

## Technical Bulletin

### ScanMaster 2.4 Nightly Archive Fault

SM-TECH-07:16  
June 20, 2007

A fault has been uncovered in the nightly archive in versions 2.04.00.02, and 2.04.00.03 of the ScanMaster SM2ARC.EXE application. This flaw incorrectly purges the SRR files and the Department report files based on the wrong System Configuration option. In these versions it is incorrectly using: "Days Historical Data to Save" instead of the "Weeks of SRR to Save."

Many stores only save 14 days of historical data, but save 52 weeks (364 days) of SRR and Department report data.

To work around this problem until these versions are corrected, you can set the "Days Historical Data to Save" to a value that is the same as the number of days of SRR data you wish to save. It is also recommended to add an extra 7 days to the number to allow the data to ensure that the oldest week has a full week of information. So for example if you want to save two weeks of SRR, change the Historical Days setting to 21 days, 10 weeks to 77 days, and 52 weeks to 371 days.

After the upcoming patch for correction has been applied you can return the "Days Historical Data to Save" back to its original setting.

#### NOTES:

- ▶ There is no need to change the setting "Weeks of SRR to Save" for the work-around or correction.
- ▶ After changing any setting in the System Configuration, be sure to exit back to Login so that the new changes will be updated. If you changed the settings for all back office machines, the new settings will not take place until the user exits to Login on each machine.

This document and information are supplied to StoreNext Retail Technologies personnel and third parties to assist them in doing business with StoreNext. They are not to be used or distributed for any other purpose.

StoreNext Retail Technologies LLC endeavors to ensure that the information in this document is correct and fairly stated, but does not accept liability for any error or omission.