

The ScanMaster logo, which consists of a grid of blue dots forming a cross shape behind the text 'ScanMaster'. The word 'Scan' is in a serif font and 'Master' is in a bold, sans-serif font.

-  *HP rp5800 Setup*
-  *With ScanMaster V2*
- 
- 
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HP rp5800 Setup with ScanMaster V2

| Date of Issue | Product Identification Number | Part Number | Brief Description |
|----------------------|--------------------------------------|--------------------|--------------------------|
| September 2012 | 45001/119 | 89000742 | Initial Release |

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HP rp5800 Workstation Setup

This section describes the setup of a ScanMaster PoS Workstation including instructions for installing the operating system, all necessary prerequisite components of ScanMaster and the workstation.

Note: DefDrive is your local drive. LanDrive is the Server drive.

Prerequisites

1. Operating System Recovery CD/DVD for POSReady 7 Recovery CD/DVD if system is not preloaded. You should make an image of the factory image if your machines are preloaded.

NOTE: The operating system and Service Pack level can be checked by doing a Properties on Computer.

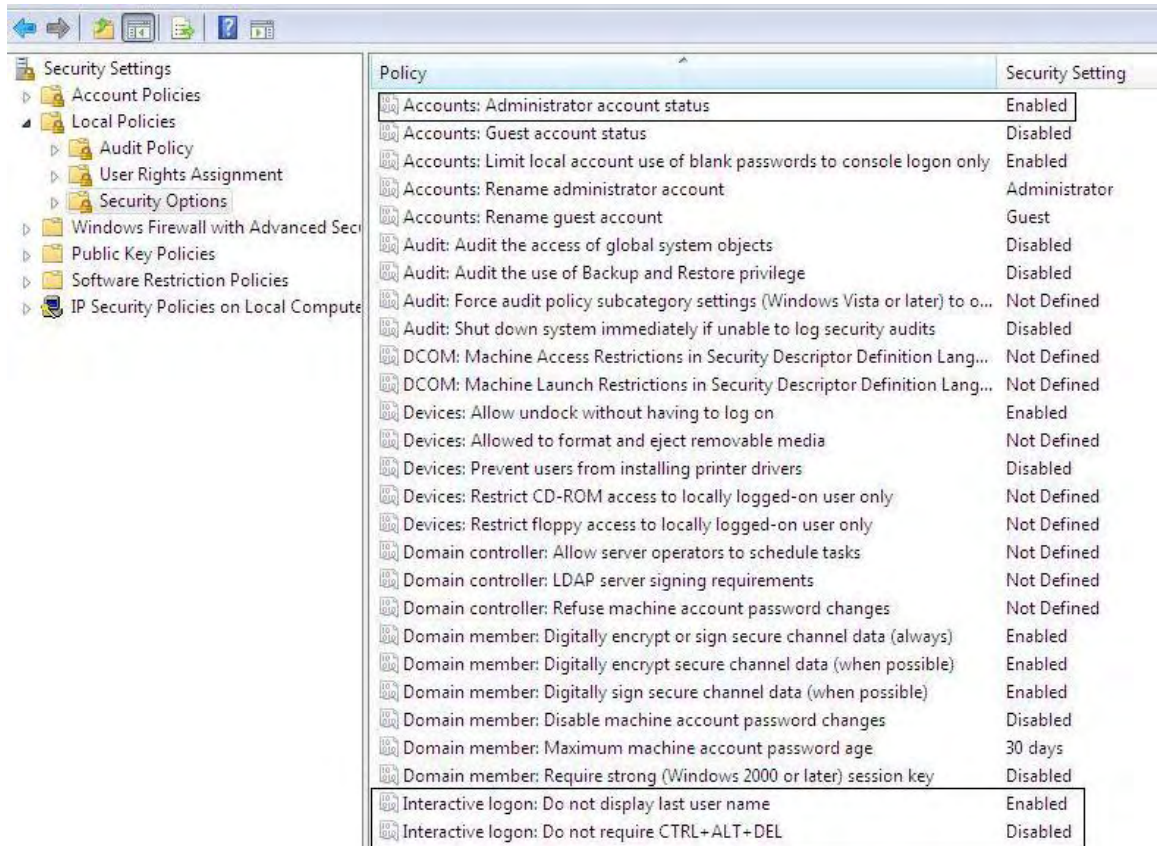
2. Pervasive v10.x (or higher if certified) Workstation Engine CD
3. ScanMaster v2.08.00-050 or higher is supported on this POS.
4. Network access to the ScanMaster server with the ability to access the Server's CD-ROM drive, if PoS Workstation is not equipped with a CD-ROM drive, and the ability to access the Server's SCAN1DOS share.
5. **Do This First! Prepare POSReady 7 for software installation.**

Preparing POSReady 7 for ScanMaster installation

Configuring POSReady 7 on the HP rp5800 for ScanMaster POS

1. The HP rp5800 comes preloaded with POSReady 7 SP1. For the out-of-box setup, **only attach the keyboard, mouse and monitor.** After powering on, follow the following steps:
2. Set up Windows screen Click Next.
3. Type a user name, i.e., Admin.

4. Type a computer name, i.e., HP-Lane1. Click Next.
5. Set a password for your account screen. Answer the 3 questions. Click Next.
6. Please read the license terms screen. Click both of the I accept.... boxes. Click Next.
7. Help protect your computer and improve Windows automatically screen. Click Ask me later.
8. Review your time and date settings screen. Select your time zone. Set the date and time.
9. Select your computer's current location. Click Work network selection.
10. Windows will now finalize your settings.
11. Windows Settings:
12. Click Start, and type "**secpol.msc**" in the search area and hit Enter. In the left list, choose "**Local Policies**", then "**Security Options**".
13. In the right pane:
14. Set "**Accounts: Administrator account status**" to **Enabled**.
15. Set "**Interactive logon: Do not display last user name**" to **Enabled**.
16. Set "**Interactive logon: Do not require CTRL + ALT + DEL**" to **Disabled**.
Set "**User Account Control: Admin Approval Mode for the Built-in Administrator account**" to **Disabled**.
17. Set "**User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode to Elevate without Prompting**".



18. Next double click the User Rights Assignment under Security Settings and double click “**Log on as a service**”, click Add User or Group, type in “Administrator” and click the Check Names button. Click Ok, click Apply (click Ok if an error occurs), click Ok and close secpol.msc.
19. Log off and log back in as the Administrator (No password required yet).
20. Setting the Administrator’s password.
21. Click Start and open Control Panel. Change View by: to small icons
22. Select “User Accounts”.
23. Click “Change your Windows password”.
24. Click “Create a password for your account”.
25. Make the password the same as the administrator password on the Server.

26. Enter hint if so desired. Click Create password. **Do not forget this password or you may have to reinstall Windows 7!**
27. You should be back at the “Make changes to your user account” screen.
28. User Account Control (UAC) is off by default.
29. Close the Control Panel.
30. Reboot and log back in as the Administrator with the new password.
31. Click Start and open Control Panel. Change View by: to small icons if not already set.
32. Under Windows Update.
33. Click Change Settings.
34. Click the drop down arrow and select Never check for updates.
35. Click OK.
36. Return to the main Control Panel.
37. Click Power Options.
38. Click the down arrow by the Show additional plans.
39. Click High Performance.
40. Click Choose what the Power Buttons do.
41. Click the drop down arrow next to When I press the power button.
42. Select Shut down.
43. Click on Don't require a password option on this screen.
44. Click Save Changes.
45. Return to the main Control Panel.
46. Click Network and Sharing Center.
47. Click Change adaptor settings.
48. Right click the Local Area connection and click Properties.
49. Click the Configure button, verify/set that all options under Power Management are unchecked.
50. Click OK.
51. Right click the Local Area connection and click Properties.

52. Highlight Internet Protocol Version 4 and click Properties. Fill in the IP address information. Click OK. Click Close.
53. Return to the Network and Sharing Center.
54. Click Change advanced sharing settings. Ensure that the option Turn on network discovery and Turn on file and printer sharing are turned on. Scroll down and turn off Password protected sharing. Do this for both the Home or Work and Public sections.
55. Click Save changes.
56. Return to the Control Panel.
57. Click Date and Time.
58. Uncheck Notify me when the clock changes
59. Click Internet Time (Synchronize with an Internet Time Server is on by default).
60. Click Change settings.
61. Uncheck Synchronize with an Internet time server.
62. Click Ok.
63. Click Apply, Click Ok
64. Return to the Control Panel.
65. Click Action Center.
66. Change Action Center settings.
67. Uncheck any items, i.e. Windows Update, Firewall, etc. that you don't want Windows to pop notification messages. (Recommended to uncheck all)
68. Click OK.
69. Return to Control Panel.
70. Click Windows Firewall.
71. Click Turn Windows Firewall on or off.
72. Turn off both private and public firewall options.
73. Click Ok.
74. Note: ScanMaster can run with the firewall on as long as firewall exception rules are set for applications such as Pervasive that do

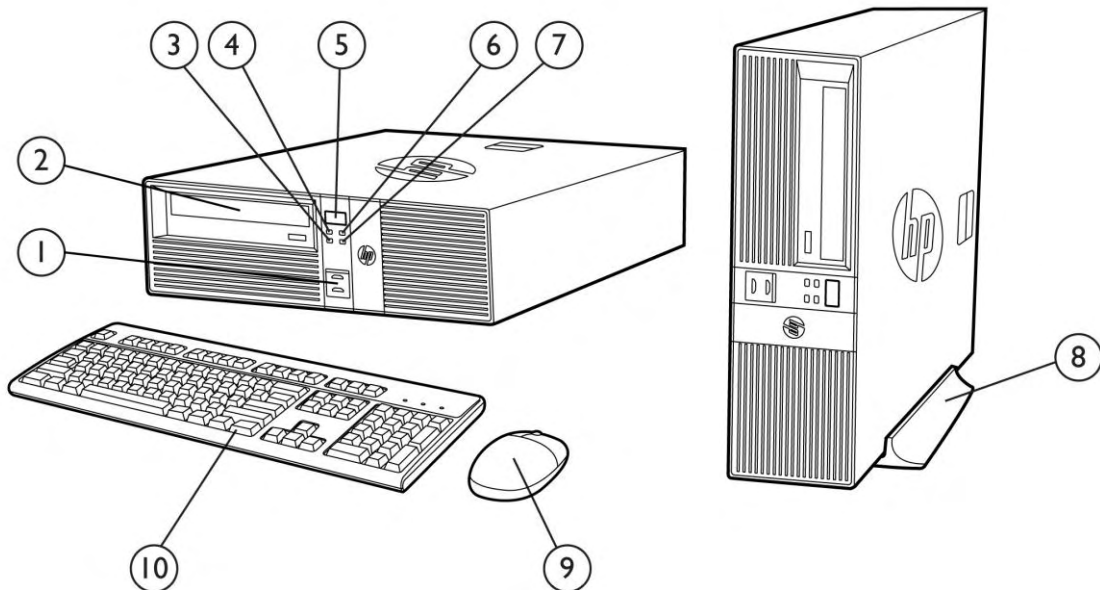
network access via numbered ports. It is strongly recommended to just turn the firewall off. Return to Control Panel.

75. Click Display.
76. Select Adjust Resolution and set to 800 X 600.
77. Click Apply.
78. Click to keep changes.
79. Click through warnings.
80. Close the Control Panel.
81. If the computer name or workgroup name needs changed, click System.
82. Click Advanced system settings.
83. Under the Computer name tab, domain and workgroup settings, click Change setting. If prompted for a reboot, accept and let the system reboot to update its settings.

Introducing the HP rp5800

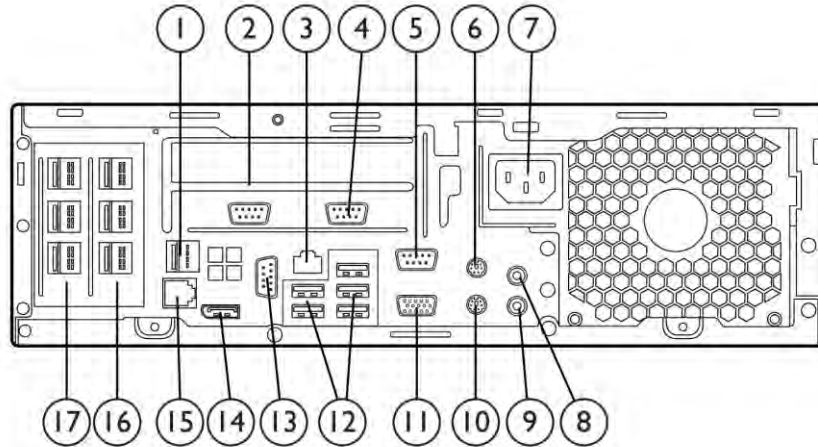
See the StoreNext website for configurations and packages for this product as well as individual components. Tech Bulletin MB-POS-1236 dated July 30, 2012.

