

## Technical Bulletin

### ScanMaster DynaKey Implementation for “00” Key

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#### ISSUE

The “00” key is not working on the NCR model 5954 DynaKey. There is a missing registry entry highlighted in red below.

```
[HKEY_LOCAL_MACHINE\SOFTWARE\NCR\USBKeyboard\PID_0326\KeyMatrix]
```

```
"1"=dword:00000013
```

```
"2"=dword:0000001b
```

```
"3"=dword:00000031
```

```
"4"=dword:00000037
```

```
"5"=dword:0000001a
```

```
"6"=dword:0000002f
```

```
"7"=dword:00000007
```

```
"8"=dword:00000017
```

```
"9"=dword:00000030
```

```
"13"=dword:00000012
```

```
"17"=dword:00000008
```

```
"24"=dword:00000063
```

#### SOLUTION

To fix the issue, [Click Here](#) and download DynaKey.reg. Copy this into the C:\Grocery folder on the register. Double click the .reg file to update the registry. Restart the POS.

Note: this assumes that the “00” key has been configured via the Backoffice Keyboard Configurator.