

## Technical Bulletin

### Daylight Savings Time — PC Factory Image

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We have discovered that the factory image for XP Pro or Windows 2003 Server may *not* include the Microsoft fix for Daylight Savings. These factory images are the OEM versions of the operating systems provided by the PC manufacturer (e.g. Acer, Dell etc.) with the PC when it is purchased.

If the Microsoft fix is missing from your system it will not switch the system time on November 1, 2009 at 2:00 a.m. as expected.

Microsoft issued a new Knowledge Base fix and dealers need to double-check your systems as soon as possible.

To check you systems for the Daylight Savings fix:

- Search the C:\WINDOWS directory for either KB928388.LOG or KB942763.LOG.
- If either of these log files exists on your system then the proper Daylight Savings fix has been installed.
- If you do not find one or the other of these log files on your system, you must install the correct Microsoft Knowledge Base fix as soon as possible. Download the Microsoft [Knowledge Base fix from the StoreNext Dealer Support Web site](#). (From inside the Web site, click on Support then click on Tools and Utilities.)
  - KB928388 will install on XP Pro SP1 and Windows 2003 Server
  - KB942763 will install on XP Pro SP2/SP3 and Windows 2003 Server SP1/SP2

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