

Partner Bulletin

ISS45 Configuration and Administration

MB-ISS45-1000 Issue 19C
May 8, 2008

This Issue 19C adds the IBM Option for ISS45, as well as several updates and corrections, Significant changes and additions from the prior version of this bulletin are highlighted in red.

This Bulletin contains the updated Configuration and Administration section only from Marketing Bulletin 1000 for quick reference (and a lot fewer pages).

To Your Success,



Anthony van Seventer

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Configuration, Pricing and Ordering

Configurations and Pricing

Product pricing provided below is list/MSRP unless stated otherwise. Dealers will enjoy discounts based on the applicable discount schedule – for example, the POS Terminal Discount Schedule, Platform Discount Schedule, Software Discount Schedule and so forth. All pricing provided in this bulletin is subject to change.

Maintenance prices provided below reflect a suggested reference only. Installation prices are provided for Dealer reference and assume Integration and Staging.

SYSTEM SOFTWARE

Software for ISS45 consists of the following elements:

- ISS45 Controller Service/Back Office Software – one license per store, whether V8 or V7.
- ISS45 Workstation Kit – one license per non-controller PC that is not a POS terminal.
- ISS45 Terminal Software – one license per POS terminal. Note that there is a two-tiered price system, one price for the first 12 lanes with a lower price for any additional terminals. The same license is purchased whether the system will be installed with WinPoS or Windows POS.¹
- ISS45 LAN Software – one license per POS terminal.
- Other chargeable software options: electronic payments interfaces, SIL, Catalina option and so forth.
- The platform operating systems and databases – please see the StoreNext Support Web site [Operating System Matrix Page](#) for detailed current requirements. See also the current versions of [Marketing Bulletins 1118](#) and [1164](#) for configuration and ordering details of Windows platforms.

As described on Page 10, ISS45 master loads including the Office/Controller Service, Terminal and LAN Software are provided with the ISS45 Dealer Start-Up Kit, which the dealer is free to configure and install as required. When an ISS45 system is purchased from StoreNext, software licenses and hardware keys for these items are purchased and shipped, but the actual software is configured and installed from the dealer's current ISS45 master loads.

All billable software options must be purchased on a site-by-site basis.

Operating systems can be acquired as packaged with a PC or purchased from StoreNext or elsewhere. See the current version of [Marketing Bulletin 1047](#) for details of these items.

¹ DOS users upgrading to WinPoS do not need to purchase a new license.



PIN	Item	Price	Inst	Maint
44555/001	ISS45 Controller Service Software, software license and keys only. Includes server, accounting, reporting, file management. One required per store system. Required for V7 or V8. All manuals available at no charge to dealers on electronic media only.	\$ 3,595	\$ 400	\$ 895
45180/050	ISS45 V8 Option, Biased. See Note 2 below.	2,195	100	100
45455/001	ISS45 POS Software, V7 or Windows POS. 1-12 terminals. Includes Terminal POS functions. License only, one required per POS terminal up through 12 th terminal. Also used to order additional licenses (for store expansion) after initial purchase regardless of lane count - see note 3 below.	595	60	75
45455/013	ISS45 POS Software, V7 or Windows POS, 13+ terminals. Includes Terminal POS functions. License only, one required per POS terminal for all above 12th terminal. (Note: StoreNext will not accept an order for this PIN unless quantity 12 @ 45455/001 appears on the same sales order - see note 3.)	295	60	75
45445/001	ISS45 LAN Software, Includes networking operations. License only, one required per POS terminal.	295	N/A	N/A
45455/001S Withdrawn	ISS45 POS Software, with "embedded" SQL Server store License. 1-12 terminals. Same as 45455/001 above except for inclusion of embedded SQL license for terminals being attached to V8 systems.	745	60	75
45455/013S Withdrawn	ISS45 POS Software, with "embedded" SQL Server store License. 13+ terminals. Same as 45455/013 above except for inclusion of embedded SQL License for terminals being attached to V8 systems.	445	60	75
40304/KIS	ISS45 Workstation Kit., LAN software license and workstation software license only. Required for any additional PC or workstation (that is not MFS1 or MFS2) including back office, ESL or other applications workstations.	495	150	55

These products are discountable to StoreNext dealers on the Software Discount Schedule.

