

Update Bulletin

Connected Services – Single Email Point of Contact

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In our ongoing efforts for continued improvement in communications and responsiveness, the Connected Services team has now updated our single point of contact email address to use whenever you prefer to communicate via e-mail. Our new NCR mailbox address below continues to be monitored by the entire team, so using it will ensure a speedier response to your question or request.

Our new email address is SaaS_CS_Dallas_Support_Team@ncr.com (not case sensitive).

We continue our quest to provide ever-better service, and last year we added staff to our Connected Services support group to serve you. We are focused on making your experiences supporting and using our NCR and Retalix products even better!

If you have any questions, please feel free to contact me (SaaS Technical Support Manager) directly at Debbie.Richardson@ncr.com or 469-241-8582.

Thanks for your business!

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