



Subject: NF5 Cash Drawer (90000576 & 90000577)

Some problems have been identified on the model NF5 cash drawer that replaces the NAF cash drawer. Approximately 1-2 % of all cash drawers can be opened when pushing in on the cash drawer while it is closed, and some cash drawers may not have the cash drawer open switch wired. All shipments of cash drawers from Foothill Ranch prior to July 14, 2004 could have these problems.

It is highly advisable to test all new installs for the next month or two (depending upon how long the equipment was in storage) for these defective cash drawers before the store is opened. A number of aggressive pushes and quick releases on the front of the cash drawer should be sufficient to find defective cash drawers that pop open. If the cash drawer pops open, please contact CustomerCare (800-780-5525) for a overnight replacement. The defective cash drawer will then need to be returned to Foothill Ranch, California for return to the manufacturer.

Only a very small percentage of actual failures have been reported, but the consequences of having a cash drawer open with a till full of money during store operations is a serious security issue.

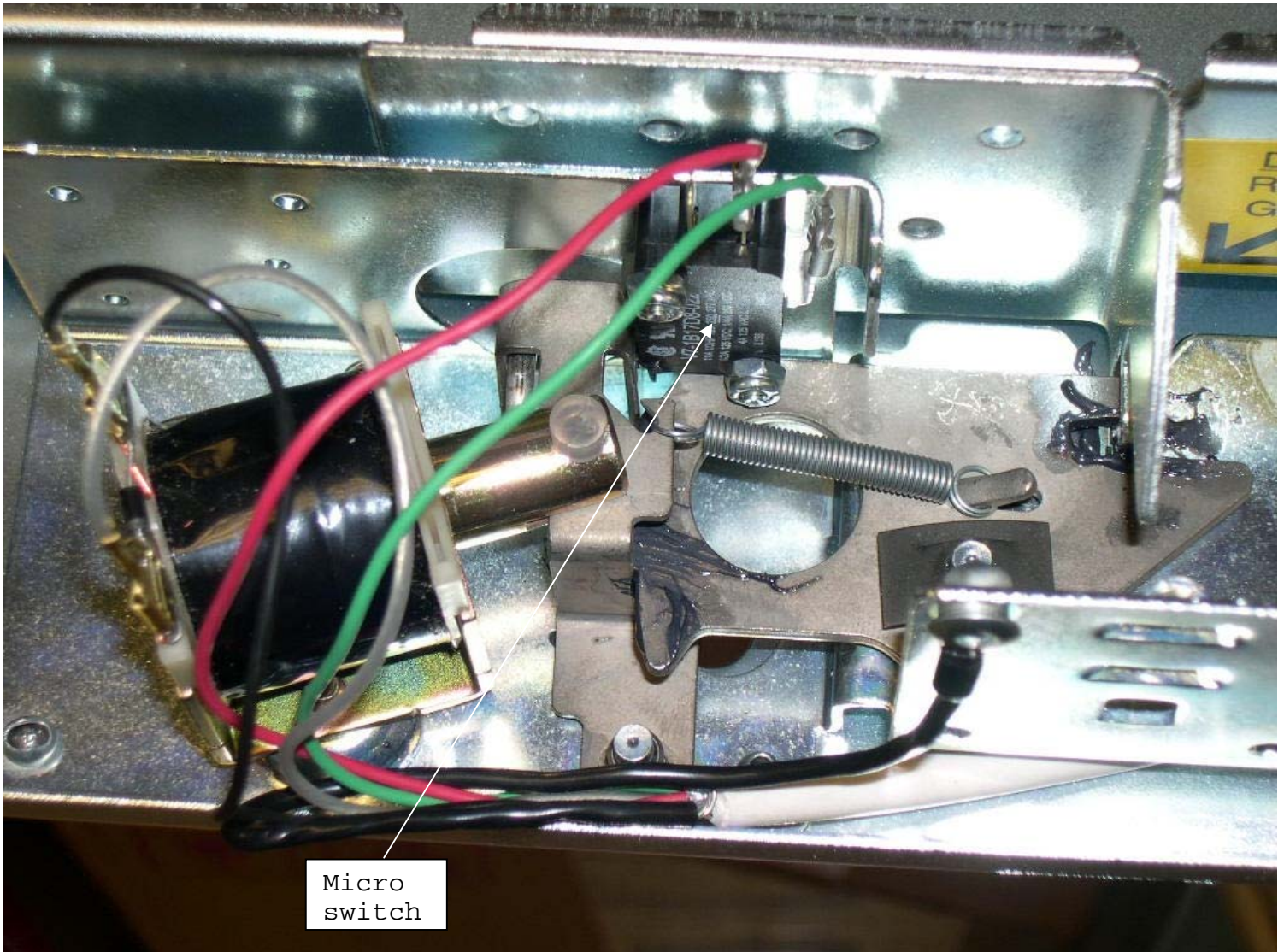
NF5 cash drawers that have been operating for the last 30 days are expected to continue to function properly for the life of the cash drawer, and therefore there is no need to return to sites to test all existing cash drawers. However, sites that have been installed for less than a month should be inspected at your earliest possible convenience.

The cash drawers in questions will be revision 0B. The serial number of the cash drawer will also indicate the date code of when the cash drawer was manufactured. The last six digits before the dash number is the month, day, and year of manufacture. (ex. A0027204062504-0123) was manufactured on June 25, 2004. Date codes prior to July 14, 2004 (XXXXXXXXX071404-XXX) need to be inspected prior to install. The date code can be found on the bottom of the cash drawer assembly and also under the till on the rear panel of the sliding drawer.

<u>INQUIRIES TO:</u>	DATE
Fujitsu Transaction Solutions Inc.	_____
MS Exchange: Sustaining Engineering	_____
Mail: Fujitsu USA04, Sustaining Engineering	_____
FAX: 858-731-4781 (7888-4781)	_____
Internet: sustainingengineering@ftxs.fujitsu.com	_____
FTP: ftp://ftp.ftxs.fujitsu.com/	_____

Original signature copies maintained by Sustaining Engineering

If you find a cash drawer that indicates the cash drawer is always open, it is likely to not have one or more wires connected to the micro switch that senses the cash drawer status. The picture below shows the proper wiring for the cash drawer open switch. If both wires are in place, lightly pull on each wire to insure they are securely fastened.



The picture above shows the correct wiring with the green wire connected to the post coming from the side of the micro switch and the red wire connected to the top post closest to the green wire. Access to the micro switch requires the removal of the outside cover that is secured by two phillips head screws. Sliding off the outside cover reveals the latch mechanism. Attach the wires and resecure the cover, making sure the tabs in the back of the cover slide into the back of the cash drawer before tightening the two screws in place.