

Technical Bulletin

ISS45 Log File Automatic Truncation — TRUNDEL.BAT: How It Can Help Your System

ISS45-TECH-07:15 Issue 2
July 12, 2007

TRUNDEL.BAT is used by ISS45 systems to truncate log files to a given size when they grow over a preset size limit. This batch file is called during the EOD process by EOD-NT.BAT, and can speed up several system functions whose performance depends upon the size of the relevant log files.

Note! This batch file is different for V7 and V8 systems.

TRUNDEL.BAT STRUCTURE AND USE

The structure of this file is:

<command> <file name> <maximum size> <truncated size>

Example:

```
truncfil      q-load.log    50000        25000
```

Note: <size> = file size in bytes. That is, 1 Mb = 1000000 (“1” plus six zeros)

System problems can be solved by adding an entry to this batch file *on all* servers.

1) Long delay after a pickup

Reason: CASHIERT.LOG has grown very large and, after a pickup, it is copied from MFS1 to MFS2

Solution: add the following line to the end of the existing list in TRUNDLE.BAT

```
truncfil      cashiert.log  2000000      1000000
```

2) Error “No memory for view box” when attempting to run the deposit report

Reason: the deposit report has not been printed in a very long time

Solution: add the following two lines to the end of the existing list in TRUNDLE.BAT

```
truncfil      deposit.log   82500 33000
truncfil      seq\deposit.seq 82500 33000
```

3) Long delay during the EOD during file copies -

Reason: RPT09ALL.PRN had grown very large

Solution: add the following line to the end of the existing list in TRUNDLE.BAT

```
truncfil      rpt09all.prn 2000000      1000000
```

This document and information are supplied to StoreNext Retail Technologies personnel and third parties to assist them in doing business with StoreNext. They are not to be used or distributed for any other purpose.

StoreNext Retail Technologies LLC endeavors to ensure that the information in this document is correct and fairly stated, but does not accept liability for any error or omission.