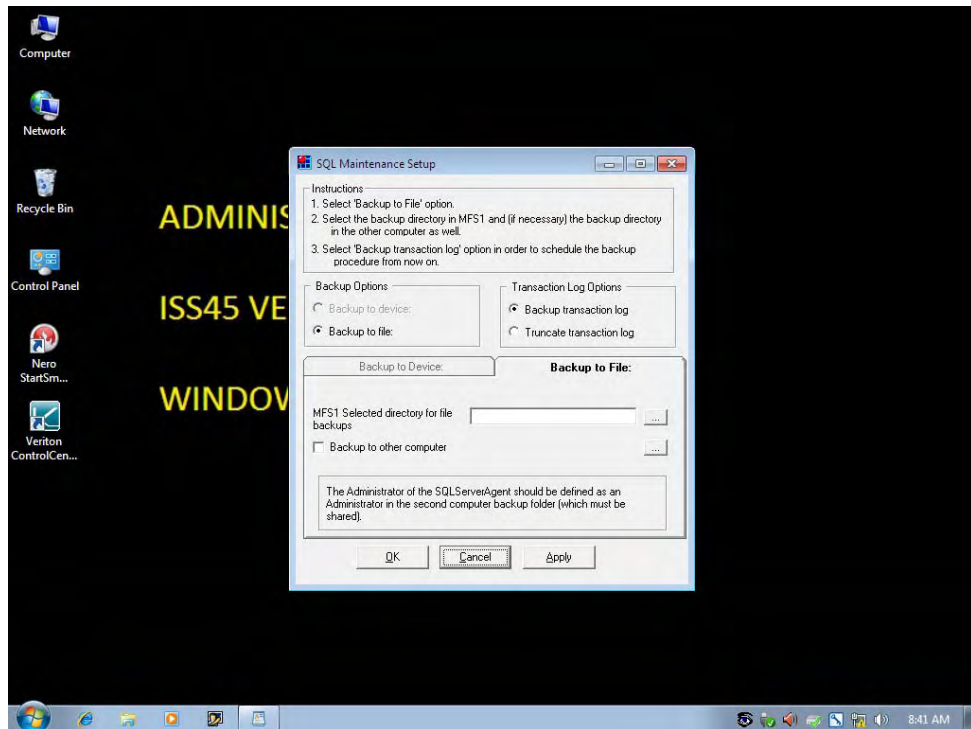


**Note:**

The installation of SQLMNT has been modified from previous versions of ISS45 and the following screen will be running minimized on the bottom of the screen following the reboot. Once the SQLMNT application has been configured and saved this screen will close by itself:

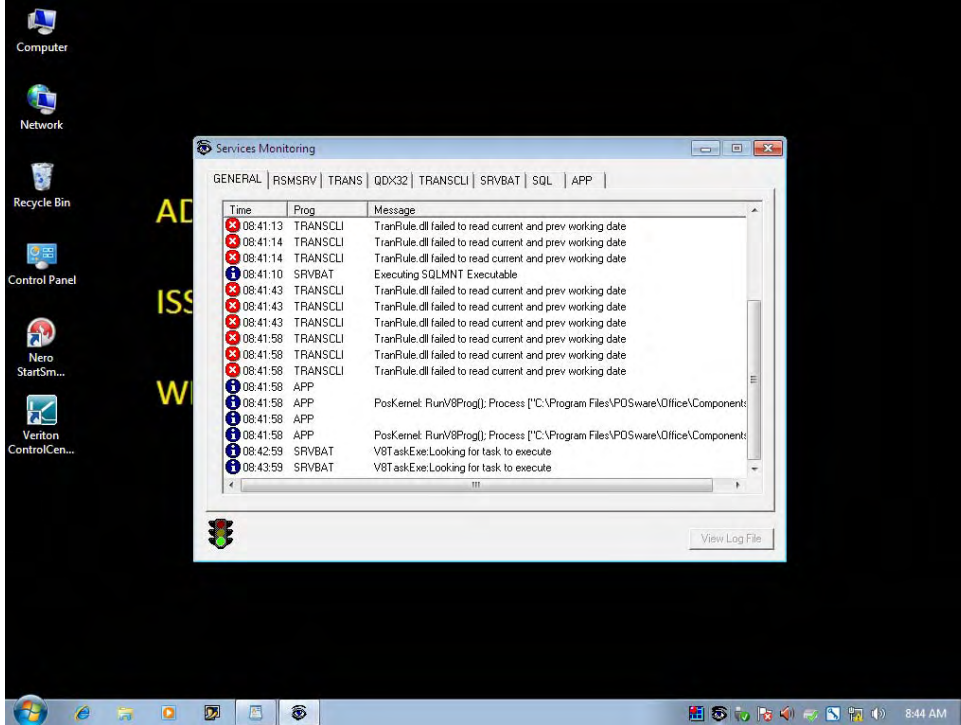


22 This screen below will display following the reboot.  
Define the Transaction Log options and define the primary database backup location then click on **Apply**.