See http://h18004.www1.hp.com/products/quickspecs/13982_na/13982_na.pdf for full technical specs. Note. Not all configurations may be available through StoreNext. Setup and troubleshooting manuals are available on the HP website.



1. 2 USB 2.0 ports with sliding door
2. 5.25" external optical drive
3. NIC link indicator LED
4. Power/ Diagnostic LED
5. Power button

6. Hard Drive LED
7. NIC activity indicator LED
8. Stand for vertical configuration (optional)
9. HP 2-button scroll mouse-(optional)
10. HP Standard keyboard (optional)



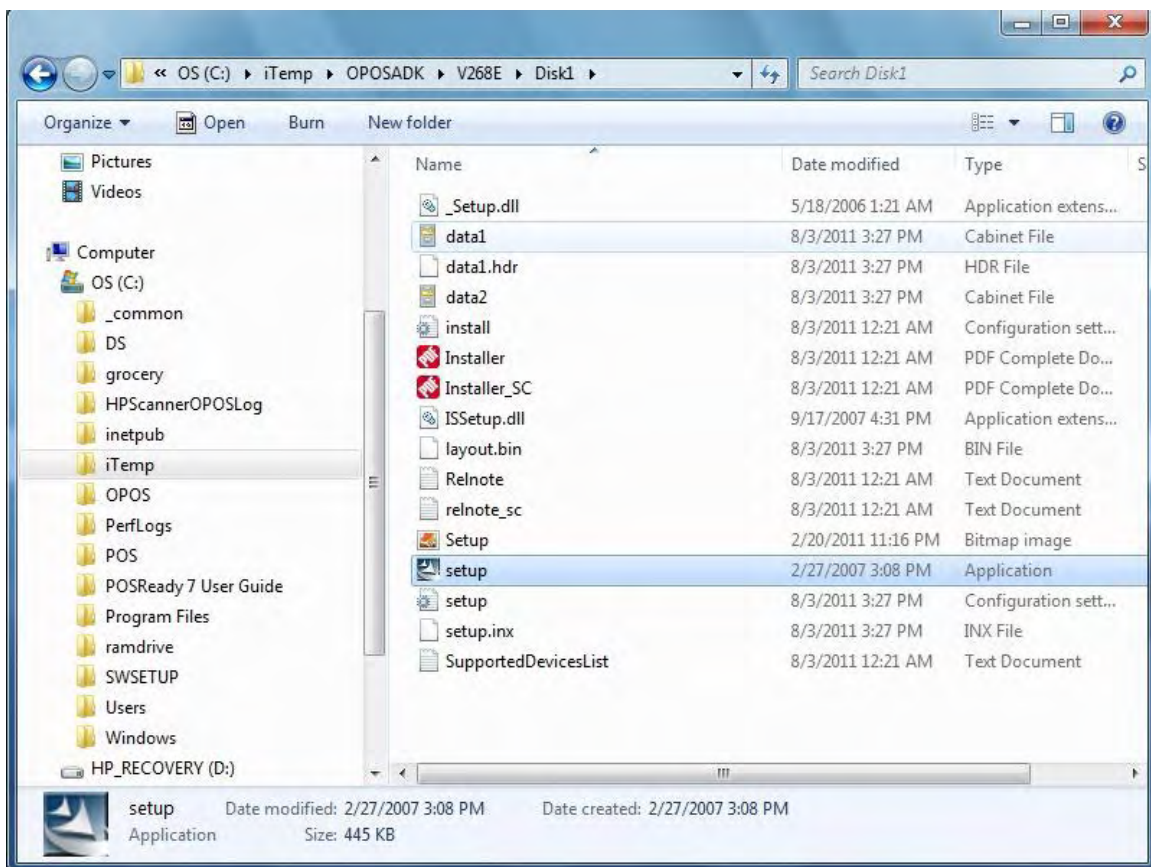
- | | |
|---|---|
| <ul style="list-style-type: none"> 1. 24 Volt USB + PWR port 2. Two (2) Full-Height Slots*. Can be configured either as two (2) PCI or two (2) PCIe x1 Full-Height slots. Shown is optional 2 Port RS232 serial (power configurable) Card, COM4 port (left) and COM3 port (right port) 3. RJ-45 LAN jack 4. RS232 serial COM3 (as described in item 2) 5. RS232 serial (power configurable) COM1 port COM2 port 6. PS/2 mouse port 7. 240W EPA – Active PFC power supply (no line switching required) 8. Line in audio jack 9. Line out audio jack | <ul style="list-style-type: none"> 10. PS/2 keyboard port 11. VGA port 12. 5 USB 2.0 ports 13. RS232 serial (power configurable) 14. Display Port 15. RJ12 cash drawer port 16. One (1) PCIe x16 Slot* – shown is optional three (3) port 12 Volt USB +Power Card 17. One (1) PCIe x1 Slot* (shown is optional three (3) port 12 Volt USB + Power Card) |
|---|---|

Loading Drivers

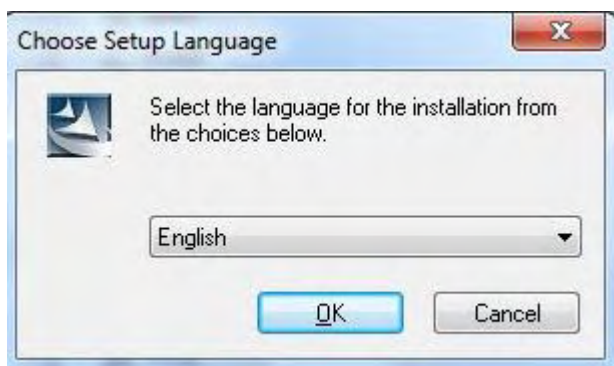
The HP rp5800 comes preloaded with POSReady 7 SP1 and all the component level drivers that are required for it including OPOS v1.13 Common Control Object. There are additional drivers that you need to load. They are:

Epson Printer OPOS

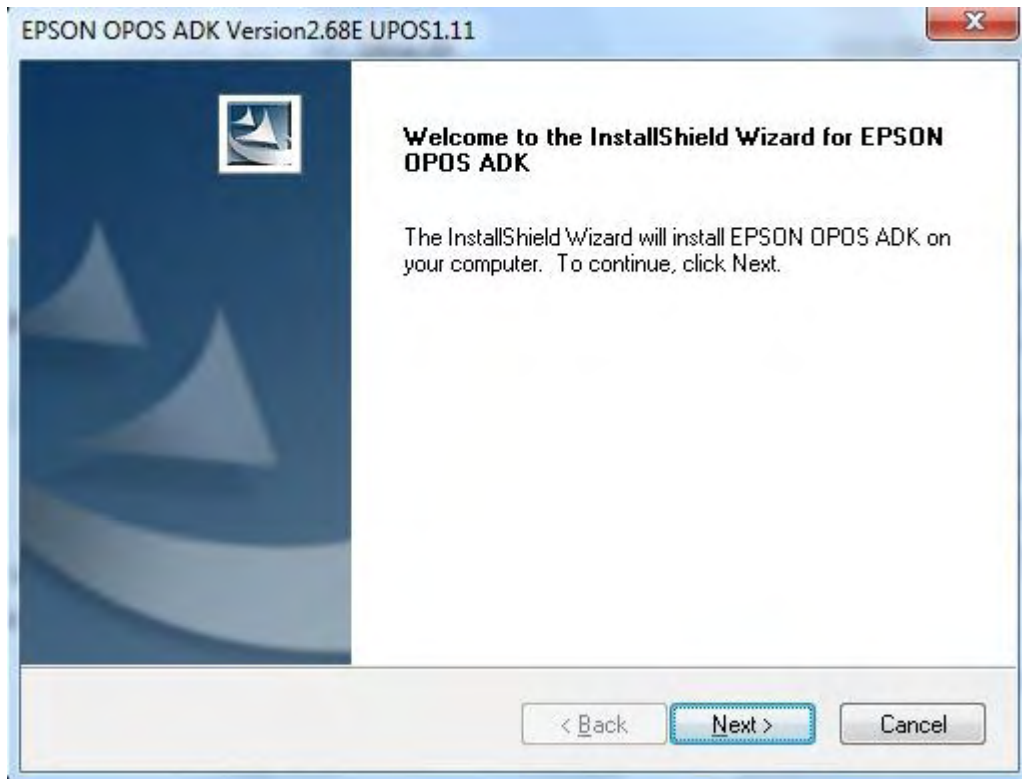
Download the Epson OPOS ADK v2.68E and install.



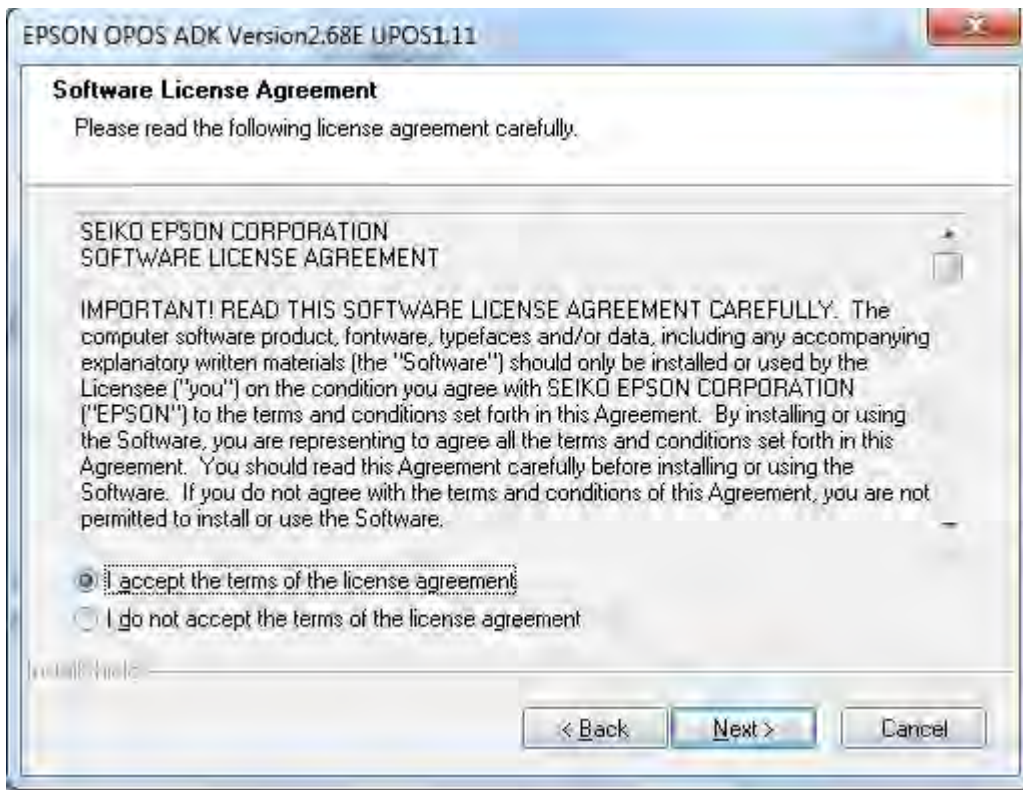
Right Click Setup.exe and run as administrator.



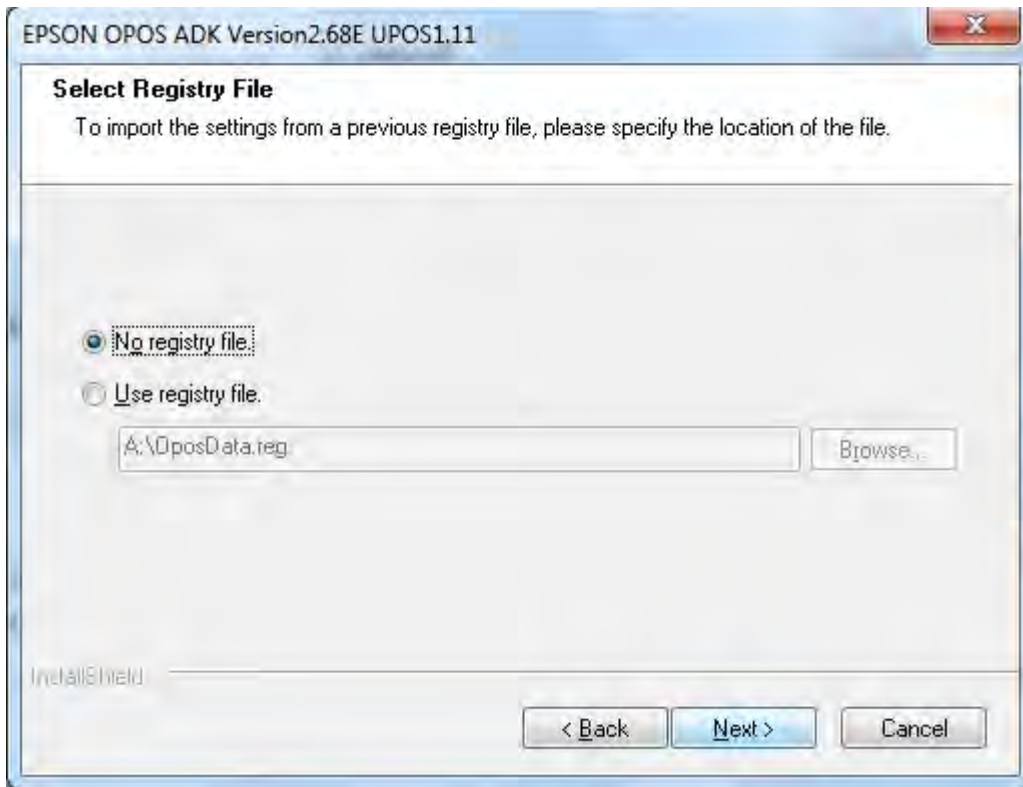
Click Ok.



