

Technical Bulletin

ISS45 Reward Checks – Installation Instructions

ISS45-TECH-07:22
November 7, 2007

The following pages provide additional information on the Reward Checks system and instructions for loading this capability.

This supplements the information provided in the [Reward Checks Setup Notes](#) Manual from September 2001.

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Instructions to Load ISS45 Reward Check Frequent Shopper, Frequent Shopper Express and Analysis pack

1. Upgrade system to latest release ISS45 software. (Instructions are using 7.6.2.18) Test to make sure system is functioning properly before proceeding.
2. Check Sales on both MFS computers to make sure both the department and safe totals match.
3. Check available hard drive space on MFS1. Identify a drive that has at least 300meg free for frequent shopper data.
4. (6,1,12) Check software Keys to make sure Member Promotions and Frequent Shopper are selected. If not, upgrade software keys before proceeding. (Both MFS computers)
5. (1,4,3,1,1) Define Enhanced Item field.

PCM - pcm
 Uer 762_18 L82mfs PC# 01 MFS1

Define Fields

Field Number [1-5]	1
Field description	Rewards
Field type	Long [↓]
Field length	4
Position (from 1)	1
Decimal point	[N]

NU-Not Defined LG-Long
 AN-AlphaNum DI-Date
 NA-Num ASCII YN-Yes/No
 NB-Num BCD
 CH-Character
 IN-Integer

1 2 3 4 5 6 7 8 9 10 11 12 13
 LG LG LG LG NU NU NU NU NU NU NU NU NU

[F2] Update
 [F9] Previous
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6. (1,6,9,1) Define Card Range for Member Card - Must be #1 Record in Card Ranges. If another card range exists as #1 copy it down to another record number.

PCM - 1
 Card Range Maintenance Page 1

Record number	1	[N] Range in use
IIN start	0	[] Sales allowed
End	99999999	[] Refund allowed
PAN length	12	[] Purchase allowed
Maximum PAN length	12	[] Force authorization
Minimum length Track 2	7	[] Credit or Debit
Tender number	0	[] Use following flags:
Tender description	XTRA SAVERS CARD	[] Expiry Date required
Tender type	Not used	[] Card Issue required
Scheme min value	-.00	[] Start Date required
Scheme max value	-.00	[] Date format
Scheme floor option	Tender amount	[N] MMYY, [] YYYY
Scheme daily count	0	[] Cont. on valid. fail
Expire date start position	0	[] Tender predefined
Scheme floor limit	-.00	[N] Variable PAN Length
Scheme daily limit	-.00	[] Fly buys
PAN layout 1	0	
PAN layout 2	0	
PAN layout 3	0	
PAN layout 4	0	
PAN layout 5	0	

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7. (1,10,1,1) Define Card Scheme

```

Ver 762_18          L82mfs          PC# 01 MFS1
Member Card Scheme Maintenance

Member Card Scheme.....> 1
Description.....> LOWE'S X-TRA SAVINGS
Active.....> [N]

Units Spend
Threshold amount.....> 1.00 Points.> 1
2nd Threshold amount..> 1.00 Points.> 1

Bonus Spend
Threshold points.....> 0
2nd Threshold points..> 0
Applicable days.....> Mon Tue Wed Thu Fri Sat Sun
                    [ ] [ ] [ ] [ ] [ ] [ ] [ ]

Applied from.....> 00:01 to 23:59

Receipt description.....> LOWE'S X-TRA SAVINGS
[F2] Update

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8. (1,10,3,1) Define member Program

```

Ver 762_18          L82mfs          PC# 01 MFS1
Member Program Maintenance

No. of program.....>> 1
Name of Program.....> X-TRA SAVINGS

Minimum points required for redemption...> 50
Minimum purchase required for redemption.>
Redemption rule.....> Fixed bar-code coupon printed [4]
Redemption value.....> 50
Attached PLU.....>>
Attached Department..>

Conversion formula...:      points =      amount
Markdown department..>

[F2] Update  [F8] List  [F9] Prev  [F10] Next

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9. (6,1,2,5) Make sure Frequent shopper options are turned off