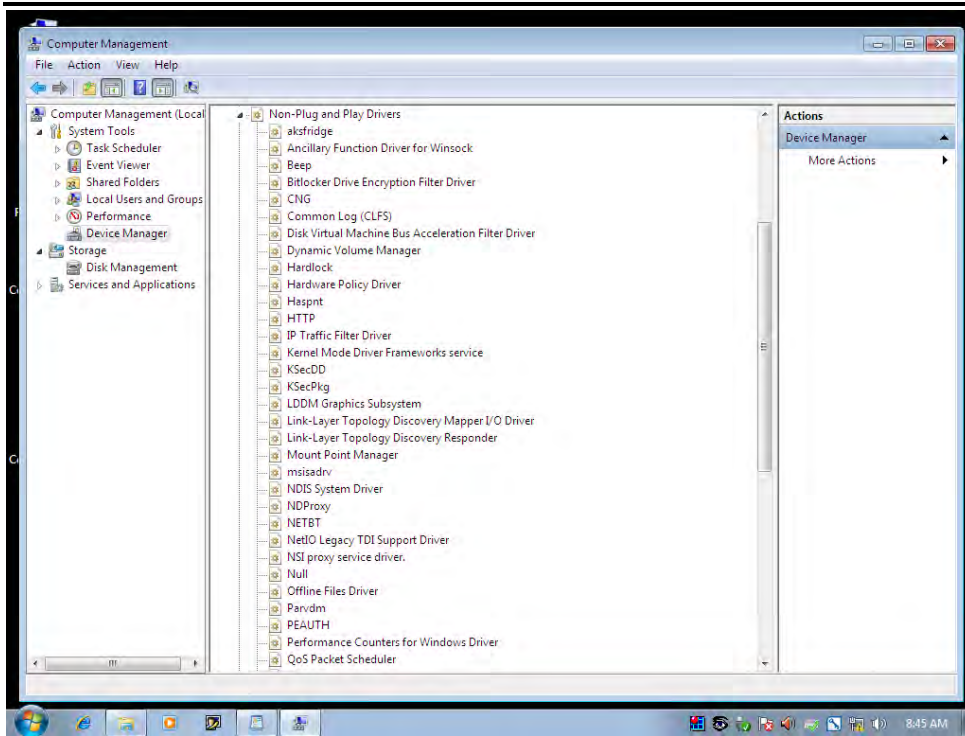


23 Click on **Cancel** to proceed.

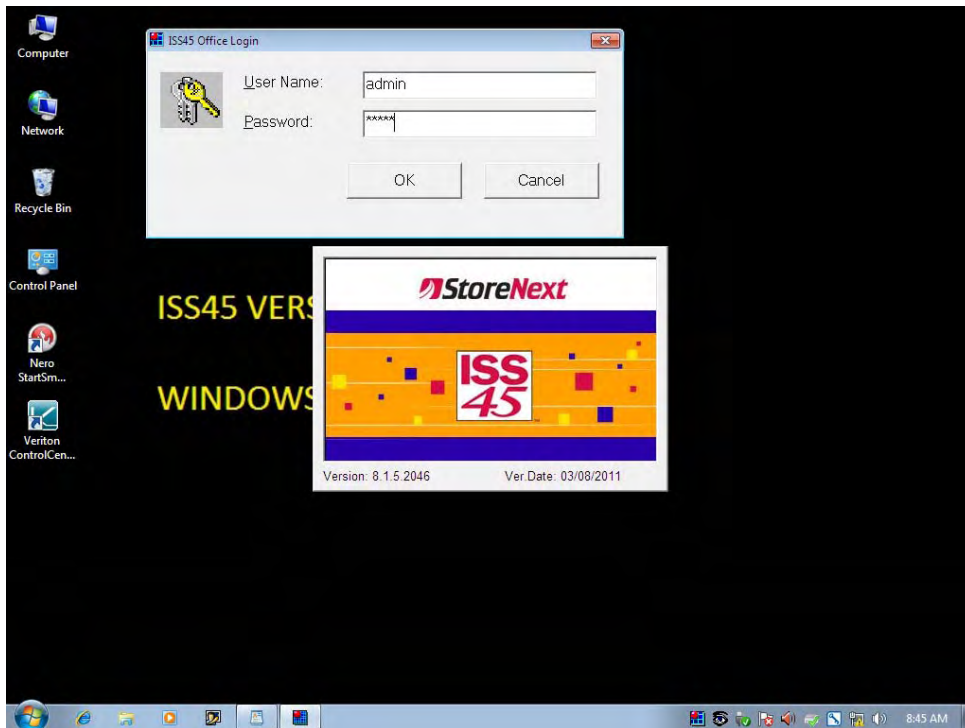
- 24 Open the POS\_SRV\_Monitor (Eye) to verify services have started and the traffic light icon is Green. The TranRule.dll failed errors are normal and will be displayed until the first EOD is run. Running the EOD sets the current and previous working dates



- 25 The screen below can be accessed from the Device Manager by selecting View and then Show Hidden Devices. The Haspnt device is required by RSMSSRV before services will start

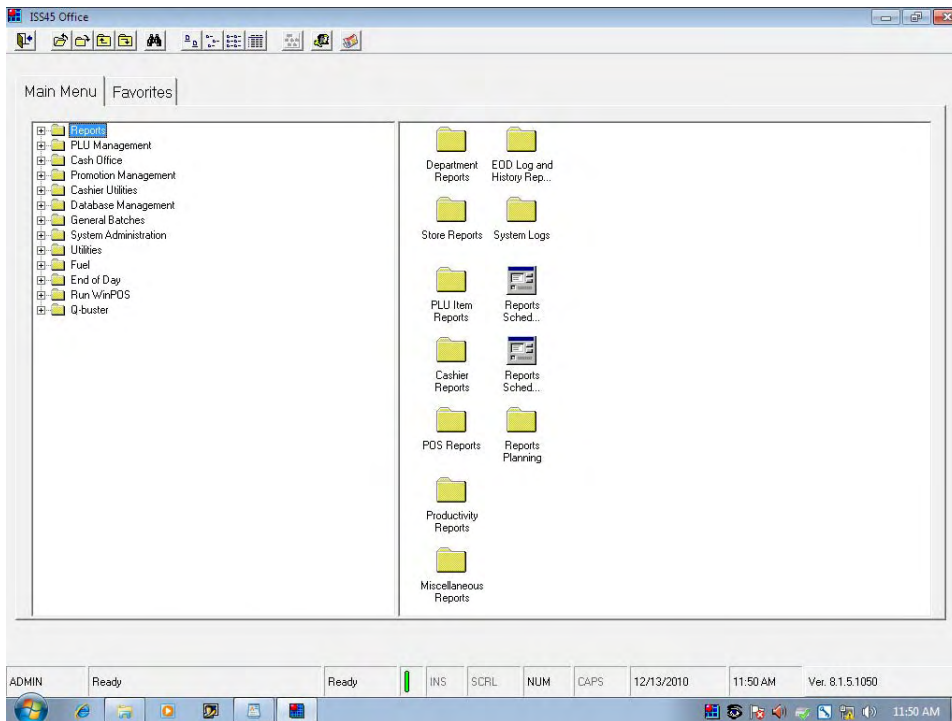
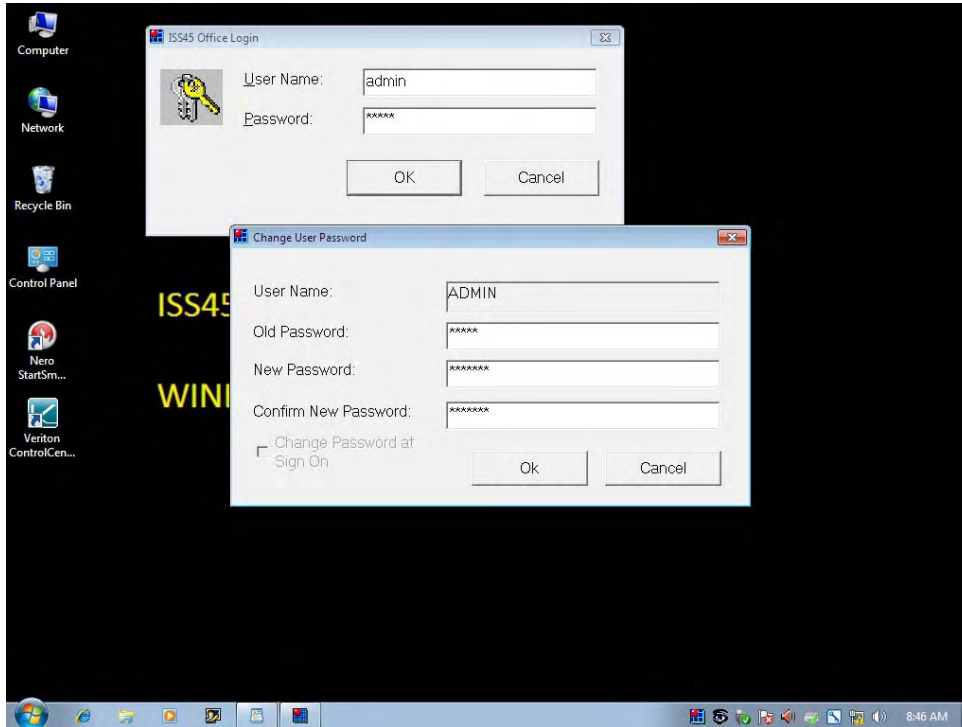


26 During a new install the only User defined for Front Office is “admin” with a default password of “BBOEY”. Sign into Front Office with this user and password (case sensitive).



