

ANNOUNCEMENT

ACS 7 for NCR Channel Partners

April 11, 2014

ACS Software Maintenance and Support Pricing

NCR is very excited to release ACS 7.0 to NCR Channel Partners and continue ACS enhancements with an ongoing list of new features for this powerful POS system. PIDs, prices and configuration notes are provided below.

ACS CONFIGURATION AND PRICES

The sections below provide the PIDs, configurations and MRP/list prices for ACS 7.0 licenses to the Channel Partners.

New licenses for ACS 7.0 - Standard Stores

Use the licensing products immediately below for new stores implementing ACS 7 with six (6) or more POS terminals.

Product ID	Description	Configuration Notes	MRP
G370-3668-0000	ACS-IR 7.0 POS Client	This is the ACS-IR POS application terminal license. One is required per POS terminal.	\$1,100
G370-3669-0000	ACS-IR 7.0 Web Office Small Store Primary	ACS-IR server application for the Primary server in the store. One of these licenses is required for the primary server in the store.	\$2,195
G370-3671-0000	ACS-IR 7.0 Mobile Retail Manager	Mobile Retail Manager enables common ASW functions from a wireless handheld device including Cashier Monitoring and Item Overrides Mobile Retail Manager can be run from multiple handheld devices throughout the store, but only one (1) license for this product is required for purchase per store.	\$995

Product ID	Description	Configuration Notes	MRP
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G370-3670-0000	ACS-IR Server Secondary	When dual servers are used, this LPIN provides for redundancy of the POS related functions, such as ensuring the UPC file is fully redundant with a second server. This does not provide redundancy for the Web Office functions – such as settling a checker, changing a price or store closes. Providing for a fully redundant Web Office requires ordering G370-3666-0000.	\$2,195
G370-3666-0000	ACS 7.0/6.2 Database Application Redundancy	When dual servers are used, this LPIN provides for redundancy of the POS related functions, such as ensuring the UPC file is fully redundant with a second server. ¹	\$165
G370-3672-0000	ACS-IR 7.0 Database Application Redundancy	Provides the capability for redundant Web Office capabilities such as settling a checker, changing a price or store closes. One copy of this LPIN must be ordered for each POS terminal, Server and every additional user accessing the Web Office for Dual Server . Note the ACS-IR Server Secondary (G370-3670-000) does not require this LPIN.	\$165

New licenses for ACS 7.0 – Small Stores

Use the licensing products immediately below for new stores implementing ACS 7 with five (5) or fewer POS terminals.

Product ID	Description	Configuration Notes	MRP
G370-3668-0000	ACS-IR 7.0 POS Client	This is the ACS-IR POS application terminal license. One is required per POS terminal.	\$1,100
G370-3676-0000	ACS-IR 7.0 Web Office Small Store Primary	ACS-IR server application for the Primary server in the store. One of these licenses is required for the first primary server in the store.	N/C
G370-3671-0000	ACS-IR 7.0 Mobile Retail Manager	Mobile Retail Manager enables common ASW functions from a wireless handheld device including Cashier Monitoring and Item Overrides. Mobile Retail Manager can be run from multiple handheld devices throughout the store, but only one (1) license for this product is required for purchase per store.	\$995

¹ EULA: www5.ncr.com/support/java.asp

LICENSES FOR MIGRATIONS FROM ACS-IR TO ACS 7.0

The following LPINs should be ordered when sites are migrating from ACS 6.1 to ACS 7.0.

Note: the LPINs immediately below may be used only by customers and Channel Partners who have subscribed to, and are current with, ACS-IR SWM for the site to be migrated. The new license LPINs (listed in the sections above) must be used in all other cases. In addition, a 100% Migration Credit for ACS 7.0 will apply to earlier ACS 6.1 licenses on SWM that were purchased after April 31, 2011 and are migrating from ACS 6.1 to ACS 7.0. In these cases, the only charge will be \$400.00 MSR required for Crystal Reports. (Discounted by Sales)

Product ID	Description	Configuration Notes	MRP
G370-3668-M000	ACS-IR 7.0 POS Client	This is the ACS-IR POS application terminal license. One is required per POS terminal.	N/C
G370-3676-M000	ACS-IR 7.0 Web Office Small Store Primary	ACS-IR server application for the Primary server in the store. One of these licenses is required for the first primary server in the store.	\$2,195
G370-3671-M000	ACS-IR 7.0 Mobile Retail Manager	Mobile Retail Manager enables common ASW functions from a wireless handheld device including Cashier Monitoring and Item Overrides Mobile Retail Manager can be run from multiple handheld devices throughout the store, but only one (1) license for this product is required for purchase per store.	N/C

ACS SOFTWARE MAINTENANCE (SWM)

For several years, NCR's prices for ACS software maintenance and support have lagged the standard industry curve. During this time, requirements have increased and software has become more complex to develop, enhance and support. To enable quality software, support, responsiveness and ongoing enhancements, it is necessary to increase NCR's prices for ACS software support.

This SWM increase will bring ACS SWM in line with other grocery industry POS solutions, including ISS45 and ScanMaster. To limit the effect as much as possible, the price increase will take place in two steps:

- ACS 6.1 support costs will increase June 1, 2014, and be held stable for one year
- A second increase will take place June 1, 2015 (value of this increase to be determined 90 days prior)

ACS Software Maintenance Prices (SWM) as of June 1, 2014		
G370-2600/2639-0000 G370-3668/3676-0000	Number of Sites Installed	Base SWM Each (Annual)
ACS 6.1	1-10	\$ 750
	11-150	\$ 351
	151+	\$ 304
ACS 7.0	1-10	\$ 750
	11-150	\$ 392
	151+	\$ 392

“Base SWM” provides coverage Monday-Friday 8:00 a.m. – 5:00 p.m. Eastern time. If enhanced support is desired, the following percentage uplifts apply to the above base prices, which assume the standard one-hour response time for issues of P1 severity:

ACS Enhanced Software Maintenance Uplifts as of June 1, 2014			
Product	Coverage (Eastern time)	Percent Uplift	Coverage Code
ACS-IR	M-F 8 a.m. – 5 p.m.	Standard	5817X10A
ACS 6.x	7 Days 8 a.m. – 8 p.m.	16%	7820X10A
ACS 7.x	7 Days 8 a.m. – Midnight	24%	7824X10A
	7 Days 24 Hours	40%	7024X10A