² Included at no charge with all ISS45 systems shipping on or after July 24, 2006. The upgrade charge applies to all V7 → V8 upgrades shipped prior to that date. If the V8 option is not on the software key, than the upgrade must be purchased.

³ For example, if you had a store with 16 terminals, you would order quantity 12 of 45455/001 and quantity 4 of 45455/013. If the user adds two terminals a few months later, you would order quantity 2 of 45455/001 to augment the lane count. The LAN software has a single price across all lane counts of \$295, and must be ordered one per lane regardless of quantity.

MIGRATING FROM SCANMASTER OR BASSPOINT

Some users may want to “flat-line” their installed base and migrate some original ScanMaster or BASSPoiNT stores to ISS45. StoreNext offers low-cost migration options to accommodate such users.

StoreNext offers a migration plan to enable BASSPoiNT users to migrate to ScanMaster. See [Reference Bulletin 1183](#) for the details and requirements of this plan.

StoreNext will also migrate ISS45 to ScanMaster (see [ScanMaster Reference Bulletin 1208](#) for details on ISS45→ScanMaster migration). One of the following licenses will be required to migrate various ScanMaster versions to ISS45. Any required SQL licenses are not included:

PIN	Item	Price	Inst	Maint
44555/001SM1	ISS45 Store Migration from ScanMaster V1 - covers all existing like-options ⁴	\$ 5,000 Dealer Net: \$ 3,000	\$ 400	\$ 895
44555/001SM2	ISS45 Store Migration from ScanMaster V2 - covers all like-options ⁴	3,000 Dealer Net: 1,800	400	895
44555/003SM	ISS45 Express Store Migration from ScanMaster - covers all like-options ⁴	3,000 Dealer Net: 1,800	400	895

This product is discountable to StoreNext dealers as per the dealer net pricing above.

OPERATING SYSTEM AND PLATFORM SOFTWARE

All terminals, PCs and servers shipped by StoreNext now include operating systems. Operating system and platform offerings can be found in the current issue of [Marketing Bulletin 1047](#) will provide the most recent updates. Microsoft SQL database software can be purchased as an option with ISS45 terminal software – in stores over ten terminals, off-the-shelf SQL may be less expensive. See [Marketing Bulletin 1047](#).

⁴ Covers software for like number of terminals, workstations, and like options so far as are available from the original ScanMaster store. New options must be purchased under standard terms and conditions. Requires proof of original order, definition of CrypKey, store name and address etc.



COMMUNICATIONS SOFTWARE

A SIL engine and interface to either V7 or V8 is available for ISS45.

PIN	Item	Price	Inst	Maint
45025/001	SIL for ISS45	\$ 595	100	90

This product is discountable to StoreNext dealers on the Software Discount Schedule.

ISS45 OPTIONS

Order as required:

PIN	Item	Price	Inst	Maint
45180/007	ISS45 S&H/xiNETix/APT Merchandising Interface - Runtime License	\$ 995	400	100
45180/017 WITHDRAWN	ISS45 Concord Payments - Interface Only ⁵	995	400	100
45180/019	ISS45 Catalina or Fuel Links - Interface Only	795	200	100
45180/031	ISS45 Express™ Controller Service Replication Option	1,995	400	300
45180/033	ISS45 Express Coupon Family Code Validation Option	795	200	100
45180/035	ISS45 Express Bonus Coupon Option	495	200	100
45180/037	ISS45 Express Safe Accounting Option	795	200	100
45180/039	ISS45 Express Software Upgrade to Standard ISS45 ⁶	2,995	400	N/A
45180/045	ISS45 Advanced Promotions and Member Card System See Note 7 below.	1,295	100	100
45180/050	ISS45 V8 Option, Biased. See Note 8 below.	2,195	100	100
45180/061	ISS45 On-Line Shopper Promotions (required by Corema, VRMS etc.) ⁹	1,195	Quote	400
45180/063	ISS45 WinEPS ("MicroTrax") System Payments Interface for WinPoS ¹⁰	995	200	200

⁵ Available only to legacy customers to continue-complete rollouts. No new sale to new customers.

