

Technical Bulletin

Replacing an RBO Database

RBO-TECH-04:11
November 10, 2004

When you need to fully replace an RBO Database, follow this procedure:

From Microsoft SQL Server choose Enterprise Manager

1. Open Microsoft SQL Servers
2. Open SQL Server Group
3. Open (Database Name)
4. Open Database tab
5. You will see 2 Databases, Common and RBO
 - A. Common is located in the C:\Retailix\Common\Database Folder, there are 2 files we are concerned with here.
 1. Common.db
 2. Common.log
 - B. RBO is located in the C:\Retailix\Backoffice\Instore\Database, there are 2 files we are concerned with here.
 1. RBO.db
 2. RBO.log
6. Right Click on the Common Database
 - a. All tasks
 - b. Detach database
 - c. Click ok (may have to do this a couple of times)
 - d. A message saying detaching database has completed successfully will appear.
7. Common Database will be gone
8. Repeat step # 7 for the RBO Database
9. Now make copies of both the Common Database files and RBO Database files, their location and names are in step # 6.
10. After copied off, then move in the new database to the appropriate folder
11. Now we need to Re-attach the databases.
 - a. Right click on Database folder under Enterprise Manager
 - b. All tasks
 - c. Attach Database

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- d. Click on the “...” tab
- e. Then open up the folders until you find the paths for the databases listed in step # 6
- f. Click on Common.db, you do not have to click on Common.log, **VERIFY OWNER OF THE DATABASE is**
<System Name>\Administrator (BOTTOM), click ok and it will say database restored.
- g. Do the same for the RBO.db and RBO.log and both databases should appear.

To Your Success,

Tim

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