

Technical Bulletin

ISS45 — Stopping Sale of Recalled Items at the Lane

ISS45-TECH-09:03

March 26, 2009

The increasing frequency of food recalls is causing supermarkets to look for better ways to stop the sale of such items.

You can set up ISS45 V7 or V8 to stop recalled items. Two capabilities that can be used are to:

- Prohibit the sale of a recalled item, or
- Display a message and prohibit the sale of a recalled item.

The setup for each of these methods is shown on the following pages for V7 and V8.

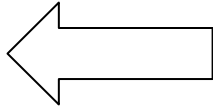
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PROHIBIT SALE

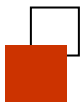
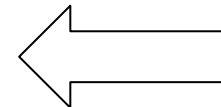
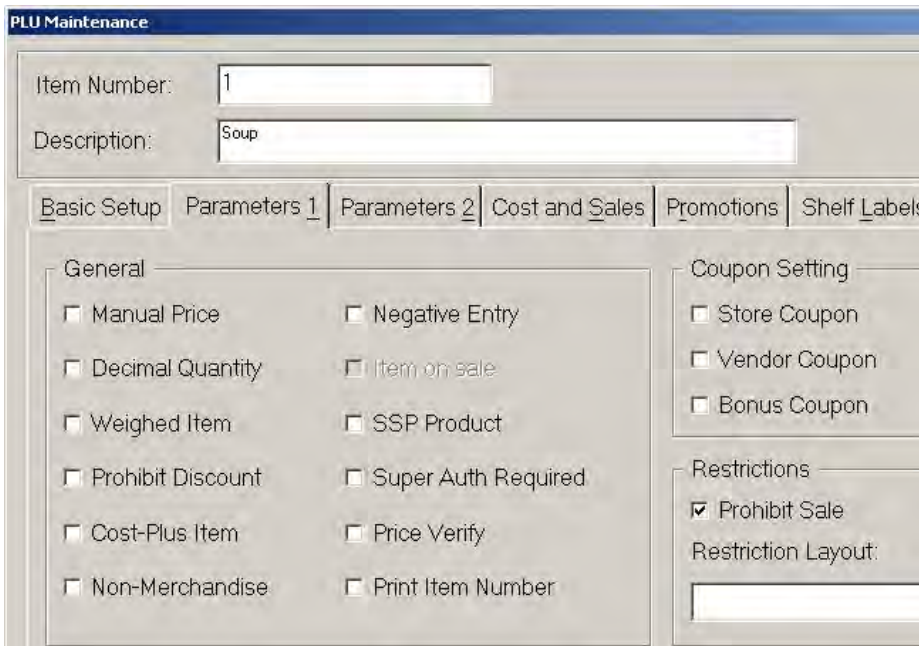
V7

Go to screen 1-4-1, select the item you wish to prevent from being sold, select the “Prohibit Sale” flag



V8

Go to the “PLU Maintenance” screen, select the item, edit the item, go to the “Parameter 1” tab, put a check mark in the “Prohibit Sale” box



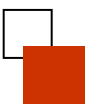
PROHIBIT SALE MESSAGE

V7

Go to screen 1-6-13 “Post Item Message” and set up a message, for the “Message Type” field select “Sale Not Allowed”

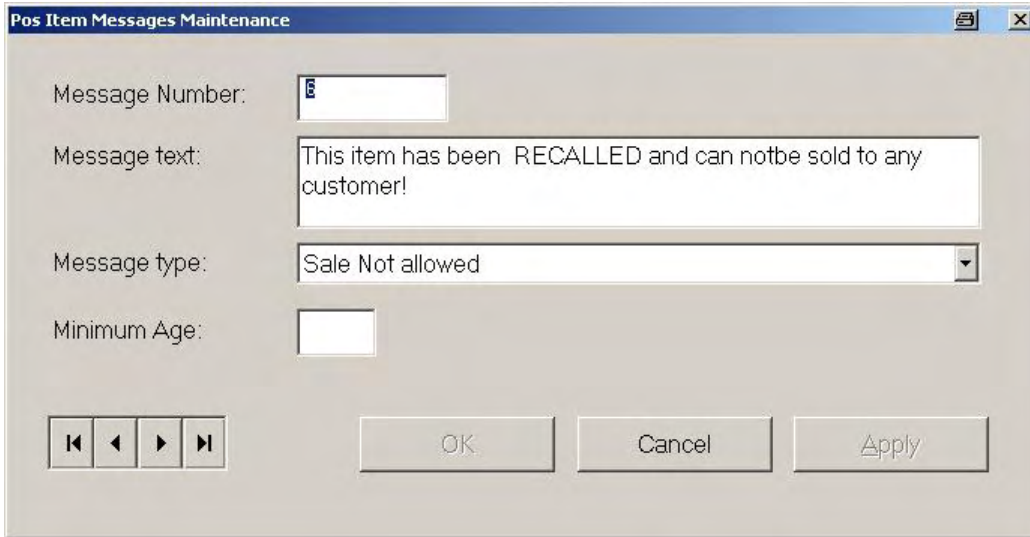


Go to screen 1-4-1, select the item, then add the message number in the “POST item message” field