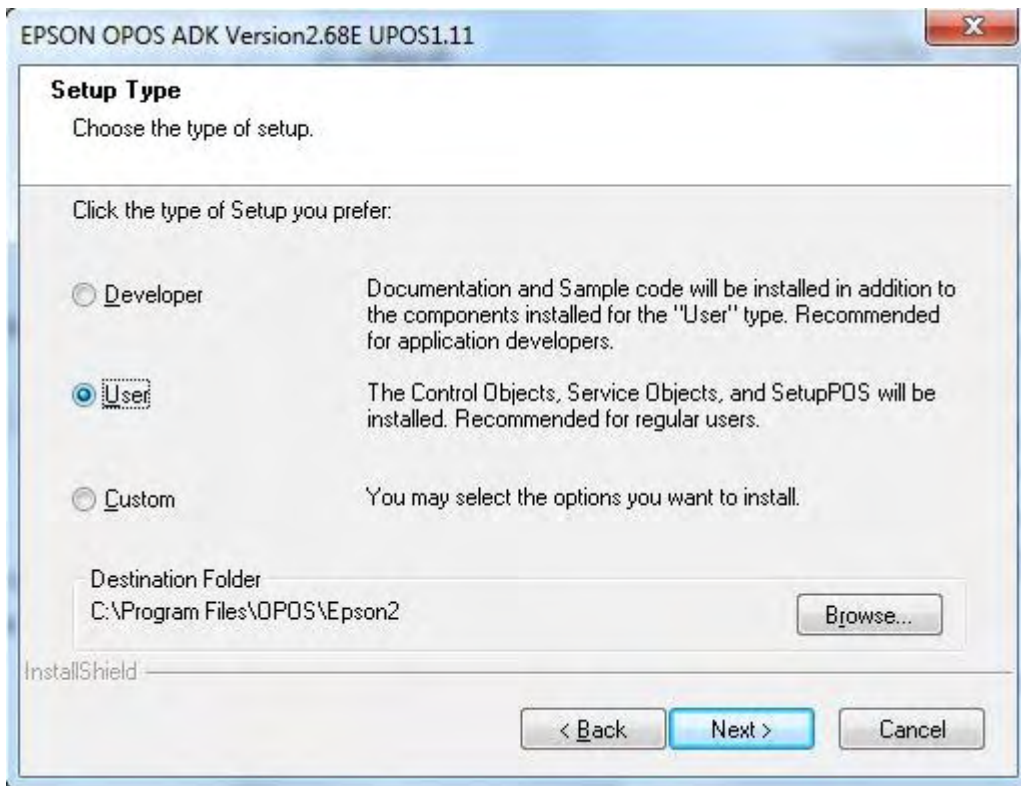
Click Next.



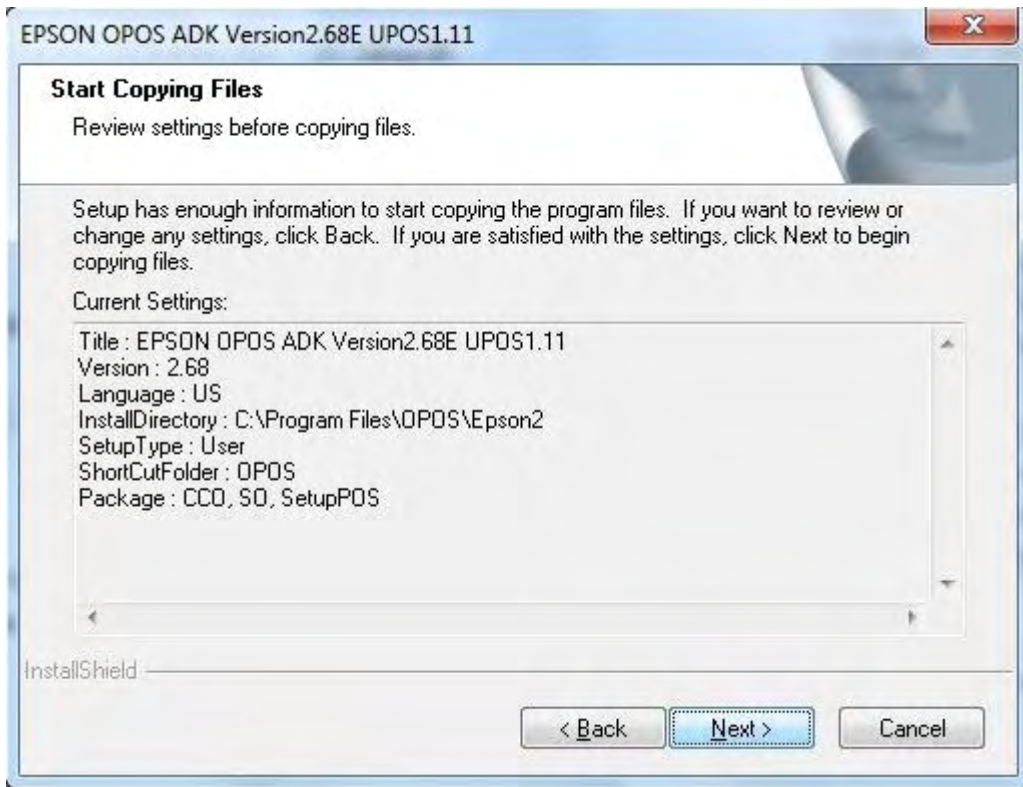
Click I accept the terms of the license agreement and Click Next.



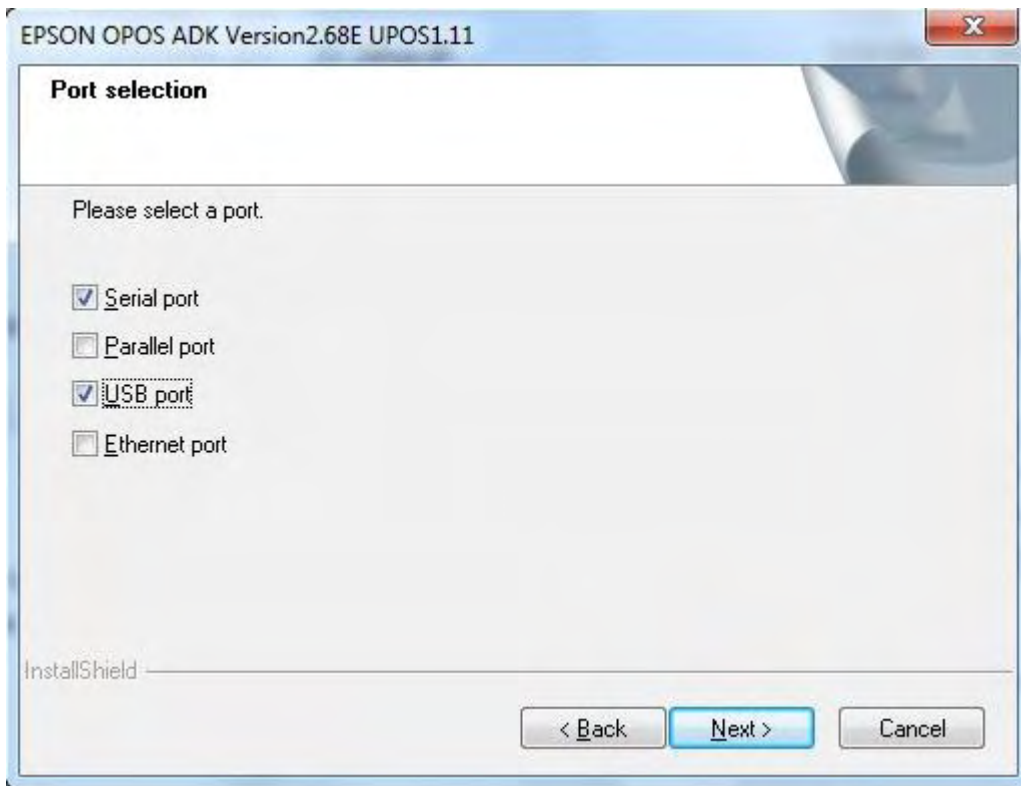
Click Next.



Click User and Click Next.

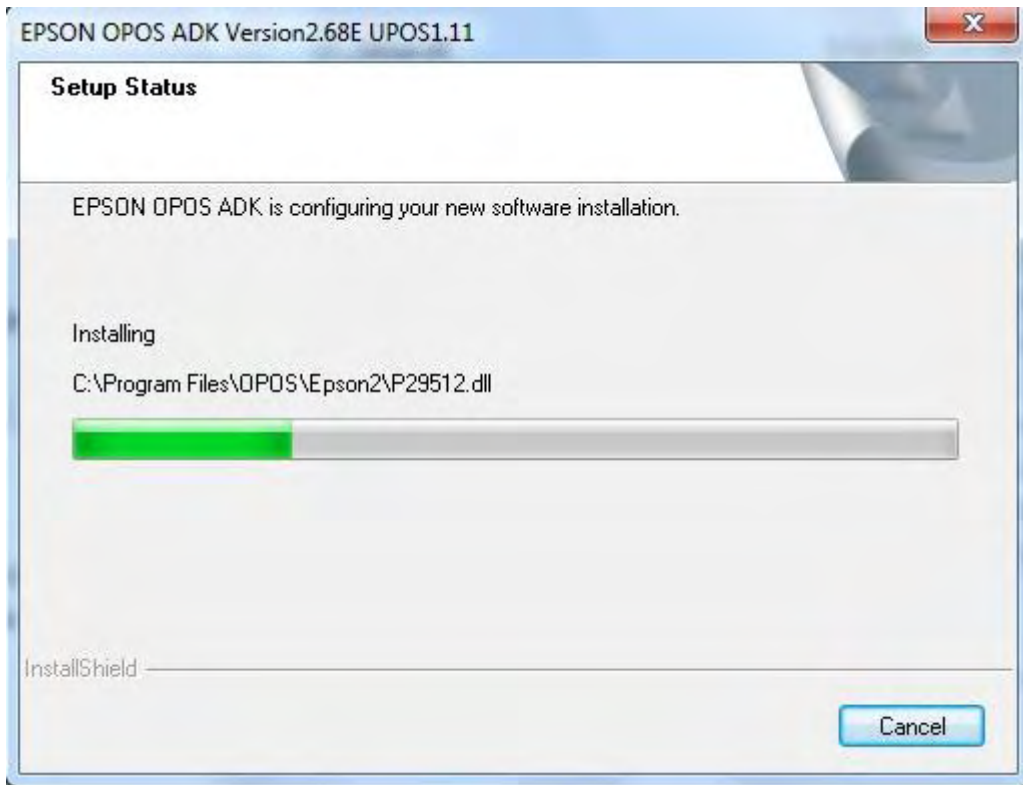


Click Next.

