

## Technical Bulletin

### ScanMaster Drawer Alarm with IBM SurePOS 300

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#### PROBLEM

Drawer Alarm does not sound when drawer left open with IBM 300 4810-E3H/E4A

#### SOLUTION

In addition to the two settings in System Configuration, the following needs to be done:

**Option 1:** drawer alarm beeps from the main board speaker:

- 1) Edit restart.dat in c:\grocery and add " /SCERROR" to the end of the line.

Note: If this is the IBM 300 4810-E3H model you will need to remove the Soundmax driver under add/remove programs in addition to disabling device below.

- 2) From Control Panel
  - a) Select Administrative Tools
  - b) Select Computer Management
  - c) Select Device Manager
  - d) Under Sound, video and game controllers Click "Soundmax Integrated Digital HD Audio"
  - e) Right click and select Disable, Select Yes.

**Option 2:** (for POS located in an enclosed counter) – drawer alarm can beep through external speakers that mount on the 4820 Display (additional kit required - refer to IBM configurations bulletin)

- 1) Attach external speakers to green jack on back of POS
- 2) Adjust volume in Windows and control on speaker to desired level
- 3) Double-click on sound.reg in c:\grocery and click YES
- 4) Edit restart.dat in c:\grocery and add " /SCERROR" to the end of the line
- 5) Start ScanMaster

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