Subject: 1200DNLD.EXE (SSI200, SS2002, and 9900 Scanner Firmware Download Program)

PROBLEM:

When executing the 1200DNLD.EXE firmware download program from a Windows environment, the following problems may occur:

1. When executing from Windows 2000, the firmware download will not complete.
2. When executing from Windows 95 and 98, the firmware can become corrupted and the yellow and green LED's will flash indicating an error condition.
3. When executing from Windows 95 and 98, the download will complete and the message "ROM IS DIFFERENT DEVICE TYPE" will appear at the end of the load.

Recovering from one of the above problem conditions can be accomplished by following one of the procedures listed below.

RESOLUTION:

Do not attempt to execute the 1200DNLD.EXE download program from a Windows environment. Use the following procedures when using the 1200DNLD.EXE download program.

1. Windows 2000:
   Install the 1200DNLD.EXE file and the firmware file onto a MS-DOS bootable diskette. Start the PC using the diskette and execute the download program (1200DNLD.EXE) from the A:\ prompt.
2. Windows 95 and 98:
   Restart the computer in the MS-DOS mode. Execute the download program (1200DNLD.EXE) from the DOS prompt.

The 1200DNLD.EXE download program, the firmware files, and the Service Planning guides for the SS1200, the SS2002, and the 9900 scanners can be located on the Sustaining FTP site ftp://ftp.fjicl.com/possustaining/retail/scanners. Instructions for downloading firmware using the download program 1200DNLD.EXE are in the SS1200, SS2002, and 9900 Service Planning Guides.

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