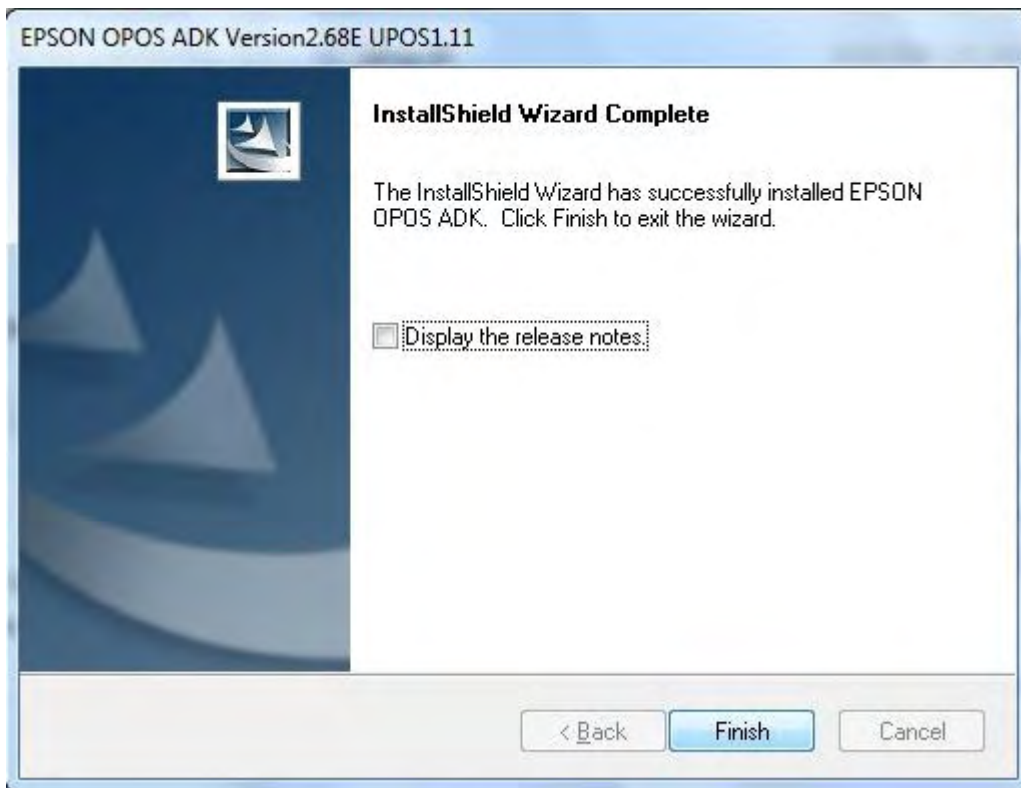


Select the port type of the printer. Multiple types can be installed.

Click Next.

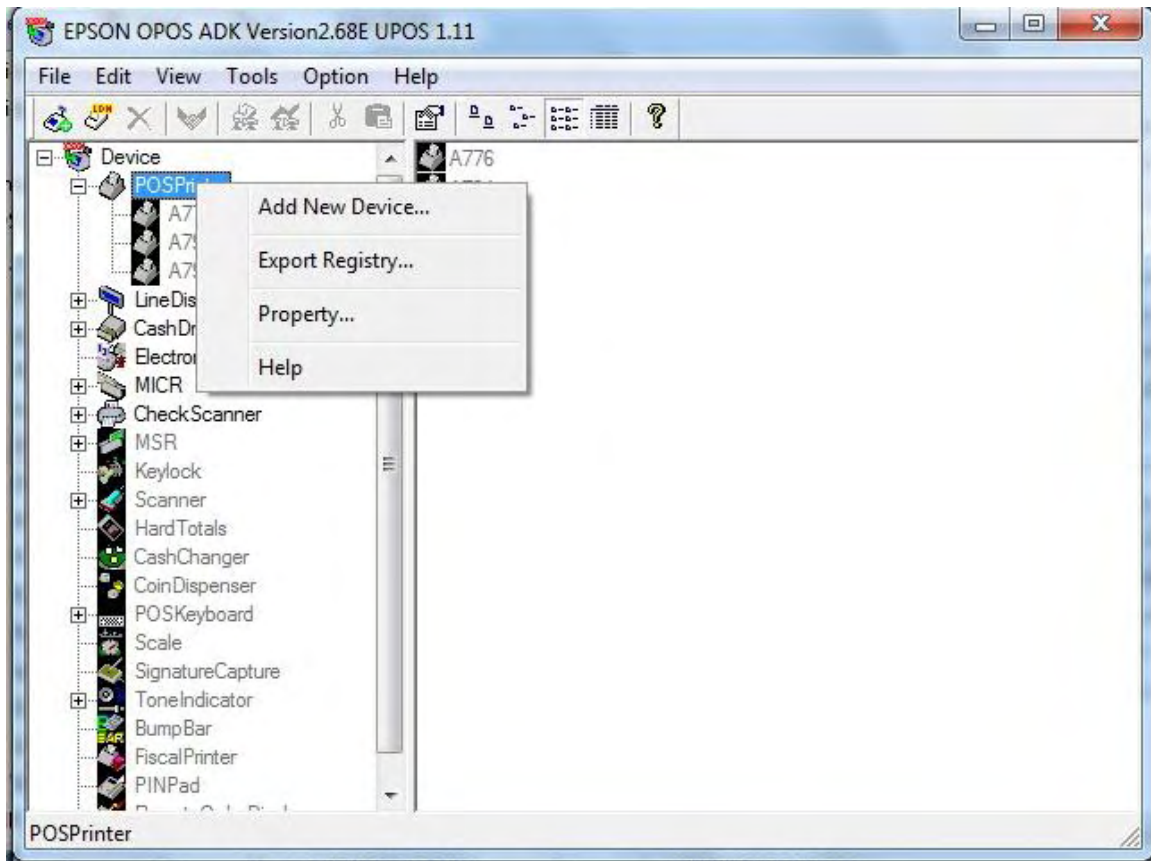


Setup starts installing files.

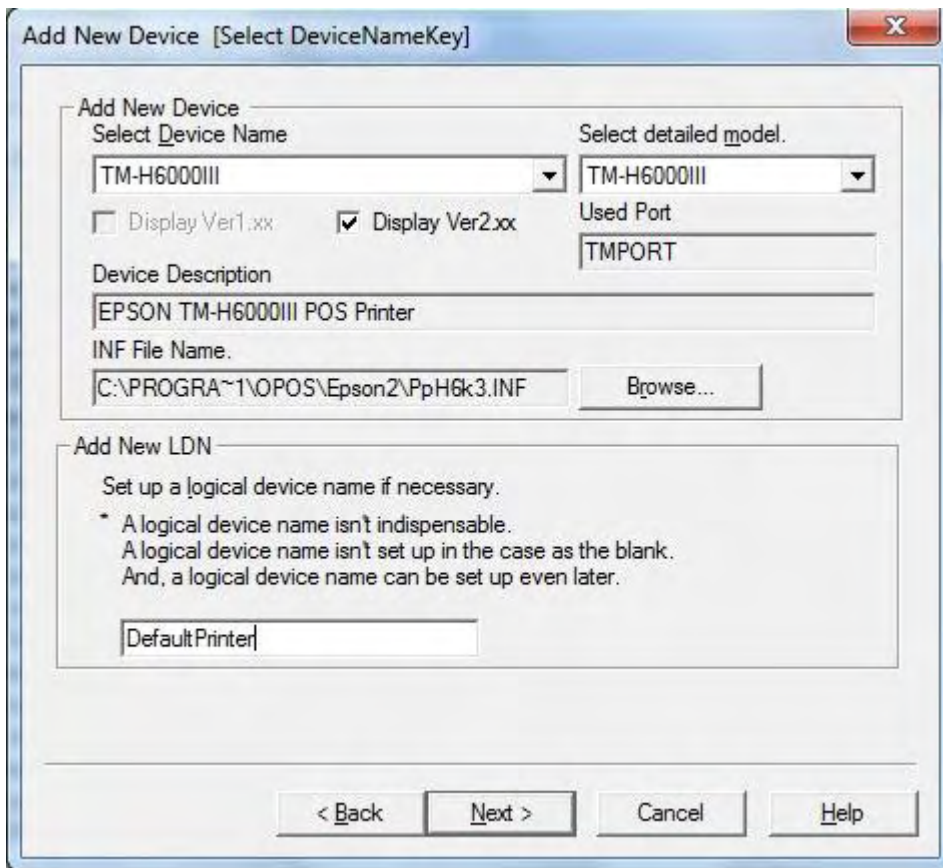


Setup completes. Click Finish.

After the setup completes the Epson Device setup runs.



Right Click POSPrinter and click Add New Device. Your printer and cash drawer may differ from the following selections. If so, just choose that device from the drop down list.



The screenshot shows a Windows-style dialog box titled "Add New Device [Select DeviceNameKey]". The dialog is divided into two main sections: "Add New Device" and "Add New LDN".

Add New Device Section:

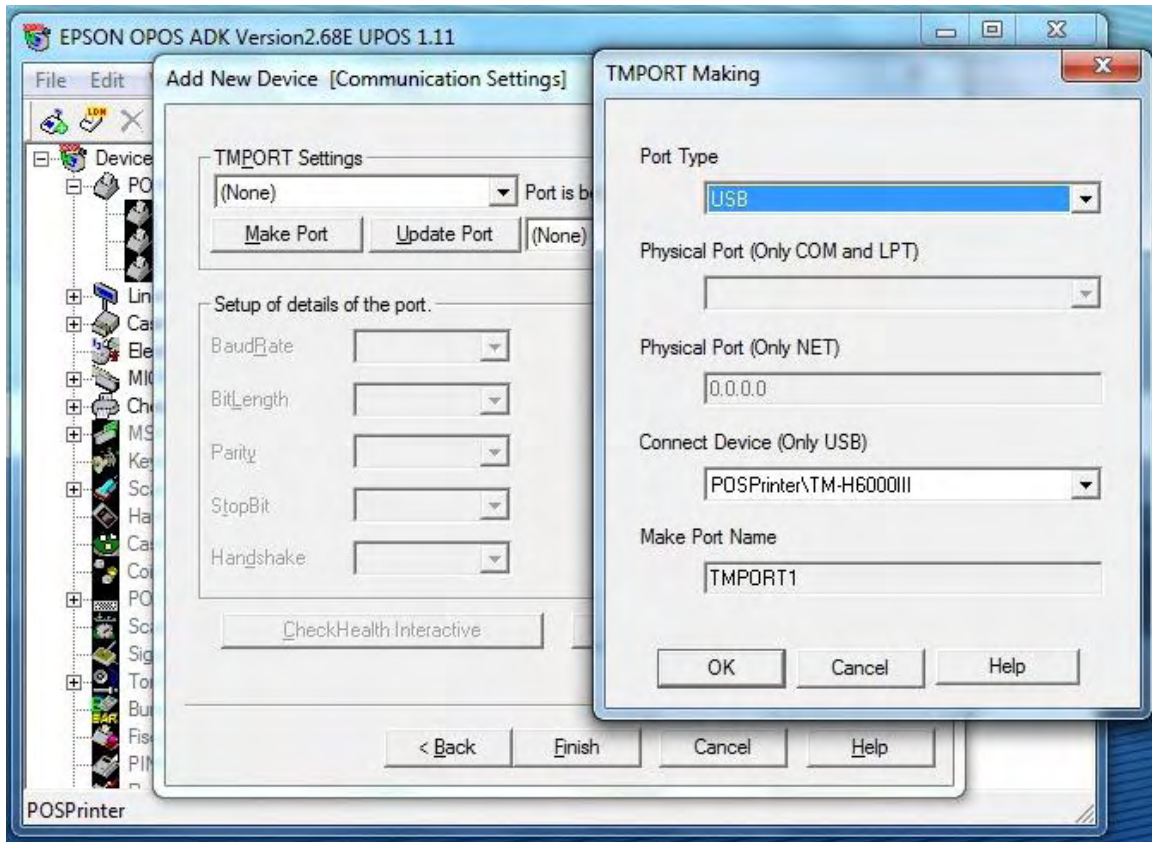
- Select Device Name:** A dropdown menu with "TM-H6000III" selected.
- Select detailed model:** A dropdown menu with "TM-H6000III" selected.
- Display Ver1.xx:** An unchecked checkbox.
- Display Ver2.xx:** A checked checkbox.
- Used Port:** A text box containing "TMPORT".
- Device Description:** A text box containing "EPSON TM-H6000III POS Printer".
- INF File Name:** A text box containing "C:\PROGRA~1\OPOS\Epson2\PpH6k3.INF" and a "Browse..." button.

