

Update Bulletin

Retalix Store and HQ Software Maintenance and Support Start Dates

November 3, 2006

The start timing Software Maintenance and Support with Retalix Store and HQ can now be specified by dealers, consistent with RBO SMS policy. When a dealer provides the “install date” on the Retalix Store and HQ sales order, then the SMS billing will start as of the first of the month following the install date.

This change enables dealers to specify the start time for SMS and order software at the optimal time for dealer setup and staging and without concern for SMS timing.

Please provide the closest install date information possible to ensure that SMS coincides properly with the customer’s system use. If the install date is not provided, SMS billings are assumed to start on the first of the month following the ship date for the software.

An updated Retalix Store and HQ Order Form is now available on the StoreNext Dealer Support Web site on the [Enterprise Pricing Page](#) with the necessary Install Date field.

To Your Success,



Tom Saari