

Technical Bulletin

Connected Services Cashier Analyzer — Setup of IE Tab Extension for Google Chrome

POS-TECH-15:16
December 16, 2015

The attached document provides instructions for setting up and installing the Microsoft Internet Explorer Tab Extension for use with Google Chrome. This is used installing the Connected Services Cashier Analyzer, and is called out in the Cashier Analyzer User Guide.

Setup and Installation of *IE Tab Extension* for Chrome – StoreNext.com

NCR – Connected Services

Install Chrome & IE add-in

(Please see page 3 for [Additional Help and disabling ActiveX](#))

(Please see Page 5 for help with Win10 and Edge browser)

1. Go to this link & download Google Chrome Web Browser:

<https://www.google.com/intl/en/chrome/browser/#eula>

2. Install with all the default options.

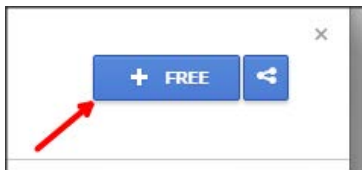
3. When Chrome installation is complete, copy & paste this link into the Chrome browser address bar (*do NOT click on the link, must copy & paste*):

<https://chrome.google.com/webstore/detail/ie-tab/hehijbfgiekmjfkfjpbkbammjbdenadd?hl=en->

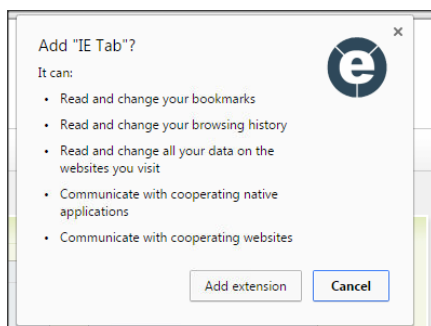
US



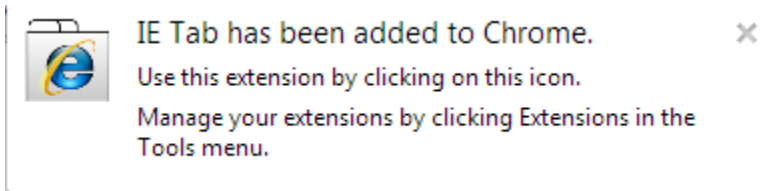
4. The page in the Google Chrome Webstore for “IE TAB” should appear. Click on the “FREE” button to install.



- a. *Note: if a search results listing appears instead of the Chrome Store, select the results for the IE Tab*
5. Clicking on the “Free” button will display a pop-up asking permission to install the IE Tab Extension to Google Chrome. Click “Add”

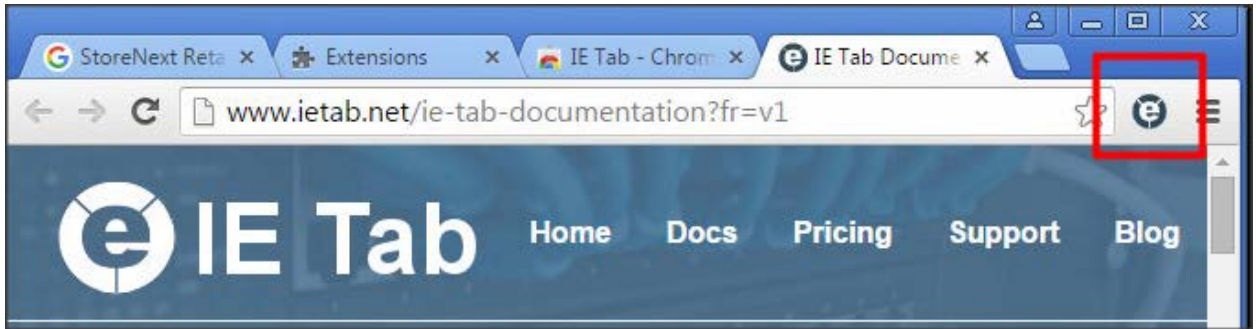


- When complete, another pop-up should be displayed as follows:



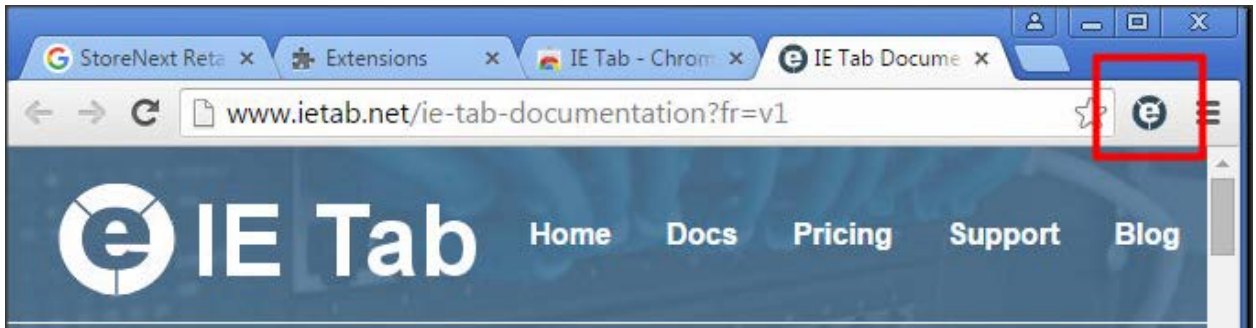
- An icon for "IE" should now appear in your Chrome Browser, to the right of the Address Bar.

Note: if it is not visible, may need to expand the section to display the extension(s)

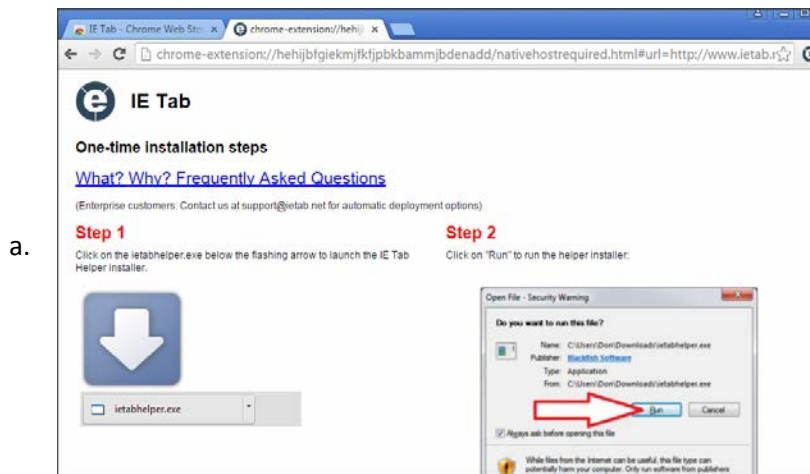


Opening *StoreNext* website in Google Chrome Browser:

- Open the Chrome Web Browser
- Click the **IE Tab** icon:

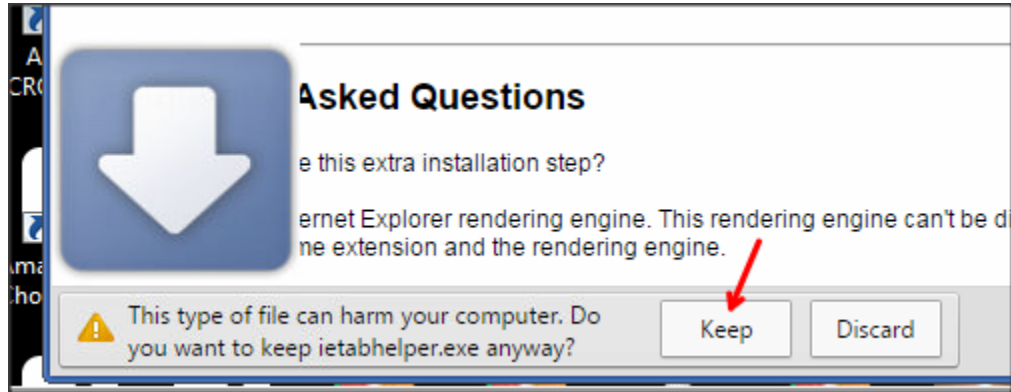


- The first time you click the IE-Tab icon [] it will ask you to download & install "ietabhelper.exe"



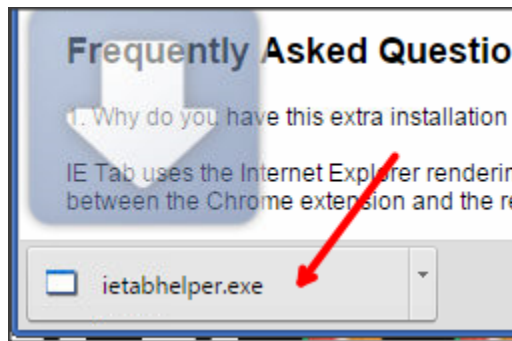
4. Look for this notice at the bottom of the Chrome browser window:

a. Click “Keep”



