

## Update Bulletin

### Software Control Key Replacements

July 1, 2009

StoreNext has modified its software control key (“HASP”) replacement service policy and pricing.

- This change affects *only* those cases where an existing hard or soft key is being replaced at the dealer’s request – for example, changing a serial HASP or an original ScanMaster “soft” key or “CrypKey” to a USB HASP.
- This change does *not* affect new system purchases.
- This does *not* affect e-mail key upgrades to existing keys when billable features are added.

The service includes:

- Programming of one key
- The applicable SKIF is required with the order
- Shipping the key via FedEx Express Saver or similar service
- As always, the key itself remains the property of StoreNext
- Keys replaced must be returned – the dealer is will be invoiced for the full value of software protected by unreturned keys
- Turnaround from order acceptance to shipment of a replacement key is 3-4 days. E-mail upgrades will continue to be 2-3 days from acceptance of order to e-mailing.
- Dealers can expedite shipping if desired – additional shipping costs will apply.

Order one of the PIN below for each key. For example, a pair of keys requires quantity two (2) of the following:

<b>PIN</b>	<b>Item</b>	<b>Dealer Net</b>
45000/010	Software Protection Key Replacement - Service and Shipping, per key	\$ 35

Additional information about software keys and StoreNext software key policy can be found in the StoreNext Policies and Procedures Manual, available from the StoreNext Dealer Support Web site. An updated [Software Key Policy](#) is available reflecting the current operating policy.

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