27 The application will require the password be changed to one that is at least 7 characters with at least one number and one letter. Enter in the old password (BBOEY) then

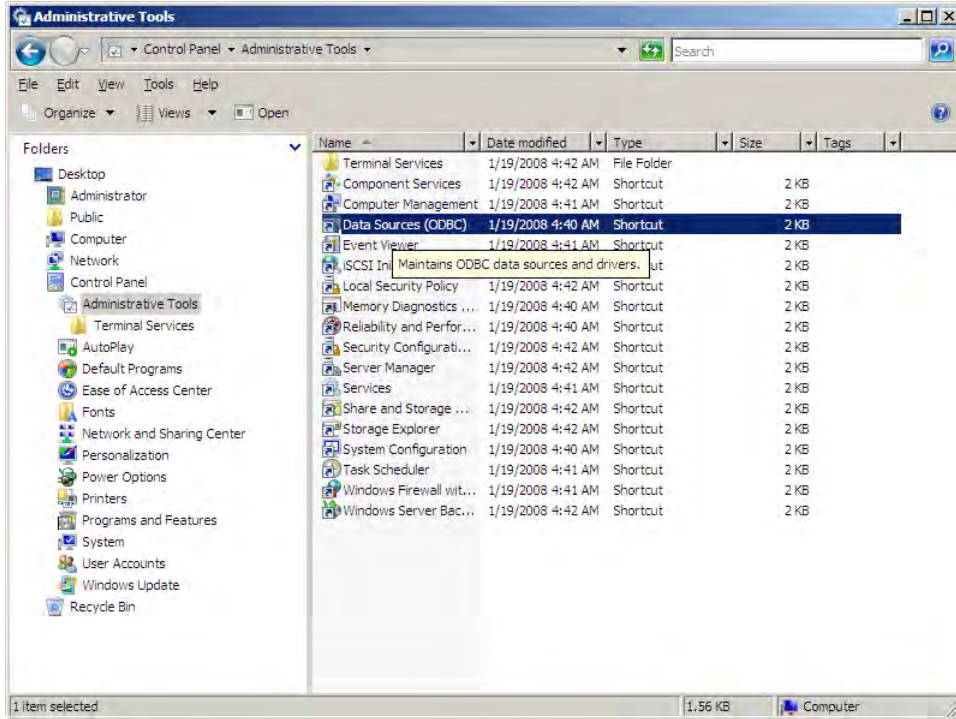
enter and confirm a new password. Be sure to document this password as it is now encrypted in the database and can no longer be viewed through SQL.



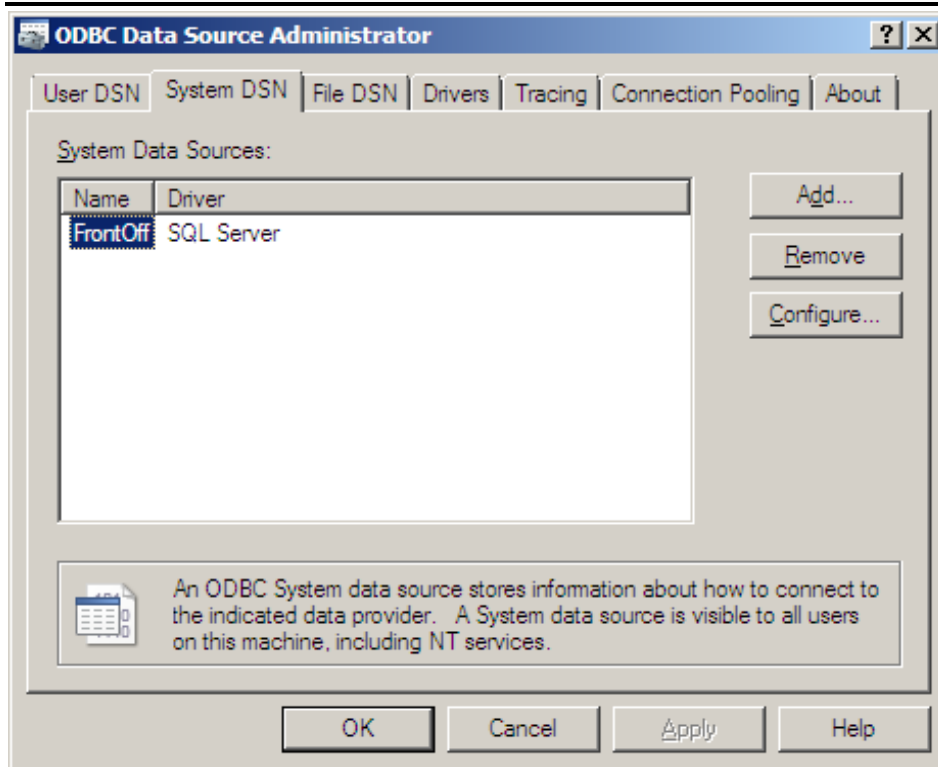
**Note:**

It is recommended that the ODBC connection to the FrontOff database be changed to increase the Long Query Time from 30,000 to 60,000 milliseconds. This will reduce the possibility of SQL Time Out errors when long running queries are performed against the database. Follow the steps outlined below to implement this change.

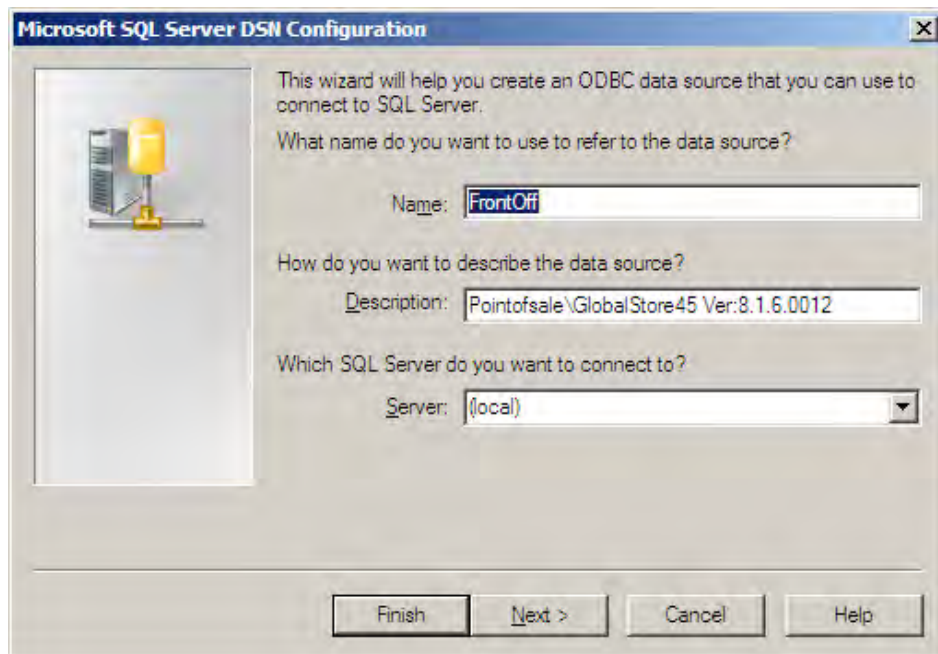
**28** Open Data Sources (ODBC) from Administrative Tools.



