

ANNOUNCEMENT

Order Entry Move for 2016

January 4, 2016

NCR 2016 Order Processing Start: January 18

ORDER ENTRY MOVE TO NEW ADDRESS

The order entry point for NCR Channel Partners has moved. With NCR having completed the transition from the old Retailix Oracle ERP system in Plano, Channel Partner orders will now be placed at a new NCR email address.

All future Food & Drug Mid-Market ("FDMM," meaning ISS45, ScanMaster, RBO, ABO, Equinox, Datalogic and all other third-party products – but *not* NCR hardware, SSCO or ACS) orders for the supermarket business should go to:

- ChannelPartnerOrders.NCRRetail@ncr.com
- Channel Partners can also use the abbreviated form for this same location: CN230138@ncr.com.
- For the immediate future, orders arriving at the old StoreNext or Retailix email addresses for Plano Order Entry will be auto-forwarded to the new location. To avoid possible delays however, Channel Partners should start using the new addresses immediately.
- As announced in December, all NCR POS hardware, SSCO and ACS/ACS-IR orders should be placed with ScanSource or Ingram for fulfillment by distribution. Do not order these NCR POS items via the new email addresses above.
- Orders to the new NCR Order Entry point (as well as NCR POS orders to ScanSource or Ingram) must still include the appropriate wholesaler PIN, which is required for acceptance. Get the [current version of Bulletin 1169](#) for the list of Wholesaler PINs.

NEW POSITION FOR JOHN BELLAMY

John Bellamy is moving to a new related role and will manage NCR's purchasing and fulfillment of third-party products for Channel Partners.

John will continue to assist NCR Order Entry as they come up to speed on these Channel Partner products, contributing his extraordinary product and process knowledge – and 35+ years (!) of experience – to streamline the new Channel Partner order system in all ways possible.

NCR 2016 ORDER PROCESSING START ON JANUARY 18

Although NCR is already receiving orders at the new email addresses above, the actual processing of new orders is frozen during NCR's annual accounting close and lockout period through the first two full weeks of January.

Order Entry processing of new and previously received orders will start Monday, January 18.