

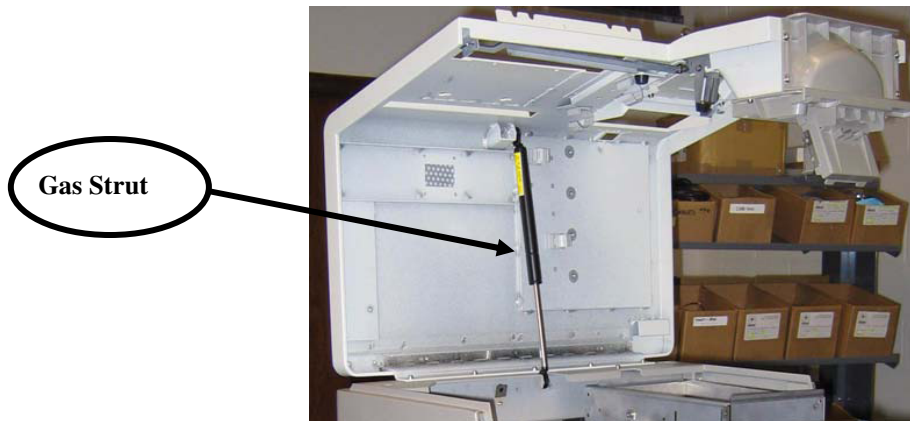
Subject: Genesis U-Scan Weld on Gas Strut

Overview

Potential weakness in weld on Genesis U-Scan gas strut mounts.

Problem

During our quality inspection process, we have discovered a potential weakness in the weld for the gas strut that holds open the top door (see picture below). It is unlikely that this will cause any problems in the field; but as a precaution we are sending this notice to inform you of the potential failure and will follow up with a field modification to add a safety bracket.



Solution

Until the Genesis unit has been updated with a safety bracket you should hold the door open when reaching or extending any part of your body under the door. We expect that safety brackets will be issued to the field for installation early November 2007.

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