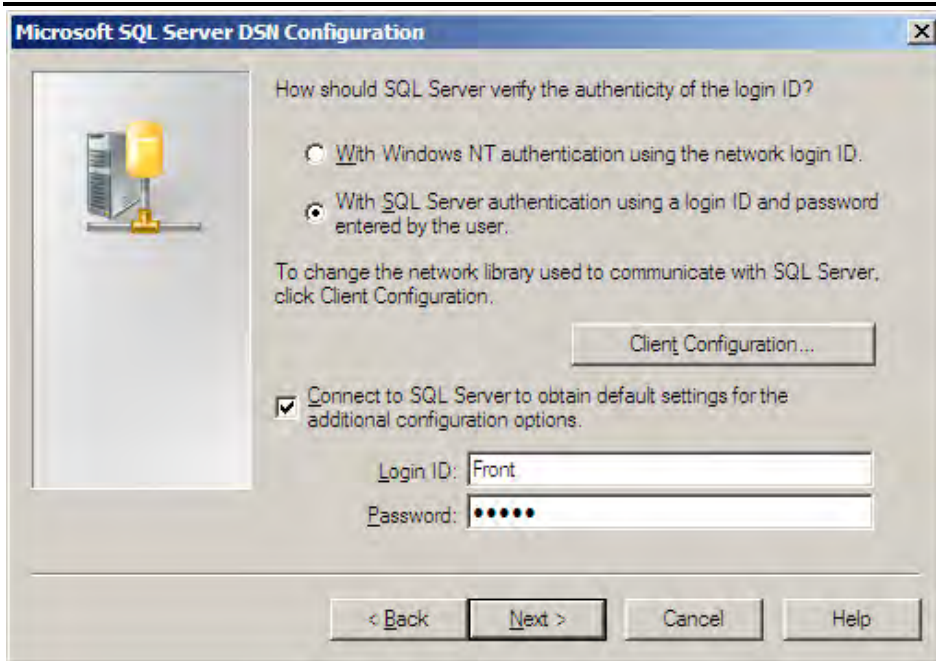
**29** Click on the System DSN Tab, highlight FrontOff, and click on **Configure**.



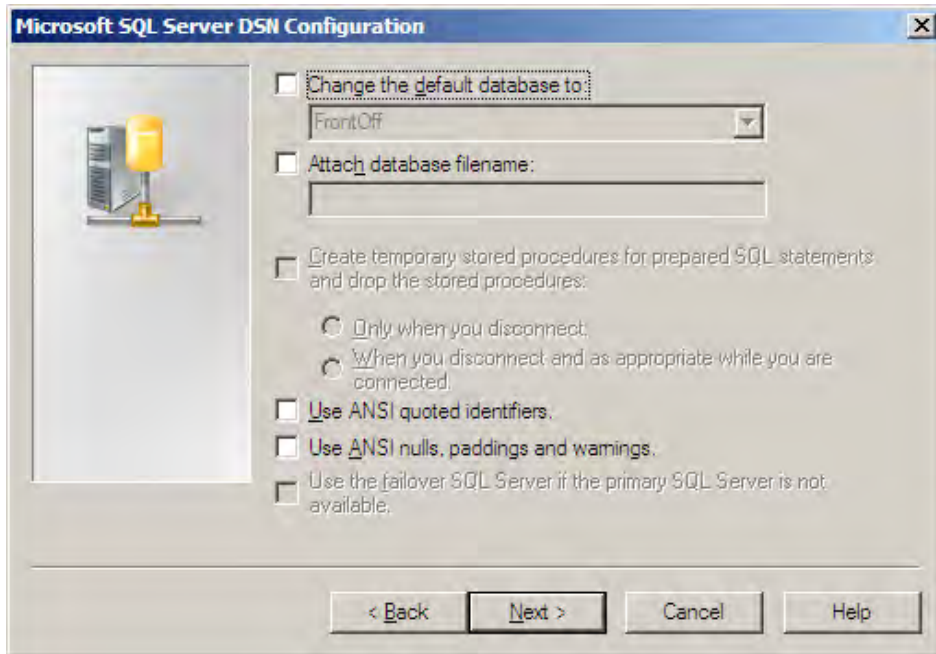
30 Accept defaults and click **Next**.



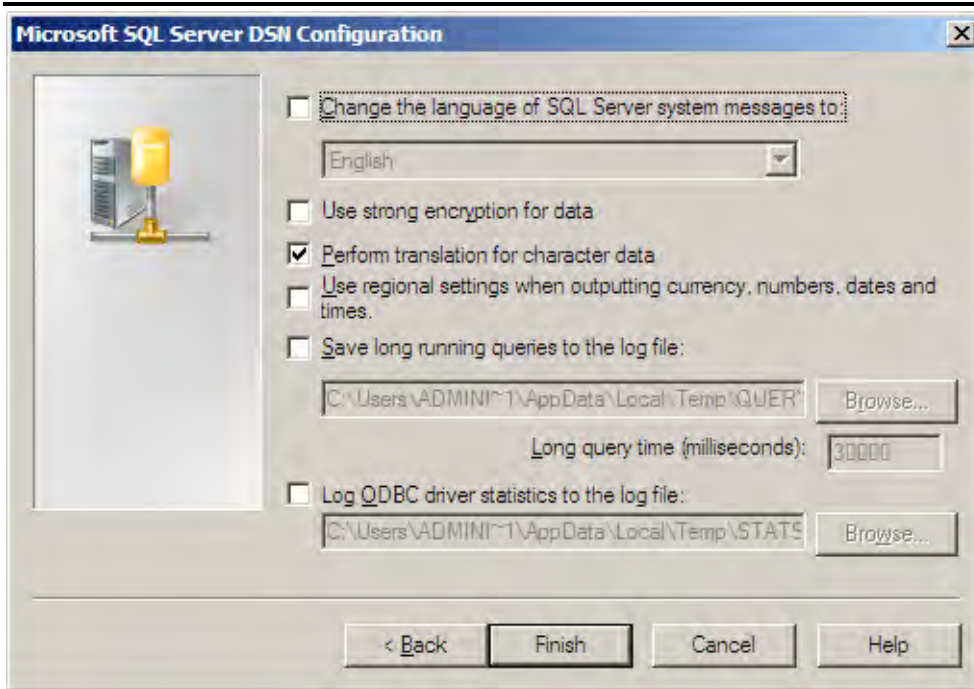
31 Accept defaults and click **Next**.



