

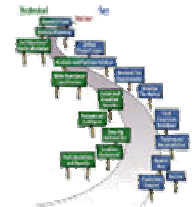
Update Bulletin

ISS45 Open RoadMap

September 20, 2003

StoreNext is pleased to launch the ISS45 Open RoadMap. Dealers are now able to see the planned schedule and contents of future ISS45 releases. Enhancement and fault-fix content are both provided.

As you likely realize, customer requirements can appear suddenly and large numbers of StoreNext Enhancement Requests are always in process. Industry needs and regulatory requirements can also change. Because of this, it is impossible to accurately predict the optimal use of software development resources – and therefore release dates – far in advance.



But with the advent of the new StoreNext-only releases¹ and Retailix' new StoreNext-dedicated development staff, it is now possible to manage and schedule StoreNext features and Dealer priorities far better than before. And we believe our Dealers should have this information as soon as it's reasonably reliable.

Disclaimer time: providing information can be dangerous, and as Yogi Berra famously said, "It's tough to make predictions, especially about the future." So please understand that we are providing *planning* schedules and content only. Enhancement and fault content may be added or deleted from any release, and schedules may always be accelerated or delayed. Future releases may be combined, and additional releases may be inserted, requiring the release renumbering. So keep in mind:

This information is provided for the planning use of StoreNext Dealers only, and is regarded as strictly confidential. The Open RoadMap represents StoreNext's current expectations regarding future products, and these plans and expectations are likely to change over time. As such these tables do not in any way represent a StoreNext commitment to produce those particular items on the estimated dates provided. StoreNext will not be responsible for any ramifications arising from commitments Dealers or others may make in response to this information.

Rather than invent a new system, StoreNext has expanded the current Patch Tables to include future releases. To view the planned content and schedule of unreleased ISS45 software, click the "Download" button on the [StoreNext Dealer Web site](#) or select the Open RoadMap menu item.

In the future, we hope to augment the ISS45 data with information on other products such as RBO, PocketOffice and Connected Services. We hope the new Open Roadmap serves you well.

To Your Success,

Tony

Antony van Beventer

¹ <http://www.storenext.com/Dealer/docs/Jun03Rel.PDF>

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