Add New LDN Section:

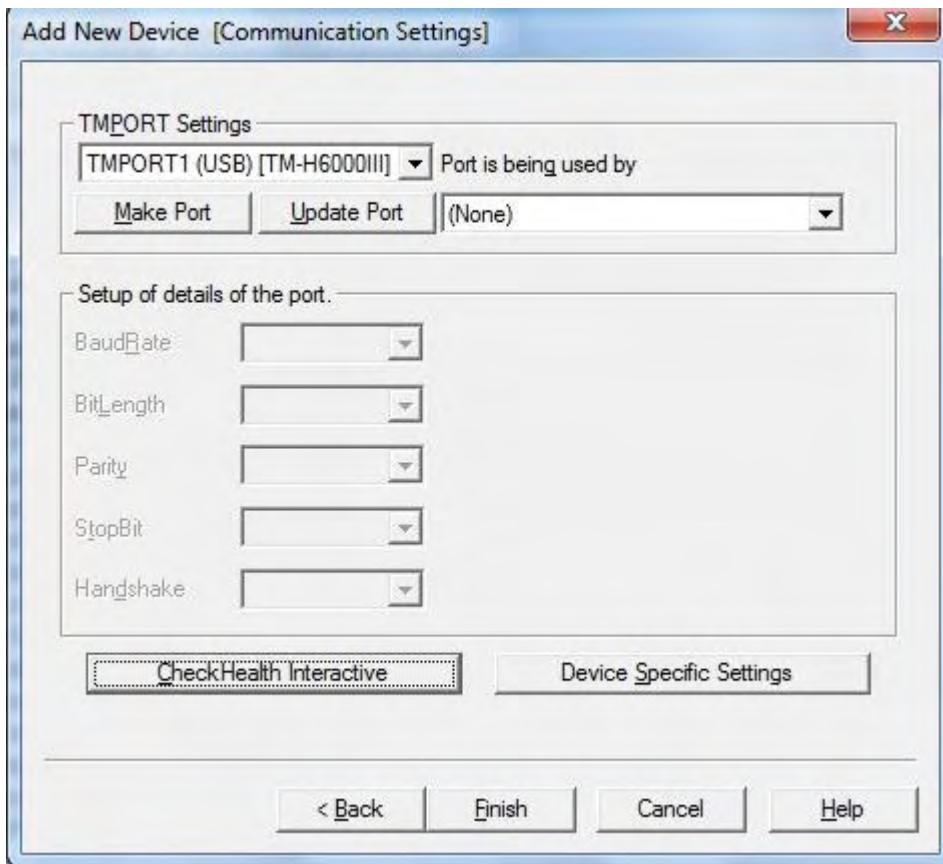
- Set up a logical device name if necessary.**
- Instructions:**
 - A logical device name isn't indispensable.
 - A logical device name isn't set up in the case as the blank.
 - And, a logical device name can be set up even later.
- Text Box:** Contains "DefaultPrinter".

Navigation Buttons: At the bottom, there are four buttons: "< Back", "Next >", "Cancel", and "Help".

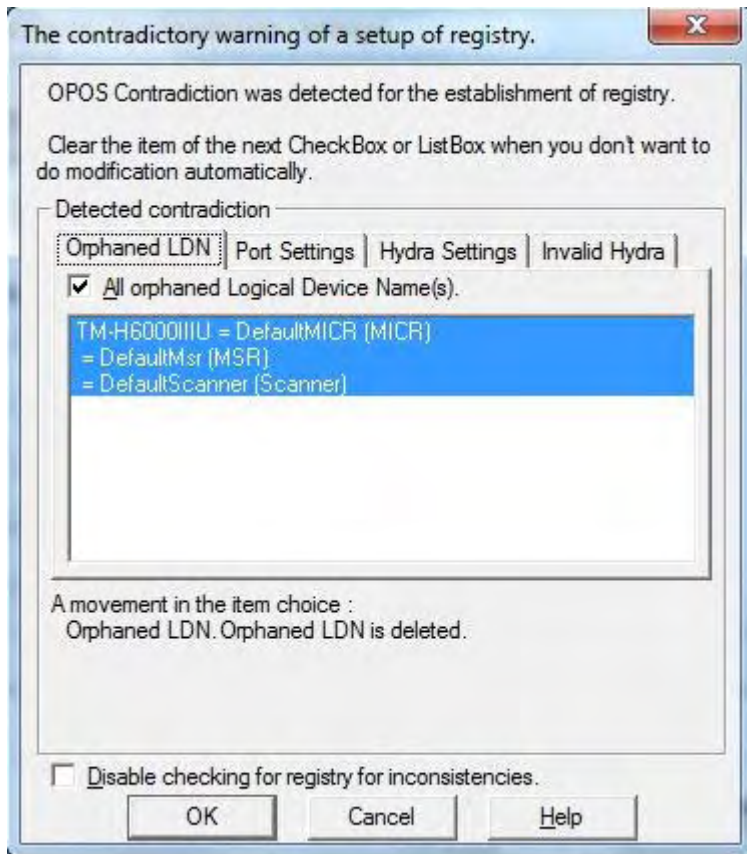
Select the printer model from the drop down list and add DefaultPrinter in the Add New LDN section. Click Next.



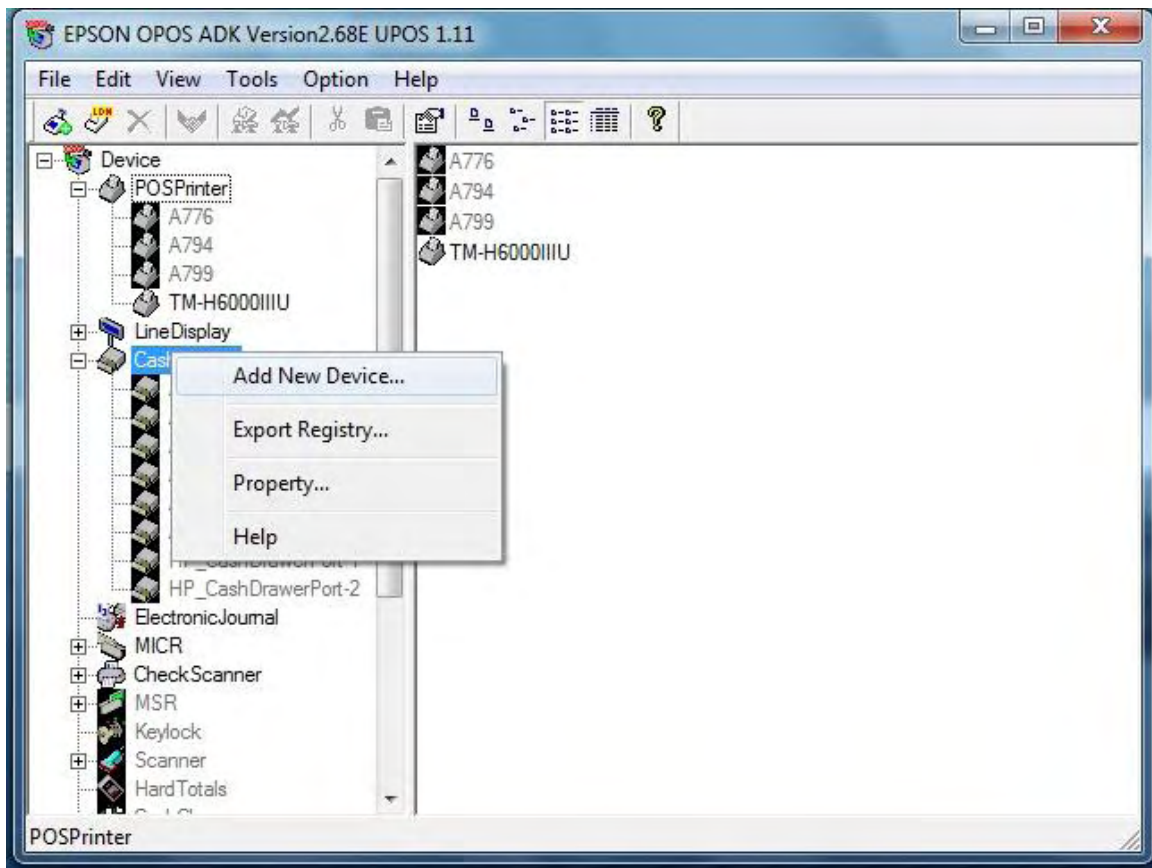
Click Make Port and select Port Type and click Ok.



Click Finish.



Result of this screen may vary. Click Ok.



Right click CashDrawer and click Add New Device.

Add New Device [Select DeviceNameKey]

Add New Device

Select Device Name: Standard

Select detailed model: StandardU

Display Ver1.xx Display Ver2.xx

Used Port: USB

Device Description: Standard Cash Drawer(USB) for EPSON TM series

INF File Name: C:\PROGRA~1\OPOS\Epson2\CrStand.inf

Add New LDN

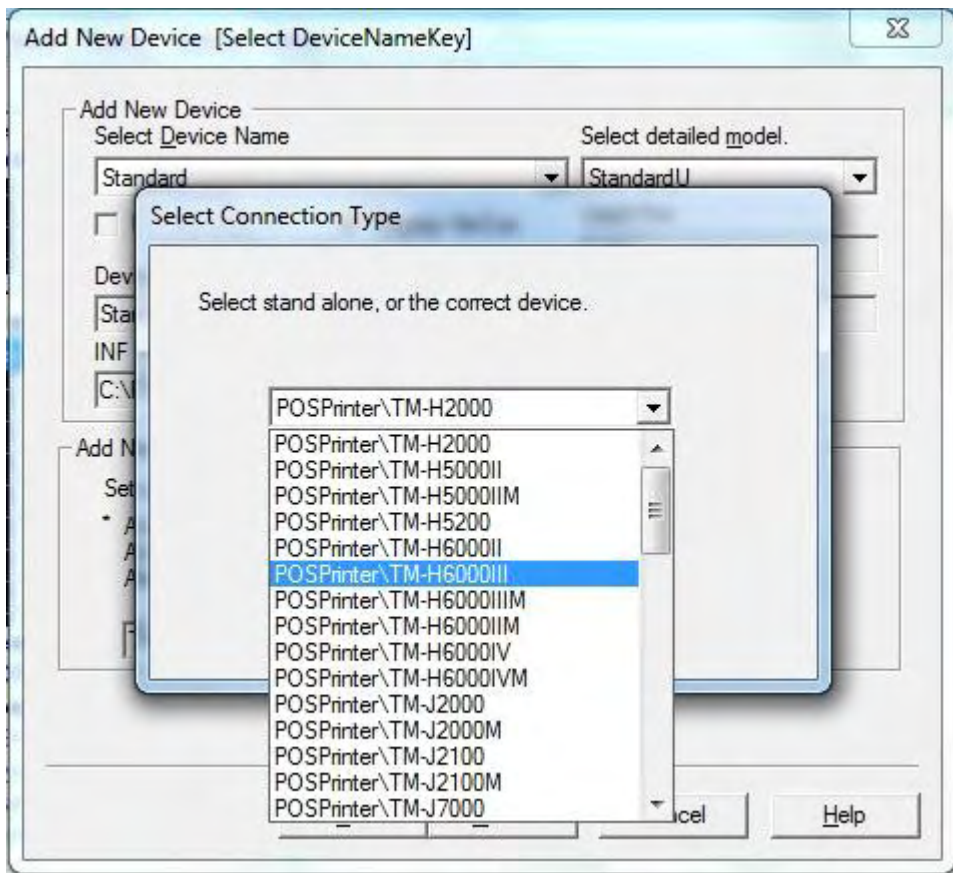
Set up a logical device name if necessary.

- A logical device name isn't indispensable.
- A logical device name isn't set up in the case as the blank.
- And, a logical device name can be set up even later.

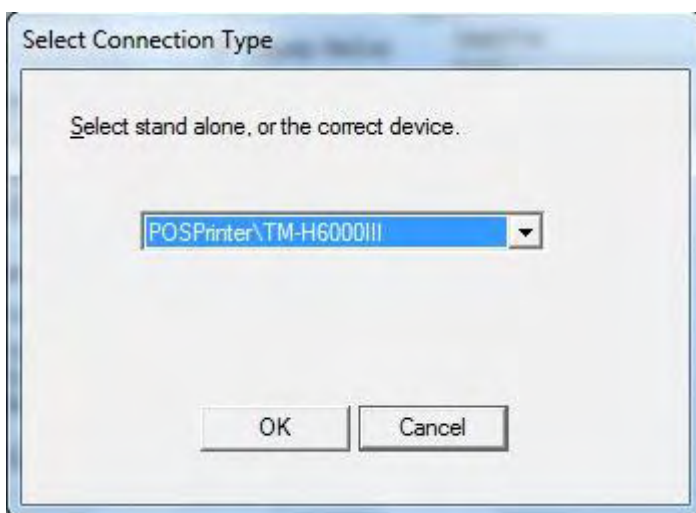
DefaultCashDrawe

< Back Next > Cancel Help

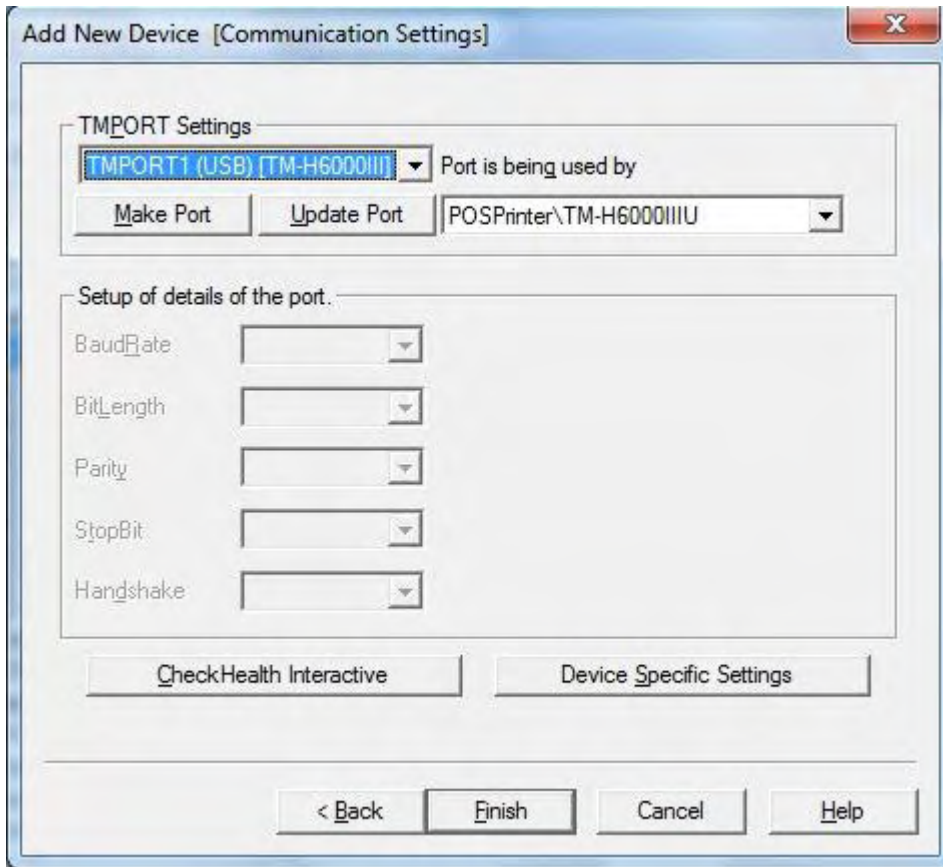
Select Standard for the Device Name and StandardU for the detailed model (assuming this is a USB device). Enter DefaultCashDrawe (it really needs to be DefaultCashDrawer, however the Epson utility won't allow that. Normally the ScanMaster MakePOSF program fixes this. This will be done in v2.09.00-050).