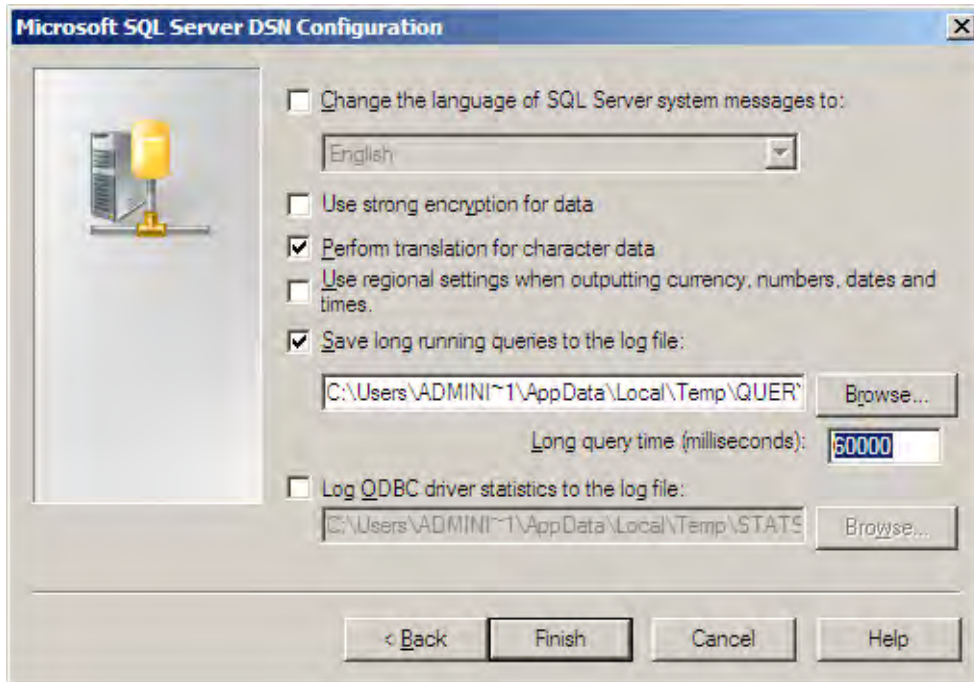
32 Select **With SQL Server authentication using a login ID and password entered by the user** and enter password Front (case sensitive).



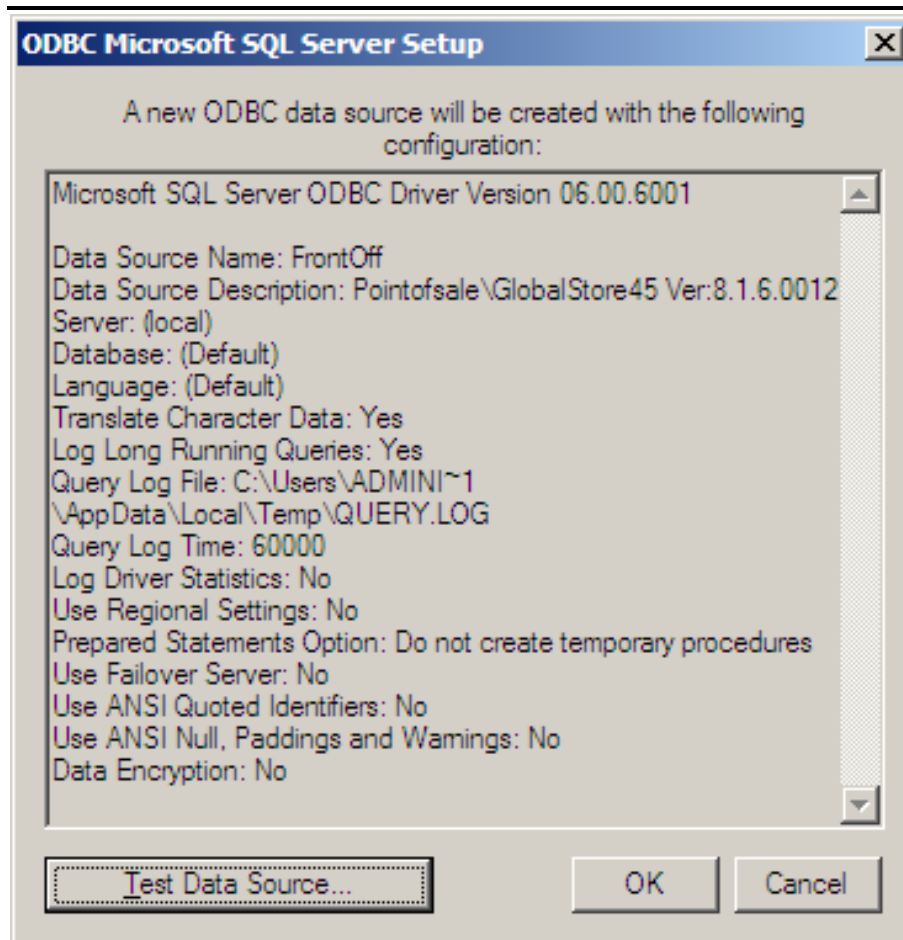
33 Click **Next**.



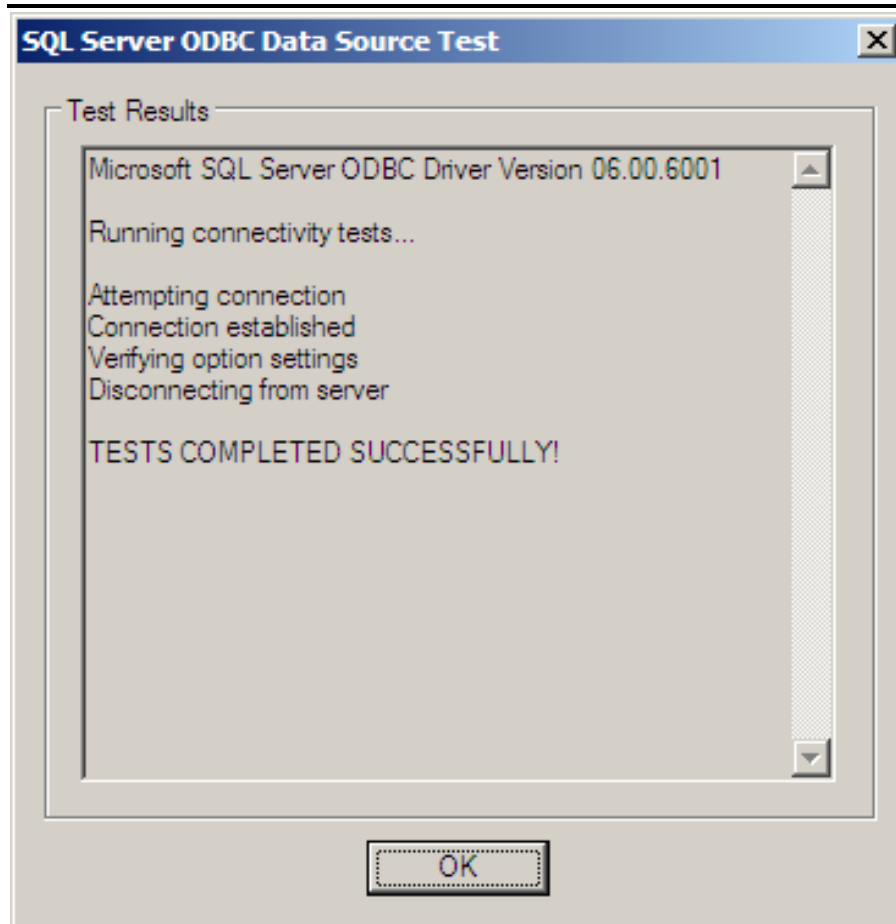
- 34 Select **Save long running queries to the log file** and change the 30,000 value to 60,000.



