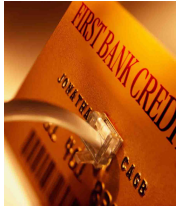


Implementation Action Plan for Connected Payments

Step Num.	Description	Estimated Time	Responsible Party
1.	<p>Dealer consults with customer and finalizes Internet connectivity decision to POS system:</p> <ul style="list-style-type: none"> ✓ Broadband connection required to the POS lanes ✓ Dial-backup connection from the POS server or any other PC in LAN ✓ Critical information concerning Internet connection is required in order to complete the Subscription Agreement <p><i>Note: if customer is already using Connected Services, this step was likely completed as part of the Connected Services installation</i></p>	½ day	Dealer
2.	<p>Validate that the customer has necessary Internet connection. It is imperative you make sure the proper Internet access has been installed and is accessible from the POS lanes and controllers.</p> <ul style="list-style-type: none"> ✓ Proprietary ISP's such as AOL, NetZero or any other cannot be used by the POS controller (MFS) and/or POS lanes <p><i>Note: if customer is already using Connected Services, this step was likely completed as part of the Connected Services installation</i></p>	½ day	Dealer
3.	<p>Ensure that the Merchant Agreement between the retailer and the selected payment processor has been signed</p>	½ day	Dealer



Step Num.	Description	Estimated Time	Responsible Party
4.	<p>From the StoreNext Dealer Support Web site, secure the StoreNext Connected Payments Subscription Agreement and it with the customer. This is the primary agreement between the customer and StoreNext, and the following sections must be completed (mandatory) before the implementation can proceed:</p> <ul style="list-style-type: none"> ✓ Entire Subscription Agreement must be signed by the retailer ✓ Exhibit A – Service Summary: must include PIN, services subscribed to, number of stores, and weekly fees for each module ✓ Exhibit B – Store Summary: listing of subscribing stores ✓ Exhibit C – Site Information: must submit one form for each store ✓ Exhibit D – Payment Form: complete the ACH payment information 	½ day	Dealer
5.	Complete, sign and submit the finalized documents to the dealer	2-3 days	Customer
6.	Forward completed forms and provide dealer contact name and phone number to StoreNext	½ day	Dealer
7.	<p>Customer setup in Data Centers:</p> <ul style="list-style-type: none"> ✓ Set up retailer and store-specific environment on StoreNext data centers ✓ Generate the store-specific configuration file for the installations and communication agent that will be used at store level 	5-7 days	StoreNext / MTXEPS
8.	Provide the backup.config file (this can be accomplished on the dealer’s WinEPS lab installation) and place this file on the defined StoreNext FTP site	½ day	Dealer
9.	<p>Hold a conference call with the dealer prior to installation to review:</p> <ul style="list-style-type: none"> ✓ Deployment time frames ✓ Responsibilities and contact information 	½ Day	Dealer / StoreNext



Step Num.	Description	Estimated Time	Responsible Party
10.	<p>Connected Payments Deployment at the stores:</p> <ul style="list-style-type: none"> ✓ Disable WinEPS (if installed) and ensure no off-line transactions are in the queue for subsequent processing ✓ Perform the installation routine on each POS lane (OpenEPS-Direct) ✓ Perform the dial-backup installation on POS server or other PC (Proxy Client) ✓ Perform CS Agent installation on POS Server (MFS) ✓ Test connectivity from each POS lane and Proxy Client PC to the Connected Services servers ✓ Test connectivity from CS Agent to the CS Servers — StoreNext will validate the connections to ensure the communication loop is successful and will inform the dealer. The dealer will be assisted if either test fails. <p><i>Note: the ½ day per store timeframe is based on an on-site visit. If the dealer has remote access to the store, certain components can be installed remotely and reduce the overall deployment time per store.</i></p>	½ day per store	Dealer / StoreNext / MTXEPS
11.	Validate connectivity and processing of transactions through ServerEPS	½ day	StoreNext / MTXEPS
12.	<p>Retailer Training</p> <ul style="list-style-type: none"> ✓ SN to provide training on CS components (Login, Report Viewer / EJ) ✓ Dealer – CP training on available reports and receipt lookup (if applicable) 	½ day	StoreNext / Dealer
Total estimated deployment time (new customer, 6-store chain)		14 — 17 days	