Frequent Shopper Options	
Frequent Shopper Options:	
1. Freq. Shop. feature in use.....	[]
2. Enhanced frequent shopper feature in system.....	[]
3. Freq. Shop. range, From:.....	1
4. To :.....	9999999999999999
5. Use Freq. Shop. No. for Check Tender account number.....	[]
6. Freq. Shop. merchandising feature.....	None [↓]
7. Freq. Shop. minimum purchase amount.....	.00
8. Control Check for not meeting minimum purchase for F/S..	0
9. Control Check to bypass Frequent Shopper.....	0
10. Freq. Shop. Disc. to be applied to per item price (MSU).	[]
11. Use Freq Shopper number as member card number.....	[]
12. Do not prompt for Freq Shopper at the beginning of a ticket.....	[]
13. Apply Freq Shopper discount also with any manual price entries..	[]
14. Print Frequent Shopper discount total only (no details).....	[]
15. Frequent Shopper receipt template same as member promotion.....	[]
16. Frequent shopper discounts do not reduce net sales.....	[]
17. Member card qualifies for Frequent Shopper prices.....	[]

[F2] Update

10. (6,1,3,9,1) Set Member Card parameters

Member Card	
1. Redemption end date.....	12/31/1995
2. Pending redemption start date.....	01/01/1999
3. Redemption tender.....	CASH [↓]
4. Redemption option.....	None [↓]
5. Qualified spend option.....	As option 2 + Member Card points message [↓]
6. Member Card in system.....	[N]
7. Member Card number includes check digit.....	[]
8. Key-in Member Card number without check digit.....	[]
9. Allow scanning of Member Card during a transaction.....	[]
10. Member Card name in system.....	X-TRA SAVING
11. Redemption points value : 0 points = .00 (value)	
12. Display Member name on customer display.....	[N]
13. Display Member name on cashier display.....	[N]
14. Print Member name on receipt.....	[N]
15. Length of secondary ID number (CCMS only).....	10
16. Automatically accept combine card as tender.....	[]
17. Display Member Card description on cashier display.....	[N]
18. Display Member Card description on customer display.....	[]

[F2] Update



11. (6,1,3,9,2) Set Member Promotion parameters.

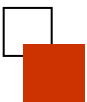
Member Promotion	
1. Enhanced Promotion description.....	X-TRA SAVINGS
2. Total Enhanced Promotion description.....	X-TRA SAVINGS TOTAL
3. Total for Member Promotion description.....	TOTAL MEMBER SAVINGS
4. Member Promotion discounts do not reduce net sales.....	[]

[F2] Update

12. (6,1,3,12) Set Receipt printing Parameters

Receipt Printing Parameters	
1. Print currency symbol on receipt.....	[]
2. Print "Bal. Due" each time subtotal is pressed.....	[]
3. Print "Bal. Due" after each tender.....	[]
4. Print coupons report on ticket.....	[]
5. Print duplicate receipt on loans and pickups.....	[]
6. Print separate receipts for each tender on pick-ups.....	[]
7. Print "PLU not found" slip.....	[]
8. Print "PLU not found on inquiry" slip.....	[]
9. Print cashier name on receipt.....	[]
10. Suppress printing points on receipt.....	[]

[F2] Update



13. (6,1,1,4) Set E-O-D to Build Credit ASCII file.

```

Uer 762_18          L82mfs          PC# 01 MFS1
                                End of Day Parameters Page 01
1. Allow E-O-D activation from a workstation..... [ ]
2. Build credit ASCII file during E-O-D..... [N]
3. Credit ASCII file name..... seq\credit.seq
4. Build an ASCII transaction file during E-O-D..... [N]
5. Send Pay Path totals during E-O-D..... [N]
6. Allow changing of trading date, next trading date, EOD type..... [N]
7. Days to keep Electronic Journal transactions history..... 90

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14. (6,1,1,5) Set E-O-D report to generate

```

Uer 762_18          L82mfs          PC# 01 MFS1
                                EOD Job Stream Reports Page 04
                                Generate Print
1. EOD Error Status Report <for Automatic EOD only>..... [N] [ ]
2. Member Promotion Sales Report..... [N] [ ]
3. Daily Cashier/POS Transactions File..... [N] [ ]
4. Weekly Cashier/POS Transactions File..... [N] [ ]
5. Subtract and Cancel Report..... [N] [ ]
6. Daily Reward Checks Report..... [N] [ ]
7. Not-Found PLU Report..... [N] [ ]
8. Post Checkout Banks report:..... [ ] [ ]
   include banks: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]
                   1  2  3  4  5  6  7  8  9  10

