

Update Bulletin

Datalogic Magellan 8500/9500 (not 8500Xt) Support

July 30, 2013

Limited availability of critical components (such as load cells) from Datalogic's vendors has placed the original Magellan 8500 and 9500 scanner/scales on a limited support basis.

The current 8500Xt is not affected by these issues.

Please see the attached announcement from Datalogic, which provides details and timing of these effects.

Product Bulletin: PB20130722
Product: Magellan™ 8500 (not Xt) and 9500
Business Unit: Fixed Retail Scanning
Contact: Please contact your local Datalogic representative for more information

Issue Date: July 22, 2013
General Availability: N/A
Public Announcement: N/A

Distribute To: Americas Europe/Middle East/Africa Asia/Pacific

MAGELLAN™ 8500 AND 9500 LIMITED SUPPORT AND END OF SERVICE NOTIFICATION

Overview

Effective July 15, 2013, the Datalogic Magellan™ 8500 (not Xt or XtS) and the Magellan™ 9500 Scanner/Scales are on Limited Support status due to parts availability. Datalogic will continue to maintain all Magellan 8500 and 9500 Scanner/Scales covered by EASEOFCARE contracts.

Limited Support:

When a product has moved to a Limited Support status, parts for sale and repairs are limited to available inventory. Products may be accepted for out of warranty repair, but Datalogic cannot guarantee repairs will be completed.

Critical Dates

MODEL	LIMITED SUPPORT	LAST SERVICE DATE
Magellan 8500 Scanner	September 1, 2014	December 29, 2014
Magellan 8500 Scanner/Scale	July 15, 2013	December 29, 2014
Magellan 9500 Scanner	November 1, 2014	February 27, 2015
Magellan 9500 Scanner/Scale	July 15, 2013	February 27, 2015

Recommended Replacement Product

Datalogic recommends replacing the Magellan 8500 and 9500 with the Magellan 8500Xt, 8500XtS or the new Magellan™ 9800i scanners.

For More Information

Please contact your local Datalogic Sales Representative.