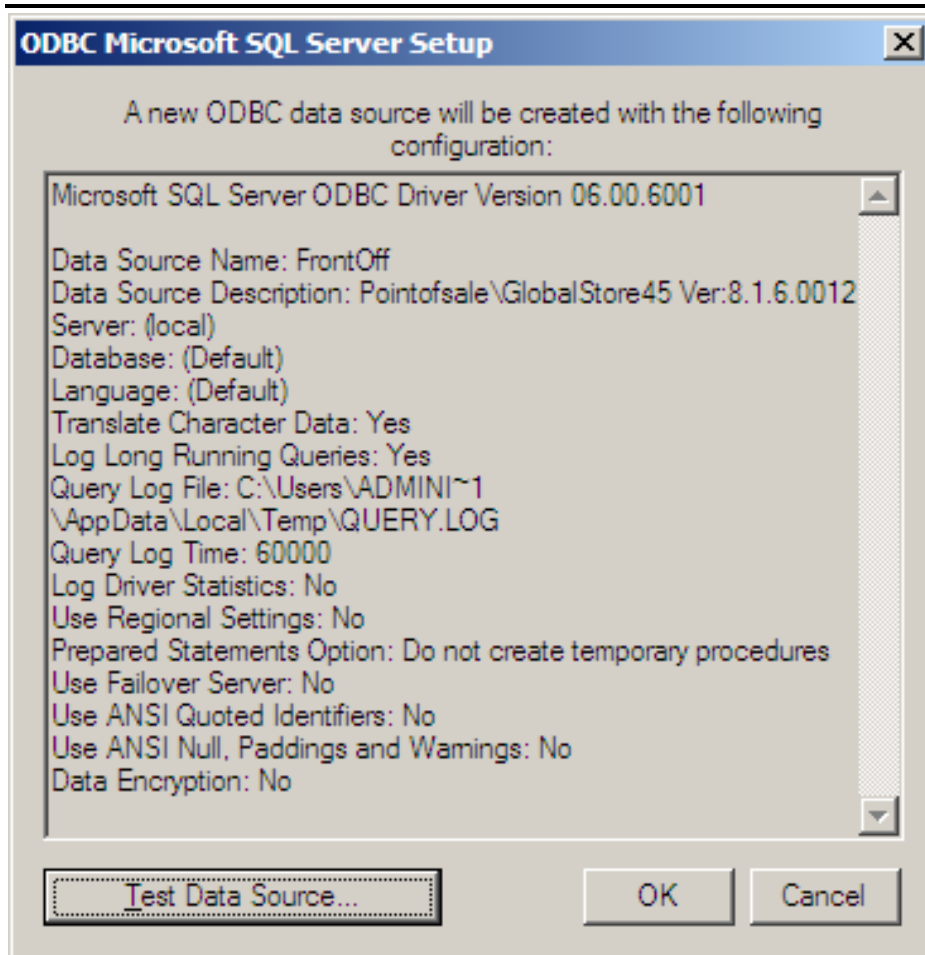
- 35 Click **Finish** when done.



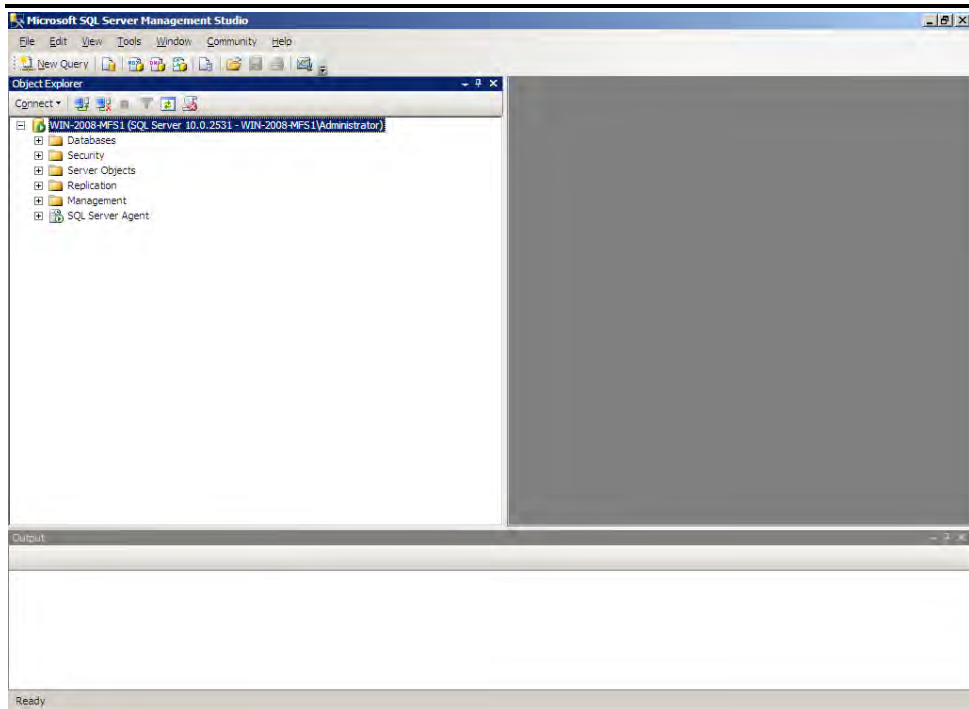
36 Click on **Test Data Source**.



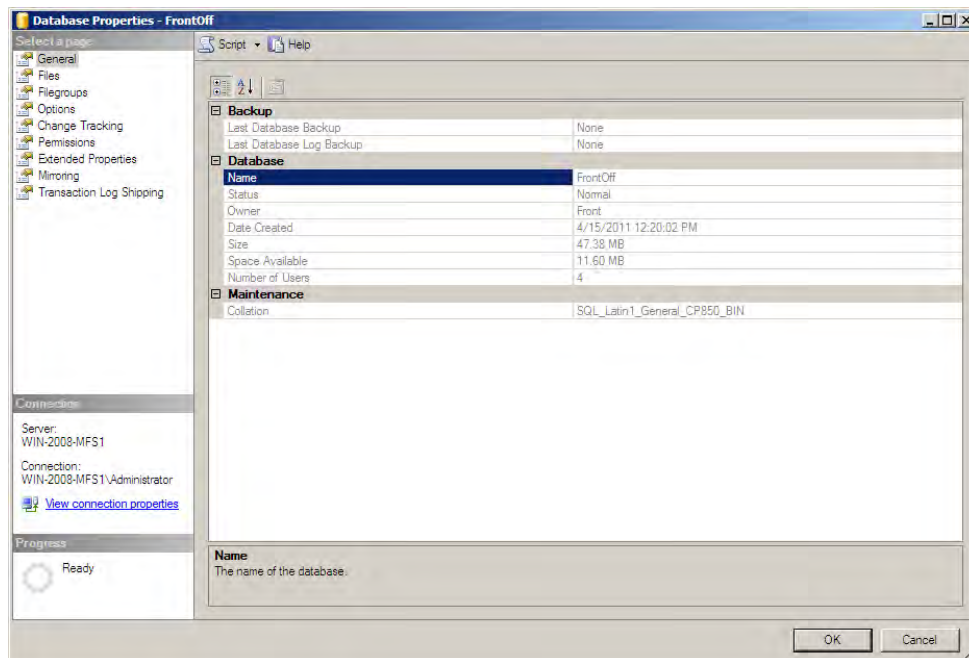
37 Click **OK**.