[F2] Update          [F5] Prev Page

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15. (6,1,1,9) Set Windows NT Add-Ons

```

Uer 762_18          L82mfs          PC# 01 MFS1
                                Windows NT Add-Ons
PCCS Parameters
1. PC number to use as PCCS server..... None [↓]

CCMS Parameters
1. Host CCMS type..... None [↓]
2. PC number to use as CCMS server..... None [↓]
3. 2nd PC number to use as CCMS server..... None [↓]
4. Port number..... 13621
5. CCMS alias in HOSTS file..... 35143CF49214534D
6. Local CCMS type..... Reward check [↓]

Eldat:
1. Eldat on system..... [ ]

[F2] Update

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16. (6,9,2) Program Member Key in selected position

Keyboard Keys Update

```
Keyboard.....>New KYBD Jan 2000
Key name.....>IUJ

Keyboard sale mode...>0932
Function name.....>SWIPE MEMBER CAR
Preset opcode.....>
Preset number.....>
Preset name.....>

Keyboard tender mode...>0932
Function name.....>SWIPE MEMBER CAR
Preset opcode.....>
Preset number.....>
Preset name.....>

Alphanumeric state...>> 0
Alphanumeric name.....>Not Defined

Keyboard privilege...>0
Keyboard keylock...>0
```

Press general function or preset key.

17. (6,8,1,F1) Increase QDX file #77 t_cust.qdx to 150000 records (50% rule, this is really 75000 shoppers) (Both MFS computers)

Qdex files setup File name :Q-DEX.PRM File # 77

```
Remark :Loyalty customers
QDEX file name :c:\pcmaster\qdx\t_cust.qdx
File type :Index [ ] [ ] Wrap around
QDEX record size : 128
Key length : 10
Key offset in record : 0
QDX flag offset : 127
Maximum records : 150000
Block size : 4096 [ ]
Split percent : 50% [ ]
Relative linked file : 9999
[ ] Guaranteed WRITE
[ ] Fill file with ZERO when created (Similar to q-empty /z??)
DRUFILE entry number :0
<[ ] Write local, [ ] Mask backup, read 0, Write 0, Backup 0 >

[ ] Use SUPER INDEX for this file
Super index file # :255 Name :
```

Install Frequent Shopper Streamliner & Analysis Pack Software

18. Streamliner and Analysis Pack software must be installed on both MFS computers.

(Create installation Disks from ISS45 CD-Rom)

Insert Streamliner disk 1 of 2 in the floppy drive.

Start, Run, A:setup

Follow the installation Wizard's instructions.

19. Once Streamliner installation is completed on both computers

Insert Analysis Pack disk 1 of 3 in the floppy drive.

Start, Run, A:setup

Follow the installation Wizard's instructions.

20. Once Analysis Pack installation is completed on both computers

Insert CRS disk in the floppy drive

Return to PCMaster software

Exit to DOS through PCM Menu

A:setup

21. Once the CRS installation is completed on both computers

On MFS1 Share the drive that will be your ACI data drive

On MFS2 Map MFS1's ACI data drive.

22. On MFS2 - Edit C:\ACI\Temp\SETENV.BAT file.

Insert the shared drive letter to the path of all lines containing \ACI\DATA\