⁶ Regardless of 2-Lane, 3-Lane, 4-Lane or 5-Lane configuration. This price does not include any additional hardware.

⁷ Included at no charge with all ISS45 systems shipping on or after July 24, 2006. This price applies only to systems shipped prior to this option being included. If the Advanced Promotions option is not on the software key, than the option must be purchased.

⁸ Included at no charge with all ISS45 systems shipping on or after July 24, 2006. The upgrade charge applies to all V7 → V8 upgrades shipped prior to that date. If the V8 option is not on the software key, than the upgrade must be purchased.

⁹ Currently used only for Corema and VRMS on-line interfaces. Does not include professional services provided by the vendor.

PIN	Item	Price	Inst	Maint
45180/064	WinEPS In-Store Payments System for ISS45 (requires 45180/063). Dealer must be WinEPS qualified to sell. See Marketing Bulletin 1209 for details	2,495	300	600
45180/065	ISS45 Mocha WinEPS Electronic Payments Package — includes WinEPS/OpenEPS software and ISS45 WinEPS interface ¹¹	1,695	100	800
45180/066	ISS45 Fuel Controller Service Option - one required per store. V8 required. ¹²	8,995	1,500	Quote
45180/067	ISS45 Fuel Terminal Service Option – one required per store ¹³	1,295	300	TBD
45180/069	ISS45 Fuel Car Wash Option	1,995	500	TBD
45180/072	ISS45 Lynk Payments Interface	695	200	200
Withdrawn				
45180/073	ISS45 Ingenico Interface	995	200	200
Withdrawn				
45180/074	ISS45 Shazam Payments Interface	795	200	200
Withdrawn				
45180/076	ISS45 Signature Capture Option ¹⁴	595	100	100
45180/077	ISS45 Electronic Check Conversion (ECC) Option ¹⁵	995	100	100
45180/078	ISS45 Check ECC + Check Imaging Option – V8 only ¹⁶	1,595	200	200
45180/079	ISS45 V7 Pick-5 and Trickle Feed Option ^{17, 18}	995	100	100

¹⁰ Also required for Midax installations.

¹¹ Available for ISS45 Mocha systems only. A similar package with a different PIN is available for ScanMaster Mocha systems.

¹² See [Marketing Bulletin 1199](#) for details about the ISS45 Fuel Option.

¹³ License covers all terminals in the store. Store may install fuel terminal services on as many terminals as desired with one Fuel Terminal Option license.

¹⁴ Requires WinEPS (V8 and V7).

¹⁵ Supports ECC with no imaging or image storage capability. Requires WinEPS/OpenEPS. The V7 version of this option was available as of the spring 2006 ISS45 version 7.1.1.0-050 release.

¹⁶ WinEPS support as of ISS45 8.10.1-050 and WinEPS 8.15.3.

¹⁷ This option at one time provided only the Trickle Feed function for V7. Upon the release of Pick-5 as an option to V7's Advanced Promotions option, the Pick-5 option was added to this PIN, enabling users to get both Pick-5 and Trickle-Feed for the same price. These functions are billable for V7 only – Similar Trickle Feed functions are provided with V8. Similar Pick-5 functions are provided with the V8 Advanced Promotions module.

¹⁸ Requires V7 Advanced Promotions option. The Pick-5 option cannot operate without the Advanced Promotions platform.