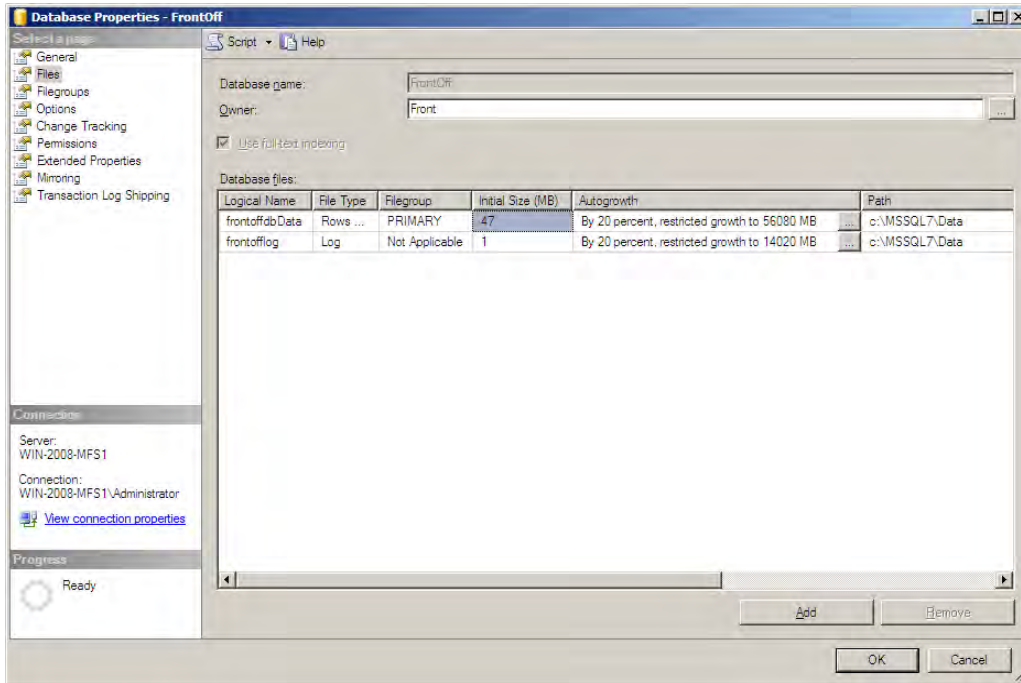
- 38 Click **Cancel**.
- 39 It is recommended that the properties for the FrontOff database and transaction log be changed following the installation of Front Office to allow for future growth.
- 40 Open the Microsoft SQL Server Management Studio as shown below:




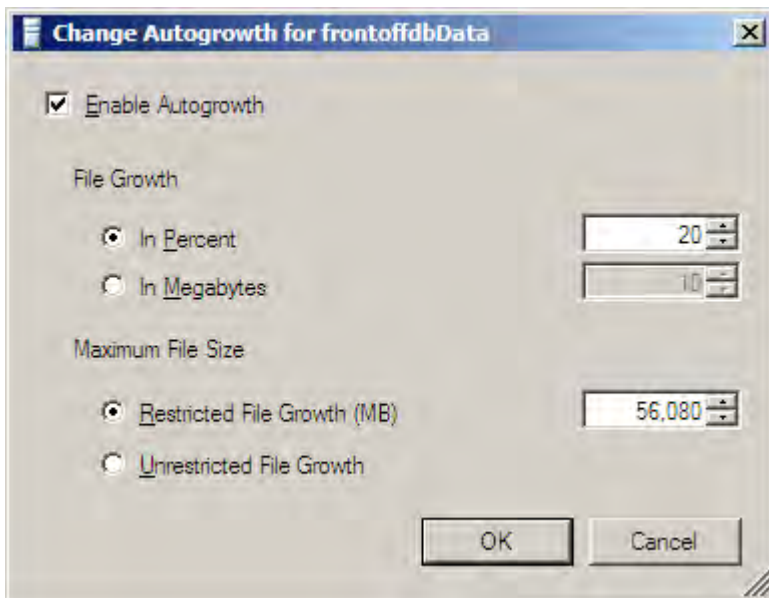
41 Open the Databases Folder, right click on the FrontOff database and select **Properties**.



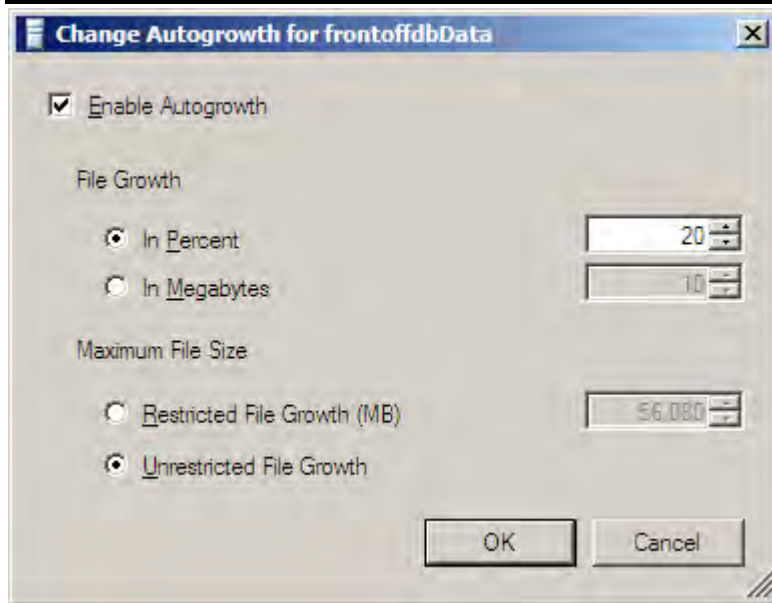
42 Click on **Files**.