```
PCM - edit setenv.bat
File Edit Search Options SETENU.BAT Help
\ACI\EXE\COLORSET 48
SET UT=\ACI\EXE\
SET UT0=\ACI\EXE\
SET IM=E:\ACI\DATA\
SET DBL=\ACI\DBL\
SET SRC=E:\ACI\DATA\
SET DBLDIR=\ACI\DBL\
SET TERM=IBMPC
SET COMPANY=ACI
SET CRONCDE=ACI
SET PASSWORD=PRICEBOOK
SET DBLOPT=25,31
SET SWAP=\ACI\TEMP\
SET SYMB01=COM1:
SET PATH=%PATH%;C:\ACI\DBL
F1=Help Enter=Display Menu Esc=Cancel Arrow=Next Item | N 00004:011
```

23. Before restarting computer finish all steps on both computers!

RESTART BOTH COMPUTERS

24. Once both computers are fully back up, active card ranges on MFS1 using adcard.exe
adcard bb ee bb=Beginning card number - ee=Ending card number

25. On both MFS computers Import the PCMMain.tmp menu file and Xtra.tmp template file.

Exit to DOS from the ISS45 menu.

Type IPM Enter

Alt-S (Setup)

Select PPM QDX File Set

Select PCM Menu

Alt-I (Import)

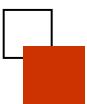
Type PCMMAIN.TMP Enter

Enter

Alt-S (Setup)

Select PPM QDX File Set

Select Template.qdx



Alt I (Import)

Type xtra.tmp then Enter

Enter

Exit Presentation Manager (Alt-C, X)

Should be back to a DOS Prompt.

Type PCM Enter

26. (1,6,10) Check Template Import

Name	Description	Date
CCMS_CPN01	X-TRA SAVINGS COUPON	08/17/1999
CHQ_PRT_01	TeamPos Select Front	12/18/1999
CHQ_PRT_02	TeamPos Select Front	08/05/1996
CHQ_PRT_05	Team 5000 Front	08/01/1996
MPR_01_CST	Credit Customer copy	02/09/2000
MPR_01_STR	Credit Store copy	02/09/2000
MPR_02_CST	FS/Debit Customer copy	02/09/2000
MPR_02_STR	FS/Debit Store copy	02/09/2000
MPR_03_CST	Concord Check multi part rcpt	11/29/1999
MPR_06_STR	Check Auth Receipt template	11/12/1999
MPR_10_CST	Charge Posting Customer copy	02/22/2000
MPR_10_STR	Charge Posting Store copy	02/22/2000
MPR_12_STR	GIFT CERT. Store copy	12/16/1999
TEMPLAT_20	Gift Certificate templat_20	05/22/2000
TEMPLAT_66	Gift Certificate templat_20	11/05/1999
TEMPLAT_98	TeamPos Select Endorcement	01/31/2000
TEMPLAT_99	TeamPos 5000 Endorcement	05/10/2001
CHQPRT1	Check Front CHQ_PRT_01	01/12/1997
CUSTACC	Customer Account cust_accnt	01/12/1997
MPR10ST	Charge post.custo mpr_10_cst	01/12/1997

Buttons: Update, Insert, Delete, Copy, Export, Cancel

REDEEM COUPON FOR REWARD ITEMS

OUR BIGGEST REWARDS ARE FOR OUR
BEST CUSTOMERS - <ACCOUNT >

PLEASE PRESENT COUPON BEFORE CHECK OUT

Do Not expose to direct sunlight or heat
Reward Coupon will fade

Coupon Expires 60 days from the date
at bottom of this receipt

Buttons: Update, Insert, Delete

Buttons: Update fields, Import fields, Line Name Parameters, Definitions, Cancel



27. On MFS1 Only Select Frequent Shopper Streamliner

(11,9,1,1) Set Company Name

28. (11,9,4) Set Configuration Options

Add Setting

FS_UPD_PTS Active setting = Y

Modify Settings

FS_CLUB Remove String setting NO API

FS_HOST Active setting = N

ESC=Exit, Up=Up, Down=Down, Right=Tab Right, Left=Tab Left, Top=Home, End=Ctrl-J

Set-Up Option	On	Value	Setting
-<<< START OF REPORT >>>-			
CF_LOC	Y		1
DOS_PRINT	N		0
FM_PORT	Y		2
FS_CLUB	Y		0
FS_CUR_BEG	Y	12011997	
FS_CUST	Y	0	444412340001
FS_HOST	N		1
FS_ITEM	Y		0 7777030611
FS_ITEMS	Y		0
FS_LAST_DATE	Y	19970601	
FS_PRINTER	Y		0 DISPLAY
FS_PROM_PER	Y		0 CURRENT
FS_SALE_BEG	Y		0
FS_SALE_END	Y	999999	
FS_SHOP_BEG	Y	0	000000000000
FS_SHOP_END	Y	0	999999999999
FS_UPD_PTS	Y		0
FS_ZIP_BEG	Y		0

29. Reset the MFS1 computer

30. Once the computer is back up Select Frequent Shopper Streamliner

(11,9,3) Initialize customer File.

Create new STRCUS = Y

Create new STRSLS = Y

Member Reward Check, Streamliner and Analysis Pack Software should be ready to go at this point.

