

Technical Bulletin

ScanMaster Cashier Delete from Employee Maintenance

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PROBLEM

When trying to delete a cashier in employee maintenance you receive the following message:

Employee Transaction (TLOG) Data not processed! Can't delete!

Typically this can occur if a cashier was delay settled and then never works again. The TLOG for that cashier from when they were settled remains in F:\grocery\files.

SOLUTION

Browse to F:\grocery\files and remove any T-LOGs (TLOGXXXX.CCC) for that cashier where CCC is the cashier number.

It is best to move these to a save folder just in case you move the wrong T-LOGs. They can be deleted once you verify only the proper cashier has been removed.