

## Technical Bulletin

### ISS45 ECC/ECA Receipt Template for First Data

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First Data has requested specific text to be printed on the receipt for a First Data Electronic Check Conversion (ECC or “ECA”) transaction in V7 or V8. This technical bulletin will explain how to set the template to meet First Data’s specification.

- On V7 systems go to screen 6-1-3-9-5, parameter “ECC Template Name” and note the template name being used for your store, or
- On V8 systems go to screen System Parameters | Store | POST | Monetary | Electronic Check, parameter “Electronic Check Message Template” and note the template name being used for your store. The default template that is included with V7 and V8 is `_E_CHK_MSG`.

Two methods can be used to modify the template — you can either (1) go to the templates on your system, save a copy of the original template and then modify the template or (2) go to the templates on your system, [import the template](#) from the StoreNext Dealer Support Web site (1stdta.tmp) and then rename your ECC template to `FIRST_DATA`. Each of these methods is described below.

#### METHOD 1 – MODIFY THE EXISTING TEMPLATES

On V7 systems go to screen 1-6-10 “Template/Multiple Part Receipt” or on a V8 system go to Database Management | POST Controls | Template/Multi Part Receipts.

- A) Find and highlight your template (in most cases this will be `_E_CHK_MSG`)
- B) Depress the TAB key three (3) times until the COPY button is hi-lighted in red
- C) Depress the ENTER key, type in a new “Target name” (for example `__ECHK_MSG`)
- D) Depress the TAB key and then depress the ENTER key
- E) Depress the SHIFT+TAB key three (3) times and then depress the ENTER key to edit the original template
- F) Use the down arrow key to move down to the first line of the template (in this example the first line reads “This store is using a new electronic”)
- G) The UPDATE button should be hi-lighted, depress the ENTER key and type in the new data (NOTE: Always leave a space as the first character on any line)
- H) Depress the ESC key when you have completed typing in the new line
- I) Use the down arrow key to move to the next line, repeat step ‘G’ above until all the text required by First Data has been entered

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J) The text required by First Data reads as follows:

When you present a check, you authorize us to convert it to an Electronic Fund Transfer (EFT) or draft drawn from your account in amount of the sale. If it returns unpaid, you authorize payment of check & return fee as stated on posted sign by EFTs/drafts.

- K) Use the down arrow key to move to the next line, depress the TAB key twice (2) so that the DELETE button is highlighted
- L) Depress the ENTER key, the OK button will be hi-lighted in red, depress the ENTER key to actually delete the line, continue to do this until all the old text has been removed
- M) Depress the ESC key until you are back to screen 1 for ISS45, the POSTs will receive a refresh for the template QDX file

#### METHOD 2 – COPY THE NEW TEMPLATE

On a V7 system go to screen 5 on the main menu (Exit to DOS), key in PPM and depress the ENTER key. On a V8 system go to a DOS command line window, key in PPM and depress the ENTER key (*Note*: use the information in technical bulletin [Mar02PPM-2.PDF](#) “Accessing PPM in V8” dated June 7, 2002, to set up PPM if you have not done this before).

- A) Use the [downloaded template file](#) (1stdta.tmp), in the C:\PCMASTER directory
- B) Depress ALT+S, select “ppm Qdx file set, select the TEMPLATE.QDX file using the up/down arrow keys, and then depress the ENTER key
- C) Depress the ALT+I key, use the up/down arrow keys to hi-light IMPORT, depress the ENTER key
- D) Change the file name to 1stdta.tmp, depress the TAB key and then depress the ENTER key
- E) The “Imported data” window will open and say “Report FIRST\_DATA...”, the CONTINUE button will be hi-lighted, depress the ENTER key
- F) Depress the ALT+C key, use the up/down arrow keys to move to EXIT, depress the ENTER key, on a V7 system key in “1” and depress ENTER, on a V8 system key in EXIT and depress the ENTER key
- G) On a V7 system go to screen 6-1-3-9-5, change the “ECC Template Name” to FIRST\_DATA, cold boot all lanes
- H) On a V8 system go to System Parameters | Store | Post | Monetary | Electronic Check, change the parameter “Electronic Check Message Template” to FIRST\_DATA, cold boot all lanes

