

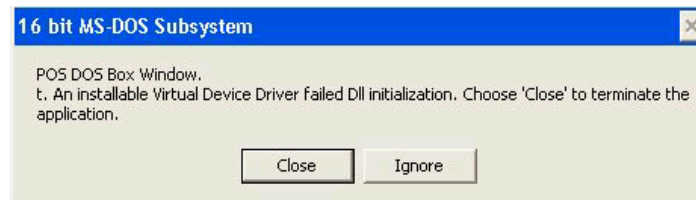
Technical Bulletin

16 bit MS-DOS Subsystem Error and Registry Fix

ISS45-TECH-04:07

August 12, 2004

When you attempt to run POSDOS on an XPe PoST you may get the following error:



This error is not caused by ISS45. Rather, the problem is caused by some other program that has been installed on the PoST that has changed a registry entry within XPe. This is a known situation with XP that can occur after either:

- Installing a 16-bit program, or
- Installing a program that uses a 16-bit installation program that is not XP compliant.

Examples of these type programs are Symantic Norton Anti-Virus or pcAnywhere.

To correct this problem you must fix the registry by doing the following:

- 1) Go to START, RUN and enter REGEDIT
- 2) Go to HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\VirtualDeviceDrivers\VDD
- 3) On the EDIT menu, click DELETE
- 4) On the EDIT menu, point to NEW and then click on MULTI-STRING VALUE
- 5) Type VDD in the Value Name box, and then press ENTER
- 6) Quit REGEDIT

To Your Success,

Speros

Speros Voss

ISS45 Support Specialist

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