

# Technical Bulletin

## Fuel Log Collector for ISS45

ISS45-TECH-15:07

June 5, 2015

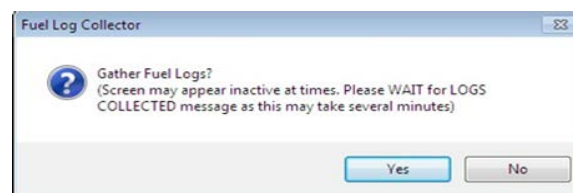
When you need system logs to help resolve for fuel PFS or fuel-related POS issues, this utility will automatically gather and zip the logs from PumpSrv, PosPump and WinPOS log folders.

The appropriate registry information will also be zipped, including Fuel Version information.

This utility will operate over all currently supported operating systems for the target fuel application.

### OBTAINING AND USING THE UTILITY

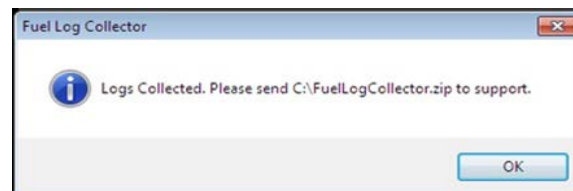
1. [Download the GetFuelLogs.exe utility](#) from the Solution Provider website (“StoreNext” site...)
2. Extract the executable to C:\
3. Double-click GetFuelLogs.exe



4. Click YES to continue.



5. If the log folders are very large, you may see the message box above. Otherwise it may appear that nothing is happening, but please wait until you see this message below:



6. Click OK.
7. You now have the FuelLogCollector.zip file with the necessary log information to enable the ISS45 Support team to evaluate your situation.