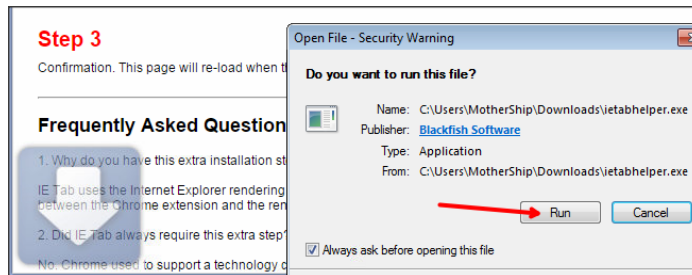
b.

5. Click on the “ietabhelper.exe” button to install the application:

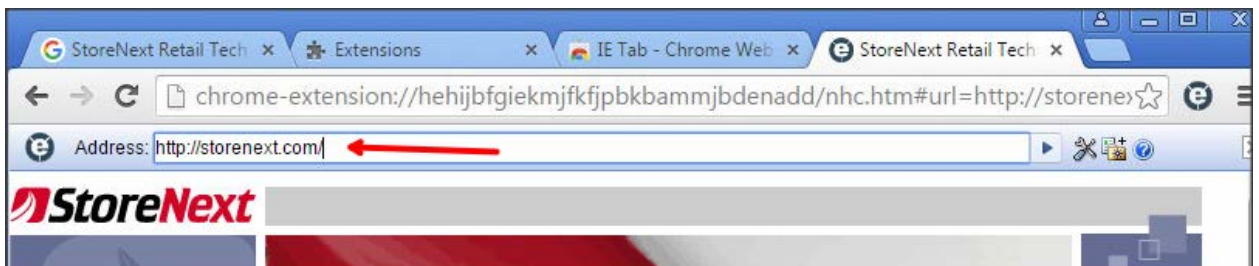


a.

b. When the Windows notice pops up click “Run”



6. A new URL Window will appear below the address bar. This is the IE address bar. *Note: The page may default to the “IE Tab” home page, just ignore.*



7. Enter the StoreNext URL in the IE address bar: www.StoreNext.com and use normally.

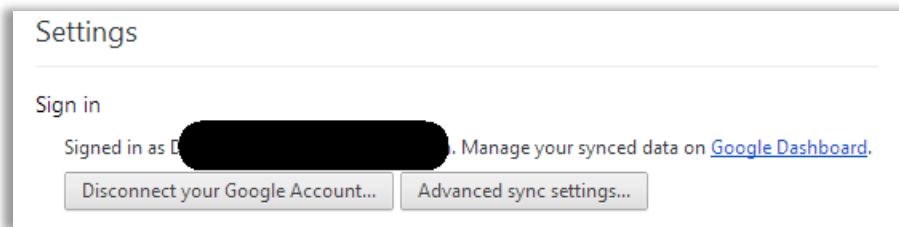
Additional Help on Chrome Extensions

Some of our users have reported difficulties with the extensions being retained between sessions. If you are experiencing “disappearing” IE extension, here are additional steps to resolve the issue.

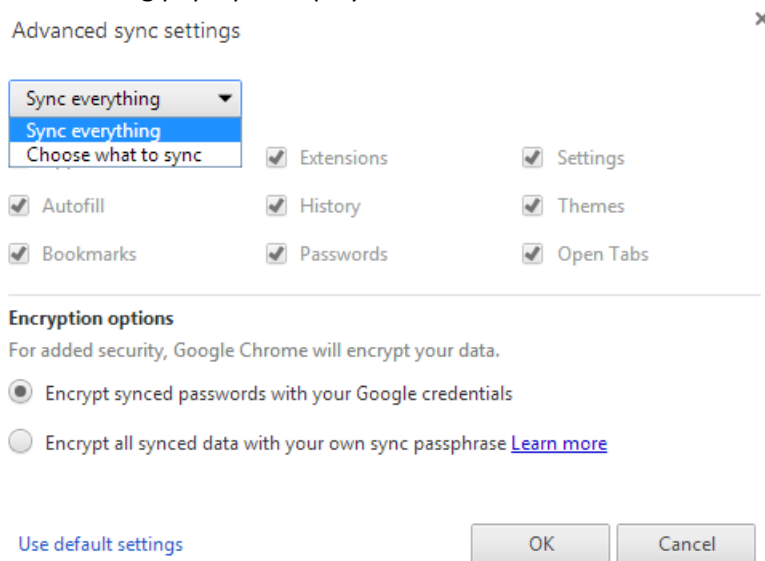
1. Open the Chrome Browser.
2. On the upper right corner of the Chrome Browser, click on the 3 bar icon:



3. Select the “Sign In” option in the list that is displayed. Enter your Google credentials. If you do not have a Google account, create one. *Note: you may already be “signed in”, if so, move on to next step. Browsing as guest may also work as opposed to creating a google account.*
4. For the second time, click the 3 bar icon in the browser window upper right corner, and select “Settings”
5. The Settings screen is displayed. Select the button for “Advanced Sync Settings...”



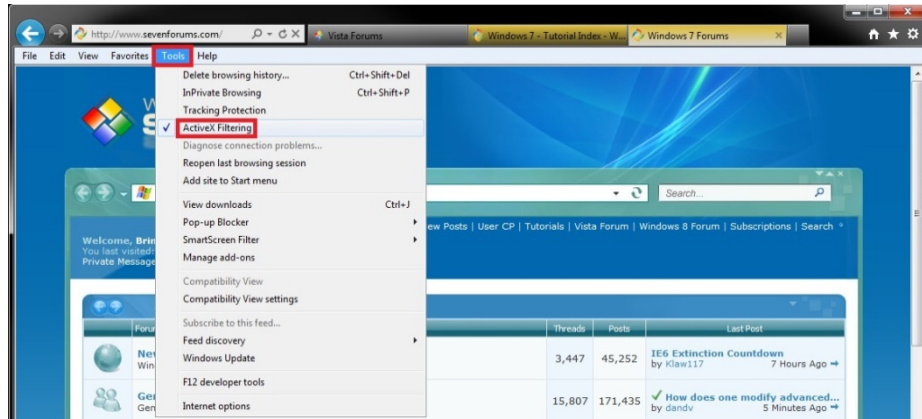
6. The following pop-up is displayed:



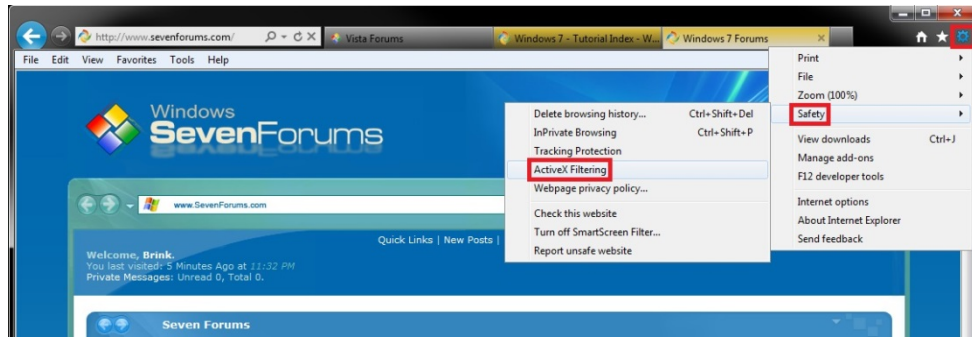
7. Select the option to “Choose What to Sync”, next check the Extensions checkbox. **Important:** do this step EVEN IF the Extensions checkbox shows that it is already checked. Click on the OK button.

8. Active X- disabling or turning off ActiveX filtering:

- a. In IE9, IE10, or IE11, click/tap on Tools on the Menu bar, and go to step 3 or 4 below. (see screenshot below)



- b. In IE9, IE10, or IE11, click/tap on the gear icon at the top right, click/tap on Safety, and go to step 3 or 4 below. (see screenshot below)