PIN	Item	Price	Inst	Maint
45180/080 Withdrawn	ISS45 MobileLime Interface (V7 or V8). Provides promotions and/or electronic payments via cellular telephone through the MobileLime service platform	995	100	100
45180/082	ISS45 Table Extracts Option (V8) — enables point-and-click Excel, ASCII or XML extracts from V8 SQL tables	595	100	100
45180/081 Withdrawn	ISS45 Pay By Touch Biometric Option (when sold with hardware) ¹⁹	995	100	100
45180/081N Withdrawn	ISS45 Pay By Touch Biometric Option (when sold without hardware) ²⁰	1,695	100	100
45180/083	ISS45 ReceiptWare Option for TPG Printers ²¹	595	100	100
45180/084	ISS45 Gift Card Option/Blackhawk (V7 and V8)	995	100	100
45180/085	ISS45 Smart-Card WIC Option ²²	495	100	100
45180/086	ISS45 FSA Option ²³	995	200	100
45180/087	ISS45 IP Network CCTV Interface ²⁴	995	100	100
45180/090	ISS45 IBM ISS45 IBM Terminal Platform Option (V7/V8)²⁵	95		
RB200L- 45180RBO- SN	RBO New System Option for ISS45 ²⁶	2,995	500	18% of List

¹⁹ This function can be ordered with this PIN only if Pay By Touch hardware for each store lane appears on the same order. Use 45180/081N if no hardware is being purchased and this is a software-only Pay By Touch order.

²⁰ This function can be ordered with this PIN only if Pay By Touch hardware for each store lane appears on the same order.

²¹ The ReceiptEZ/ReceiptWare function can be used on ISS45 V7 or V8 and requires the TPG A760 or TPG A776 printer. These printers when purchased from StoreNext provide the required additional RAM for these functions.

²² Requires WinEPS. Available as of ISS45 8.1.2.1-050 and 7.1.2.1-050. Provides smart-card WIC functions as used in the “Texas-New Mexico” WIC operations specification. Requires that hardware combinations be certified – see the [Compatibility Matrix Page](#) on the StoreNext Dealer Support Web site.

²³ Requires WinEPS. Required to conduct transactions with FSA/HRA/HSA – eligible items and accept benefits debit media. Available as of ISS45 Versions 7.1.2.1 and 8.1.3.0.

²⁴ Provides interface to network-based digital CCTV security video systems by providing real-time receipt data over IP. Available on ISS45 version 7.1.2.0. See ISS45 V8 RoadMap for V8 availability.

²⁵ **Must be included on all orders for IBM terminals to be used with ISS45 where ISS45 software is not being ordered (for example, hardware upgrades for existing stores). Not required for Express or Espresso orders or where ISS45 software licenses of any kind are being ordered with the hardware. When required, order 1 @ per store.**

²⁶ Available only at time of purchase of complete ISS45 or ScanMaster hardware/software system. This PIN must appear on the same Sales Order as the rest of the system.

PIN	Item	Price	Inst	Maint
RB200L-45180RBOD-SN	RBO New System Option for ISS45 with DSD/Receiving ²⁶	4,995	500	18% of List
US45IF	StoreNext U-Scan ISS45 POS Terminal interface — one required per U-Scan lane (see U-Scan Reference Bulletin for installation and maintenance pricing)	1,150	N/A	N/A

These products are discountable to StoreNext dealers on the Software Discount Schedule.

ISS45 EXPRESS

ISS45 Express™ is a special solution limited to small stores of one to five terminals. Express systems are very similar to standard ISS45 systems except that the standard ISS45 Express system does not provide controller service replication, Bonus Coupon, Safe Accounting or Family Code Coupon Scanning Validation. ISS45 Express systems can be ordered complete with hardware and software on a single PIN – “core” systems are also available where dealer has great flexibility to chose specific peripheral and other hardware. Please see the current issue of [Marketing Bulletin 1100](#) for complete details of the ISS45 Express program. ISS45 Express can be upgraded to “standard” ISS45.

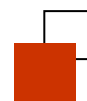
ISS45 ESPRESSO

Like ISS45 Express, ISS45 Espresso™ is a special solution limited to small stores of one to five terminals. Espresso systems are very similar to Express systems, but there is no provision for either the controller service replication option or upgrading to “standard” ISS45.

Espresso software is much the same as standard ISS45 systems except they are limited in that the ISS45 Espresso does not provide controller service replication, Bonus Coupon, Safe Accounting or Family Code Coupon Scanning Validation. ISS45 Espresso systems can be ordered as “core” system packages with the dealer having flexibility to choose specific peripheral and other hardware. Espresso “Mocha” systems provide complete packages at very low costs. Please see the current issue of [Marketing Bulletin 1200](#) for complete details of the ISS45 Espresso, Mocha Espresso and Low-Fat Mocha programs.