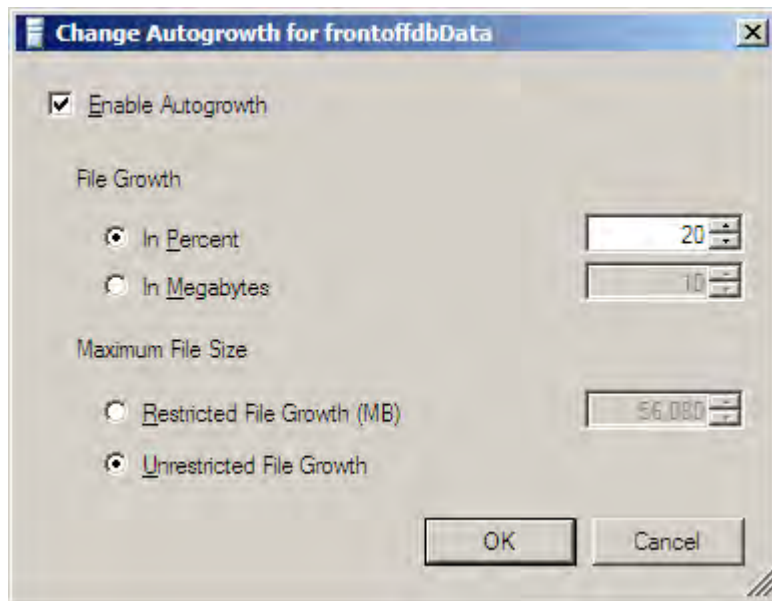
43 There are two entries, one for frontoffdbData and one for frontofflog. Both entries are set for Autogrowth by 20 percent but are restricted by default. The following changes will remove the size restrictions. Click on the Ellipse Box  for the frontoffdbData entry.




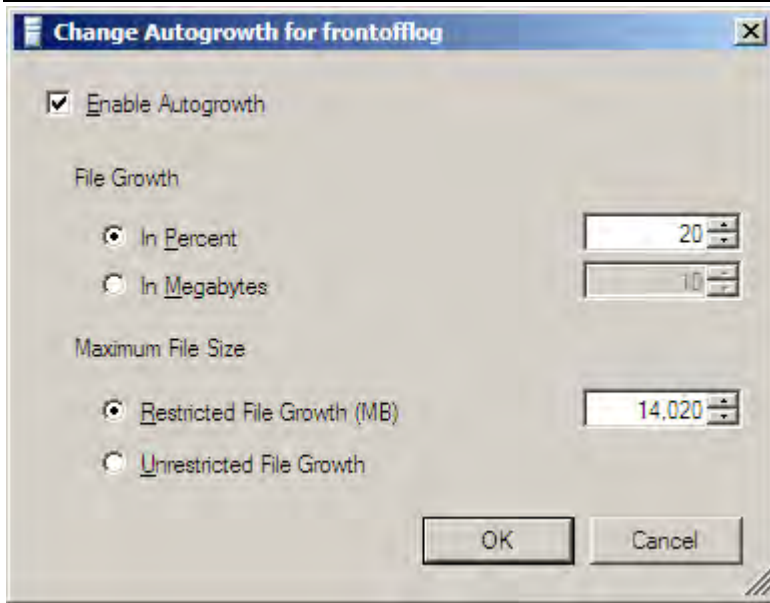
44 Change the Maximum File Size setting from Restricted File Growth to **Unrestricted File Growth**.



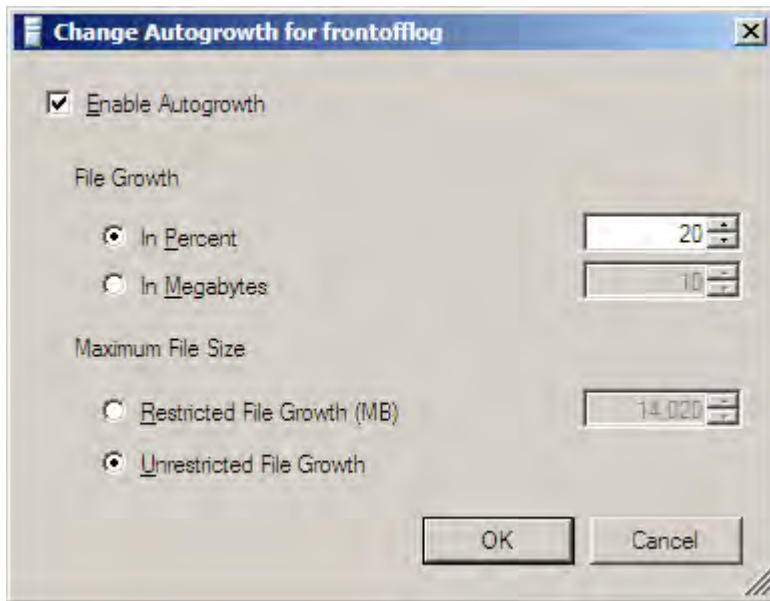
45 Click **OK**.



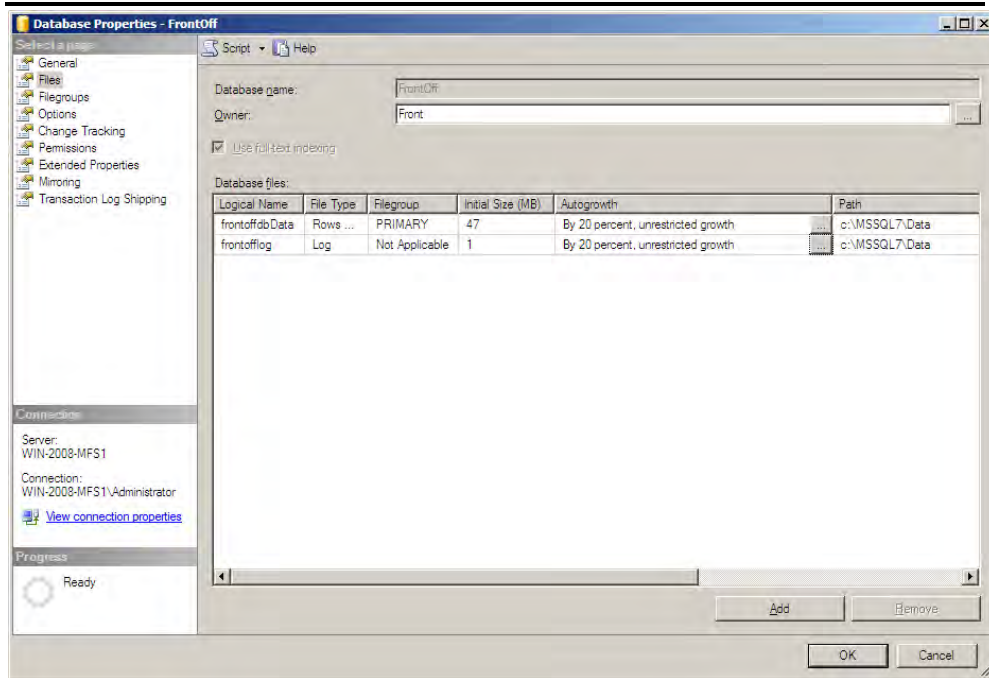
46 Repeat the process for the frontofflog entry. Click on the Ellipse Box  for the frontofflog entry.



47 Change the Maximum File Size setting from Restricted File Growth to **Unrestricted File Growth**.

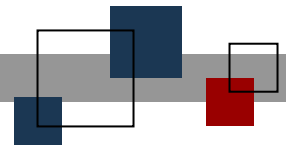


48 The settings should now be changed.



49 Click **OK**.





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