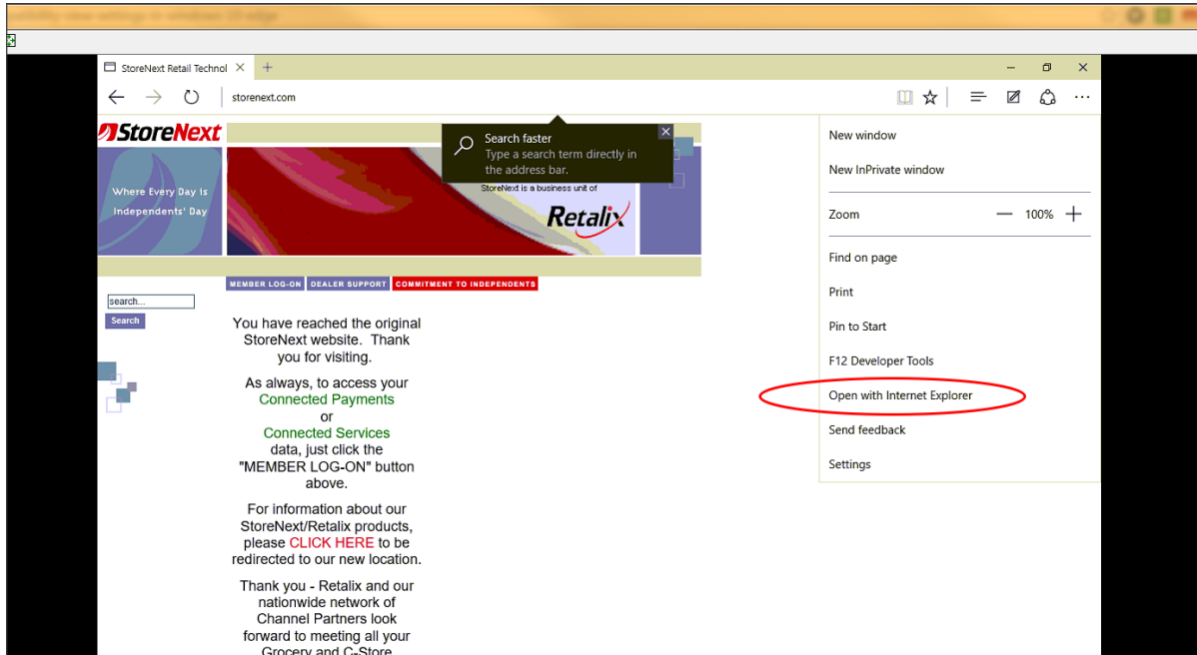


- c. To Turn Off Active X Filtering in IE9, IE10, or IE11
- NOTE: This is the default setting.
 - Click/tap on ActiveX Filtering to uncheck it, then refresh (F5) IE to apply. (see screenshots above)

9. Instructions for use with Windows10 and IE11 and Edge browser


a. For Edge Browser:

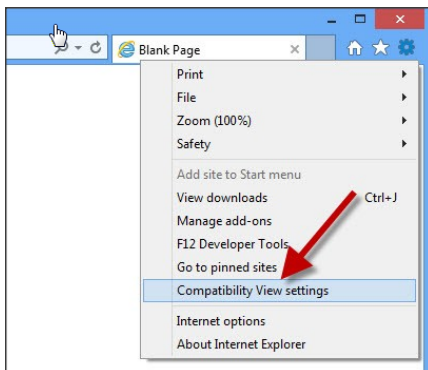
- i. Win10 does have IE11 install, in order to configure IE11 for use with StoreNext.com you will need to open the Edge browser, go to StoreNext.com and click the “Three dots” in the upper right corner and then click **“Open with Internet Explorer”**



