

Technical Bulletin

ScanMaster Pervasive Version 9.5 Installation Instructions and Avoiding Lockups

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The following pages provide instructions for installing the current Pervasive 9.5 on the Server and Client locations.

Note that when upgrading a Pervasive 8.6 site to Pervasive 9.5, it is important to use the following process:

1. Uninstall Pervasive 8.6 using the add/remove programs utility in the Windows Control Panel.
2. Delete the pvsw and pvswarch folders from the c: drive.
3. Enter the Registry. Expand Hkey Local Machine. Expand Software. Delete the entire Pervasive folder.
4. Reboot the machine
5. Once Pervasive is completely off the machine, it is safe to install Pervasive 9.5.

If you have experienced Server/Workstation lockups when upgrading to Pervasive 9.5, make sure you followed the above process absolutely.

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