

## Technical Bulletin

### U-Scan Scaleton DLL — Operating Online

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Earlier U-Scan systems used two separate scale controllers – one controller for each of the scale platforms. Newer NextGen U-Scans use a single controller for both of the scale platforms.

#### PROBLEM

Because with a single controller the software needs to understand that it is in single-unit mode, some people have had difficulty getting the Scaleton.dll to operate ONLINE on a NextGen U-Scan Scan & Bag (only the Toledo.dll allows the bagging scale to operate ONLINE).

#### SOLUTION

After installing the U-Scan software the following Registry change needs to be made with the NextGen U-Scans that only use one scale controller but have two bagging scale platforms. (Note: you'll know you need to make this change if you try to use the scaleton.dll for the bagging scale and it doesn't come ONLINE but it does come ONLINE if you select Toledo.dll.)

As usual, follow the standard backup practices for Registry Editing sessions. Then from the Windows desktop:

- 1) Click on START
- 2) Click on RUN
- 3) Type REGEDIT
- 4) Click OK
- 5) Browse to Hkey CU\software\optimalrobotics\Devices\Bag Scale\SingleUnitMode=0
- 6) Change the parameter at the end to =1

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