

## Technical Bulletin

### Pervasive 11 Installation with ScanMaster

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Note: this Issue 3 corrects terminology and added the download information. Notes for data entry and verification are added. Issue 2 corrected the file locations to C:\ instead of C:\grocery. Also, the note to use the Workstation install for the PC and POS has been added. Changes of significance since the initial issue are highlighted in red.

Basic testing of ScanMaster with Pervasive 11 has been completed and Pervasive 11 appears to work well with the current ScanMaster versions. Full certification is underway.

ScanMaster checks the installed Pervasive version, however, and only Pervasive versions 8.6, 9.5 and 10 will pass this check. If only v11 of Pervasive is available for licensing, use the following method to install Pervasive 11 with ScanMaster

#### PERVASIVE 11 IMPLEMENTATION:

After installing Pervasive 11 but *before* installing ScanMaster you will need to download the registry update from [Pervasive 11 Fix](#), available now on the Retalix dealer website. This will set the registry to Pervasive v10 and will enable ScanMaster to install.

#### On the ScanMaster Server PC:

- 1) Extract the **PV10Srv.reg** file to **C:\** and double click.
- 2) Click YES
- 3) Click OK

**On ScanMaster BackOffice PC and POS workstations (use the "Workgroup" install for this purpose, not the "Client" install. "Workgroup" install may need to be downloaded from Pervasive if not on your CD):**

- 1) Extract the **PV10WRKG.reg** file to **C:\** and double click.
- 2) Click YES
- 3) Click OK

**Note: when the Pervasive license key is entered, upper-case letters and dashes must be used. Ensure also that the user count is verified, and verify it as activated through the License Administrator.**