

## Technical Bulletin

### ScanMaster Setting for LaneHawk Auto-Ignore Feature

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**NOTE: This applies to all LaneHawk sites running ScanMaster 2.07.01-070.**

The LaneHawk XML setting `<ignore_exact>0</ignore_exact>`, controls a LaneHawk feature called "Auto-Ignore." When LaneHawk identifies a bottom-of-basket item that is already included in the order before the total key is pressed (that is, a clerk already scanned the item manually) then that item will be ignored by the LaneHawk system.

The advantage of Auto-Ignore is that the clerk does not have to reject the item, saving time – and also eliminating the possibility of ringing the item twice. The disadvantage is that the shopper may have one item in the top basket and an identical one in the bottom-of-basket, and after scanning the top-basket item, the clerk won't get an alert for the BOB item.

If the setting is not updated in the XML to `<ignore_exact>1</ignore_exact>`, then the Auto-Ignore feature will be active.

To change the setting in both the LH.XML and the LH-DEFAULTS.XML to turn off Auto-Ignore,

1. Bring POS to the desktop
2. Click on the "X" in the upper right hand corner of the DOS box to close.
3. Edit `c:\grocery\LH.XML`
4. Change the setting for `<ignore_exact>0</ignore_exact>` to **1**
5. Save and close the XML File.
6. Edit `c:\grocery\LH-DEFAULTS.XML`
7. Change the setting for `<ignore_exact>0</ignore_exact>` to **1**
8. Save and close the XML File.
9. Restart the ScanMaster POS application.

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