



Subject: Epson H6000 Printer Firmware Release - Version 1.40

**Description of Problem**

Epson H6000 printers occasionally report a slip paper jam after paper is ejected. This applies to models with the following PIN's: 90000056, 90000057, and 90000048.

**Solution**

Epson has released new firmware for the H6000 printer that replaces version 1.37 firmware. The new version firmware (version 1.40) fixes the intermittent false detection of a slip paper jam after paper ejection. New firmware and a download utility can be found on the FTP site at <ftp://ftp.fjicl.com> using the following path: possustaining/Retail/Printers/Epson/Firmware. This site is for Fujitsu employees and authorized service and business partners only. Contact Sustaining Engineering/Product Quality in La Jolla for sign-on and password information.

The new firmware has been cut in at the factory and all new printers should have the new firmware installed.

**Epson Printers Affected**

<u>PIN</u>	<u>D1 Part Number</u>	<u>Description</u>
90000048	USA0210865	H6000 Printer with slip, endorser, and MICR
90000056	N/A	H6000 Printer with slip
90000057	N/A	H6000 Printer with slip, and MICR

**Firmware**

	<u>WAS</u>	<u>IS</u>
Firmware Level	1.37	1.40
ROM Version ID	32	33
Boot Firmware	1.03	1.03
Boot Firmware ID	4	4

<u>INQUIRIES TO:</u>		<u>DATE</u>
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