

Technical Bulletin

U-Scan Phantom Weight with Direct Mode

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Sometimes, when going into direct mode on the attendant station, a “phantom weight” will appear on the screen. This is caused by an incorrect setting in the WinPOS.INI file on the U-Scan customer checkout station.

To install the correct setting on the customer station do the following:

- 1) Exit WinPOS
- 2) Change directories to C:\PROGRAM FILES\POSWARE\WINPOS
- 3) Use notepad to open the WinPOS.INI file. Find the following line:
- 4) Find the following line:
 CustDisp:WeightFont=8
- 5) Change this line to read:
 CustDisp:WeightFont=7
- 6) Restart WinPOS
- 7) Make this change to all customer stations

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