



Subject: Microsoft Auto-Update to IE7 – U-Scan Software

Overview

On February 12, 2008 Microsoft will be including Internet Explorer v7 (IE7) in their Automatic Update. IE7 has not been validated on any of the U-Scan platforms and could pose a significant risk.

While the U-Scan software is set up to not allow Automatic updates, it is possible that IE7 could be pushed to the systems, intentionally or inadvertently. This would then put the system at risk.

Customers need to be informed that they should not install IE7 on U-Scan systems, either manually or via Microsoft Automatic Update.

IE7 is currently in QA/Software validation on the various U-Scan platforms, however this validation will NOT be completed by the time Microsoft begins including IE7 in the Automatic Update service.

Potential Issues

The full impact (if any) and/or exact symptoms of having IE7 on U-Scan are not yet known however below are some areas of highest potential or theoretical risk.

- It is not know for a fact that there will be issues, nor the extent/nature of any specific issues nor even if they will be immediately evident or only after a period of time, thus the high concern.
- The symptoms have are not yet compiled, but would typically be seen as strange or ‘flakey’ operation especially when related to the graphics display and Windows Rendering.
- At a minimum IE7 utilizes more PC resources, which could result in degraded performance on some systems, especially on systems with older/lower performance controllers.
- The IEMM version of software is seen as most at risk since it uses more of the Internet Explorer functionality than the CFG version.

How to Identify

To identify if a system has had IE7 installed, go to the Windows desktop and launch Internet Explorer. Then click on Held/About. The IE version will be displayed.

How to Remove

If IE7 gets installed on a system, it can be removed by going to the Windows Desktop, opening Control Panel/Add-Remove Programs and removing Internet Explorer v7.

Reference link to Microsoft Knowledge Base:
<http://support.microsoft.com/kb/946202>

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