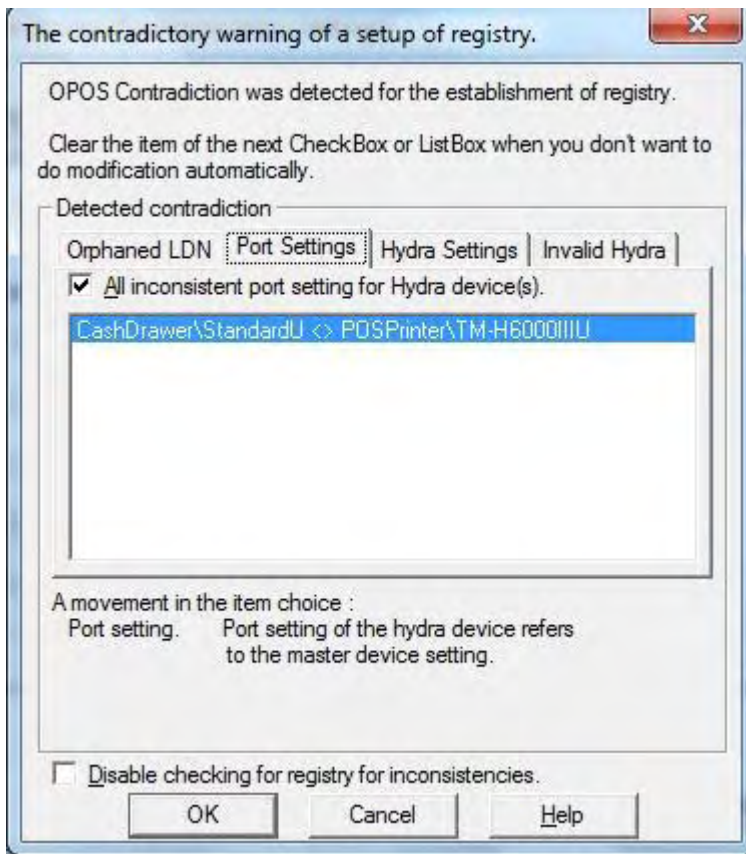
Select the POSPrinter type if the cash drawer is connected to a printer and click Ok.



Click Ok.



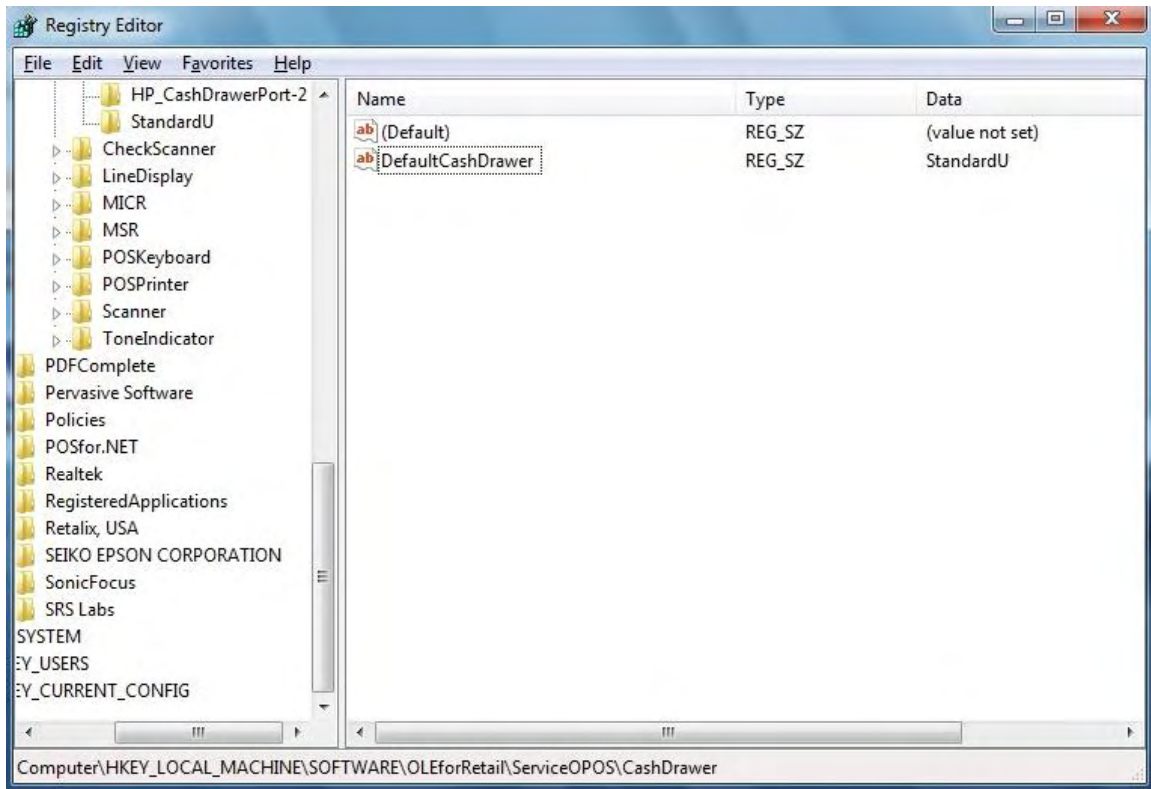
Click Finish.



Click Ok.

Until the v2.09.00-050 release is available the following needs done manually, **after the ScanMaster POS install and MakePOSF is run:**

Go into regedit and go to the CashDrawer setting under HKLM\Software\OLEforRetail\ServiceOPOS\CashDrawer and create the DefaultCashDrawer entry and set its value to StandardU for a USB cash drawer.



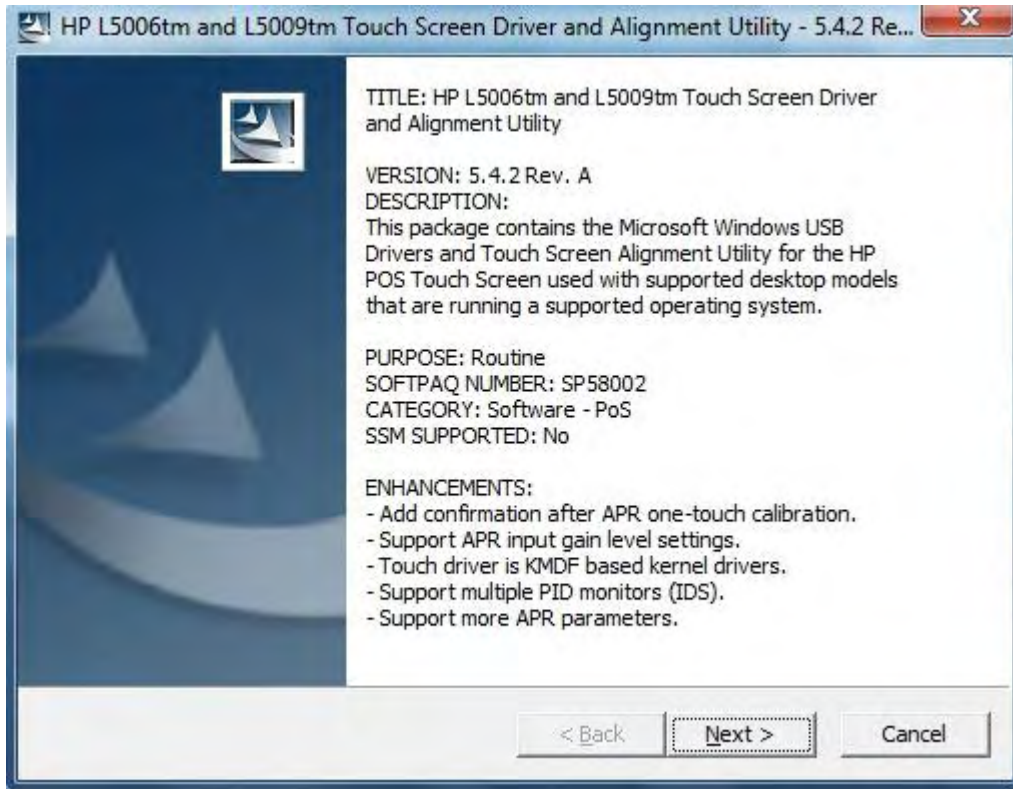
Other Devices

Install any other required OPOS drivers to support additional hardware according to the ScanMaster installation manual found on the StoreNext website.

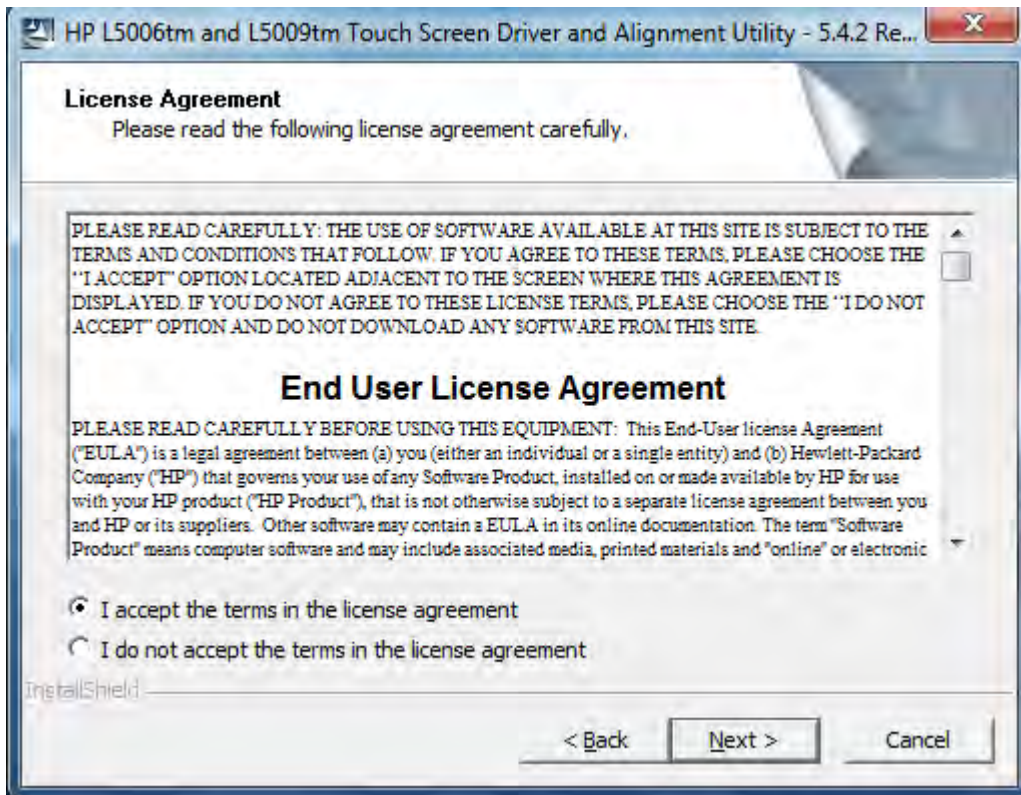
ELO Touch

Download the ELO HP driver v5.4.2 and run the install.

An error message No Touch screen found may occur. If so, reboot. The touch screen should now be detected.

