

Update Bulletin

Big Improvements to ISS45 Web Site

April 1, 2002

Fujitsu Transaction Solutions Inc. is pleased to announce improvements in the ISS45 Web site designed to make it easier for Dealers and internal users to access information that is critical to their jobs and business.

On a trial basis, Fujitsu has implemented new Web technology that enables users to change screens and search for particular Marketing or Update bulletins – even Technical Bulletins – faster and easier than ever before using voice recognition technology.

To use the new system:

- Log in as usual.
- At the ISS45 Home Page, make sure you check all the latest news and the unusual – or occasionally (marginally) humorous – fact or news story of the day.
- Then, instead of clicking on the menu item to the left, simply speak the name of the page you to which you would like to switch.
- For a particular Marketing Bulletin, just speak the number of the bulletin, and the PDF will display on the screen.
- Bulletins may also be accessed by subject matter – for example, the words, “Check Definition File” will bring up all the technical bulletins or Patch Tables with that information.
- Please understand that this technology is in its initial phase. You will therefore need to speak in a loud, crisp voice, or the system may not react. If the system does not react to your initial commands, simply repeat the command, but in a louder voice until the system responds.

We hope your entire office benefits from the productivity-enhancing characteristics of this new feature. Again, this system is being provided on a trial basis – feedback from Dealers will determine whether we continue with this test – and in fact, a preponderance of certain types of questions about this feature could cause us to decide to get out the PoS business altogether.

To Your Success,

Tony

*Antony van Leventer
Director: Supermarket Systems*