

ISS45 Software Upgrades — New and Improved

May 31, 2001

Fujitsu Transaction Solutions, Inc. is pleased to announce the end of physical Software Key upgrades. Starting immediately, ISS45 Software Keys in the field will be upgraded in the field without needing a new set of keys. The new process works as follows:

- When you order a new billable option (e.g. Concord or MicroTrax) to add to an existing store, you order the software option as usual from Order Entry.
- The new SKIF (Software Key Information Form) has an additional field for an email address. This is the address to which the ISS45 Upgrade Files will be sent.
- When the order is processed, the ISS45 Upgrade File will be sent to the specified email address. The Upgrade File is a self-extracting ZIP file named "SO.EXE" where "SO" is the Fujitsu Sales Order number for the upgrade. It includes:
 - SO.PLG — this file has the new data to upgrade the software key or keys, where "SO" is the Sales Order number.
 - PLUGUPD.EXE — this file applies the .PLG file to upgrade the keys.
 - SO.DOC — confirmation SKIF for this sales order.
 - README.DOC —with instructions for the upgrade process.
- When you receive the ISS45 Upgrade File, you will be able to put these files on the machines where the software keys are located. This may often be done via remote operation tools such as Remote Operator or pcAnywhere.
- The ISS45 Upgrade Files are in the form of an .EXE that electronically updates the software keys. The files will *only* upgrade the target keys specified on the SKIF — they will not upgrade keys with any other serial number.
- Once upgraded, the software keys will operate normally.

A copy of the revised SKIF is attached, and it is also available from the ISS45 Dealer Support Web Site at <http://www.icretail.com/support/iss45/skif.html> (in the Information and Documents section on the left of the Home Page).

The new method for these upgrades is implemented immediately. As of June 1, Fujitsu will no longer ship new "hard" keys to exchange with upgrades.

There are no changes to Software Key for new installations

To Your Success,

Tony

Tony van Seenter
Director: Supermarket Systems

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ISS45 Software Key Information Form

Store Name: _____

Customer (Direct Accounts) or RETAILpartner name: _____

Bill-To/Customer ID Number: _____

This Sales Order Number (supplied by ICL): _____

eMail Address for Software Key Upgrade Files: _____

New Store (N) or Upgrade a Store (U):	
Is this an ISS45 Express Store? (Y/N):	
Original Sales Order Number:	
Subsequent or add-on Sales Order Numbers:	
Ship Date of Original Sales Order:	
Number of PoS Terminals (45455/001, /001S, /013 and /013S):	
Number of Workstations (40304/KIT, 40304/KIS):	
Query Language (44455/001) — ✓:	<input type="checkbox"/>
SIL (45025/001) — ✓:	<input type="checkbox"/>
APT Vision Value I/F (45180/007) — ✓:	<input type="checkbox"/>
Info-Scan (45180/013) — ✓:	<input type="checkbox"/>
PINnacle I/F (45180/015) — ✓:	<input type="checkbox"/>
Concord I/F (45180/017) — ✓:	<input type="checkbox"/>
Catalina I/F (45180/019) — ✓:	<input type="checkbox"/>
PayPath I/F (45180/021) — ✓:	<input type="checkbox"/>
Back Office Options (45180/025 or /029) — ✓:	<input type="checkbox"/>
Frequent Shopper Option (45180/027, /029, /060) — ✓:	<input type="checkbox"/>
ISS45 Express C/S Replication (45180/031) — ✓:	<input type="checkbox"/> *
Express Bonus Coupon Option (45180/035) — ✓:	<input type="checkbox"/> *
Express Safe Accounting Option (45180/037) — ✓:	<input type="checkbox"/> *
ISS45 Advanced Promotions (45180/045, /060) — ✓:	<input type="checkbox"/>
PCCS (46865/001 or /003) — ✓:	<input type="checkbox"/>
RoundHouse (45180/055, /057, /059, /060) — ✓:	<input type="checkbox"/>
System Payments (45180/063) — ✓:	<input type="checkbox"/>
Indyme (45180/065) — ✓:	<input type="checkbox"/>
V8 Option (45180/050) — ✓:	<input type="checkbox"/>
On-Line Shopper Promotions Option (45180/061) — ✓:	<input type="checkbox"/>
Serial Numbers of the Keys:	

* Always checked if *not* an ISS45 Express store.