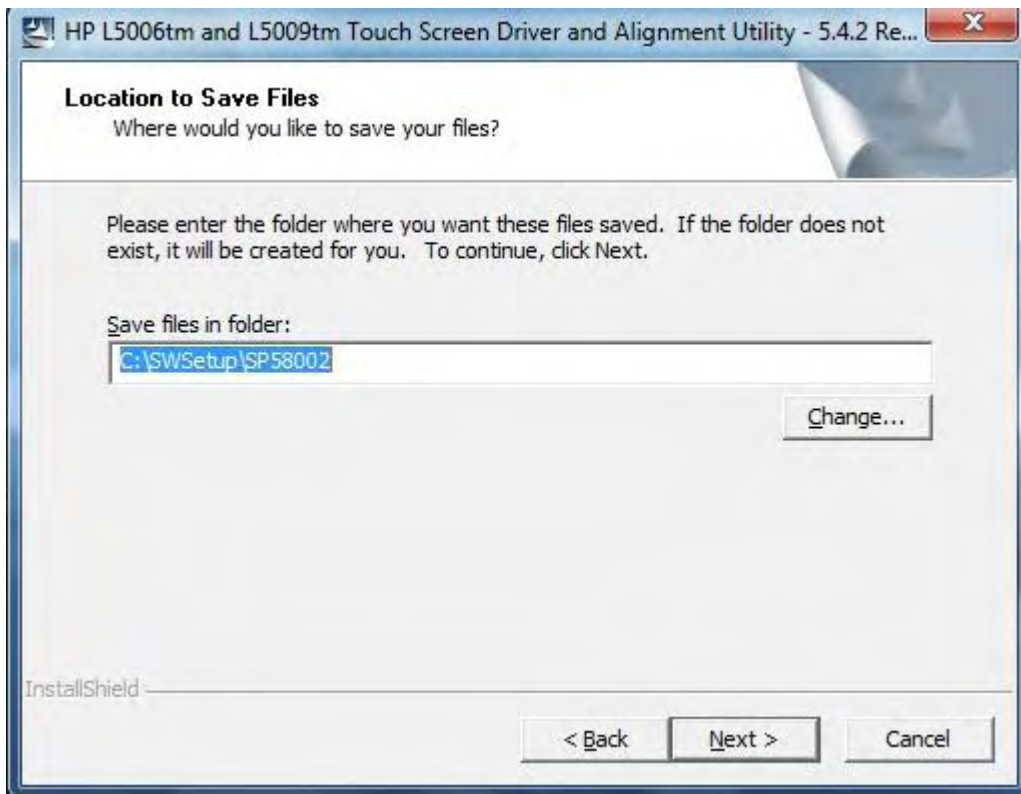


Click Next.



Click I accept the terms in the license agreement.

Click Next.



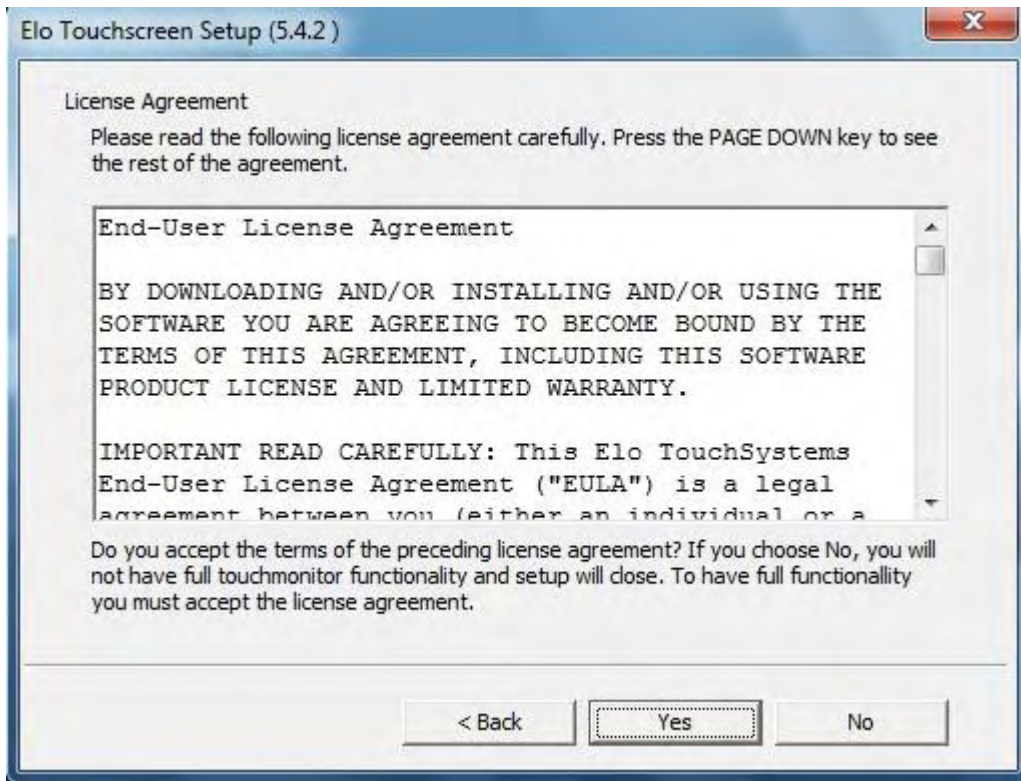
Click Next.



Click Next.



For the L5006tm Click Next.



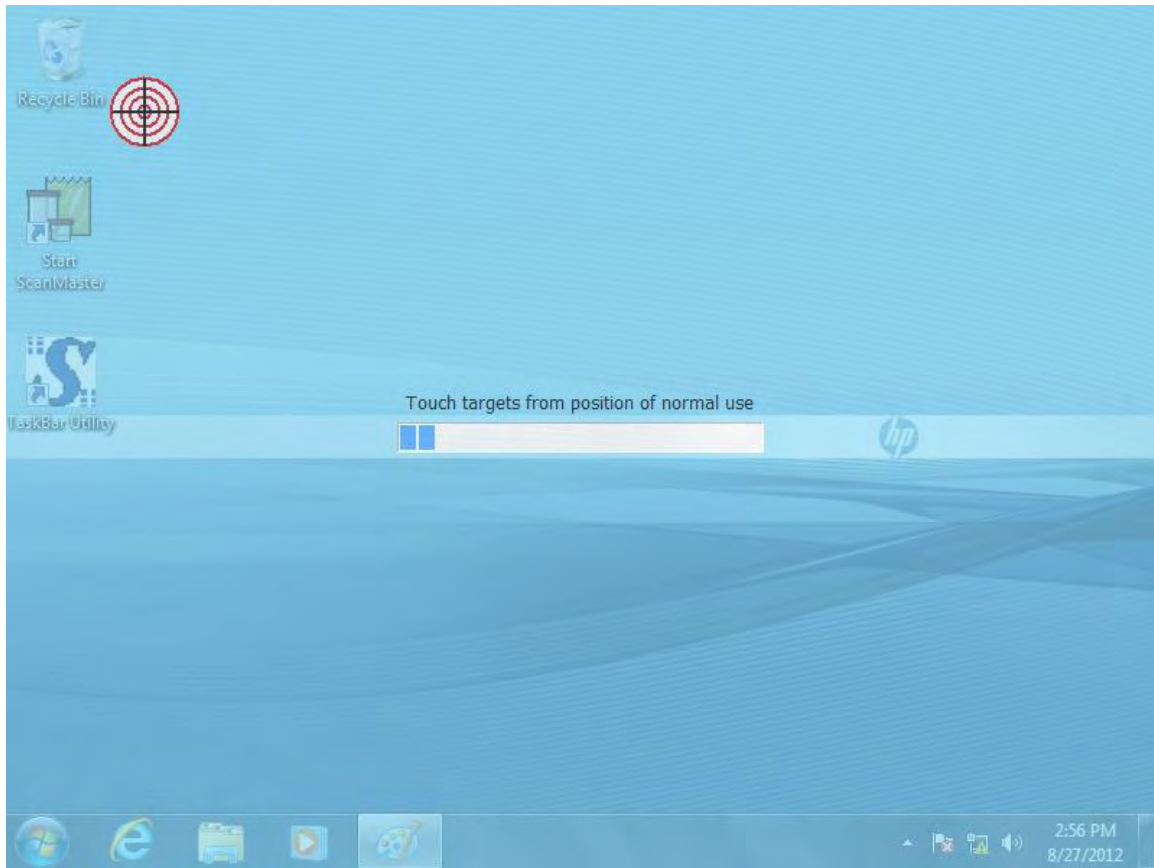
Click Yes.



Components are installed.



Click Finish.



Multiple targets will appear. Touch each target center and complete calibration. Reboot.

The HP rp5800 is now ready for the installation of Pervasive Workgroup (v10.x or higher if certified) and ScanMaster v2.08.00-050 or higher.


Pervasive Installation

Installing Pervasive Workstation Engine

This installation assumes you have a CD-ROM Drive in the PoS Workstation. If you do not, you can run the installation over the network using the server's CD ROM Drive.

1. At the back office workstation, insert the Pervasive install CD and select to install v10.x Workgroup Engine into the CD-ROM drive.

Note: If the Autorun program starts, for v10.x select Workgroup Edition (32 bit) and skip to step 10.

2. Press the Start  key on the keyboard.
3. Press <R> for Run.
4. Press <ALT> for Browse.
5. Press <ALT><I> for Look In.
6. Press the Arrow Down key and highlight the CD-ROM drive on the server and press **Enter**.
7. Press the Tab key until the first folder on the CD is highlighted.
8. Press the Arrow Down key, highlight **Setup** and press **Enter**.

Note: For v10.x, double-click on Setup Workgroup x86 in the workgroup folder.

9. Press **Enter** for **OK** to run Setup installation wizard.

The Welcome screen appears.

10. Press **Enter** for **Next**.

The Software License Agreement Displays.

11. Read the agreement and click "I accept..." Or press <Alt><A> then press **Enter** for Next.

Note: You may also use the up and down arrow keys.

12. If prompted select "Run as application" and click **Next**.

The Setup Type Screen Displays.

13. Accept **Complete** and press **Enter** for **Next**.

The Verification Window displays.

14. Review the information and press **Enter** for **Install**.

After Setup has completed copying files and starting services, the Setup Complete window displays.

15. Press **Enter** for **Finish**.

The HTML help window displays with links to the Pervasive web site. After closing this window, the Transactional Engine Test screen appears (within a few seconds).

For v10.x- After HTML help window displays. The JAVA™ 6 Update 5 will start to install. Click OK after prompted that the installation was successful. If a Message appears to Restart, select YES to Restart system. Since Pervasive v10.x does not automatically run the System Analyzer this should be done to verify connection. Launch Pervasive System Analyzer from Programs menu. The Welcome to System Analyzer Wizard displays. Click Next. The System Analyzer Options displays. Click Test Active Installation and click Next. Target Network Communication displays. Type Target Machine name of Server and click Next. Upon Successful Network communication message click Next. Test Transactional Engine displays. Click Next. Verify test was successful and click Next. Test Relational Engine displays click Next. Verify Test was successful and click Next and Finish. If these test were not successful this MUST be resolved before installing ScanMaster otherwise Pervasive v10.x is now installed and operational. Skip to step 21.

16. Press **Enter** for **Next**.

The Test Results will appear.

17. Press **Enter** for **Next**.

The Relational Engine Test Screen appears.

18. Press **Enter** for **Next**.

The Test Results will appear.

19. Press **Enter** for **Next**.

The Pervasive Workgroup for Windows screen will display.

20. Press **Enter** for **Finish**.

Remove the Pervasive CD.

21. Click the **X** in the upper right hand corner to close out the HTML Help Window.

22. If Pervasive is being reinstalled or upgraded after ScanMaster is already installed, it will be necessary to manually run **C:\Grocery\V10Wrkstn.Reg** (if installing V10). To do this, explore to

<Def Drive>:\Grocery and double click on V10Wrkstn.reg. This is true for both Back Office Workstations and POS Workstations.

23. Reboot the PC.

Full Installation ScanMaster 2.08.00-050 For the HP rp5800 Workstation

Follow this procedure for all ScanMaster PoS Workstations. This section assumes that the prerequisite software has been installed and the ScanMaster server's shared drive has been mapped as drive F: on the PoS Workstation.

Note: Prior to installing ScanMaster all Hardware, OPOS and other Drivers (ELO,etc.) should be installed and loaded prior to the following instructions.

Note: If using a PSC/Datalogic Scanning device, load Datalogic OPOS prior to ScanMaster. For detailed instructions on installing Datalogic OPOS please refer to the "ScanMaster Datalogic OPOS 1.12 ScannerScale Devcies Install.PDF" on the ScanMaster 2.08.00-050 installation CD.