START-UP KITS

StoreNext offers several start-up and demonstration kits. Please see the current version of [Marketing Bulletin 1167](#) for the options available.



PROFESSIONAL SERVICES

From time to time, StoreNext may be called upon by dealers to provide special services, customized features or special sessions.

When required, use PIN 45000/005 with a quantity equal to the total quoted price for the service:

PIN	Item	Price	Inst	Maint
45000/005	ISS45 Professional Services Unit	\$ 1	N/A	N/A
45000/050 <i>Withdrawn</i>	WHAMMO! Project	995	N/A	N/A
45000/051 <i>Withdrawn</i>	DOUBLE WHAMMY! Project	1,995	N/A	N/A

The above prices are Dealer Net. Discounts are not available.

SOFTWARE MAINTENANCE AND SUPPORT

StoreNext dealers pay an annual support fee per ISS45 store to cover part of the cost of StoreNext providing professional services support. This fee currently covers ISS45 software maintenance, telephone technical support, StoreNext eServices and code distribution.

[Reference Bulletin 1060](#) provides more information regarding StoreNext's maintenance and fault-handling processes, and full structure is detailed in StoreNext Policy ESS5 in the [Policies and Procedures Manual](#).

ISS45 DISCOUNT POLICY

Dealers enjoy generous discounts on ISS45 systems. Discounts will vary by dealer status, but follow the applicable discount schedule as noted with each pricing table above.

For discounting purposes a "Complete System" must include a POS terminal for every POS terminal license.

For discounting purposes a "Complete Terminal" must include the terminal controller "slice", cash drawer, keyboard/display (or touch-screen display) and printer.

Some items, such as Start-Up Kits, SMS fees and Professional Services are Dealer Net with no applicable discounts.

See StoreNext Policy CO6 in the [Policies and Procedures Manual](#) for a complete description of StoreNext discounting policies.



Ordering

SOFTWARE

Master loads of ISS45 software are supplied with the Start-Up kit, and maintained to dealers in good standing on CD-ROM with every major release. Sub-releases are also available on the StoreNext Support Web site. Dealers can therefore configure the system software as needed to support the licenses purchased as part of the ISS45 system. Dealers are therefore able to provide software for ISS45 with a minimum of hassles, plus maintenance is simplified and flexibility is increased.

When major V8 and V7 releases are completed, StoreNext sends them at no charge to dealers in good standing as part of StoreNext's Software Maintenance and Support arrangement. These are typically supplied on CD-ROM.

Starting with ISS45 7.3.1 the ISS45 system software has protected by Software Control Keys. **ALL SOFTWARE KEYS ARE, AND REMAIN THE PROPERTY OF STORENEXT UNDER ANY AND ALL CIRCUMSTANCES. A SOFTWARE KEY IS NOT A SOFTWARE LICENSE – A SOFTWARE KEY IS MERELY STORENEXT'S MEANS OF PROTECTING SUCH LICENSES. KEYS MUST BE RETURNED TO STORENEXT UPON EXPIRATION OF THE SOFTWARE LICENSE UNDER THE SOFTWARE LICENSE TERMS.**

Additional information about the software keys are as follows:

- A set of Demonstration Hardware Keys is provided to each dealer on the basis of the Start-Up kits purchased.
- Two hardware keys are provided with each system license purchase,²⁷ one attaching to the parallel or USB port on each of the two locations for the Controller Services.
- These are pass-through keys; normal use of the parallel port is not affected (USB keys consume the function of the USB connection employed).
- The keys are encrypted with (1) the fact that they are an ISS45 license key, (2) the terminals and workstations licensed for that site and (3) the licensed billable options. The number of licensed terminals is taken from the system sales order when the order is processed. The keys are programmed by StoreNext Software Production on a quick-turnaround basis.
- ISS45 system software periodically checks for the presence of these keys. If these keys are not present, the system cannot be operated.
- ISS45 will only support the number of terminals/LAN ports, Workstations and billable options programmed into the keys.
- Stores occasionally add lanes or options to an installed system. StoreNext will ship an electronic file to upgrade the system capability reflected in the keys to support the licensed terminals and features with the purchase of those additional licenses.
- When upgrade orders for existing sites are sent to StoreNext for processing, a SKIF (Software Key Information Form) is required. See [Marketing Bulletin 1103](#) for details. The [current SKIF](#) is always available on the StoreNext Support Web site.
- The special Demonstration sets of keys provided to dealers will run all ISS45 system options and stores with up to 99 terminals and 8 workstations. These keys can therefore be used to run any ISS45 store, and can therefore be used in emergencies. It is the responsibility of the dealer to contact StoreNext to update these keys as required when new functions are released.

²⁷ For Express or Espresso, only one key may be needed or supplied.



- Dealers can request additional sets of lab or demonstration keys from StoreNext. Please contact your StoreNext Dealer Representative.
- StoreNext does not normally charge dealers for the physical software keys. Dealers will not normally be charged for the shipping of software keys for the initial software order. StoreNext will invoice a standard flat-rate charge per shipment for additional demonstration, lab or replacement software keys.

LOCATION

All orders for Supermarket products should be sent to the attention of the StoreNext Order Entry, preferably by e-mail or FAX as listed below.

E-mail: Orders@StoreNext.com

FAX: 972-265-4848

StoreNext Order Entry
StoreNext Retail Technologies LLC
6100 Tennyson Parkway, Suite 130
Plano, Texas 75024

All parts/spares/maintenance orders for Fujitsu hardware should be sent to:

Fujitsu Transaction Solutions, Inc.
Telephone: 800-538-8716 + Option 4 + Option 1
FAX: 972-716-6870

All warranty fulfillment for IBM hardware should be managed via the IBM Web site provided for this purpose under the StoreNext/IBM ISR agreement.

Spare parts for IBM hardware should be ordered directly from the IBM Service Management Support Center. Questions regarding this process should be directed to Norman Williams by e-mailing nwilliams@us.ibm.com or call 800-426-3391.

Please see the [IBM Program Reference Bulletin 1223](#) for details regarding the IBM program.



Configuration Questions and Answers

PLATFORMS

Do I have to use StoreNext PCs? Not for V7. They're recommended since the system has been fully validated on these PCs.

Even with V8? With V8 there is an important exception. The 45TSVR1 and 45TSVR2 servers or the PCs are required. It is critical for success that consistent known platforms are used.

What about platform validation if I don't use a StoreNext PC? Resellers using other PCs are responsible for ensuring that the system with the alternate PCs meets FCC requirements and operates the system perfectly.

What if I have a problem but I'm not using one of the StoreNext-listed PCs? You will need to load up one of the validated StoreNext PCs and replicate the problem and if the problem exists, then call StoreNext Technical Support.

Can I certify a different PC? Yes - for a specific software load. StoreNext will Certify your PC for a flat charge of \$3,000. See Policy ESS7 in the [Policies and Procedures Manual](#) for details. StoreNext will do the certification on your hardware and return it, but will not guarantee that the software will always support that platform.

What about other terminal platforms? ISS45 can operate on other platforms, but does not validate to those platforms and any dealers are "on their own" for support.

How about software platforms? StoreNext publishes a up-to-date [Configuration and Compatibility Matrix](#) on the StoreNext Support Web site that provides full information regarding the appropriate operating systems and databases. Hardware compatibility is also provided there.

CUSTOMIZATION

You mentioned the several levels of customization. What are they? First is the configuration of the POS system in general: using the ISS45 parameter screens, the dealer is able to control the features, parameters, messages and transaction set of the terminal POS software. Second is the parameterization and control available for the back office and PoS software, which controls reports, etc. Third is the V7 API, which provides a powerful framework for adding your own features and interfacing other applications into the ISS45 V7 system. With V8, the Active-X business objects fulfill that task. V8 also has reporting capabilities using user-defined Crystal Reports. Last is IPM (PPM), ISS45 (V7 only) Presentation Manager, from which changes in language and screen text, colors, and screen and report design can be made. IPM can design entire new reports and facilitate the design of multiple-simultaneous-language systems.

