

Technical Bulletin

U-Scan Mobile Attendant Setup with the Dolphin 9700

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The Honeywell Dolphin 9700 has replaced the Fujitsu iPad for new installations of the U-Scan Mobile Attendant. To set up U-Scan with the Dolphin 9700, take these steps. You will find additional documentation on the [Hardware Manuals Page](#) and the [U-Scan All-In-One Page](#) on the StoreNext Dealer Support Web site.

- 1) Follow the instructions applicable to your setup regarding Mobile Attendant in the Imaging and Software Installation for U-Scan Attendant, Master and Customer Stations for GMM5 Manual.
- 2) Refer to U-Scan Mobile Attendant- Honeywell Dolphin 9700 document version 1.0.8 for setup instructions.

Note: Before beginning the installation in step 2.5.2 on page 7 of 62 the reference to using administrator privileges means you need to log on to the Robot or Attendant Station with the FTXSService user (Password- FtX5Adm!n). This user has administrator rights. You cannot use the Robot user.

Note: If this is the first time the FTXSService user has logged on it will automatically install and enable ActiveSync 4.5. You may need to log out and back on as FTXSService user for ActiveSync to work.

- 3) Follow step 2.8 to Setup a Wireless Network Connection. (Make sure you do not have any duplicate IP's when setting up network. If Robot Control Screen shows "yellow" for Mobile Attendant device recheck and make sure your wireless network is properly configured. You could also be showing "yellow" if the MA DOS box was not manually closed and you restarted the Launch Pad. Close this box and restart Launch Pad or just reboot lane.)
- 4) Step 2.9 -Limited Desktop Access is currently not supported however On MA device under Getting Started, SET A PASSWORD FOR DEVICE, password can be set for the device to secure it or you can browse to SETTINGS, LOCK to do the same thing.
- 5) Follow step 2.10 to Configure the Mobile Attendant Application. Note in step 4 the reference to the SHIFT key should be the UP ARROW key.
- 6) On page 44 reference to touch DONE button is referring to the pictured EXIT button.
- 7) Continue with the remaining steps as necessary.