

Technical Bulletin

PocketOffice Configuration with Installed ISS45 V7, V8 and ScanMaster POS Systems with RBO

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POCKETOFFICE AND RBO WITH ISS45 V7

If ISS45 V7 (MFS1) and RBO are installed on the MFS1, then PocketOffice must be loaded on MFS1.

RBO could itself be loaded on a separate server, but then PocketOffice would not function properly. This is because PocketOffice works with RBO Active-X objects in order to perform item maintenance.

All three of these software packages **must** be loaded on the same server in order for PocketOffice to work properly with RBO and ISS45 V7.

POCKETOFFICE AND RBO WITH ISS45 V8

If ISS45 V8 (MFS1) and RBO are installed on the MFS1, then PocketOffice must be loaded on MFS1.

RBO will always have its server install loaded on MFS1. PocketOffice will function properly only if it is loaded where the RBO server is installed. This is because PocketOffice works with RBO Active-X objects in order to perform item maintenance.

All three of these software packages **must** be loaded on the same server in order for PocketOffice to work properly with RBO and ISS45 V8.

POCKETOFFICE AND RBO WITH SCANMASTER (V2)

ScanMaster and RBO will be installed on different servers — and PocketOffice must be loaded on the server with RBO.

In addition, PocketOffice needs to see a POS in order for the software to install properly. So RBO **must** have a ScanMaster client installed on that server for PocketOffice to work. This is because PocketOffice works with RBO Active-X objects in order to perform item maintenance.

To Your Success,



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