What about CWAR and Table Extracts? Thanks for reminding me - these were both released in 2005. V8 now provides the "CWAR", an "SRR-like" and extremely powerful financial reporting tool. The V8 Table Extracts option enables very simple point-and-click extracts from ISS45 V8's SQL tables, including over 50 new tables added specifically for Table Extracts. To use TE, the dealer simply selects the table, and then clicks on the fields and data required. TE will then automatically generate an Excel, ASCII or XML extract. Table Extracts can be saved and run automatically at end-of-day if desired.

What if I want StoreNext to customize the system? StoreNext will perform customization via the Enhancement process and the "Whammo" process above. See ESS8 in [the Policies and Procedures Manual](#).



FEATURES

What's the difference between V7 and V8? V8 has the same features as V7, but many of those features have additional options or depth. V7 has a true “balanced” architecture with dual controllers (MFS1 and MFS2) which do exactly the same thing in real time, whereas V8 has a “biased” architecture with a primary controller with a SQL database, and MFS2 is a backup controller with limited function. V8 and V7 at the POS will be very similar in look and feel, whereas in the back office V8 has a full GUI interface over Windows. See also the V8/V7 comparison information sheet available on the StoreNext Dealer Support Web site on the [Brochures Page](#).

I see only one type of ISS45 system license. How do I order V8 versus V7? The ISS45 software licenses are the same whether the system is V8 or V7. The only difference is that to use the V8 system, you need to order the V8 Option. This option is provided at no charge as of July 24, 2006. An upgrade option is available for all V7 licenses prior to that date.

What other products are supported by ISS45? StoreNext's WinEPS, U-Scan, PocketOffice, Connected Payments, Connected Services, RBO, Pricer Electronic Shelf Labels, and the Fuel Option (V8) are all coordinated, tightly integrated, and validated to ISS45 with each release. TCI Store will also follow this method.

How do I learn about ISS45 features? Attending the ISS45 Service and Support class is a good start, but there's nothing like experience and just working through the system. ISS45 is very thorough and complete, and there are many [technical bulletins](#) on the StoreNext Support Web site, some of which describe features and their operation. The “Release Notes” documents that accompany new feature releases explain the operation of new features on that release. The full version of Marketing Bulletin 1000 also contains a feature summary.

How do I figure out what features will be added to ISS45? Use the [ISS45 Open RoadMap](#), published on the StoreNext Support Web site. This provides a full view of the coming features for all products, including ISS45.

How do I find when features were added? Use the ISS45 “[Feature CribSheet](#)” on the Web site which tells you the release when the listed new features were provided for ISS45 V7 and V8. The search engine on the StoreNext Dealer Support Web site is also useful for such key word searches.

Anything else to help me out? Yes – there's also a very useful [Parameters and Reports CribSheet](#) that will tell you exactly where in the V7 or V8 system to find any parameter or report.

How do ISS45 features compare to ScanMaster? Both ISS45 and ScanMaster are mature and fully-featured systems, which is why they are the top two systems in the market. Each has its strong points and best-of-breed feature areas. In general, ScanMaster's outstanding installation and maintenance simplicity is balanced by ISS45's system architecture with a stronger “3 Rs” data and operations scheme.

What about a Charge Posting/In-House Accounts feature for ISS45? We've worked with Bud Barr at RDS to tightly interface his excellent Charge Posting system to ISS45. This provides all the invoicing and reporting capabilities on the PC, together with the data links to and from the terminal during the transaction.

Can we hook up other PCs to the two MFS controllers in the back office? Yes – use the Additional Workstation package enabling additional PCs including database access.

What about RBO, Retailix Store, RBX, S4, BRdata, ChainTrack or MEI? All these products are interfaced to ISS45.

What else is interfaced to ISS45? See [Marketing Bulletin 1121](#) for a listing of products with ISS45 interfaces.

