

## Technical Bulletin

### Solidcore Performance Fix

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#### ISSUE

Because of an error in the Solidcore integration batch, POS performance may be decreased with Solidcore 5.1.2-8122 installed and enabled. This behavior can be seen in the form of a delay in receipt printing, copying files across the network from the POS to the server etc.

#### SOLUTION

The fix below will be provided with the next Solidcore Integration Batch (StoreNextIntegrateV5\_1\_2\_10). Until this is released, the fix can be implemented by taking the following steps:

At each device running Solidcore, from the Solidcore command line, type:

```
admin features disable network-tracking
```

When the device is rebooted, the network tracking will be disabled and Solidcore will operate normally without performance degradation.

#### UPDATE: NEW INTEGRATION BATCH

The new [Solidcore 5.1.2.10 integration batch](#) is now available from the StoreNext Dealer Support Web site.

When using this batch, the manual step in the "Solution" section above is not required.