

Update Bulletin

Pervasive Database Platform Provisioning

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Issue 2

Pervasive in April declined to extend its Retalix relationship, with the result that for now, Retalix cannot provide the Pervasive database platforms for ScanMaster systems.

Until supply can be re-established, Retalix Channel Partners can purchase the Pervasive database from a range of Internet sources and distributors, including [CDW](#) and others. It is critical that dealers select *only* the certified Pervasive database versions; the Operating System and Database Matrix from the Dealer Support Web site provides the status list to match the appropriate Pervasive platform version to each ScanMaster release.

Pervasive's decision is effective immediately, and Retalix has consequently withdrawn all Pervasive products. Retalix regrets any inconvenience for the multiple order points this will require, and hopes to be able to re-establish supply of this product.