V8

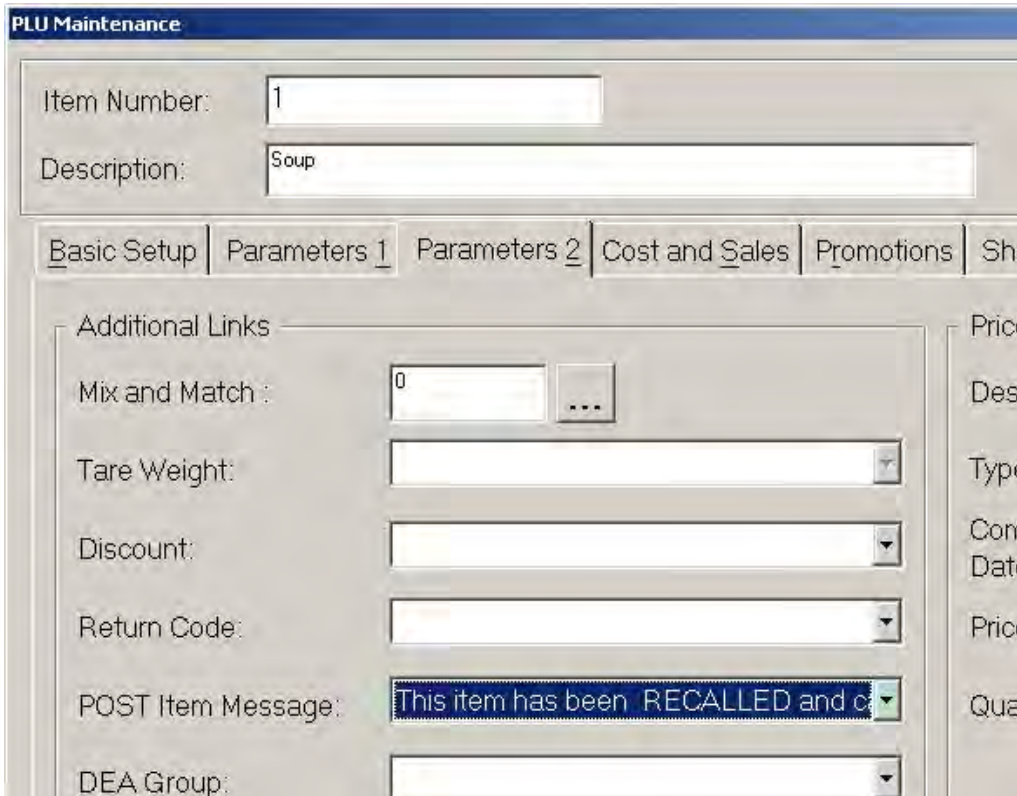
Go to Database Management| POST Controls| POS Item Messages, select NEW, enter the message text (NOTE: the displayed message will only show 20 characters and spaces per line), set the “Message Type” to “Sale Not Allowed”



The screenshot shows a dialog box titled "Pos Item Messages Maintenance". It contains the following fields and controls:

- Message Number: A text input field containing the number "8".
- Message text: A text area containing the text "This item has been RECALLED and can notbe sold to any customer!".
- Message type: A dropdown menu with "Sale Not allowed" selected.
- Minimum Age: An empty text input field.
- Navigation buttons: Four arrow buttons (back, left, right, forward).
- Action buttons: "OK", "Cancel", and "Apply".

Go to PLU Maintenance, select the item, edit the item, go to the “Parameter 2” tab and set the “POST Item Message” to the one you created for recalled items



The screenshot shows the "PLU Maintenance" dialog box, specifically the "Parameters 2" tab. The "POST Item Message" dropdown menu is highlighted with a blue selection bar and contains the text "This item has been RECALLED and c". A white arrow points to this dropdown menu from the right side of the image.

Other visible fields include:

- Item Number: 1
- Description: Soup
- Mix and Match: 0
- Tare Weight: Empty dropdown
- Discount: Empty dropdown
- Return Code: Empty dropdown
- DEA Group: Empty dropdown