ii. Now you can configure IE11

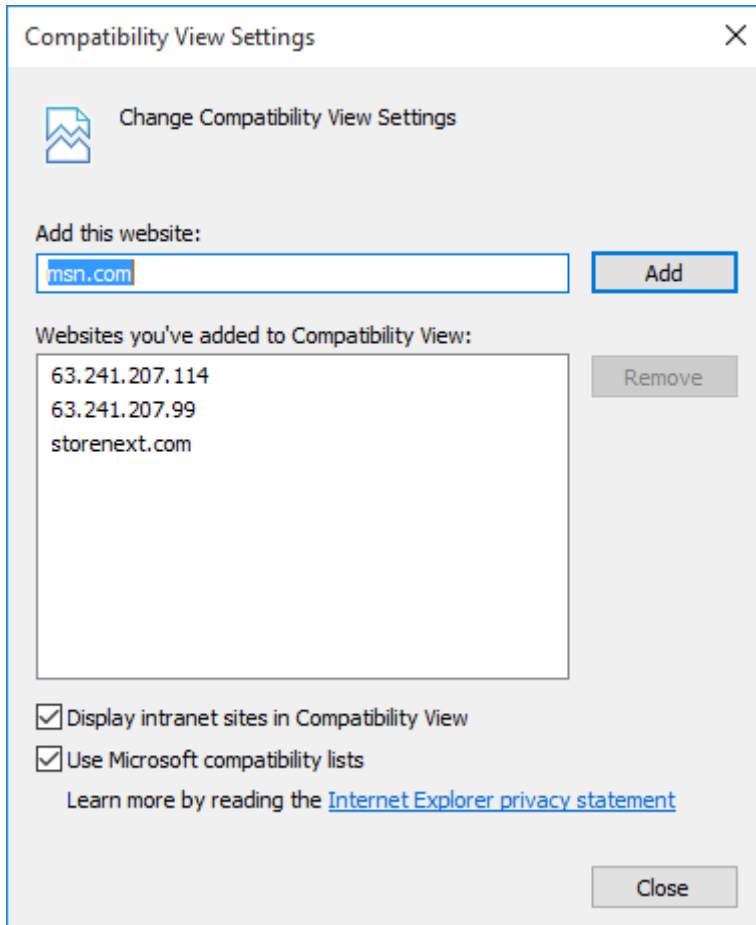


1. Click the Gear icon  and select About, then **uncheck** “Install new versions automatically”



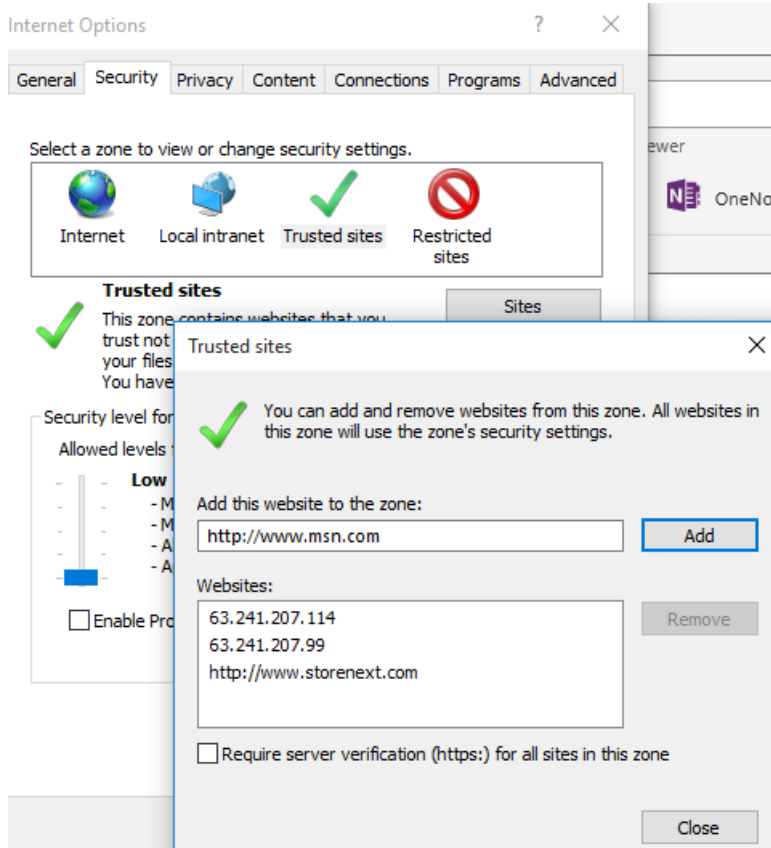
2. Again click the Gear icon  and select “Compatibility View Settings”

3. Add the following to the list of website to view in “compatibility” mode:
 - a. 63.241.207.114
 - b. 63.241.207.99
 - c. Storenext.com





4. Click the Gear icon and select “Internet Options”
 - a. Click the Security tab and then click Trusted Sites
 - b. Uncheck the box “Require server verification (https:).”
 - c. Add these three sites to the list:
 - i. 63.241.207.114
 - ii. 63.241.207.99
 - iii. Storenext.com



5. select the Privacy tab
 - a. Under Pop-up Blocker
 - b. Click Settings
 - c. Add these three sites to the list of exceptions:
 - i. 63.241.207.114
 - ii. 63.241.207.99
 - iii. Storenext.com

