

## Update Bulletin

### Frequent Shopper Express Withdrawal

September 25, 2006

Frequent Shopper Express and all related products will be withdrawn from sale as of **October 17, 2006**. After that date, no orders for these products can be accepted or shipped by StoreNext.

Please ensure that any orders for Frequent Shopper Express, RoundHouse and/or any packages including these products or their options are entered with StoreNext Order Entry as soon as possible – with at least one week of lead time prior to October 17.

StoreNext will not be able to offer downloads, documentation or any other kind of support after October 17. If you want copies of these documents or updated software to support your installed base, it will be essential for you to download these products before that date. StoreNext will not have backup copies or files available. If you have customers with FSE, the latest version is highly recommended and you should access this product and its documentation while it is still available from the StoreNext Dealer Support Web site.

- FSE Software can be found by going to the Software Support menu (or the “Support” icon in the upper right) and then specifying Frequent Shopper Express.
- FSE Documentation can be found toward the bottom of the ISS45 Manuals Page.

The OEM vendor of this software, ACI, will continue support of the product independently from StoreNext. ACI has expressed that their preference will be to provide support directly to the user. For arranging continued support of Frequent Shopper Express and related products, please contact ACI directly at 760-942-2425 or [aci-glen@worldnet.att.net](mailto:aci-glen@worldnet.att.net).

To Your Success,



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*Antony van Seventer*