

Technical Bulletin

LaneHawk Model Set Update Performance

LH-TECH-11:02
January 19, 2011

Evolution Robotics Retail Systems and StoreNext have identified a potential issue when updating the LaneHawk Modelset on the LaneHawk Server. If the Modelset update is performed directly from the LaneHawk Model Server CD-ROM drive the process could take up to 45 minutes to complete.

For tracking purposes, this issue has been identified by ERR as their Bug Number 3841 and by StoreNext as Defect Number 214980.

ERR's recommended work-around is to perform the update through a shared network drive, from a USB memory stick, or to copy the file from the CD to the desktop of the LaneHawk Server. When performed in this manner, the update should take only 5 to 7 minutes.

This issue will be corrected by ERR in a future release.