Installing the HP rp5800 install to the server

1. Insert the ScanMaster 2.08.00-050 CD into the Server's CD-ROM Drive.
2. From the Server Task Bar, click Start → Run.

The Run Dialog Box Displays.

3. Click Browse and navigate to the 2.08.00-050 CD and Open the RegServInstall to install the Fujitsu POS install.
4. Click on Setup.exe. Click Open and click OK to launch the ScanMaster install procedure.

The 2.08.00-050 Installation Introduction Screen Displays

Please note that the register Installation Program for this install will install to LanDrive:\WinReg\Install

5. Click Next.

Installing the ScanMaster POS software to the HP rp5800 terminal.

On the HP rp5800 terminal:

1. From the Task Bar on the POS, click Start → Run.

The Run Dialog Box Displays.

2. Click Browse.
3. Open the LanDrive:\WinReg\Install folder.
4. Click on Setup.exe. Click Open and click OK to launch the ScanMaster install procedure.

The POS Install Welcome Screen Displays.

84. Click Next

The register type selection screen displays

85. Select Fujitsu (starting with v2.09.00-050 there will be a HP selection)

86. Click Next

The Setup Type Screen displays.

87. Click Next (New Installation)

The Register Number Screen displays.

88. Type in Register # and Click Next, Click Next

The Installation Completes.

After the files are copied, the ScanMaster MakePOSF window appears with a warning about COM Port settings.

Note: Make sure you do not use the same COM Port below for different devices. In addition, some of the field availability is dependent on other settings on the screen.

89. Press **Enter** for **OK** to clear the message.

Note: After each of the following steps (11 through 38), move to the next field and step by using the Tab or Enter keys. Move to the next "tab" by clicking on the appropriate tab with a mouse, or selecting the tab by holding down the ALT key and the appropriate hotkey for the tab.

The screenshot shows a configuration window with three tabs: "General", "Devices", and "Payment/Loyalty System". The "General" tab is active. It contains the following fields and options:

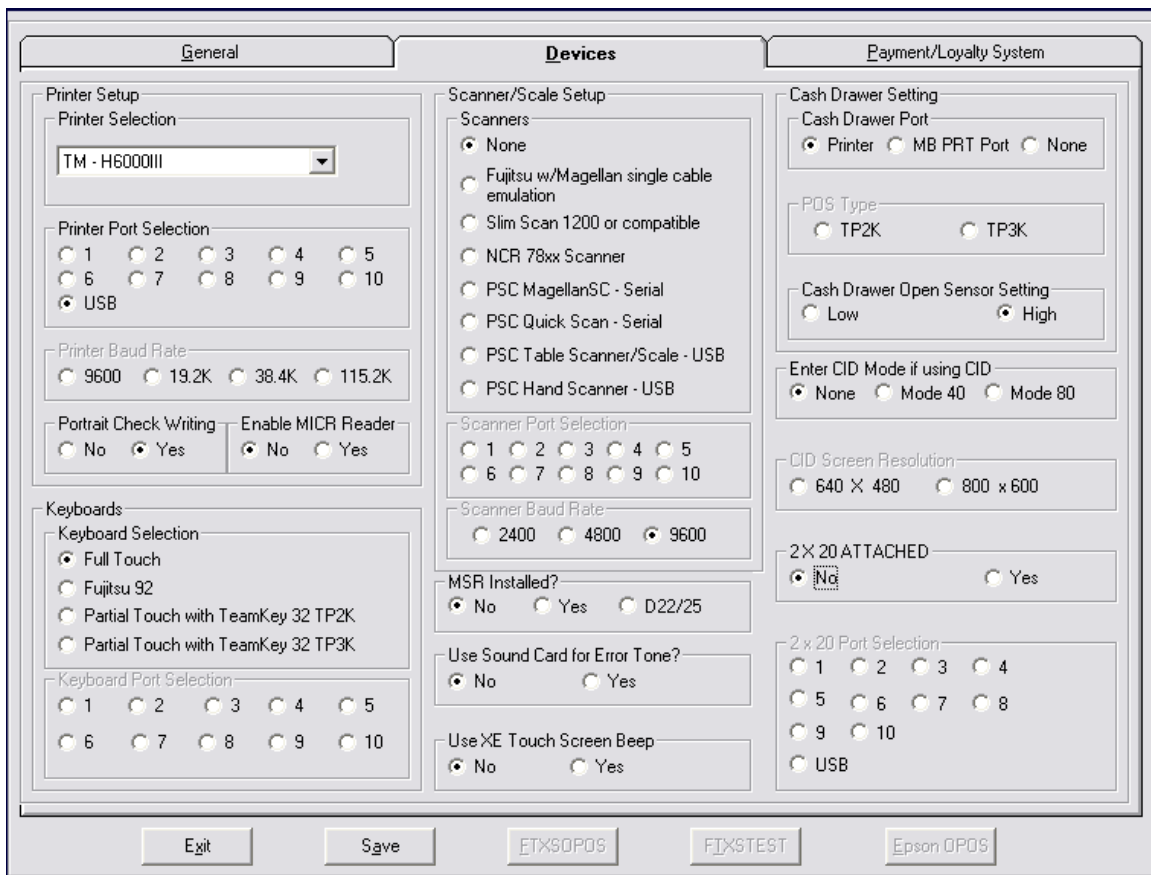
- "Enter Store Number" with a text box containing "0001".
- "Enter 2 digit Workstation Number" with a text box containing "01".
- "Enter ScanMaster Server Name" with a text box containing "SERVER".
- "Reboot at EOD?" with two radio buttons: "No" (unselected) and "Yes" (selected).

At the bottom of the window, there are two buttons: "Exit" and "Save".

11. Enter the Store Number.
12. Enter the 2-digit Workstation Number.
13. Enter the ScanMaster Server Name or accept the default.

Note: Select a specific Radio-button option without a mouse by using the up/down or left/right arrow keys. Once a selection is made, use the TAB button to move to the next step, or set of options.

14. Select whether to reboot the workstation after end-of-day processing. Change the selection by using the arrow keys, or selecting with the mouse.
15. Change to the "Devices" tab by holding down the ALT key and tapping the "D" key, or selecting with the mouse.



Note: This is the setup screen for the Fujitsu POS terminals. Not all of the selections on this screen are supported on the HP rp5800.

16. Select whether to enable MICR (Magnetic Ink Character Recognition) on the printer.
17. Select the workstation's keyboard type. Must be Full Touch.
18. Select the type of Scanner/Scale being used.
19. If a scanner/scale other than "None" is selected then select the Scanner/Scale's COM Port.
20. If a scanner/scale other than "None" is selected then select the Scanner/Scale's Baud Rate.
21. Select the Customer Information Display (CID) mode being used (Mode 40 = 40 Columns, Mode 80 = 80 Columns).
22. Select the CID Screen Resolution.
23. Select whether a 2x20 Customer Display is attached. Currently no 2x20 displays are certified.

24. Change to the “Payment System” tab by holding down the ALT key and tapping the “P” key, or selecting with the mouse.
25. Select Cash Drawer Setting and choose Printer.
26. Set Cash Drawer Open Sensor Setting to High.

The screenshot shows the "Payment/Loyalty System" configuration window. The "Payment System Used?" section has radio buttons for "None", "Xinetix", "Concord", "EPI", and "MTX OpenEPS". The "Terminal Attached?" section has radio buttons for "No" and "Yes". The "Terminal Baud Rate" section has radio buttons for "2400" and "9600". The "Payment Terminal is on Com Port #?" section has radio buttons for "1", "2", "3", and "4". The "S&H Terminal" section has radio buttons for "No" and "Yes". The "Terminal Baud Rate" section has radio buttons for "2400" and "9600". The "S&H Terminal is on Com Port #?" section has radio buttons for "1", "2", "3", and "4". The "XINETIX Version" section has radio buttons for "None", "1.05 or Prior", "1.06 to 1.08", and "1.09 or Higher". The "Set Xinetix Customer Level = 1" section has radio buttons for "No" and "Yes". The "S & H Greenpoints TCP/IP Interface" section has a checkbox for "Enable TCP/IP Interface", a "TCP/IP Address" field with four input boxes, and a "Port Address" field with one input box. At the bottom are "Exit" and "Save" buttons.

27. Select the workstation's payment system.
If "None" is selected skip to step 29.
28. Select whether the payment terminal is attached.
29. Select the baud rate of the payment terminal.
30. Select the COM Port of the payment terminal.
31. Select whether an S&H Greenpoints System is attached.
If "S&H Terminal is set to "No" skip to step 35.
32. Select the Baud Rate for the S&H terminal.
33. Select the COM Port of the S&H terminal.
34. If XINETIX is used, select the version being used.
35. If XINETIX is used, select whether or not to set the Customer Level to 1.
36. If S&H Greenpoints TCP/IP Interface is attached **CLICK** on the box to Enable TCP/IP Interface.

- Enter the TCP/IP address to connect to the S&H GreenPoints server.
- Enter Port Address for the S&H GreenPoints server connection.

37. When finished, Click **Save** (or press **<ALT><A>**).

A message box displays saying “Are you sure you want to add the information ... to the registry?” may appear.

38. Press **Enter** for Yes.

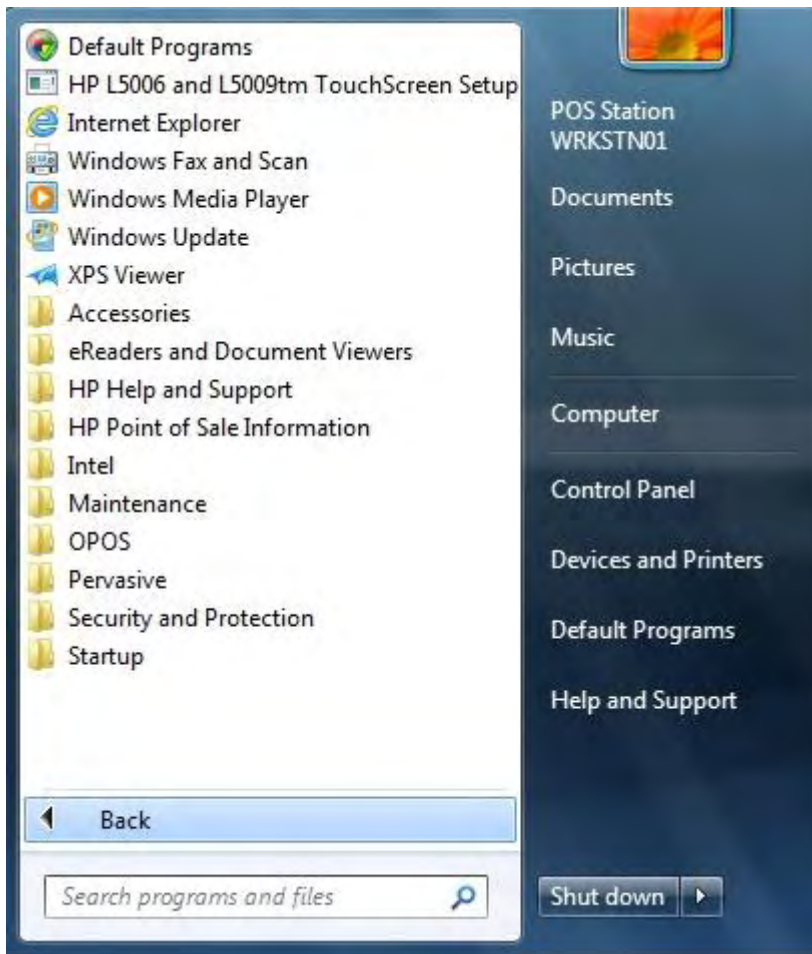
A message box displays confirming that the information has been successfully entered into the registry may appear.

39. Press **Enter** for OK.

40. Click **Exit**.

The PoS workstation reboots.

After the ScanMaster installation, right click on the Start ScanMaster desktop icon. Select Properties from the drop down list then under the Shortcut Tab click Advanced, click Run as administrator, click Ok and then Ok to close. At this point you should be able to run ScanMaster as either the Administrator or any of the other ScanMaster users created during the install. The ScanMaster install will create a workstation user and password and change the auto logon to that user. The Guest Account will be enabled for this new user account so it is recommended that you run secpol.msc and disable the Guest Account. Also inside the Control Panel go to the Action Center, Change Action Center settings and uncheck all and Click Ok and return to and close the Control Panel. Windows Media Player needs initialized. Go to Start, All Programs.



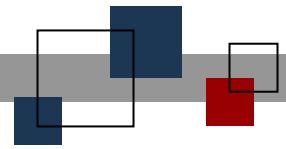
Click on Windows Media Player.



Click Recommended settings.

Click Finish and close Windows Media Player.

THIS CONCLUDES THE POS WORKSTATION INSTALLATION SECTION. REPEAT THE ENTIRE SERIES OF STEPS FOR EACH POS WORKSTATION!!



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